

Consulting and Technical Services II (CATS II) Task Order Request for Proposals (TORFP)

MAINFRAME EMPLOYEE MANAGEMENT INFORMATION SYSTEM (EMIS) AND SOFTWARE CONFIGURATION MANAGEMENT (SCM) SUPPORT

CATS II TORFP#

J01B9200033

Maryland Department of Transportation (MDOT)
Office of Transportation Technology Services (OTTS)

ISSUE DATE: May 24, 2010

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KEY INFORMATION SUMMARY SHEET

This Consulting and Technical Services II (CATS II) Task Order Request for Proposals (TORFP) is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS II Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Master Contractors choosing not to submit a proposal must submit a Master Contractor Feedback form. The form is accessible via your CATS II Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS II RFP issued by the Maryland Department of Information Technology and subsequent Master Contract Project Number 060B9800035, including any amendments.

TORFP NAME:	Mainframe EMIS Application and Software Configuration Management Support
FUNCTIONAL AREA:	FA6 Systems/Facilities Mgmt. And Maintenance
TORFP ISSUE DATE:	05/24/2010
Closing Date and Time:	06/22/2010 at 2:00 pm
TORFP Issuing Office: Maryland Department of Transportation (MDO Office of Transportation Technology Services (Control of Transportation Technology Services)	
Questions and Proposals are to be sent to:	TO Procurement Officer – Joy Abrams Telephone Number: 410-865-1130 Email Address: jabrams@mdot.state.md.us
TO Procurement Officer	Joy Abrams Office of Procurement Office Phone: 410-865-1130 Email: jabrams@mdot.state.md.us
TO Manager:	EMIS Application Support - Eileen Lambert Office Phone: (410) 768 - 7504 FAX: 410-787-7837 elambert1@mdot.state.md.us Software Configuration Management Support - Philisha Bates Office Phone (410) 768 - 7230 FAX 410-787-7837 pbates@mdot.state.md.us
Project Number:	J01B9200033
TO Type:	Time and Materials
Period of Performance: January 1, 2011 – May 31, 2014	
MBE Goal:	25 percent
Small Business Reserve (SBR): No	
Primary Place of Performance:	One Orchard Road Glen Burnie, Maryland 21060

State Furnish Work Site and/or Access to Equipment, Facilities or Personnel:	Office Desk Space and networked PC with email and software applications for on-site staff.
TO Pre-Proposal Conference:	MDOT Headquarters 7201 Corporate Center Dr. Hanover, Md. 21076 06/08/2010 @ 2:30 pm See Attachment 6 for Directions

SECTION 1 - ADMINISTRATIVE INFORMATION

1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement (TOA) scope issues, and for authorizing any changes to the TOA.

The TO Manager has the primary responsibility for the management of the work performed under the TOA; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS II Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) completion of the Scope of Work.

1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, a Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TOA, Attachment 3, will then be entered into between the State and the selected Master Contractor, which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the price proposal.

1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of submission is determined by the date and time of arrival in the TO Procurement Officer's e-mail box. The TO Proposal is to be submitted via e-mail as two attachments in MS Word format. The "subject" line in the e-mail submission shall state the TORFP #J01B9200033. The first file will be the TO Proposal technical response to this TORFP and titled, "CATS II TORFP #J01B9200033 Technical". The second file will be the financial response to this CATS II TORFP and titled, "CATS II TORFP #J01B9200033 Financial". The following proposal documents must be submitted with required signatures as .PDF files with signatures clearly visible:

- Attachment 1 Price Proposal
- Attachment 2 MBE Forms D-1 and D-2
- Attachment 4 Conflict of Interest and Disclosure Affidavit
- Attachment 5 Labor Category Personnel Resume Summary
- Attachment 7- Non-Disclosure Agreement (Offeror)
- Attachment 8- Non-Disclosure Agreement (TO Contractor)
- Attachment 10 Living Wage Affidavit of Agreement
- Certifications- (If applicable)

1.4 ORAL PRESENTATIONS/INTERVIEWS

All Master Contractors and proposed staff will be required to make an oral presentation to State representatives. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations will become part of the Master Contractor's proposal and are binding, if the Contract is awarded. The TO Manager will notify Master Contractor of the time and place of oral presentations.

1.5 MINORITY BUSINESS ENTERPRISE (MBE)

A Master Contractor that responds to this TORFP shall complete, sign, and submit all required MBE documentation (Attachment 2 - Forms D-1 and D-2) at the time it submits its TO Proposal. Failure of the Master Contractor to complete, sign, and submit all required MBE documentation at the time it submits its TO Proposal will result in the State's rejection of the Master Contractor's TO Proposal.

1.6 CONFLICT OF INTEREST

The TO Contractor awarded the TOA shall provide IT consulting services for State agencies or component programs with those agencies, and must do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit in the form included as Attachment 4 this TORFP with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

1.7 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at OTTS, One Orchard Road, Glen Burnie, Maryland 21060. Offerors who review such documentation will be required to sign a Non-Disclosure Agreement in the form of Attachment 7. Please contact the TO Manager of this TORFP to schedule an appointment.

In addition, certain documentation may be required by the TO Contractor awarded the TOA in order to fulfill the requirements of the TOA. The TO Contractor, employees and agents who review such documents will be required to sign, including but not limited to, a Non-Disclosure Agreement in the form of Attachment 7.

1.8 LIMITATION OF LIABILITY CEILING

Pursuant to Section 27 (C) of the CATS II Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TOA amount.

1.9 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS II master contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of CATS II task orders (TO). This process shall typically apply to active TOs for operations, maintenance, and support valued at \$1 million or greater, but all CATS II TOs are subject to review.

Attachment 9 is the TO Contractor Self-Reporting Checklist. DoIT will send initial checklists out to applicable TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the checklist. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

SECTION 2 – SCOPE OF WORK

2.1 PURPOSE

The Maryland Department of Transportation (MDOT), Office of Transportation Technology Services (OTTS) is issuing this CATS II TORFP to obtain support for APS CASE-Generated COBOL, primarily for the MDOT Employee Management Information System (EMIS) that is the Department's Payroll system. Additionally, OTTS is seeking support for Software Configuration Management (SCM) in the IBM Clear Case environment as described in this scope of work. The Contractor personnel resources required are one (1) full-time and one (1) part-time resource for EMIS support and two (2) full-time employees for SCM support.

2.2 REQUESTING AGENCY INFORMATION

The Maryland Department of Transportation (MDOT), Office of Transportation Technology Services (OTTS) provides enterprise-wide infrastructure support to the MDOT Transportation Business Units (TBUs) and to its external mainframe customers, including Public Safety, the Comptroller's Office, and the Court System. OTTS provides Mainframe and Network support at the Enterprise level. Additionally, support is provided for a variety of PC and web-based applications.

