



State of Maryland
Department of Information Technology

LARRY HOGAN
Governor
BOYD K. RUTHERFORD
Lieutenant Governor
MICHAEL G. LEAHY
Secretary
LANCE SCHINE
Deputy Secretary

CONTRACT MODIFICATION

Modification No.: #5
Contract No.: 060B5400014
Contract Name: Call/Contact Center Services 2015
Contract Dated: December 3, 2015

THIS CONTRACT MODIFICATION to Contract No. 060B5400014 Call/Contact Center Services 2015 Contract (“Contract”) is made as of the date executed by the State below (“Effective Date”), by and between CMD Investment Group, Inc. (“Contractor”), and the **State of Maryland**, acting through the Department of Information Technology (“State”).

WHEREAS, the State and CMD Investment Group, Inc. (formerly CR Dynamics & Associates, Inc.) entered into the Contact on December 3, 2015;

WHEREAS, the State desires to increase the Contract’s NTE as described below;

WHEREAS, the State has determined that this Modification will not undermine the purposes of, or prevent substantial compliance with, Division II of the State Finance and Procurement Article.

NOW THEREFORE, in consideration of the Recitals which are hereby made a substantive part hereof, and the promises and the covenants herein contained, the adequacy and sufficiency of which are duly acknowledged, the parties agree as follows:

1. Section 4 of the contract is modified to increase the not to exceed (“NTE”) value for the initial five year term by \$799,948 (Retroactive) from \$3,500,000 to \$4,299,948.00 and the NTE for renewal option 1 by \$110,000 to \$1,110,000.
2. The individual executing this Modification on behalf of Contractor warrants that they have full authority to execute this Modification and bind the Contractor.
3. Except as expressly modified herein, all of the provisions of the Contract remain in full force and effect and are hereby ratified and confirmed.

The Next Page Is The Signature Page




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IN WITNESS WHEREOF, the parties have caused this Modification to be executed by their respective duly authorized officers, agents or officials as of the above-referenced date.

CONTRACTOR

By: 
Witness/Attest

By: 
Corporate Officer/Authorized Agent
Russ C. Causey, CEO
Printed Name/Title of Officer/Agent

STATE OF MARYLAND
By: Department of Information Technology

By: 
Michael G. Leahy (Nov 20, 2020 17:15 EST)
Secretary or Designee

Approved as to form and legal sufficiency

this 20 day of November, 2020

Howard Barr

Assistant Attorney General