

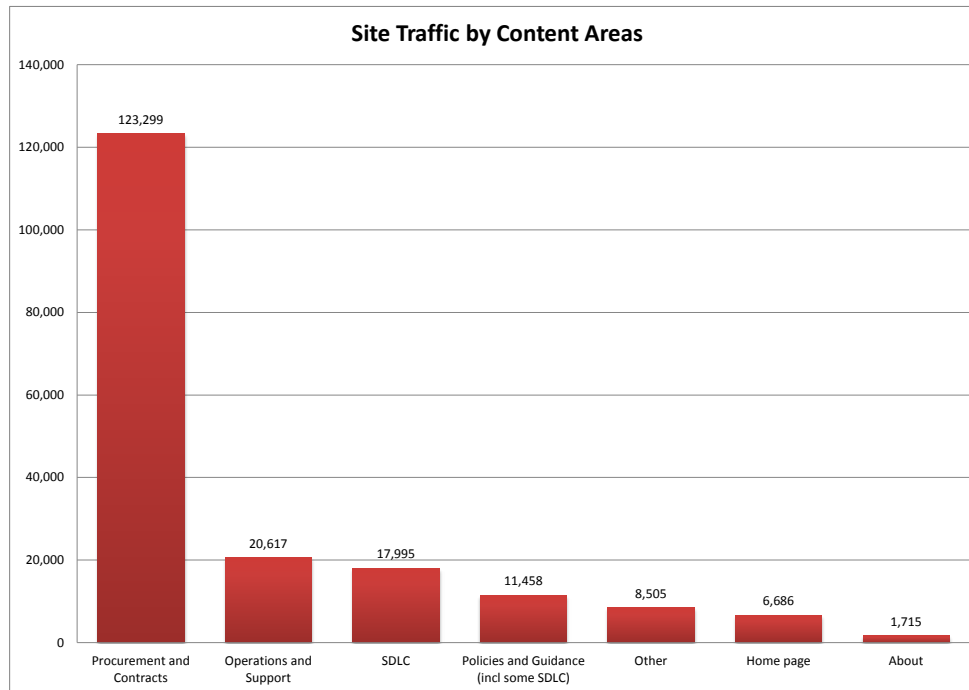
March 2011
DoIT website traffic statistics (from Urchin)



14,152 # visits
58,335 # total page views

How are people coming to our site?

5,762	direct (typed the URL directly)
3,616	google
958	search
892	doitnet
514	dbm.state.md.us
488	doit.state.md.us
387	bing
303	maryland.gov
169	yahoo
74	dbm.maryland.gov



Top Content (pageviews and document hits)

Procurement and Contracts	123,299
catsiihome.aspx	3772
default.aspx	3396
catsiitorfstatus.aspx	3173
allmastercontracts.aspx	1758
hwmastercontracthomepage.aspx	1185
Operations and Support	20,617
default.aspx	988
asmsecurityforms.aspx	910
teldir_coordinators.pdf	668
servicedesk.aspx	656
tollfreedirectory.pdf	553
SDLC	17,995
sdlichome.aspx	1504
impl_plan.doc	1221
sys_design_doc.doc	1046
sdlcvol2.pdf	672
ops_man.doc	544
Policies and Guidance	11,458
default.aspx	1545
sdlcvol2.pdf	672
/sdlc/impl_plan.doc	503
/sdlc/sys_design_doc.doc	499
fy2012stateitmp.pdf	398
About	1,715
contactus.aspx	471
agyciodirectory.aspx	337
doitorgchart.pdf	253
accessibility.aspx	213
aboutdoithome.aspx	158
Home page	6,686
SITE TOTAL	190,275

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DoIT Website Frequent Search Terms (from Google Search Appliance)

Total Searches: 1,964

Top 25 Queries	# Occurrences	Top 25 Queries Not Found	# Occurrences
directions	32	K11-0072-29	8
J02B0400008	18	cohu	8
telecom contract	17	Brekford	7
sdlc	17	Work Order Form 11192010	7
mercury affidavit	17	CCU Modernization Projected Staffing Services	6
voice activated software	16	computech	6
development prohibited	12	towson hospitality,llc	6
quality control	12	coover barr	4
dell	12	skype	4
4.4 perform risk management activities	11	PROCUREMENT FEEDBACK RESPONSE FORM	4
F50B1400009	10	webmail	4
liquidated damages	10	cover barr	4
total cost of ownership	10	telecommunications 2007 0507800030 rfp	4
cell phone policy	10	F50B1400011	4
rfp 2007 050b7800030	9	TORFP K11-0072-29	4
high speed internet	9	PBX III	4
tsr	9	VAISALA	3
forms	9	diaster recovery	3
Feedback Form	9	SharePoint toolkit	3
itpr	8	attachment 4 labor classification personnel resume suma	3
rfp 050b7800030	8	disaster recovry	3
server consolidation	8	Enterprise Architech policy	3
RFR	8	dearshead	3
feedback forms	8	catss ii request for proposal	3
sharepoint	8	Contract with Norment Security	3