OTTS operates a twenty-four (24) hours a day, seven (7) days a week Data Center and is tasked with providing Information Technology services for all agencies (TBUs) within the Maryland Department of Transportation. OTTS is responsible for the support of the mainframe infrastructure but also maintains an Applications Development (AD) group to support software applications and a Software Configuration Management (SCM) group to support software configuration management for both Mainframe Cobol and Client Server systems. OTTS implements the Department's information technology vision, standards, architecture, and planning processing, along with providing internal data, information, and communications services.

2.3 MANAGEMENT ROLES AND RESPONSIBILITIES

The managers of Application Development (AD) and Software Configuration Management (SCM) will assign and track tasks accordingly to the Master Contractor's resource, and monitor the work being performed. Through the monthly accounting of hours deliverable for both work types, they will be able to reconcile the work to the hours using MDOT-provided project management tools. Each Manager shall act as the Task Order Manager (TO Manager) for their specific part of the work in this TORFP.

TO Contractor Management will receive status reports and time reports from the TO Contractor Personnel, and will provide invoices to MDOT as specified under Section 2.11. TO Contractor Management is responsible for making payments to the TO Contractor Personnel.

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement (TOA) scope issues, and for authorizing any changes to the TOA.

2.4 SYSTEM BACKGROUND AND DESCRIPTION

The <u>Application Development Section</u> includes a team that supports the MDOT Employee Management Information System (EMIS), also known as Payroll, and a few ancillary cost applications that may be affected by EMIS. The EMIS system has responsibility for computing gross pay and tracking leave usage for over 8,000 employees throughout MDOT. This mission-critical departmental program includes nearly a dozen application modules. Contractors and State employees work together to support this complex system with its ever-changing requirements and priorities.

Additionally, general support includes Disaster Recovery / Business Continuity planning & testing, Operating System Upgrade testing, DB2 Upgrade testing, or any other software upgrade testing where application testing is needed to confirm continued operability. This may include anything needed to support the MDOT enterprise-wide infrastructure.

The <u>Configuration Management Section</u> establishes and maintains a controlled and traceable evolution of changes to the elements that comprise our software programs. This is achieved by properly following the authorized process to add, delete or update software components.

When the applications staff determines that a change to a program component is necessary, that component is retrieved from the repository that is maintained by the Configuration Management section. After the analyst has made and tested the changes, the updated program is turned over to Configuration Management who then promotes the change to the Production environment.

Configuration Management helps the organization to control the distribution of changes to the operational sites. They are responsible for supporting the maintenance of information on the versions and releases to which the system can revert in case of problems.

2.5 PROFESSIONAL DEVELOPMENT

Information Technology products continuously change. The TO Contractor must ensure continuing education opportunities for the personnel provided. This education would be associated with the technologies currently utilized by MDOT OTTS or anticipated to be implemented by MDOT OTTS in the near future. With MDOT OTTS prior approval, the time allocated to these continuing education activities for staff deployed to MDOT OTTS on a <u>full</u>-time basis may be charged to this task order. Actual course costs are the responsibility of the TO Contractor.

2.6 REQUIREMENTS

2.6.1 TO CONTRACTOR PERSONNEL DUTIES AND RESPONSIBILITIES

At a minimum, the work to be accomplished by the TO Contractor personnel under this TORFP shall consist of the following, divided between EMIS Application Software support and Software Configuration Management support.

TO Contractor personnel provided for **EMIS Application Software** support shall:

- Support the various EMIS modules, including Time & Attendance, Gross Pay, Employee Data
 Maintenance, Reference Data Maintenance, Reference Table Update, Payroll Reconciliation with
 the Central Payroll Bureau, Leave Accounting, Payroll Reporting, Interfaces to the Central Payroll
 Bureau, Interfaces to and from the Human Resources Information System (HRIS), interfaces to and
 from the mTrack Time Entry System, Cost Allocation feeds from EMIS to the TBUs, and various
 ad hoc reporting from the EMIS application;
- Assist with support for the various TBU Cost Allocation systems that interact with EMIS, and the other SHA applications (Employee Expense, Vehicle Equipment Usage) that interface with Cost.
- Perform system analysis and design, software development or modifications, testing, and implementation as needed;
- Prepare documentation to describe new or changed processes as required;
- Troubleshoot problems encountered by clients using the application software and reported through the OTTS Service Desk;
- Provide ad hoc assistance to the clients for file maintenance as needed;

- Provide technical expertise and advice to OTTS staff and State Highway Administration (SHA) Payroll staff as needed;
- Provide testing assistance for Mainframe operating system and product upgrades when needed; and
- Provide assistance with Disaster Recovery / Business Continuity planning & testing when needed.

TO Contractor personnel provided for <u>Software Configuration Management</u> support shall:

- Provide software configuration management support for various MDOT applications using IBM's Rational ClearCase.
- Create and maintain VOBs, Views, streams, projects, baselines & composite baselines in a SCM environment.
- Assist in developing and implementing policies and scripts for promoting baselines during the systems development life cycle.
- Create and maintain auto notification scripts in the SCM environment to assist the developers in their day-to-day ClearCase operations.
- Monitor and manage optimum ClearCase server performance in dynamic development environments.
- Determine and resolve various issues related to the operating system, network and IDE functionalities in a dynamic development environment.
- Perform pre-build audits on various projects and assist in resolving errors in daily builds.
- Create and maintain custom procedures for backing up various ClearCase project repositories and periodically validate the backup on test servers for Disaster Recovery purpose.
- Maintain system upgrades, including installing up to date patches and service packs.
- Provide technical expertise and advice to OTTS SCM as needed.

2.6.2 PREMISES AND OPERATIONAL SECURITY

- A) Prior to commencement of work, Contractor employees and subcontractors to be assigned to perform work under the resulting Contract shall be required to submit background check certification to MDOT from recognized Law Enforcement Agencies, including the FBI. Contractor shall be responsible for ensuring that its employees' and subcontractors' background check certifications are renewed annually, and at the sole expense to the Contractor. MDOT reserves the right to disqualify any Contractor employees or subcontractors whose background checks suggest conduct, involvements, and/or associations that MDOT determines, in its sole discretion, may be inconsistent with the performance and/or security requirements set forth in this RFP. MDOT reserves the right to perform additional background checks on Contractor and subcontractor employees.
- B) Further, Contractor employees may be subject to random security checks during entry and leaving State secured areas. The State reserves the right to require Contractor employees to be accompanied while in secured premises.

- C) Contractor employees shall, while on State premises, display their State issued identification cards without exception.
- D) Contractor shall require its employees to follow the State of Maryland and Maryland Transportation Information Technology Security Policy and Standards throughout the term of the Contract.
- E) The State reserves the right to request that the Contractor submit proof of employment authorization of non-United States Citizens, prior to commencement of work under the resulting Contract.
- F) Contractor shall remove any employee from working on the resulting Contract where the State of Maryland provides evidence to the Contractor that said employee has not adhered to the security requirements specified herein.
- G) Resources proposed to perform services for MAA must be capable of qualifying for and obtaining a BWI Airport Security badge to include US Customs Seal and Transportation Identifications. Resources proposed to perform services for MPA must comply with all MPA security requirements.
- H) The cost of complying with all security requirements specified herein are the sole responsibilities and obligations of the contractor and its subcontractors and no such costs shall be passed through to or reimbursed by the State or any of its agencies or units.

