Maryland Department of Transportation
Office of Procurement
CATS+ Task Order J01B3400028
Office of Transportation Technology Services
Maximo Implementation and Support Services
Amendment # 1
October 11, 2013

To all bidders of the CATS+ TORFP # J01B3400028

This Amendment is being issued to amend and clarify certain information contained in the above named TORFP. All information contained herein is binding on all offerors who respond to this TORFP. Specific parts of the TORFP have been amended.

SEE ATTACHED:

New Bid Due Date

Questions and Responses

End of Amendment # 1

	Maryland Department of Transportation **Office of Procurement** CATS+ Task Order J01B3400028 Office of Transportation Technology Services Maximo Implementation and Support Services **Amendment # 1**

October 11, 2013

Bid Due Date has been extended:

Bids Due on Thursday, November 7, 2013 at 2:00 P.M. EST

(Late Bids will not be accepted)

Questions and Responses

1. Under the reminder section it states technical proposals are due October 3 this is different than the information in bold which states October 17 due date. Please clarify.
   - **RESPONSE:** Proposals are due on Thursday October 17, 2013 at 2:00 p.m. EST. This will be addressed in Amendment #1 by the PO Bryan Walker.

2. Please provide list of business units using Maximo and the Maximo functionalities being used by these different business units
   - **RESPONSE:** In support of MDOT's IT operations, all of the below Transportation Business Units (TBU's) are utilizing Maximo v7.1.1.4 for its functionalities offered with Service Desk, Change, Assets (Tr), and in some cases with Inventory and Purchasing.

     Although still maturing in usage of the product, four of these TBUs are currently utilizing this environment for Enterprise Asset Management (EAM) which would include for functionality provided under the modules of Assets, Inventory, Motor Pool, Planning, Preventative Maintenance, Purchasing, Self Service, Service Desk, and Work Orders.

     The Secretary's Office (TSO)
     Motor Vehicle Administration (MVA)
     State Highway Administration (SHA)
     Maryland Transit Administration (MTA)
     Maryland Aviation Administration (MAA)
     Maryland Port Administration (MPA)
     Maryland Transportation Authority (MDTA)

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	Maryland Department of Transportation **Office of Procurement** CATS+ Task Order J01B3400028 Office of Transportation Technology Services Maximo Implementation and Support Services ## Amendment # 1

October 11, 2013

3. Please provide the list of Maximo modules/applications that are being used in Maximo ver 4.1.1 and ver 7.1
   - **RESPONSE:** As known by those familiar with Maximo, there is a notable number of applications within the product. Many applications exist as a building block of data for other applications and functionality. It would be somewhat misleading to provide each and every application since this would suggest limited scope. Please keep in mind that this TORFP is for the services and support associated with current and future functionality so full knowledge of the product is essential.

4. What is the current database size and no of records for various Maximo instances?
   - **RESPONSE:** The current size of the production database for Maximo v7.1.1.4 is 46GB. Additional information will be provided upon award.

5. Also provide the databases and its versions that are used Maximo ver 4.1.1
   - **RESPONSE:** The two known Transportation Business Units that are actively using Maximo v4.1.1 are the Maryland Port Administration (MPA) and Maryland Transportation Authority (MDTA). These are both Oracle 8i databases.

6. Please provide the level of customization for various Maximo instances
   - **RESPONSE:** MDOT's philosophy is to maintain out-of-box functionality and avoid customization when at all possible since this complicates support and upgrades. In addition to the integrations described in question #6, there are some other customizations; however, the level of customization is considered extremely low.

7. Please provide list of external applications that integrate with these various Maximo instances
   - **RESPONSE:**
     Human Resources Information System (HRIS): Batch File Integration
     Active Directory (AD): Batch File Integration
     Financial Management Information System (FMIS): Real-Time
     Fleetwatch /Telematics: Batch File Integration

	Maryland Department of Transportation **Office of Procurement** CATS+ Task Order J01B3400028 Office of Transportation Technology Services Maxioo Implementation and Support Services
	Amendment # 1

October 11, 2013

8. Is process harmonization across different business units part of this instance consolidation?
   - **RESPONSE:** If the question is referring to the goal of supporting the TBU's business processes within a single enterprise environment, the answer is yes. However, this doesn't suggest that all business units will share common processes.

9. Please provide the number of reports being used in Crystal and BIRT
   - **RESPONSE:** MDOT is unable to provide the number of Crystal reports being utilized against the Maximo database because these reports are not centrally supported and managed at this time. Regarding BIRT reports, there are approximately 238 out-of-box reports with an additional 154 or so newly created or created as modifications to out-of-box reports. Also, there are 146 Query Based Reports (QBR).

10. Can we also submit our teammates past performance to support our expertise as requested? Currently the RFP asks for 3 projects completed by "Master Contractor" in 3.2.1.E but section 2.16 states we can foster alliances with other firms if MC doesn't have three years of experience.
    - **RESPONSE:** Yes.

END OF AMENDMENT # 1