

Consulting and Technical Services Plus (CATS+) Task Order Request for Proposals (TORFP)

MAINFRAME EMPLOYEE MANAGEMENT INFORMATION SYSTEM (EMIS) AND SOFTWARE CONFIGURATION MANAGEMENT (SCM) SUPPORT

CATS+ TORFP # **J01B3400030**

Maryland Department of Transportation
Office of Transportation Technology Services

ISSUE DATE: December 6, 2013

TABLE OF CONTENTS

SECTI	ON 1 – ADMINSTRATIVE INFORMATION	5
1.1	RESPONSIBILITY FOR TORFP AND TO AGREEMENT	5
1.2	TO AGREEMENT	5
1.3	TO PROPOSAL SUBMISSIONS	5
1.4	ORAL PRESENTATIONS/INTERVIEWS	5
1.5	MINORITY BUSINESS ENTERPRISE (MBE)	5
1.6	CONFLICT OF INTEREST	5
1.7	NON-DISCLOSURE AGREEMENT	6
1.8	LIMITATION OF LIABILITY CEILING	6
1.9	CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES	6
1.10	LIVING WAGE	6
1.11	IRANIAN NON-INVESTMENT	6
1.12	CHANGE ORDERS	6
1.13	TRAVEL REIMBURSEMENT	6
1.14	QUESTIONS	7
SECTI	ON 2 – SCOPE OF WORK	8
2.1	PURPOSE	8
2.2	REQUESTING AGENCY INFORMATION	8
2.3	MANAGEMENT ROLES AND RESPONSIBILITIES	8
2.4	SYSTEM BACKGROUND AND DESCRIPTION	8
2.5	PROFESSIONAL DEVELOPMENT	9
2.6	REQUIREMENTS	9
TC	O CONTRACTOR PERSONNEL DUTIES AND RESPONSIBILITIES	9
2.7	PREMISES AND OPERATIONAL SECURITY	10
2.8	WORK HOURS	11
2.9	SERVICE LEVEL AGREEMENT	11
2.10	PERFORMANCE EVALUATION	11
2.11	PERFORMANCE PROBLEM MITIGATION	11
2.12	SUBSTITUTION OF PERSONNEL	12
2.13	BACKUP / DISASTER RECOVERY	12
2.14	DELIVERABLES	12
2.14.	1 DELIVERABLES SUBMISSION PROCESS	12
2.14.		
2.15	REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES	14
2.16	TO CONTRACTOR PERSONNEL MINIMUM QUALIFICATIONS	14
2.17	TO CONTRACTOR EXPERTISE REQUIRED	14

2.18	INVOICE SUBMISSION	15
2.18	.1 INVOICE FORMAT	16
2.19	MBE PARTICIPATION REPORTS	16
SECT	ION 3 - TO PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS	17
3.1	REQUIRED RESPONSE	17
3.2	FORMAT	17
$T\epsilon$	O Technical Proposal	17
Tc	O Financial Proposal	18
SECT	ION 4 - PROCEDURE FOR AWARDING A TO AGREEMENT	19
4.1	EVALUATION CRITERIA	19
4.2	TECHNICAL CRITERIA	19
4.3	SELECTION PROCEDURES	19
4.4	COMMENCEMENT OF WORK UNDER A TO AGREEMENT	19
ATTA	CHMENT 1 - PRICE PROPOSAL	20
ATTA	CHMENT 2 – MINORITY BUSINESS ENTERPRISE FORMS	23
ATTA	CHMENT 3 - TASK ORDER AGREEMENT	57
ATTA	CHMENT 4 - CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE	60
ATTA	CHMENT 5 - LABOR CATEGORY PERSONNEL RESUME SUMMARY	61
ATTA	CHMENT 6 - DIRECTIONS TO THE PRE-TO PROPOSAL CONFERENCE	63
ATTA	CHMENT 7 - NON-DISCLOSURE AGREEMENT (OFFEROR)	64
	CHMENT 8 - NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)	
	BIT A	
	CHMENT 9 – TO CONTRACTOR SELF-REPORTING CHECKLIST	
	CHMENT 11 – PERFORMANCE EVALUATION	
	CHMENT 12 – LIVING WAGE AFFIDAVIT OF AGREEMENT	
	CHMENT 13 - CERTIFICATION REGARDING INVESTMENTS IN IRAN	
	CHMENT 13 - CERTIFICATION REGARDING INVESTMENTS IN IRAN CHMENT 14 - CRIMINAL BACKGROUND CHECK AFFIDAVIT	
ALIA	CHIVIENT 14 - CKIIVIINAL DACKGRUUND CHECK AFFIDAVII	ð3

KEY INFORMATION SUMMARY SHEET

This CATS+ TORFP is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS+ Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Master Contractors choosing not to submit a proposal shall submit a Master Contractor Feedback form. The form is accessible via your CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS+ RFP issued by the Maryland Department of Information Technology (DoIT) and subsequent Master Contract Project Number 060B2490023, including any amendments.

TORFP Name:	Mainframe EMIS Application and Software Configuration Management Support
Functional Area:	FA6 Systems/Facilities Mgmt. And Maintenance
TORFP Issue Date:	12/06/2013
Closing Date and Time:	01/17/2014 at 2:00 PM Eastern Time
Questions Due Date and Time:	12/16/2014 at 2:00 PM Eastern Time
TORFP Issuing Office:	Maryland Department of Transportation (MDOT) Office of Transportation Technology Services (OTTS)
Questions and Proposals are to be sent to:	Yamillette Waite ycollett@mdot.state.md.us
TO Procurement Officer	Yamillette Waite Office Phone: 410-865-1123 Office Fax: 410-865-1388
TO Manager:	EMIS Application Support & Software Configuration Management Support – Karen Keller Office Phone (410) 768 – 7634 FAX 410-787-7837 kkeller@mdot.state.md.us
Project Number:	J01B3400030
TO Type:	Time and Materials
Period of Performance:	Not to exceed 5 years from NTP
Minority Business Enterprise (MBE) Goal:	30 %
Small Business Reserve (SBR):	No
Primary Place of Performance:	One Orchard Road Glen Burnie, Maryland 21060
State Furnish Work Site and/or Access to Equipment, Facilities or Personnel:	Office Desk Space and networked PC with email and software applications for on-site staff.
TO Pre-Proposal Conference:	No pre-proposal conference will be held for this TORFP

SECTION 1– ADMINSTRATIVE INFORMATION

1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, the resolution of TO Agreement scope issues, and authorizing any changes to the TO Agreement.