2.6.3 WORK HOURS

- A) The TO Contractor's assigned personnel working at the State facility shall mostly work during normal business workdays between the hours of 8:00 a.m. and 5:00 p.m., local time, Monday through Friday except for State holidays and State of Maryland Service Reduction days. Any work beyond the given parameters requires prior approval from the TO Manager.
- B) There may be some instances that the TO Contractor personnel shall need to work beyond these hours or on the weekends and holidays. Resource time may be split between the base office at the OTTS Data Center in Glen Burnie and MDOT Headquarters in Hanover or SHA Headquarters in Baltimore, depending on particular work assignments.

2.6.4 SERVICE LEVEL AGREEMENT

The Service Level Agreement (SLA) for EMIS Application Support is as follows:

The EMIS application runs on a two-week cycle and must complete successfully each time; therefore, the TO contractor must support the various EMIS modules, as required within that cycle, to successful completion. EMIS jobs are scheduled to run during normal business hours. If critical jobs continue into non-business hours, TO contractor support will continue at that time. Non-business hours, including weekends and/or holidays, may be scheduled for testing purposes.

The Service Level Agreement (SLA) for <u>Software Configuration Management</u> is indicated in the following chart:

Service Levels	Phone	On-Site Response	Response	Comments
	Response		Availability	
Normal Business	N/A	Between	5 days/week,	
Hours		7:30 am and 4:00	Monday-Friday	
		pm		
Emergency Support	15	After 4:30 pm	7 days/week	Resolution expected either
	minutes	Mon-Fri or		by on-site or remote dial in
		weekends		response
Scheduled Overtime	N/A	After 4:30 pm	When necessary	Resolution expected either
Support		Mon-Fri or	for application	by on-site or remote dial in
		weekends	maintenance or	response
			problem	
			resolution	

2.6.5 PERFORMANCE EVALUATION

TO Contractor personnel will be formally evaluated by the TO Manager on a yearly basis for each assignment performed during that period. The established performance evaluation and standards are included as Attachment 11. Performance issues identified by the agency at <u>any time</u> throughout the duration of the contract are subject to the mitigation process described in Section 2.6.6 below.

2.6.6 PERFORMANCE PROBLEM MITIGATION

In the event the agency is not satisfied with the performance of TO Contractor personnel, the mitigation process is as follows. The TO Manager will notify the TO Contractor in writing describing the problem and delineating remediation requirements. The TO Contractor will have three business days to respond with a written remediation plan. The plan will be implemented immediately upon acceptance by the TO Manager. Should performance issues persist, the TO Manager may give written notice or request immediate removal of the individual whose performance is at issue.

2.6.7 SUBSTITUTION OF PERSONNEL

The TO Contractor may not substitute personnel without the prior approval of the agency. All requests for substitutions shall comply with Section 2.9.6 of the CATS II Master Contract. The TO Manager shall have the option to interview the proposed substitute personnel. After the interview, the TO Manager shall notify the TO Contractor of acceptance or denial of the requested substitution.

The TO Manager shall have the option to interview the proposed substitute personnel. After the interview, the TO Manager shall notify the TO Contractor of acceptance or denial of the requested substitution.

2.6.8 BACKUP / DISASTER RECOVERY

TO Contractor personnel provided for <u>EMIS Application Software Support</u> will participate in updating Disaster Recovery/Business Continuity information needed for the applications supported and will also participate in DR/BC testing when necessary.

TO Contractor personnel provided for <u>Software Configuration Management Support</u> will create and maintain custom procedures for backing up various ClearCase project repositories and periodically validate the backup on test servers for Disaster Recovery purposes.

2.7 DELIVERABLES

Deliverables	Acceptance Criteria
Provide, on a continual basis for all assigned tasks, the personnel required in this TORFP within the timeframe required as specified by the TO Manager.	Personnel must be available for work, adhere to OTTS policies and procedures, demonstrate a cooperative attitude, maintain communication with the TO Manager and co-workers, and
Monthly status report summarizing the assigned	complete assigned tasks. Monthly Status Reports received and reviewed.
work efforts and status, emergency work efforts and status, identify issues and proposed activities for the future.	
Monthly accounting of hours worked on tasks.	Time Reports received and reviewed for accuracy.

2.8 REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology projects, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting project execution. The following policies, guidelines and methodologies can be found at http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx under "Policies and Guidance." These may include, but are not limited to:

- The State's System Development Life Cycle (SDLC) methodology
- The State Information Technology Security Policy and Standards
- The State of Maryland Enterprise Architecture.

2.9 TO CONTRACTOR PERSONNEL MINIMUM QUALIFICATIONS

The following minimum qualifications are mandatory. The Master Contractor's staff must demonstrate expertise in the following, sub-divided by <u>EMIS Application Support</u> and <u>Software Configuration Management Support</u>:

For EMIS Application Support:

The personnel shall have at least 14 years of recent experience, within the last 16 years, in supporting APS CASE Tool-generated COBOL Code for an IBM Mainframe, including:

- Experience, within the last year, maintaining an IBM mainframe-based Payroll application similar to the EMIS Payroll application used by MDOT;
- Experience, within the last year, using Micro Focus APS for COBOL code generation;
- Experience using ChangeMan and CA Endevor for software configuration management;
- Experience using Maximo Service Desk to record and track service requests;
- Experience using MS Project Central to record time against tasks for project tracking;

In addition, a proficient working knowledge of the following products is required:

- IBM Enterprise COBOL;
- JCL (Job Control Language);
- TSO/ISPF (Time Sharing Option/Interactive System Productivity Facility);
- CICS (Customer Information Control System);
- QMF (Query Management Facility);
- IBM DB2:
- IBM DB2 Editor;
- FTP (File Transfer Protocol);
- HSM (Hierarchical Storage Management);
- SPUFI (SQL processing using file input);
- SyncSort (general-purpose sort program supported under z/OS);
- CA InterTest (CA testing and debugging tool);
- TSE Editor (The SemWare Editor, used with large files & binary data);
- PC Mapper (used for ad hoc data manipulation);
- SQL DDL (Structured Query Language / Data Definition Language)
- DSW / COLD (DataStore for Windows / Computer Output to Laser Disk); and
- MS Office 2000.

Familiarity with the following will be considered a plus:

• Report generation using Vecna's GoalMind Time and Attendance product; and

Troubleshooting problems with Vecna's GoalMind Time and Attendance product.

For Software Configuration Management Support:

The personnel shall have at least 8 years of recent experience, within the last 10 years, in supporting the Software Configuration Management infrastructure as it is defined in this TORFP.

