



State of Maryland  
Department of Information Technology

LARRY HOGAN  
Governor  
BOYD K. RUTHERFORD  
Lieutenant Governor

MICHAEL G. LEAHY  
Secretary  
LANCE SCHINE  
Deputy Secretary

CONTRACT MODIFICATION

Modification No.: #7  
Contract No.: 060B5400014  
Contract Name: Call/Contact Center Services 2015  
Contract Dated: December 3, 2015

THIS CONTRACT MODIFICATION to Contract No. 060B5400014 Call/Contact Center Services 2015 Contract (“Contract”) is made as of the date executed by the State below (“Effective Date”), by and between CMD Investment Group, Inc. (“Contractor”), and the **State of Maryland**, acting through the Department of Information Technology (“State”).

**WHEREAS**, the State and CMD Investment Group, Inc. (formerly CR Dynamics & Associates, Inc.) entered into the Contract on December 3, 2015;

**WHEREAS**, the State intends to exercise its option for the one additional 180-day transition period (the “Transition Period”), at a not to exceed amount of \$500,000, following the expiration of the current renewal term on December 30, 2022;

**WHEREAS**, the State desires to increase the Contract’s NTE for the current renewal term (a portion of which is retroactive) to provide funding during the remainder of the current renewal term;

**WHEREAS**, the State desires to increase the Contract’s NTE as described below so as to provide funds for services during the Transition Period; and

**WHEREAS**, the State has determined that this Modification will not undermine the purposes of, or prevent substantial compliance with, Division II of the State Finance and Procurement Article.

**NOW THEREFORE**, in consideration of the Recitals which are hereby made a substantive part hereof, and the promises and the covenants herein contained, the adequacy and sufficiency of which are duly acknowledged, the parties agree as follows:

1. Section 4 of the contract is modified to increase the not to exceed (“NTE”) value by \$968,655.96 (Retroactive) and \$2,271,694.94 (Proactive - \$2,000,000 for the remainder of the current renewal term and \$271,694.94 for the Transition Period) increasing the contract NTE from \$7,503,392.48 to \$10,743,743.38 (exclusive of the \$500,000 NTE for the Transition Period).
2. The individual executing this Modification on behalf of Contractor warrants that they have full authority to execute this Modification and bind the Contractor.
3. Except as expressly modified herein, all of the provisions of the Contract remain in full force and effect and are hereby ratified and confirmed.



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The Next Page Is The Signature Page

IN WITNESS WHEREOF, the parties have caused this Modification to be executed by their respective duly authorized officers, agents or officials as of the above-referenced date.

CONTRACTOR

By: [Signature]  
Witness/Attest

By: [Signature]  
Corporate Officer/Authorized Agent

Russ C. Causey  
Printed Name/Title of Officer/Agent

STATE OF MARYLAND  
By: Department of Information Technology

By: \_\_\_\_\_  
Secretary or Designee

Approved as to form and legal sufficiency  
this 2 day of September, 2022

Howard Barr  
Assistant Attorney General

APPROVED BY BPW: \_\_\_\_\_  
Date BPW Item #






# Contract Modification #7 - August 2022 - CMD (Master Contractor( (SIGNED)

Final Audit Report

2022-09-02

Created:	2022-09-02
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## "Contract Modification #7 - August 2022 - CMD (Master Contract or( (SIGNED)" History

-  Document created by maria fisher (maria.fisher2@maryland.gov)  
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