The TO Manager has the primary responsibility for the management of the work performed under the TO Agreement; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS+ Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) the completion of the Scope of Work.

1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, a Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TO Agreement, Attachment 3, will then be entered into between the State and the selected Master Contractor, which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the price proposal.

1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of submission is determined by the date and time of arrival in the TO Procurement Officer's e-mail box. The TO Proposal is to be submitted via e-mail, not to exceed 8 MB, as two (2) separate e-mails in MS Word format. The first e-mail shall be the TO Technical Proposal for this TORFP titled, "CATS+ TORFP # J01B3400030Technical". The second e-mail shall be the TO Financial Proposal for this CATS+ TORFP titled, "CATS+ TORFP # J01B3400030 Financial". Failure to clearly distinguish the technical proposal from the financial proposal may render a vendor not susceptible for award. Additionally, both e-mails shall be received prior to the due date and time, otherwise the offer may be deemed not susceptible for award. The following proposal documents shall be submitted with required signatures as .PDF files with signatures clearly visible:

- Attachment 1 Price Proposal
- Attachment 2 MBE Forms D-1 and D-2
- Attachment 4 Conflict of Interest and Disclosure Affidavit
- Attachment 5 Labor Category Personnel Resume Summary
- Attachment 12 Living Wage Affidavit of Agreement
- Attachment 13 Certification Regarding Investments in Iran

1.4 ORAL PRESENTATIONS/INTERVIEWS

All Master Contractors and proposed staff will be required to make an oral presentation to State representatives. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations shall become part of the Master Contractor's proposal and are binding, if the Contract is awarded. The TO Manager will notify Master Contractor of the time and place of interviews. All interviews shall be conducted in person as scheduled by the TO Manager.

1.5 MINORITY BUSINESS ENTERPRISE (MBE)

A Master Contractor that responds to this TORFP shall complete, sign, and submit all required MBE documentation (Attachment 2 - Forms D-1 and D-2) at the time it submits its TO Proposal. Failure of the Master Contractor to complete, sign, and submit all required MBE documentation at the time it submits its TO Proposal shall result in the State's rejection of the Master Contractor's TO Proposal.

1.6 CONFLICT OF INTEREST

The TO Contractor awarded the TO Agreement shall provide IT consulting services for State agencies or component programs with those agencies, and shall do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit, form included as Attachment 4 of this TORFP, with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR

21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

1.7 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at 7201 Corporate Center Drive, PO BOX 548, Hanover, Maryland 21076. Offerors who review such documentation shall be required to sign a Non-Disclosure Agreement in the form of Attachment 7. Please contact the TO Manager of this TORFP to schedule an appointment.

Additional documentation may be required by the TO Contractor awarded the TO Agreement in order to fulfill the requirements of the TO Agreement. The TO Contractor, employees and agents who review such documents shall be required to sign, including but not limited to, a Non-Disclosure Agreement in the form of Attachment 8.

1.8 LIMITATION OF LIABILITY CEILING

Pursuant to Section 27 (C) of the CATS+ Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TO Agreement amount.

1.9 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS+ Master Contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of CATS+ task orders (TO). This process shall typically apply to active TOs for operations, maintenance, and support valued at \$1 million or greater, but all CATS+ TOs are subject to review.

Attachment 9 is the TO Contractor Self-Reporting Checklist. DoIT will send initial checklists out to applicable TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the checklist. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

1.10 LIVING WAGE

The Master Contractor shall abide by the Living Wage requirements under Title 18, State Finance and Procurement Article Annotated Code of Maryland and the regulations proposed by the Commissioner of Labor and Industry Affidavit of Agreement submitted as part of the Master Contract Agreement in accordance with the CATS+ Master Contract.

A proposal submitted by an offeror shall be accompanied by a completed Living Wage Affidavit of Agreement. See Attachment 12 for a copy of the Living Affidavit of Agreement.

1.11 IRANIAN NON-INVESTMENT

All proposals shall be accompanied by a completed Certification Regarding Investments in Iran. A copy of this Certification is included as Attachment 13 of this TORFP.

1.12 CHANGE ORDERS

If the TO Contractor is required to perform work beyond the scope of Section 2 of this TORFP, or there is a work reduction due to unforeseen scope changes, a TO Change Order will be initiated. The TO Contractor and TO Manager shall negotiate a mutually acceptable price modification based on the TO Contractor's proposed rates in the Master Contract and scope of the work change. No scope of work changes shall be performed until a change order is approved by DOIT and executed by the TO Procurement Officer.

1.13 TRAVEL REIMBURSEMENT

Expenses for travel performed in completing tasks for this TORFP shall be reimbursed in accordance with the CATS+ Master Contract.

1.14 QUESTIONS

All questions shall be submitted via email to the TO Procurement Officer no later than the date and time indicated in the Key Information Sheet. Answers applicable to all Master Contractors will be distributed to all Master Contractor who are known to have received a copy of the TORFP. Answers can be considered final and binding only when they have been answered in writing by the State.

SECTION 2-SCOPE OF WORK

2.1 PURPOSE

The MDOT OTTS is issuing this CATS + TORFP to obtain support for APS CASE-Generated COBOL, primarily for the MDOT EMIS that is the Department's Payroll system. Additionally, OTTS is seeking support for SCM in the IBM Clear Case environment as described in this scope of work. The TO Contractor Personnel resources required are one (1) full-time and one (1) part-time resource for EMIS development and support and two (2) full-time resources for SCM support.

MDOT OTTS intends to award this task order to one Master Contractor with the capability to provide a team of resources that can satisfy the Task Order requirements.

2.2 REQUESTING AGENCY INFORMATION

The MDOT OTTS provides enterprise-wide infrastructure support to the MDOT Transportation Business Units (TBUs) and to its external mainframe customers, including Public Safety, the Comptroller's Office, and the Court System. OTTS provides Mainframe and Network support at the Enterprise level. Additionally, support is provided for a variety of PC and web-based applications.

OTTS operates a twenty-four (24) hours a day, seven (7) days a week Data Center and is tasked with providing Information Technology services for all agencies (TBUs) within the Maryland Department of Transportation. OTTS is responsible for the support of the mainframe infrastructure but also maintains an Applications Development (AD) group to support software applications and a SCM group to support software configuration management for both Mainframe Cobol and Client Server systems. OTTS implements the Department's information technology vision, standards, architecture, and planning processing, along with providing internal data, information, and communications services.