Personnel provided by the successful Contractor shall be proficient in the use of:

- IBM Rational ClearCase 7.01;
- Microsoft Windows Installer;
- Microsoft Component Servers;
- Windows Server Active Directory and LDAP environment;
- C#, VB Script, HTML, XML, MS .NET, MS SQL Technologies;
- Visual Studio IDEs 6.0, 2008 environment;
- Perl/Shell scripts, VB Makefiles, MS Build and Visual Build;
- HTTPS, IIS, DNS, SMTP, JMS, SNMP, JDBC and ODBC

For both EMIS Application Support and Software Configuration Management Support, personnel shall:

- Be proficient in analysis of business problems;
- Be able to technically document work requirements and test plans;
- Have oral and written communication skills; and
- Have current practical experience in performing software configuration management functions in an environment using the tool sets described previously.

2.10 TO CONTRACTOR EXPERTISE REQUIRED

The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. The Master Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

2.11 INVOICE SUBMISSION

Invoices will be submitted by the TO Contractor on a monthly basis by the 15th business day of each month for all work completed in the previous month. Invoices for O&M work should be submitted within the first 5 business days of each month for the work performed in the previous month.

Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CAT II Master Contract. Proper invoices for payment shall contain the TO Contractor's Federal Employer Identification Number (FEIN), as well as the information described below, and must be submitted to the TO Manager for payment approval.

2.11.1 INVOICE FORMAT

- A) A proper invoice shall identify MDOT OTTS, labor category, associated TOA number, date of invoice, period of performance covered by the invoice, and a TO Contractor point of contact with telephone number.
- B) The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees, including detail of work hours) submitted for payment to MDOT OTTS at the following address:

One Orchard Road

Glen Burnie, Maryland 21060 Attention: Tom Reed / Bill Bryant

C) Proper invoices for final payment shall be clearly marked as "FINAL" and submitted when all work requirements have been completed and no further charges are to be incurred under the TOA. In no event shall any invoice be submitted later than 60 calendar days from the TOA termination date.

2.11.2 MBE PARTICIPATION REPORTS

Monthly reporting of MBE participation is required in accordance with the terms and conditions of the CATS II Master Contract by the 10^{th} day of each month. The TO Contractor shall provide a completed MBE Participation form (Attachment 2, Form D-5) to MDOT OTTS at the same time the invoice copy is sent. The TO Contractor shall ensure that each MBE Subcontractor provides a completed MBE Participation Form (Attachment 2, Form D-6). Subcontractor reporting shall be sent directly from the subcontractor to MDOT OTTS. MDOT OTTS will monitor both the TO Contractor's efforts to achieve the MBE participation goal and compliance with reporting requirements. The TO Contractor shall email all completed forms, copies of invoices and checks paid to the MBE directly to the TO Manager.

SECTION 3 - TO PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS II TORFP must respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via your CATS II Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS II TORFP. The TO Proposal shall provide the following:

3.2.1 THE TECHNICAL PORTION OF THE TO PROPOSAL SHALL INCLUDE:

- A) Proposed Services
 - Requirements: A detailed discussion of the Master Contractor's understanding of the work and the Master Contractor's capabilities, approach and solution to address the requirements outlined in Section 2.
 - 2) Assumptions: A description of any assumptions formed by the Master Contractor in developing the Technical Proposal.
- B) Proposed Personnel
 - 1) Identify and provide resumes for all proposed personnel by labor category.
 - 2) Document that all proposed personnel meet the minimum required qualifications.
 - 3) Provide the names and titles of all key management personnel who will be involved with supervising the services rendered under this TOA.

C) MBE Participation

- 1) Submit completed MBE documents Attachment 2 Forms D-1 and D-2.
- D) Subcontractors
 - Identify all proposed subcontractors, including MBEs, and their full roles in the performance of this TORFP Scope of Work.
- E) Master Contractor and Subcontractor Experience and Capabilities
 - 1) Provide three examples of work assignments that the proposed personnel have completed that were similar in scope to the one defined in this TORFP. Each of the three examples, to be provided at the interview, must include a reference complete with the following:
 - a) Name of organization.
 - b) Name, title, and telephone number of point-of-contact for the reference.
 - c) Type and duration of contract(s) supporting the reference

- d) The services provided, scope of the contract and performance objectives satisfied as they relate to the scope of this TORFP.
- e) Whether the proposed personnel are still providing these services and, if not, an explanation of why services are no longer provided to the client organization.
- 2) State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five years with any government entity of the State of Maryland. For each identified contract, the Master Contractor shall provide:
 - a) The State contracting entity,
 - b) A brief description of the services/goods provided,
 - c) The dollar value of the contract,
 - d) The term of the contract- mm/yy-mm/yy (example: 01/09-01/10).
 - e) Whether the contract was terminated prior to the specified original contract termination date,
 - f) Whether any available renewal option was not exercised,
 - g) The State employee contact person (name, title, telephone number and e-mail address.

This information will be considered as part of the experience and past performance evaluation criteria in the TORFP.

F) State Assistance

1) Provide an estimate of expectation concerning participation by State personnel.

G) Confidentiality

1) A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

3.2.2 THE FINANCIAL RESPONSE OF THE TO PROPOSAL SHALL INCLUDE:

- A) A description of any assumptions on which the Master Contractor's Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the price proposal).
- B) Completed Financial Proposal Attachment 1

The Master Contractor should indicate on Attachment 1 the appropriate Labor Category being proposed, and the Fixed Hourly Labor Category Rate. Proposed rates are fully loaded and not to exceed the rates defined in the Master Contract.

SECTION 4 - PROCEDURE FOR AWARDING A TO AGREEMENT

4.1 EVALUATION CRITERIA

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate functional area responding to the CATS II TORFP. In making the TOA award determination, MDOT OTTS will consider all information submitted in accordance with Section 3.

4.2 TECHNICAL CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance:

- The Master Contractor's proposed solution and understanding of the TORFP Scope of Work based on the required response in Section 3.2.1.A.1.
- The experience of the Master Contractor's proposed personnel in performing the duties required in Section 3.2.1.B.

4.3 SELECTION PROCEDURES

- 4.3.1 TO Proposals will be assessed throughout the evaluation process for compliance with the minimum personnel qualifications in Section 2.9 and quality of responses to Section 3.2.1 of the TORFP. Master Contractor proposals that fail to meet the minimum qualifications will be deemed not reasonably susceptible for award, i.e., disqualified and their proposals eliminated from further consideration.
- 4.3.2 TO Proposals deemed technically qualified will have their financial proposal considered. All others will receive e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- 4.3.3 The State will conduct interviews of personnel proposed in each TO Proposal that meets minimum qualifications.
- 4.3.4 Qualified TO Proposal financial responses will be reviewed and ranked from lowest to highest price proposed.
- 4.3.5 The most advantageous TO Proposal offer considering technical and financial submission shall be selected for the work assignment.

4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (TO Contractor), a Purchase Order, and by a Notice to Proceed authorized by the TO Manager.

