

MDOT TICKET COUNT - QUESTION 228

For a two year period.

Count of TICKETID	ASSIGNEDOWNERGROUP								Grand Total
INTERNALPRIORITY	NMS_CHARTWEB	NMS_LOGISTICS	NMS_SECURITY	NMS_SYSTEMS	NMS_TECHREVIEW	NMS_UPS	NMS_WAN		
5			2	1			1		4
4			8	2		1		5	16
3		1	283	34				23	341
2		8	222	105		5		136	476
1			1	2			1	8	12
0	1	1	38	21		1	11	82	155
Grand Total	1	10	554	165		2	17	255	1004

Offerors should take note that these metrics may not accurately reflect the demand that would be generated by MDOT under the scope of work as defined in the RFP.