2.3 MANAGEMENT ROLES AND RESPONSIBILITIES

<u>TO Manager</u> - The TO Manager of AD and SCM shall assign and track tasks accordingly to the Master Contractor's resource, and monitor the work being performed. Through the monthly accounting of hours, the TO Manager will be able to reconcile the work to the hours using MDOT-provided project management tools.

TO Manager will receive status reports and time reports from the TO Contractor Personnel, and will provide approved invoices to MDOT as specified under Section 2.11. TO Contractor Management is responsible for making payments to the TO Contractor Personnel.

<u>TO Procurement Officer</u> – The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement scope issues, and for authorizing any changes to the TO Agreement.

TO Contractor - TO Contractor's role and responsibility are to provide the services described in this TORFP.

<u>MDOT Contract Management Office(CMO)</u>)- The CMO is responsible for management of the contract after award.

2.4 SYSTEM BACKGROUND AND DESCRIPTION

The <u>Application Development Section</u> includes a team that supports the MDOT EMIS, also known as "Payroll", and a few ancillary cost applications that may be affected by EMIS. The EMIS system has responsibility for computing gross pay and tracking leave usage for over 8,000 employees throughout MDOT. This mission-critical departmental program includes nearly a dozen application modules. Contractors and State employees work together to support this complex system with its ever-changing requirements and priorities.

Additionally, general support includes disaster recovery/business continuity planning & testing, operating system upgrade testing, DB2 upgrade testing, or any other software upgrade testing where application testing is needed to

confirm continued operability. This may include anything needed to support the MDOT enterprise-wide infrastructure.

The <u>Configuration Management Section</u> establishes and maintains a controlled and traceable evolution of changes to the elements that comprise our software programs. This is achieved by properly following the authorized process to add, delete or update software components.

When the applications staff determines that a change to a program component is necessary, that component is retrieved from the repository that is maintained by the Configuration Management Section. After the analyst has made and tested the changes, the updated program is turned over to Configuration Management who then promotes the change to the Production environment.

Configuration Management helps the organization to control the distribution of changes to the operational sites. They are responsible for supporting the maintenance of information on the versions and releases to which the system can revert in case of problems.

2.5 PROFESSIONAL DEVELOPMENT

Information Technology products continuously change. The TO Contractor shall ensure continuing education opportunities for the personnel provided. This education would be associated with the technologies currently utilized by MDOT OTTS or anticipated to be implemented by MDOT OTTS in the near future. With MDOT OTTS' prior approval, the time allocated to these continuing education activities for staff deployed to MDOT OTTS on a <u>full</u>-time basis may be charged to this task order. Actual course costs are the responsibility of the TO Contractor. A copy of any training certificates/certificates of completion shall be submitted to the TO Manager immediately upon completion of any training course, or other professional development activity, throughout the life of the TO Agreement.

2.6 REQUIREMENTS

TO CONTRACTOR PERSONNEL DUTIES AND RESPONSIBILITIES

At a minimum, the work to be accomplished by the TO Contractor Personnel under this TORFP shall consist of the following EMIS Application Software support and Software Configuration Management support:

2.6.1 EMIS Application Software

TO Contractor Personnel provided for EMIS Application Software support shall:

- Support the various EMIS modules, including Time & Attendance, Gross Pay, Employee Data Maintenance, Reference Data Maintenance, Reference Table Update, Payroll Reconciliation with the Central Payroll Bureau, Leave Accounting, and Payroll Reporting, Interfaces to the Central Payroll Bureau
- 2. Support batch Interfaces to and from the Human Resources Information System (HRIS), batch interfaces to and from the mTrack Time Entry System, and batch Cost Allocation feeds from EMIS to the TRUs
- 3. Support ad hoc reporting from the EMIS application, including assisting the Payroll staff in developing queries, running ad hoc queries for the Payroll staff, or writing programs to meet new ad hoc reporting requirements
- 4. Assist with support for the TBU Cost Allocation processes that receive payroll cost data from EMIS, as well as supporting the other SHA applications (Employee Expense, Vehicle Equipment Usage) that interface with Cost
- 5. Perform system analysis and design, software development or modifications, testing, and implementation as needed
- 6. Prepare documentation to describe new or changed processes as required
- 7. Troubleshoot problems encountered by clients using the application software and reported through the OTTS Service Desk

- 8. Provide ad hoc assistance to the clients for file maintenance as needed
- 9. Provide technical expertise and advice to OTTS staff and State Highway Administration (SHA) Payroll staff as needed
- 10. Provide testing assistance for mainframe operating system and product upgrades when needed
- 11. Provide assistance with disaster recovery/business continuity planning & testing when needed

2.6.2 <u>Software Configuration Management</u>

TO Contractor Personnel provided for Software Configuration Management support shall:

- 1. Provide software configuration management support for various MDOT applications using IBM's Rational ClearCase
- 2. Create and maintain Version Object Bases (VOBs), Views, streams, projects, baselines & composite baselines in a SCM environment
- 3. Assist in developing and implementing policies and scripts for promoting baselines during the systems development life cycle
- 4. Create and maintain auto notification scripts in the SCM environment to assist the developers in their day-to-day ClearCase operations
- 5. Monitor and manage optimum ClearCase server performance in dynamic development environments.
- 6. Determine and resolve various issues related to the operating system, network and Integrated Development Environment (IDE) functionalities in a dynamic development environment
- 7. Perform pre-build audits on various projects and assist in resolving errors in daily builds
- 8. Create and maintain custom procedures for backing up various ClearCase project repositories and periodically validate the backup on test servers for Disaster Recovery purpose
- 9. The SCM staff will work with the MVA/OTTS staff who maintain the servers and apply the Windows software patches. ClearCase software and updates are applied by SCM and Provide technical expertise and advice to OTTS SCM as needed