ATTACHMENT 1 - PRICE PROPOSAL

PRICE PROPOSAL FOR CATS II TORFP # **J01B9200033**LABOR CATEGORIES

Labor rates in each labor category are fully loaded hourly rates as defined in the master contract

	A	В	C
Labor Categories	Hourly Labor Rate	Total Class Hours Annually	Total Proposed CATS II TORFP Price
(Agency to insert description of work and number of hours actual or for financial evaluation. Master Contractor must insert Proposed Labor Categories for this TORFP)			
Year 1 (Jan. 1, 2011 – Dec. 31, 2011)			
EMIS Application Support			
Resource #1, Labor Category – full time	\$	2040	\$
Resource #2, Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, Labor Category – full time	\$	2040	\$
Resource #2, Labor Category – full time	\$	2040	\$
		Total Year #1	\$
Year 2 (Jan. 1, 2012 – Dec. 31, 2012)			
EMIS Application Support			
Resource #1, Labor Category – full time	\$	2040	\$
Resource #2, Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, Labor Category – full time	\$	2040	\$
Resource #2,Labor Category – full time	\$	2040	\$
		Total Year #2	\$
Year 3 (Jan. 1, 2013 – Dec. 31, 2013)			
EMIS Application Support			
Resource #1, Labor Category - full time	\$	2040	\$
Resource #2, Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, Labor Category – full time	\$	2040	\$
Resource #2,Labor Category – full time	\$	2040	\$
		Total Year #3	\$

Year 4 (Jan. 1, 2014 – May 31, 2014)			
EMIS Application Support			
Resource #1, Labor Category – full time	\$	850	\$
Resource #2, Labor Category – part time	\$	650	\$
Software Configuration Mgmt Support			
Resource #1, Labor Category – full time	\$	850	\$
Resource #2,Labor Category – full time	\$	850	\$
		Total Year #4	\$
	_	_	
	TOTAL EVA	LUATED PRICE	\$

Authorized Individual Name	Company Name
Title	Company Tax ID #

The Hourly Labor Rate is the actual rate the State will pay for services and must be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate, but may be lower. Hourly Labor Rate shall be assumed to be fully loaded rates which shall include any travel expenses, etc. The total hours listed above are to be considered as estimated only and not to be construed as a guaranteed billable hours. Actual hours will be compensated at the total number of hours performed.

SUBMIT WITH THE FINANCIAL RESPONSE

TO CONTRACTOR MINORITY BUSINESS ENTERPRISE REPORTING REQUIREMENTS

CATS II TORFP # **J01B9200033**

These instructions are meant to accompany the customized reporting forms sent to you by the TO Manager. If, after reading these instructions, you have additional questions or need further clarification, please contact the TO Manager immediately.

- As the TO Contractor, you have entered into a TO Agreement with the State of Maryland. As such, your company/firm is responsible for successful completion of all deliverables under the contract, including your commitment to making a good faith effort to meet the MBE participation goal(s) established for TORFP. Part of that effort, as outlined in the TORFP, includes submission of monthly reports to the State regarding the previous month's MBE payment activity. Reporting forms D-5 (TO Contractor Paid/Unpaid MBE Invoice Report) and D-6 (Subcontractor Paid/Unpaid MBE Invoice Report) are attached for your use and convenience.
- The TO Contractor must complete a separate Form D-5 for each MBE subcontractor for each month of the contract and submit one copy to each of the locations indicated at the bottom of the form. The report is due no later than the 10th of the month following the month that is being reported. For example, the report for January's activity is due no later than the 10th of February. With the approval of the TO Manager, the report may be submitted electronically. Note: Reports are required to be submitted each month, regardless of whether there was any MBE payment activity for the reporting month.
- The TO Contractor is responsible for ensuring that each subcontractor receives a copy (e-copy of and/or hard copy) of Form D-6. The TO Contractor should make sure that the subcontractor receives all the information necessary to complete the form properly, i.e., all of the information located in the upper right corner of the form. It may be wise to customize Form D-6 (upper right corner of the form) for the subcontractor the same as the Form D-5 was customized by the TO Manager for the benefit of the TO Contractor. This will help to minimize any confusion for those who receive and review the reports.
- 4. It is the responsibility of the TO Contractor to make sure that all subcontractors submit reports no later than the 15th of each month, regardless of whether there was any MBE payment activity for the reporting month. Actual payment data is verified and entered into the State's financial management tracking system from the subcontractor's D-6 report only. Therefore, if the subcontractor(s) do not submit their D-6 payment reports, the TO Contractor cannot and will not be given credit for subcontractor payments, regardless of the TO Contractor's proper submission of Form D-5. The TO Manager will contact the TO Contractor if reports are not received each month from either the prime contractor or any of the identified subcontractors. The TO Contractor must promptly notify the TO Manager if, during the course of the contract, a new MBE subcontractor is utilized. Failure to comply with the MBE contract provisions and reporting requirements may result in sanctions, as provided by COMAR 21.11.03.13.

FORM D – 1

Certified MBE Utilization and Fair Solicitation Affidavit

This document shall be included with the submittal of the Offeror's TO Proposal. If the Offeror fails to submit this form with the TO Proposal, the TO Procurement Officer shall determine that the Offeror's TO Proposal is not reasonably susceptible of being selected for award.

In conjunction with the offer submitted in response to TORFP No. J01B9200033, I affirm the following:

1. I acknowledge the overall certified Minority Business Enterprise (MBE) participation goal of <u>25</u> percent and, if specified in the TORFP, sub-goals of <u>0</u> percent for MBEs classified as African American-owned and <u>0</u> percent for MBEs classified as women-owned. I have made a good faith effort to achieve this goal.

OR

After having made a good faith effort to achieve the MBE participation goal, I conclude that I am unable to achieve it. Instead, I intend to achieve an MBE goal of ______percent and request a waiver of the remainder of the goal. If I am selected as the apparent TO Agreement awardee, I will submit written waiver documentation that complies with COMAR 21.11.03.11 within 10 business days of receiving notification that our firm is the apparent low bidder or the apparent awardee.

I have identified the specific commitment of certified Minority Business Enterprises by completing and submitting an MBE Participation Schedule (Attachment 2 - Form D-2) with the proposal.

I acknowledge that the MBE subcontractors/suppliers listed in the MBE Participation Schedule will be used to accomplish the percentage of MBE participation that I intend to achieve.

I understand that if I am notified that I am the apparent TO Agreement awardee, I must submit the following documentation within 10 working days of receiving notice of the potential award or from the date of conditional award (per COMAR 21.11.03.10), whichever is earlier.

- (a) Outreach Efforts Compliance Statement (Attachment D-3)
- (b) Subcontractor Project Participation Statement (Attachment D-4)
- (c) MBE Waiver Documentation per COMAR 21.11.03.11 (if applicable)
- (d) Any other documentation required by the TO Procurement Officer to ascertain offeror's responsibility in connection with the certified MBE participation goal.

If I am the apparent TO Agreement awardee, I acknowledge that if I fail to return each completed document within the required time, the TO Procurement Officer may determine that I am not responsible and therefore not eligible for TO Agreement award. If the TO Agreement has already been awarded, the award is voidable.

