

Questions & MDE Responses – TORFP # U00B3400001 Web & Systems Application
08/09/2012

1. Is this a new requirement, or a re-bid of an existing contract

MDE Response: This is a new solicitation.

2. If re-bid, who is/are the incumbent vendor(s)?

MDE Response: N/A.

3. Is MDE satisfied with the current vendor(s) performance?

MDE Response: N/A.

4. Why is this being re-bid?

MDE Response: N/A.

5. Are the existing SharePoint and CMS support services awarded to Data Network, Inc. on 1/31/11 under TORFP #U00P1400393 being included in this solicitation?

MDE Response: No. This TORFP includes new work.

6. What are the differences between TORFP #U00P1400393 issued 10/6/10 (Data Network award) and this TORFP?

MDE Response: The new TORFP includes System Application Support of the Online Lead Rental Registry and any new online applications being developed after they Go Live, specifically the Water Supply Information and Permitting System (WSIPS) as noted in the TORFP.

7. What are the current staffing levels supporting these applications and systems?

MDE Response: The Online Lead Rental Registry is transitioning to Operations and Maintenance under this new contract. The current staffing levels vary depending on the task that needs to be completed.

8. Who is supplying this staffing (MDE, Data Networks, other vendors)?

MDE Response: The Online Lead Rental Registry is transitioning to Operations and Maintenance under this new contract.

9. Are support metrics available regarding number of work requests, incidents, enhancements, etc. on a weekly or monthly basis?

MDE Response: Currently we average 5-10 work requests per week.

10. Can the 30 day transition period be extended if necessary to ensure a proper transition of all systems listed in Attachment 14?

MDE Response: If necessary, MDE would consider this request.

11. Would MDE consider granting an extension to the 8/30 proposal due date?

MDE Response: No.

ANGARAI

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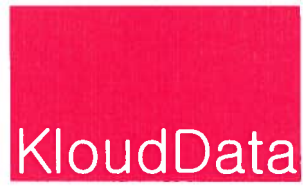
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