2.7 PREMISES AND OPERATIONAL SECURITY

- A. TO Contractor employees and subcontractors to be assigned to perform work under the resulting Contract shall be required to submit background check certification to MDOT from recognized Law Enforcement Agencies, including the FBI. (See required Attachment 14) TO Contractor shall be responsible for ensuring that its employees' and subcontractors' background check certifications are renewed annually, and at the sole expense of the TO Contractor. MDOT reserves the right to disqualify any TO Contractor employees or subcontractors whose background checks suggest conduct, involvements, and/or associations that MDOT determines, in its sole discretion, may be inconsistent with the performance and/or security requirements set forth in this RFP. MDOT reserves the right to perform additional background checks on TO Contractor and subcontractor employees.
- B. TO Contractor employees may be subject to random security checks during entry and leaving State secured areas. The State reserves the right to require TO Contractor employees to be accompanied while in secured premises.
- C. TO Contractor employees shall, while on State premises, display their State issued identification cards without exception.
- D. TO Contractor shall require its employees to follow the State of Maryland and Maryland Transportation Information Technology Security Policy and Standards throughout the term of the Contract.
- E. The State reserves the right to request that the TO Contractor submit proof of employment authorization of non-United States Citizens, prior to commencement of work under the resulting Contract.
- F. TO Contractor shall remove any employee from working on the resulting Contract where the State of Maryland provides evidence to the TO Contractor that said employee has not adhered to the security requirements specified herein.
- G. Resources proposed to perform services for MAA shall be capable of qualifying for and obtaining a BWI Airport Security badge to include US Customs Seal and Transportation Identifications. Resources proposed to perform services for MPA shall comply with all MPA security requirements.
- H. The cost of complying with all security requirements specified herein are the sole responsibility and obligation of the TO Contractor and its subcontractors. No such costs shall be passed through to or reimbursed by the State or any of its agencies or business units.

2.8 WORK HOURS

- A. The TO Contractor's assigned personnel working at the State facility shall mostly work during normal business workdays between the hours of 8:00 a.m. and 5:00 p.m., local time, Monday through Friday except for State holidays and State of Maryland Service Reduction days. Any work beyond the given parameters requires prior approval from the TO Manager
- B. There may be some instances that the TO Contractor Personnel shall need to work beyond these hours or on the weekends and holidays.
- C. Resource time may be split between the base office at the OTTS Data Center in Glen Burnie and MDOT Headquarters in Hanover or SHA Headquarters in Baltimore, depending on particular work assignments.

2.9 SERVICE LEVEL AGREEMENT

The Service Level Agreement (SLA) for EMIS Application Support is as follows:

The EMIS application runs on a two-week payroll cycle and shall be completed successfully each time; therefore, the TO Contractor shall support the various EMIS modules, as required within that cycle, to successful completion. EMIS jobs are scheduled to run during normal business hours. If critical jobs continue into non-business hours, TO Contractor support shall continue at that time. Non-business hours, including weekends and/or holidays, may be scheduled for testing purposes.

The Service Level Agreement (SLA) for Software Configuration Management is indicated in the following chart:

Service Levels	Phone Response	On-Site Response	Response Availability	Resolution Time	Comments
Normal Business Hours	N/A	Between 7:30 am and 4:00 pm	5 days/week, Monday- Friday	Within 1 Business Day (If resolution requires more time, a schedule for resolution will be provided.)	Resolution expected on-site, or by remote dial in response, if necessary
Emergency Support	15 minutes	After 4:30 pm Mon-Fri or weekends	7 days/week		Resolution expected either by on-site or remote dial in response
Scheduled Overtime Support	N/A	After 4:30 pm Mon-Fri or weekends	When necessary for application maintenance or problem resolution		Resolution expected either by on-site or remote dial in response

2.10 PERFORMANCE EVALUATION

TO Contractor Personnel shall be evaluated by the TO Manager on a yearly basis for assignments performed during that period. The established performance evaluation and standards are included as Attachment 11. Performance issues identified by the agency at any time throughout the duration of the contract are subject to the mitigation process described in Section 2.11 below.

2.11 PERFORMANCE PROBLEM MITIGATION

In the event the Agency is not satisfied with the performance of TO Contractor Personnel, the mitigation process is as follows:

- The TO Manager will notify the TO Contractor and MDOT Contract Management Office in writing describing the problem and delineating remediation requirements
- The TO Contractor shall have three (3) business days to respond with a written Remediation Plan
- The Remediation Plan shall be implemented immediately upon acceptance by the TO Manager
- Should performance issues persist, the TO Manager will notify MDOT CMO.

• MDOT Procurement Officer will give written notice to the TO Contractor to request immediate removal, or substitution of the individual whose performance is at issue

2.12 SUBSTITUTION OF PERSONNEL

- A. The TO Contractor may not substitute personnel without the prior approval of the agency. All requests for substitutions shall comply with Section 2.9.6 of the CATS + Master Contract, and be submitted to the TO Manager and MDOT Procurement Officer. MDOT CMO and the TO Manager will perform a concurrent review of the request.
- B. The TO Manager shall have the option to interview the proposed substitute personnel. After the interview, the TO Manager shall notify the TO Contractor, MDOT CMO, and MDOT Procurement Officer of acceptance or denial of the requested substitution.

2.13 BACKUP/DISASTER RECOVERY

- A. TO Contractor Personnel provided for EMIS Application Software Support shall participate in updating Disaster Recovery/Business Continuity information needed for the applications supported and shall also participate in DR/BC testing when necessary.
- B. TO Contractor Personnel provided for Software Configuration Management Support shall create and maintain custom procedures for backing up various ClearCase project repositories and periodically validate the backup on test servers for Disaster Recovery purposes.

2.14 DELIVERABLES

2.14.1 DELIVERABLES SUBMISSION PROCESS

For each written deliverable, draft and final, the TO Contractor shall submit to the TO Manager one hard copy and one electronic copy using the appropriate project designated, including ERWIN, Microsoft Office 2007, Microsoft Project 2007 and/or Microsoft Visio 2007.

Drafts of all final deliverables are required per the project schedule. Written deliverables draft documents shall demonstrate due diligence in meeting the scope and requirements of the associated final written deliverable. A draft written deliverable may contain limited structural errors such as poor grammar, misspellings, or incorrect punctuation, but shall:

- A) Be presented in a format appropriate for the subject matter and depth of discussion
- B) Be organized in a manner that presents a logical flow of the deliverable's content
- C) Represent factual information reasonably expected to have been known at the time of submittal
- D) Present information that is relevant to the Section of the deliverable being discussed
- E) Represent a significant level of completeness towards the associated final written deliverable that supports a concise final deliverable acceptance process.