In the solicitation of subcontract quotations or offers, MBE subcontractors were provided not less than the same information and amount of time to respond as were non-MBE subcontractors.

I solemnly affirm under the penalties of information, and belief.	of perjury that the contents of this paper are true to the best of my knowledge,
Offeror Name	Signature of Affiant
Address	Printed Name, Title
Date	

SUBMIT AS A .PDF FILE WITH TO RESPONSE

FORM D-2

Minority Business Enterprise Participation Schedule

This document shall be included with the submittal of the TO Proposal. If the Offeror fails to submit this form with the TO Proposal, the TO Procurement Officer shall determine that the TO Proposal is not reasonably susceptible of being selected for award.

Task Order Description

Task Order Agreement Number J01B9200033	
List Information For Each Certified MBE Subcontracto	or On This Project
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
	NTINUATION PAGE AS NEEDED IMARY %
TOTAL WOMAN-OWNED MBE PART TOTAL AFRICAN AMERICAN-OWNE	
Document Prepared By: (please print or type) Name: Title:_	

TO Prime Contractor (Firm Name, Address, Phone)

FORM D – 2

Minority Business Enterprise Participation Schedule (Continued)

List Information For Each Certified MBE Subco	ntractor On This Project
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	
Minority Firm Name	MBE Certification Number
Work To Be Performed/SIC	
Percentage of Total Contract	

SUBMIT AS A .PDF FILE WITH TO RESPONSE

FORM D – 3

Outreach Efforts Compliance Statement

In conjunction with the bid or offer submitted in response to TORFP # J01B9200033, I state the following:

			Date
Ado	Iress		Title
Off	eror Name		Name
		By:	
	☐ No pre-proposal conference was held	d.	
	Offeror did/did not attend the pre-proposa	al conferen	ce
	☐ This project does not involve bonding	ig requiren	nents.
	(DESCRIBE EFFORTS)		
	Offeror assisted MBEs to fulfill or to seel	k waiver of	bonding requirements.
Off	eror made the following attempts to conta	act persona	lly the solicited MBEs:
Atta	ached to this form are copies of written so for these subcontract opportunities.	olicitations	(with bidding instructions) used to solicit certified MBEs
2.	Offeror identified opportunities to subco	ontract in tl	nese specific work categories:

Submit within 10 working days of receiving notice of the potential award

FORM D-4

Subcontractor Project Participation Statement

SUBMIT ONE FORM FOR EACH CERTIFIED MBE LISTED IN THE MBE PARTICIPATION SCHEDULE

Provided that	is awarded the TO Agreement in
	is awarded the TO Agreement in tor Name)
conjunction with TORFP No. J01B	<u>39200033</u> , it and,
	(Subcontractor Name)
MDOT Certification No. , int	tend to enter into a contract by which the subcontractor shall:
(Describe work to be performed by	MBE):
	
	are required of Subcontractor ing amount and type of bonds are required of Subcontractor:
Ву:	Ву:
Prime Contractor Signature	Subcontractor Signature
Name	Name
Title	Title
Date	Date

SUBMIT WITHIN 10 WORKING DAYS OF RECEIVING NOTICE OF THE POTENTIAL AWARD

FORM D-5

Minority Business Enterprise Participation TO Contractor Paid/Unpaid Invoice Report

Report #: Reporting Period (Month/Year): Report is due by the 10 th of the following month.	ng	Contracting Contract An MBE Sub C Contract Be Contract End	nount ontract Amt gin Date d Date			
Prime TO Contractor:			Contact Perso	on:		
Address:						
City:			State:		ZIP:	
Phone:	FAX:					
Subcontractor Name:			Contact Perso	on:		
Phone:	FAX:					
Subcontractor Services Provided:						
List all unpaid invoices over 30 days ol	d receiv	ed from the l	MBE subcontr	actor named	above:	
1.						
2.						
3.						
Total Dollars Unpaid: \$						
**If more than one MBE subcontractor is Return one copy of this form to the follows:			, piease use sep	barate forms.		
(TO MANAGER OF APPLICABLE PO	$C \mid TC$	O PROCUREN	MENT OFFICE	ER OR APPL	ICABLE POC	
NAME, TITLE)		NAME, TITI	<u> </u>			
(AGENCY NAME)		GENCY NAM		_		
(ADDRESS, ROOM NUMBER)	No.		OM NUMBER			
(CITY, STATE ZIP)		TY, STATE 2				
(EMAIL ADDRESS)	(El	MAIL ADDRI	200)			

Signature:______ Date:_____

SUBMIT AS REQUIRED IN TO CONTRACTOR MBE REPORTING REQUIREMENTS

FORM D – 6

Minority Business Enterprise Participation Subcontractor Paid/Unpaid Invoice Report

Report #:			FP #J01B92000			
	Contracting Unit					
Reporting Period (Month/Year):/	Contract Amount					
Report Due By the 10 th of the following	MBE Sub Contract Amt					
Month.	Contract Begin Date Contract End Date					
Wolten.	Services	s Provio	ded			
MBE Subcontractor Name:						
MDOT Certification #:						
Contact Person:						
Address:						
City:			State:		ZIP:	
Phone:	I	FAX:				
Subcontractor Services Provided:						
List all payments received from Prime TO Contractor during reporting period indicated List dates and amounts of any unpaid invoices over 30 days old.				0		
above.			•			
		1.				
1.						
2.		2.				
2.		3.				
3.						
		Tota	al Dollars Unpa	id: \$		
Total Dollars Paid: \$	 					
Prime TO Contractor:		Co	ontact Person:			
Return one copy of this form to the follow	ing addre	ess:				
(TO MANAGER OF APPLICABLE POC	(TO PR	OCUR	EMENT OFFIC	ER OR Al	PPLICABLE POC	
NAME, TITLE)		ME, TI	The second secon			
(AGENCY NAME)	(AGEN					
(ADDRESS, ROOM NUMBER) (CITY, STATE ZIP)	(ADDRESS, ROOM NUMBER) (CITY, STATE ZIP)					
(EMAIL ADDRESS)						
(EMAIL ADDRESS) (EMAIL ADDRESS)						
Signature:			Date:_			
Submit as required in TO Contractor MBE Reporting Requirements						

