

December 2010 DoIT website traffic statistics (from Urchin)

9,632 # visits

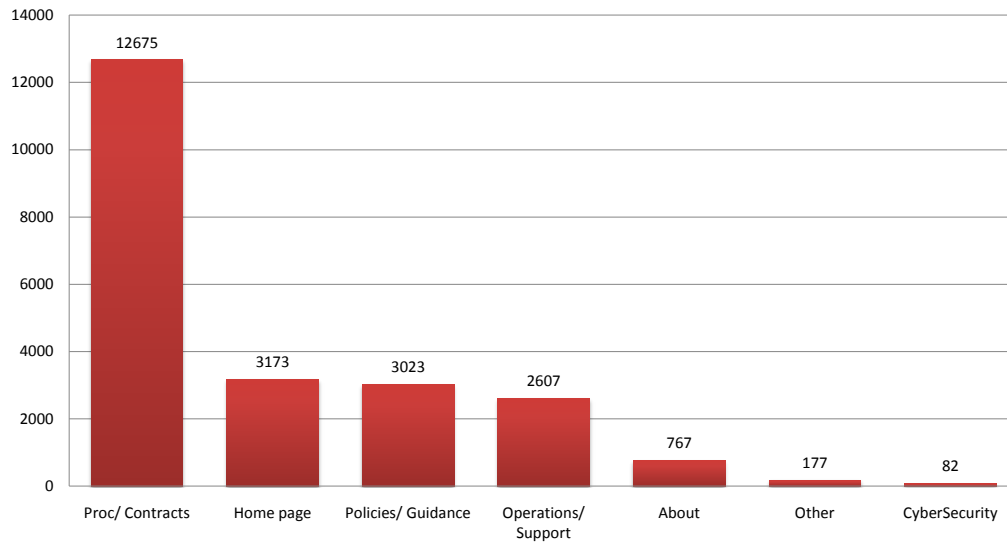
34,334 # total page views

How are people coming to our site?

3,224	direct (typed the URL directly)
3,156	google
592	search
502	doitnet
333	dbm.state.md.us
331	doit.state.md.us
321	bing
176	yahoo
101	maryland.gov
79	dllr.state.md.us



Visits to Content Areas



Top Pages by Content Area

Top Document Downloads

Content Area	Page	Visits	Document	Downloads
Procurement and Contracts		12,675		80,872
	catsitorfpstatus.aspx	1613	cats_torfp_status/hospmgmtinfosystem_m00p7208	380
	catsiihome.aspx	1553	200reissue.pdf	341
	default.aspx	1421	pbxiii/telecompsiiirfp.pdf	302
	bids.aspx	702	cats_torfp_status/datactrfiresuppression00p920002	251
allmastercontracts.aspx	633	3.pdf	233	
			cats_torfp_status/cats_torfp_status.xls	251
			catsii_guidance/catsii_referencebpoprocess.pdf	233
Policies and Guidance		3,023		19,407
	sdlc.aspx	1,075	sdic/impl_plan.doc	1,690
	policiesguidance.aspx	607	sdic/sys_design_doc.doc	1,536
	sdlctemplates.aspx	451	sdic/sdlcvol2.pdf	1,432
	projectoversight.aspx	79	sdic/func_req_doc.doc	790
cmoversightcats.aspx	79	sdic/sdlcvol1.pdf	699	
Operations and Support		2,607		12,565
	operationsupporthome.aspx	505	voice/tollfreedirectory.pdf	488
	asmsecurityforms.aspx	329	asmsecurityforms/teldir_coordinators.pdf	486
	securitypolicies.aspx	291	security_guidelines/doitsecuritypolicy.pdf	475
	servicedesk.aspx	246	security_response/sampleprfinal_rv2_0_.pdf	256
	networkmaryland.aspx	191	voice/tsrguide_directpo.pdf	200
About		767		225
	contactus.aspx	239	/about/documents/doitorgchart.pdf	225
	accessibility.aspx	190		
	agyciodirectory.aspx	170		
	default.aspx	69		
	countyit.aspx	36		
CyberSecurity		82		832
	cybersecurityhome.aspx	62	2010.04_cloudcomputing.pdf	83
	multimedia.aspx	10	2010.06_pcmaintenance.pdf	81
	newsletters.aspx	10	2010.10_cybersecurity.pdf	80
			2010.01_trends.pdf	74
		wiretransfer.pdf	66	
Home page	3,173			
SITE TOTAL	22,504			115,745

December, 2010
DoIT Website Frequent Search Terms (from Google Search Appliance)

Total Searches: 1,822

<u>Top 25 Queries</u>	<u># Occurrences</u>	<u>Top 25 Queries Not Found</u>	<u># Occurrences</u>
rate calculation	20	harle	6
scope of work	19	brian foley	6
J02B0400076	19	K11-0036-29	6
"executive order"	16	Gary Bolton	6
"voice mail"	16	download novella groupwise	5
encryption	15	bitland	4
sybase	13	nwmd rate worksheet	4
"live operator"	13	ortho	4
BPO MANAGEMENT SYSTEM	12	nwmd rate cal	4
bluetooth	12	K11-0030-29	4
Infospherix call center contract	12	BPO 060B980	4
CALL CENTER CONTRACTS	10	ratestructure	4
itpr	9	timeclocks	4
ACCENTure	9	Durable Power of Attorney download OR forms	4
nwmd	9	"download forms"	4
concept of operations	9	blue tooth	4
statement of work	9	Robert Smolek	3
Cell phone policy	8	download novella groupware	3
mbe	8	what is rehosting	3
EA Repository.	8	biometric time clocks	3
creating bpo	8	Operatins	3
security standards	8	NWT Enterprises	3
CUSTOMER SERVICE CONTRACTS	8	novella web access	3
Search	8	waste_management_contract	3
RFR	8	TORFP No. J0189200076 - Virtual Weigh Stations	3
		agency mbe delagated	3