Upon completion of a deliverable, the TO Contractor shall document each deliverable in final form to the TO Manager for acceptance. The TO Contractor shall memorialize document delivery by using the DPSCS / ITCD secure servers and project folder structure for the final documents. The TO Manager shall acknowledge receipt of deliverable(s) in writing. Upon receipt of a final deliverable, the TO Manager shall commence a review of the deliverable as required to validate the completeness and quality in meeting requirements. In the event of rejection, the TO Contractor shall correct the identified deficiencies or non-conformities. A written deliverable defined as a final document shall satisfy the scope and requirements of this TORFP and the project plan schedule for that deliverable. Final written deliverables shall not contain structural errors such as poor grammar, misspellings or incorrect punctuation, and shall:

- A) Be presented in a format appropriate for the subject matter and depth of discussion
- B) Be organized in a manner that presents a logical flow of the deliverable's content
- C) Represent factual information reasonably expected to have been known at the time of submittal
- D) Present information that is relevant to the section of the deliverable being discussed.

The State required minimum deliverables for this TORFP are defined below in Section 2.14.2.

2.14.2 DELIVERABLE AND ACCEPTANCE CRITERIA

ID#	Description	Acceptance Criteria	Due Date / Frequency
2.14.2.1	Personnel available for work	Personnel shall be available for work, adhere to OTTS policies and procedures, demonstrate a cooperative attitude, maintain communication with the TO Manager and coworkers, and satisfactorily complete assigned tasks.	NTP + 10 Business Days
		Provide, on a continual basis, the personnel required in this TORFP to perform assigned tasks, and to complete those assigned tasks within the timeframe required, as specified by the TO Manager.	
2.14.2.2	Monthly Status Report	MS Word format (template to be provided by OTTS) which documents TO Contractor Personnel's prior month's work that summarizes the following: • assigned work efforts and status, • emergency work efforts and status, • identify issues and identify proposed activities for the future.	Delivered on time by 12:00pm (Noon) of 15 ^{th t} day of the following month.
2.14.2.3	Project Time Tracking	MS Project 2000 (Project Central is used for inputting hours against tasks) or similar application provided by OTTS which documents TO Contractor Personnel's time on contract. The document shall: • accurately show hours spent on various tasks and activities and • match total hours recorded on Time Reports.	Delivered on time by 12:00pm (Noon) of 10 th day of the following month.
2.14.2.4	Time Reports	Record of daily time worked (format to be provided by the TO Contractor). This shall be a copy of the document submitted to the TO Contractor.	Delivered on time by 12:00pm (Noon) of 5 th day of the following month.
2.14.2.5	Work products	The content and requirement for each work product will be provided by OTTS at time of assignment	Delivered on time as required (timeframe varies).
2.14.2.6	Release Notes	MS Word document (template to be provided by OTTS) which contains the following information at a minimum:	Per release.
		Release information such as release number, release date, version information	
		Listing of what is changing and/or new features in the release	
		Steps to follow for installation of release	

2.15 REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology projects, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, and guidelines affecting project execution. The following policies, guidelines and methodologies can be found at http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx under "Policies and Guidance." These may include, but are not limited to:

- The State's System Development Life Cycle (SDLC) methodology
- The State Information Technology Security Policy and Standards
- The State of Maryland Enterprise Architecture.

2.16 TO CONTRACTOR PERSONNEL MINIMUM QUALIFICATIONS

The following minimum qualifications are mandatory. The Master Contractor's staff shall demonstrate minimum qualifications in the following areas:

For EMIS Application Support:

The TO Contractor Personnel shall have at least 10 years of experience within the last 12 years, in supporting APS CASE Tool-generated COBOL Code for an IBM Mainframe, including:

- Experience, within the last year, maintaining an IBM mainframe-based Payroll application containing the following:
 - o positive time reporting on a biweekly basis for over 8000 employees (rather than "exception time reporting")
 - o the ability to handle multiple base hours (e.g., 80 base hours vs 104 for MAA Firefighters)
 - o the ability to provide agency –specific batch interfaces for payroll cost data
 - o the ability to handle split-pay processing (two rates in one pay period) for both calendar and fiscal year-end pay periods
 - o the ability to handle multiple pay rate tables when necessary (e.g., Furloughs, Service Reductions)
 - o the ability to provide biweekly leave accounting

These are examples of the complexities built into the EMIS application

- At least five (5) years of experience, within the last 8 years, using Micro Focus APS for COBOL code generation
- At least three (3) years of experience using Change Man and CA Endeavor for software configuration management
- At least three (3) years of experience using Maximo Service Desk to record and track service requests
- At least three (3) years of experience using MS Project Central to record time against tasks for project tracking in MS Project 2000.

For Software Configuration Management Support:

- The TO Contractor Personnel shall have at least 10 years of experience within the last 12 years, in supporting the Software Configuration Management infrastructure.
- At least five (5) years of experience using IBM Rational ClearCase
- At least five (5) years of experience managing IBM Rational ClearCase servers and performance monitoring
- At least five (5) years of experience writing scripts to assist development staff in ClearCase operations
- At least five (5) years of experience troubleshooting and repairing ClearCase build and environment issues
- At least five (5) years of experience working with developers setting up their workstations and environments

2.17 TO CONTRACTOR EXPERTISE REQUIRED

The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements on order to produce the high quality deliverables described herein. The Master Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

For EMIS Application Support:

Familiarity with the following will be considered a plus:

- Report generation using Vecna's GoalMind Time and Attendance product
- Troubleshooting problems with Vecna's GoalMind Time and Attendance product

In addition, a proficient working knowledge of the following products is required:

- IBM Enterprise COBOL
- JCL (Job Control Language)
- TSO/ISPF (Time Sharing Option/Interactive System Productivity Facility)
- CICS (Customer Information Control System)
- QMF (Query Management Facility)
- IBM DB2
- IBM DB2 Editor
- FTP (File Transfer Protocol)
- HSM (Hierarchical Storage Management)
- SPUFI (SQL processing using file input)
- SyncSort (general-purpose sort program supported under z/OS)
- CA InterTest (CA testing and debugging tool)
- TSE Editor (The SemWare Editor, used with large files & binary data)
- PC Mapper (used for ad hoc data manipulation)
- SQL DDL (Structured Query Language / Data Definition Language)
- DSW / COLD (DataStore for Windows / Computer Output to Laser Disk)
- MS Office 2007

For Software Configuration Management Support:

Personnel provided by the successful TO Contractor shall be proficient in the use of:

- IBM Rational Clear Case 8.0
- Microsoft Windows Installer, Window 7.0, Windows XP
- Microsoft Component Servers
- Windows Server Active Directory and LDAP environment
- C#, VB Script, HTML, XML, MS .NET, MS SQL Technologies
- Visual Studio IDEs 6.0, 2005, 2008, and 2010 environment
- Perl/Shell scripts, VB Makefiles, MS Build and Visual Build
- HTTPS, IIS, DNS, SMTP, JMS, SNMP, JDBC and ODBC.