ATTACHMENT 3 - Task Order Agreement

CATS II TORFP # J01B9200033 OF MASTER CONTRACT # 060B9800035

This Task Order Agreement ("TO Agreement") is made this day of Month, 2010 by and between MASTER CONTRACTOR and the STATE OF MARYLAND, MDOT OTTS.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
 - a. "Agency" means the MDOT OTTS, as identified in the CATS II TORFP # J01B9200033.
 - b. "CATS II TORFP" means the Task Order Request for Proposals # **J01B9200033**, dated MONTH DAY, YEAR, including any addenda.
 - c. "Master Contract" means the CATS II Master Contract between the Maryland Department of Information Technology and MASTER CONTRACTOR dated 06/01/09.
 - d. "TO Procurement Officer" means TO Procurement Officer. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
 - e. "TO Agreement" means this signed TO Agreement between the MDOT OTTS and MASTER CONTRACTOR.
 - f. "TO Contractor" means the CATS II Master Contractor awarded this TO Agreement, whose principal business address is
 - g. "TO Manager" means TO Manager of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
 - h. "TO Proposal Technical" means the TO Contractor's technical response to the CATS II TORFP dated date of TO Proposal Technical.
 - i. "TO Proposal Financial" means the TO Contractor's financial response to the CATS II TORFP dated date of TO Proposal FINANCIAL.
 - j. "TO Proposal" collectively refers to the TO Proposal Technical and TO Proposal Financial.
- 2. Scope of Work
- 2.1. This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supersede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS II TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:
 - a. The TO Agreement,
 - b. Exhibit A CATS II TORFP
 - c. Exhibit B TO Proposal-Technical
 - d. Exhibit C TO Proposal-Financial

2.3	The TO Procurement Officer may, at any time, by written order, make changes in the work within the general
	scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any
	other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this
	section. Except as otherwise provided in this TO Agreement, if any change under this section causes an
	increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of
	the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be
	made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its
	right to an adjustment under this section within thirty (30) days of receipt of written change order and shall
	include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor
	shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment
	under this section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this section
	shall excuse the TO Contractor from proceeding with the TO Agreement as changed.

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Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS II TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of ______, commencing on the date of Notice to Proceed and terminating on MONTH DAY, YEAR.

- 4. Consideration and Payment
- 4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS II TORFP and shall not exceed the total amount of the task order. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS II TORFP, but no later than thirty (30) days after the Agency's receipt of an invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.3 Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is ______. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

TO CONTRACTOR NAME

By: Type or Print TO Contractor POC Date

Witness:

STATE OF MARYLAND, MDOT OTTS

By: insert name, TO Procurement Officer	Date	
Witness:		

ATTACHMENT 4 - Conflict Of Interest Affidavit And Disclosure

- A. "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- B. "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, Contractor, consultant, or subcontractor or subconsultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.
- C. The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.
- D. The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):
- E. The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:	By:	
	·	(Authorized Representative and Affiant)

SUBMIT AS A .PDF FILE WITH TECHNICAL RESPONSE

ATTACHMENT 5 - Labor Category Personnel Resume Summary

INSTRUCTIONS:

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 060B9800035.
- 2. Only labor categories proposed in the Master Contractors Technical proposal may be proposed under the CATS II TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements. The summary is required at the time of the interview.

For example: If you propose John Smith who is your subcontractor and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as 3 months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

ATTACHMENT 5 LABOR CATEGORY PERSONNEL RESUME SUMMARY (CONTINUED)

Proposed Individual's Name/Company:		How does the proposed individual meet each requirement?
(MUST INSE	ERT LABOR (CATEGORY NAME)
Education: (Insert the education description from the CATS from section 2.10 for the applicable labor category)		
Experience: (Insert the experience description from the CATS from section 2.10 for the applicable labor categor include mm/yy-mm/yy; example: 01/09-01/10.)		
Duties: (Insert the duties description from the CATS II R section 2.10 for the applicable labor category.)	RFP from	
The information provided on this form for this lab Contractor's Contract Administrator:	or class is true	and correct to the best of my knowledge:
Signature	Date	
Proposed Individual:		
Signature	Date	

SUBMIT WITH TO RESPONSE

$Signature \ required \ at \ the \ time \ of \ the \ interview$

ATTACHMENT 6 - Directions to the Pre-TO Proposal Conference

Directions to Maryland Department of Transportation Headquarters

From the South

From I-97 take MD 100 West to MD 170 North. Take MD 170 North to Stoney Run. Take the ramp that veers to the right. Make a left at the top of the ramp and cross over MD 170. Proceed to the next light this will be the New Ridge Road intersection, turn right Corporate Center Drive begins. MDOT Headquarters is ¾ mile on the right side of the road. Visitor parking is to the left.

From the North

From I-95 or BW Parkway take I-195 to MD 170 South to Stoney Run. Turn left at the light. Make a left at the top of the ramp and cross over MD 170. Proceed to the next light this will be the New Ridge Road intersection, turn right Corporate Center Drive begins. MDOT Headquarters is ¾ mile on the right side of the road. Visitor parking is to the left.

ATTACHMENT 7 - NON-DISCLOSURE AGREEMENT (OFFEROR)

This No	on- Disclosure Agreement (the "Agreement") is made this day of 2010, by and between (hereinafter referred to as "the OFFEROR") and the State of Maryland (hereinafter referred to as "the
State").	
Mainfra	OR warrants and represents that it intends to submit a TO Proposal in response to CATS II TORFP #J01B9200033 for time EMIS and Software Configuration Management Support. In order for the OFFEROR to submit a TO Proposal, it will be ry for the State to provide the OFFEROR with access to certain confidential information including, but not limited, to All such information provided by the State shall be considered Confidential Information regardless of the
electron	ormat, or media upon which or in which such information is contained or provided, regardless of whether it is oral, written, nic, or any other form, and regardless of whether the information is marked as "Confidential Information". As a condition for apt and access to the Confidential Information referenced above, OFFEROR agrees as follows:
1.	OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confidential Information received, except in connection with the preparation of its TO Proposal.
2.	Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy of this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee or agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabilities set forth herein that are applicable to the OFFEROR.
3.	OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice of recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to TO Procurement Officer, MDOT OTTS on or before the due date for Proposals.
4.	OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State and agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents to personal jurisdiction in the Maryland State Courts.
5.	In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employee or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents of OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
6.	This Agreement shall be governed by the laws of the State of Maryland.
7.	OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact in connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject to a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
8.	The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms and conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.
OFFER	OR: BY:
NAME	: TITLE:
ADDR	ESS:

Submit as required in Section 1.7 of the TORFP

ATTACHMENT 8 - NON-DISCLOSURE AGREEMENT (TO Contractor)

	(
between the State of Maryland ("the St	AGREEMENT ("Agreement") is made as of this day of tate"), acting by and through its MDOT OTTS (the "Departr ctor"), a corporation with its principal business office locate and its principal office in Maryland located at	ment"), and d at
	RECITALS	
Software Configuration Management S	etor has been awarded a Task Order Agreement (the "TO Agreement TORFP No. J01B9200033 dated, (the procurement issued by the Department, Project Number 0601	ne "TORFP) issued under the
the State to provide the TO Contractor	TO Contractor to perform the work required under the TO A and the TO Contractor's employees and agents (collectively primation regarding	y the "TO Contractor's Personnel")
	nsideration of being given access to the Confidential Inform good and valuable consideration, the receipt and sufficiency	
connection with the TO Agree	ans any and all information provided by or made available by ement, regardless of the form, format, or media on or in whi- hether any such Confidential Information is marked as such.	ch the Confidential Information is

- by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.
- TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, 2. or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
- 3. If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
- 4. TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.
- TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure 5. of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).
- TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care, 6. custody, control or possession upon request of the Department or on termination of the TO Agreement.