For both EMIS Application Support and Software Configuration Management Support, personnel shall:

- Be proficient in analysis of business problems
- Be able to technically document work requirements and test plans
- Have excellent oral and written communication skills
- Have current practical experience in performing software configuration management functions in an environment using the tool sets described previously

2.18 INVOICE SUBMISSION

Invoices shall be submitted by the TO Contractor on a monthly basis by the 15th business day of each month for all work completed in the previous month. Invoices for O&M work should be submitted within the first 5 business days of each month for the work performed in the previous month.

Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CAT II Master Contract. Proper invoices for payment shall contain the TO Contractor's Federal Employer Identification Number (FEIN), as well as the information described below, and shall be submitted to the TO Manager for payment approval.

2.18.1 INVOICE FORMAT

- The Master Contractor's invoices shall indicate MDOT OTTS along with the labor category, associated TO Agreement number, date of invoice, period of performance covered by the invoice, hours worked during the covered period, and a TO Contractor point of contact with telephone number
- The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees, including detail of work hours) submitted for payment to MDOT OTTS at the following address:
 - o One Orchard Road
 - o Glen Burnie, Maryland 21060
 - o Attention: Linwood Floyd / Bill Bryant
- Proper invoices for final payment shall be clearly marked as "FINAL" and submitted when all work
 requirements have been completed and no further charges are to be incurred under the TO Agreement.
 In no event shall any invoice be submitted later than 60 calendar days from the TO Agreement
 termination date.

2.19 MBE PARTICIPATION REPORTS

Monthly reporting of MBE participation is required in accordance with the terms and conditions of the CATS+ Master Contract. Reports shall be submitted by the 10^{th} day of each month. The TO Contractor shall provide a completed MBE Participation form (Attachment 2, Form D-5) to MDOT OTTS at the same time the invoice copy is sent. The TO Contractor shall ensure that each MBE Subcontractor provides a completed MBE Participation Form (Attachment 2, Form D-6). Subcontractor reporting shall be sent directly from the subcontractor to MDOT. MDOT OTTS will monitor both the TO Contractor's efforts to achieve the MBE participation goal and compliance with reporting requirements. The TO Contractor shall email all completed forms, copies of invoices and checks paid to the MBE directly to the TO MBE Officer and TO Manager.

SECTION 3- TO PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS+ TORFP shall respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via your CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS+ TORFP. The TO Proposal shall provide the following <u>in order</u>:

TO Technical Proposal

A. Proposed Services

- 1. Requirements: A detailed discussion of the Master Contractor's understanding of the work and the Master Contractor's capabilities, approach and solution to address the requirements outlined in Section 2
- 2. Assumptions: A description of any assumptions formed by the Master Contractor in developing the Technical Proposal

B. Proposed Personnel

Master Contractors shall propose <u>exactly four</u> named proposed personnel in order to be considered responsive to this TORFP.

- 1. Identify and provide resumes for all proposed personnel by labor category
- 2. Provide documentation certifying that all proposed personnel meet the minimum required qualifications as indicated in Section 2.1.6
- 3. Complete and provide Attachment 5 Labor Category Personnel Resume Summary
- 4. Provide the names and titles of all key management personnel who will be involved with supervising the services rendered under this TO Agreement

C. MBE Participation

Submit completed MBE documents Attachment 2 - Forms D-1 and D-2

D. Subcontractors

Identify all proposed subcontractors, including MBEs, and their full roles in the performance of this TORFP Scope of Work

E. Master Contractor and Subcontractor Experience and Capabilities

- 1. Provide three (3) examples of work assignments completed by the proposed personnel that were similar in scope to the one defined in this TORFP. References shall be attached to each of the three (3) examples, and shall include the following information:
 - a) Name of organization
 - b) Name, title, e-mail and telephone number of point-of-contact for the reference (reference shall be accessible and knowledgeable regarding experience)
 - c) Type and duration of contract(s) supporting the reference
 - d) The services provided, scope of the contract and performance objectives satisfied as they relate to the scope of this TORFP

- e) Whether the proposed personnel are still providing these services and, if not, an explanation of why services are no longer provided to the client organization
- 2. State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five (5) years with any government entity of the State of Maryland. For each identified contract, the Master Contractor shall provide:
 - a) The State contracting entity
 - b) A brief description of the services/goods provided
 - c) The dollar value of the contract
 - d) The term of the contract
 - e) Whether the contract was terminated prior to the specified original contract termination date
 - f) Whether any available renewal option was not exercised and why
 - g) The State employee contact person (name, title, telephone number and e-mail address

This information will be considered as part of the experience and past performance evaluation criteria in the TORFP.

F. State Assistance

Provide an estimate of expectation concerning participation by State personnel

G. Confidentiality

A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Master Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed

TO Financial Proposal

- A description of any assumptions on which the Master Contractor's TO Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the price proposal)
- Completed Price Proposal Attachment 1 including: the Master Contractor must indicate on Attachment 1 the CATS+ Labor Category being proposed, and the Fixed Hourly Labor Category Rate. Proposed rates are fully loaded and not to exceed the rates defined in the Master Contract.

SECTION 4-PROCEDURE FOR AWARDING A TO AGREEMENT

4.1 EVALUATION CRITERIA

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate functional area responding to the CATS+ TORFP. In making the TO Agreement award determination, MDOT OTTS will consider all information submitted in accordance with Section 3.

4.2 TECHNICAL CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance:

- The Master Contractor's proposed solution and understanding of the TORFP Scope of Work based on the required response in Section 3.2.1.A.
- The experience of the Master Contractor's proposed personnel in performing the duties required in Section 3.2.1.B

4.3 SELECTION PROCEDURES

- A) TO Proposals will be assessed throughout the evaluation process for compliance with the minimum personnel qualifications in Section 2.16 and quality of responses to Section 3.2.1 of the TORFP. Master Contractor proposals that fail to meet the minimum qualifications will be deemed not reasonably susceptible for award, i.e., disqualified and their proposals will not be subject to further consideration.
- B) TO Proposals deemed technically qualified will have their financial proposal considered. All others will receive an e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- C) The State will conduct interviews of all personnel proposed in each TO Proposal that meet minimum qualifications.
- D) Qualified TO Financial Proposal responses will be reviewed and ranked from lowest to highest price proposed.
- E) The most advantageous TO Proposal offer considering technical and financial submission shall be selected for award of the TO Agreement.

4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (TO Contractor), a Purchase Order, and by a Notice to Proceed authorized by the TO Procurement Officer. Exhibit 14, Criminal Background Check Affidavit must be submitted no later than sixty (60) days after issuance of the Notice to Proceed.

ATTACHMENT 1 - PRICE PROPOSAL

PRICE PROPOSAL (TIME AND MATERIALS) FOR CATS+ TORFP # J01B3400030

Total class hours (column B) are not to be construed as "guaranteed" hours; the total number of hours is an estimate only for purposes of price proposal evaluation.

A year for this task order shall be calculated as one calendar year from NOTICE TO PROCEED. Labor Rate Maximums: The maximum labor rate that my be proposed for any CATS + Labor Category shall not exceed the maximum for the CATS + Master Contract year in effect on the TO Proposal due date.

Labor Categories	A	В	C
Master contractor must propose a labor category from the CATS + master contract only	Hourly Labor Rate	Total Class Hours Annually	Total Proposed CATS II TORFP Price
Year 1			
EMIS Application Support			
Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2, CATS+ Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2, CATS+ Labor Category – full time	\$	2040	\$
		Total Year #1	\$
Year 2			
EMIS Application Support			
Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2, CATS+ Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2,CATS+ Labor Category – full time	\$	2040	\$
		Total Year #2	\$
Year 3			
EMIS Application Support			

Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2, CATS+ Labor Category – part time	\$	1560	\$
Software Configuration Mgmt Support			
Resource #1, CATS+ Labor Category – full time	\$	2040	\$
Resource #2,CATS+ Labor Category - full time	\$	2040	\$
		Total Year #3	\$
Year 4			
EMIS Application Support			
Resource #1, CATS+ Labor Category – full time	\$	850	\$
Resource #2, CATS+ Labor Category – part time	\$	650	\$
Software Configuration Mgmt Support			
Resource #1, CATS+ Labor Category – full time	\$	850	\$
Resource #2,CATS+ Labor Category – full time	\$	850	\$
		Total Year #4	\$
Year 5			
EMIS Application Support			
Resource #1, CATS+ Labor Category – full time	\$	850	\$
Resource #2, CATS+ Labor Category – part time	\$	650	\$
Software Configuration Mgmt Support			
Resource #1, CATS+ Labor Category – full time	\$	850	\$
Resource #2,CATS+ Labor Category – full time	\$	850	\$
		Total Year #5	\$
	TOTAL EVA	LUATED PRICE	\$

Authorized Individual Name	Company Name
Title	Company Tax ID #

The Hourly Labor Rate is the actual rate the State will pay for services and shall be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate, but may be lower, and shall include all direct and indirect costs including all travel costs and profit for the Master Contractor to perform under the TO Agreement.

SUBMIT WITH THE TO FINANCIAL PROPOSAL

ATTACHMENT 2 – MINORITY BUSINESS ENTERPRISE FORMS

MDOT MBE FORM A

STATE-FUNDED CONTRACTS

CERTIFIED MBE UTILIZATION AND FAIR SOLICITATION AFFIDAVIT

PAGE 1 OF 2

This affidavit must be included with the bid/proposal. If the bidder/offeror fails to accurately complete and submit this affidavit as required, the bid shall be deemed not responsive or the proposal not susceptible of being selected for award.

In connection with the bid/proposal submitted in response to Solicitation No. . I affirm the following: 1. **MBE Participation (PLEASE CHECK ONLY ONE)** I have met the overall certified Minority Business Enterprise (MBE) participation %) and the following subgoals, if applicable: goal of percent (%) for African American-owned MBE firms percent (percent (%) for Hispanic American-owned MBE firms percent (%) for Asian American-owned MBE firms percent (%) for Women-owned MBE firms I agree that these percentages of the total dollar amount of the Contract, for the MBE goal and subgoals (if any), will be performed by certified MBE firms as set forth in the MBE Participation Schedule - Part 2 of the MDOT MBE Form B (State-Funded Contracts). OR I conclude that I am unable to achieve the MBE participation goal and/or subgoals. I hereby request a waiver, in whole or in part, of the overall goal and/or subgoals. Within 10 business days of receiving notice that our firm is the apparent awardee or as requested by the Procurement Officer, I will submit a written waiver request and all required documentation in accordance with COMAR 21.11.03.11. For a partial waiver request, I agree that certified MBE

2. Additional MBE Documentation

the MDOT MBE Form B (State-Funded Contracts).

firms will be used to accomplish the percentages of the total dollar amount of the Contract, for the MBE goal and subgoals (if any), as set forth in the MBE Participation Schedule - Part 2 of I understand that if I am notified that I am the apparent awardee or as requested by the Procurement Officer, I must submit the following documentation within 10 business days of receiving such notice:

- (a) Outreach Efforts Compliance Statement (MDOT MBE Form C State-Funded Contracts);
- (b) Subcontractor Project Participation Statement (MDOT MBE Form D State-Funded Contracts);
- (c) MBE Waiver Request documentation per COMAR 21.11.03.11 (if waiver was requested); and
- (d) Any other documentation required by the Procurement Officer to ascertain bidder's responsibility/ offeror's susceptibility of being selected for award in connection with the certified MBE participation goal and subgoals, if any.

I acknowledge that if I fail to return each completed document (in 2 (a) through (d)) within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for contract award or that the proposal is not susceptible of being selected for award.

3. Information Provided to MBE firms

In the solicitation of subcontract quotations or offers, MBE firms were provided not less than the same information and amount of time to respond as were non-MBE firms.

4. Products and Services Provided by MBE firms

I hereby affirm that the MBEs are only providing those products and services for which they are MDOT certified.

I solemnly affirm under the penalties of perjury that the information in this affidavit is true to the best of my knowledge, information and belief.				
Company Name	Signature of Representative			
Address	Printed Name and Title			
City, State and Zip Code	 Date			

MDOT MBE FORM B

STATE-FUNDED CONTRACTS MBE PARTICIPATION SCHEDULE

PART 1 – INSTRUCTIONS FOR MBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD.