- 7. A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO Agreement between the TO Contractor and the State.
- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the TO Contractor's Personnel for a failure to comply with the requirements of this Agreement. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor or any of the TO Contractor's Personnel to comply with the requirements of this Agreement, the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:

Contractor/Contractor's Dersonnal.

- a. This Agreement shall be governed by the laws of the State of Maryland;
- b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
- c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
- d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
- e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and

MDOT OTTS.

f. The Recitals are not merely prefatory but are an integral part hereof.

Contractor/Contractor's Fersonner.	MDOT OTTS.	
Name:	Name:	
Title:	Title:	
Date:	Date:	

SUBMIT AS REQUIRED IN SECTION 1.7 OF THE TORFP

ATTACHMENT 9 – TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS II Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS II master contract. Requirements for TO management can be found in the CATS II master contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the Checklist Due Date below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to contractoversight@doit.state.md.us with the TO number in the subject line.

Master Contractor:				
Master Contractor Contact / Phone:				
Procuring State Agency Name:				
TO Title:				
TO Number:				
TO Type (Fixed Price, T&M, or Both):				
Checklist Issue Date:				
Checklist Due Date:				
Section 1 – Task Orders with Invoices Linked to Deliverables				
A) Was the original TORFP (Task Order Requ deliverables with specific acceptance criteria?	est for Proposals) structured to link invoice payments to distinct			
Yes No (If no, skip to Section 2.)				
	erable prices shown in the accepted Financial Proposal?			
Yes No (If no, explain why)	T T T T T T T T T T T T T T T T T T T			
C) Is the deliverable acceptance process being adhered to as defined in the TORFP?				
Yes No (If no, explain why)				
Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials				
A) If the TO involves material costs, are mater. Contractor?	ial costs passed to the agency without markup by the Master			
Yes No (If no, explain why)				
B) Are labor rates the same or less than the rate	es proposed in the accepted Financial Proposal?			
Yes No (If no, explain why)				
C) Is the Master Contractor providing timesheets or other appropriate documentation to support invoices? Yes No (If no, explain why)				
Section 3 – Substitution of Personnel				
A) Has there been any substitution of personne	1?			
Yes No (If no, skip to Section 4.)				
B) Did the Master Contractor request each personnel substitution in writing?				
Yes No (If no, explain why)				
C) Does each accepted substitution possess equincumbent personnel?	nivalent or better education, experience and qualifications than			
Yes No (If no, explain why)				

D) Was the substitute approved by the agency in writing? Yes No (If no, explain why)
Section 4 – MBE Participation
A) What is the MBE goal as a percentage of the TO value? (If there is no MBE goal, skip to Section 5) %
B) Are MBE reports D-5 and D-6 submitted monthly?
Yes No (If no, explain why)
C) What is the actual MBE percentage to date? (divide the dollar amount paid to date to the MBE by the total amount paid to date on the TO) %
(Example - \$3,000 was paid to date to the MBE sub-contractor; \$10,000 was paid to date on the TO; the MBE percentage is 30% (3,000 \div 10,000 = 0.30))
D) Is this consistent with the planned MBE percentage at this stage of the project? Yes No (If no, explain why)
E) Has the Master Contractor expressed difficulty with meeting the MBE goal? Yes No
(If yes, explain the circumstances and any planned corrective actions)
Section 5 – TO Change Management
A) Is there a written change management procedure applicable to this TO?
Yes No (If no, explain why)
B) Does the change management procedure include the following?
Yes No Sections for change description, justification, and sign-off Yes No Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements) Yes No A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)
C) Have any change orders been executed?
Yes No No
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)
D) Is the change management procedure being followed? Yes No (If no, explain why)

ATTACHMENT 10 – LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No.			
Name of Contractor			
AddressCity	State	Zip Code	
If the Contract is Exempt from	the Living Wage Law		
The Undersigned, being an autho exempt from Maryland's Living			
	blic service company ys 10 or fewer employees	s and the proposed contract values and the proposed contract val	
If the Contract is a Living Wag	e Contract		
A. The Undersigned, being an auto comply with Title 18, State Fir all payroll reports to the Commis agrees to pay covered employees provided for hours spent on State required living wage rate to their for services. The Contractor agreeduring the initial term of the contestablished by the Commissioner	nance and Procurement A sioner of Labor and Industry who are subject to living contract activities, and to covered employees who set to comply with, and entract and all subsequent re	article, Annotated Code of Maryl stry with regard to the above stars wage at least the living wage rate ensure that its Subcontractors ware subject to the living wage for asure its Subcontractors comply enewal periods, including any includi	and and, if required, to submit ted contract. The Bidder/Offeror ite in effect at the time service is who are not exempt also pay the r hours spent on a State contract with, the rate requirements creases in the wage rate
B(init following reasons: (check all that		e Bidder/Offeror affirms it has n	o covered employees for the
during every work week	on the State contract;	contract will spend less than on contract will be 17 years of age	
of the State contract; or		contract will work less than 13	
The Commissioner of Labor and Commissioner deems sufficient to			other data that the
Name of Authorized Representat	ive•		
Signature of Authorized Representation	ntative:		
Date: Title:			
Witness Name (Typed or Printed):		
Witness Signature & Date:			

ATTACHMENT 11 - PERFORMANCE EVALUATION

CATS TORFP PROJECT NUMBER: <u>J01B9200033</u>

Mainframe EMIS Application Support & Software Configuration Management Support

EVALUATION PERIOD: January 1, 2011 - May 31, 2014	
TO MANAGER(S):	

EVALUATION CRITERIA & RATING CHOICES	YEAR 1 RATING 2011	YEAR 2 RATING 2012	YEAR 3 RATING 2013	YEAR 4 RATING 2014
I. All tasks for this reporting period were completed				
[3] Tasks were completed ahead of schedule.				
[2] Tasks were completed on schedule.				
[1] Tasks were not completed on schedule.				
II. Accuracy of work completed				
[2] Work completed was accurate & required no follow up.				
[1] Work completed was not accurate.				
III. Lateness / Punctuality				
[2] Contractor personnel were on time & did not take unauthorized leave.				
[1] Contractor personnel were not on time or took unauthorized leave.				
IV. Overall satisfaction with Contractor Performance this period				
[3] Very Satisfied				
[2] Satisfied				
[1] Not Satisfied				
V. Invoices delivered in timely fashion				
[2] Invoices are submitted in a timely fashion				
[1] Invoices not submitted in a timely fashion.				
VI. Accuracy of Invoices submitted				
[2] Invoices reflect accurate totals of hours worked & billed				
[1] Invoices do not reflect accurate totals of hours worked & billed.				
VII. Mediation Required				
[Yes]				
[No]				

Customer will provide comments on any area that did not meet the customer expectation.				
Comments:				

EXHIBIT A

TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent	Signature	Date