PAGE 1 OF 2

*** STOP *** FORM INSTRUCTIONS PLEASE READ BEFORE COMPLETING THIS FORM

- 1. Please refer to the Maryland Department of Transportation (MDOT) MBE Directory at www.mdot.state.md.us to determine if a firm is certified for the appropriate North American Industry Classification System ("NAICS") Code <u>and</u> the product/services description (specific product that a firm is certified to provide or specific areas of work that a firm is certified to perform). For more general information about NAICS, please visit <u>www.naics.com</u>. Only those specific products and/or services for which a firm is certified in the MDOT Directory can be used for purposes of achieving the MBE participation goals.
- 2. In order to be counted for purposes of achieving the MBE participation goals, the firm must be certified for that specific NAICS ("MBE" for State-funded projects designation after NAICS Code). WARNING: If the firm's NAICS Code is in <u>graduated</u> status, such services/products <u>will not be counted</u> for purposes of achieving the MBE participation goals. Graduated status is clearly identified in the MDOT Directory (such graduated codes are designated with the word graduated after the appropriate NAICS Code).
- 3. Examining the NAICS Code is the <u>first step</u> in determining whether an MBE firm is certified and eligible to receive MBE participation credit for the specific products/services to be supplied or performed under the contract. The <u>second step</u> is to determine whether a firm's Products/Services Description in the MBE Directory includes the products to be supplied and/or services to be performed that are being used to achieve the MBE participation goals.
- 4. If you have any questions as to whether a firm is certified to perform the specific services or provide specific products, please contact MDOT's Office of Minority Business Enterprise at 1-800-544-6056 or via email at mbe@mdot.state.md.us.
- 5. The Contractor's subcontractors are considered second-tier subcontractors. Third-tier contracting used to meet an MBE goal is to be considered the exception and not the rule. The following two conditions must be met before MDOT, its Modal Administrations and the Maryland Transportation Authority may approve a third-tier contracting agreement: (a) the bidder/offeror must request in writing approval of each third-tier contract arrangement, and (b) the request must contain specifics as to why a third-tier contracting arrangement should be approved. These documents must be submitted with the bid/proposal in Part 2 of this MBE Participation Schedule.
- 6. For each MBE firm that is being used as a supplier/wholesaler/regular dealer/broker/manufacturer, please follow these instructions for calculating the <u>amount of the subcontract for purposes of achieving the MBE participation goals:</u>
 - A. Is the firm certified as a broker of the products/supplies? If the answer is YES, please continue to Item C. If the answer is NO, please continue to Item B.

- B. Is the firm certified as a supplier, wholesaler, regular dealer, or manufacturer of such products/supplies? If the answer is YES, continue to Item D. If the answer is NO, continue to Item C only if the MBE firm is certified to perform trucking/hauling services under NAICS Codes 484110, 484121, 484122, 484210, 484220 and 484230. If the answer is NO and the firm is not certified under these NAICS Codes, then no MBE participation credit will be given for the supply of these products.
 - C. For purposes of achieving the MBE participation goal, you may count <u>only</u> the amount of any reasonable fee that the MBE firm will receive for the provision of such products/supplies <u>not</u> the total subcontract amount or the value (or a percentage thereof) of such products and/or supplies. For Column 3 of the MBE Participation Schedule, please divide the amount of any reasonable fee that the MBE firm will receive for the provision of such products/services by the total Contract value and insert the percentage in Line 3.1.
 - D. Is the firm certified as a manufacturer (refer to the firm's NAICS Code and specific description of products/services) of the products/supplies to be provided? If the answer is NO, please continue to Item E. If the answer is YES, for purposes of achieving the MBE participation goal, you may count the total amount of the subcontract. For Column 3 of the MBE Participation Schedule, please divide the total amount of the subcontract by the total Contract value and insert the percentage in Line 3.1.
 - E. Is the firm certified as a supplier, wholesaler and/or regular dealer? If the answer is YES and the MBE firm is furnishing and installing the materials <u>and</u> is certified to perform these services, please divide the total subcontract amount (including full value of supplies) by the total Contract value and insert the percentage in Line 3.1. If the answer is YES and the MBE firm is only being used as a supplier, wholesaler and/or regular dealer or is not certified to install the supplies/materials, for purposes of achieving the MBE participation goal, you may only count sixty percent (60%) of the value of the subcontract for these supplies/products (60% Rule). To apply the 60% Rule, first divide the amount of the subcontract for these supplies/products only (not installation) by the total Contract value. Then, multiply the result by sixty percent (60%) and insert the percentage in Line 3.2.
- For each MBE firm that <u>is not</u> being used as a supplier/wholesaler/regular dealer/broker/manufacturer, to calculate the
 amount of the subcontract for purposes of achieving the MBE participation goals, divide the total amount of the
 subcontract by the total Contract value and insert the percentage in Line 3.1.

Example: \$ 2,500 (Total Subcontract Amount) ÷ \$10,000 (Total Contract Value) x 100 = 25%

8. **WARNING:** The percentage of MBE participation, computed using the percentage amounts in Column 3 for all of the MBE firms listed in Part 2, MUST at least equal the MBE participation goal <u>and</u> subgoals (if applicable) as set forth in MDOT MBE Form A – State-Funded Contracts for this solicitation. If a bidder/offeror is unable to achieve the MBE participation goal and/or any subgoals (if applicable), then the bidder/offeror must request a waiver in Form A or the bid will be deemed not responsive, or the proposal not susceptible of being selected for award. You may wish to use the Goal/Subgoal Worksheet shown below to assist you in calculating the percentages and confirming that you have met the applicable MBE participation goal and subgoals (if any).

GOAL/SUBGOAL WORKSHEET			
Total African American Firm Participation			
(Add percentages listed for African American-Owned	(A)	%	
Firms in Column 3 of MBE Participation Schedule)			
Total Hispanic American Firm Participation			
(Add percentages listed for Hispanic American-Owned	(B)	%	
Firms in Column 3 of MBE Participation Schedule)			
Total Asian American Firm Participation			
(Add percentages listed for Asian American-Owned	(C)	%	
Firms in Column 3 of MBE Participation Schedule)			
Total Women-Owned Firm Participation			
(Add percentages listed for Women-Owned	(D)	%	
Firms in Column 3 of MBE Participation Schedule)			

Total for all other MBE Firms		
(Add percentages for firms listed as Other MBE Classification in Column 3 of the MBE Participation Schedule)	(E)	%
Total MBE Firm Participation		
(Add percentages listed for all MBE Firms	(F)	%
in Column 3 of MBE Participation Schedule)		
The percentage amount in Box F should be equal to the sum of the percentage amounts in Boxes A through E.		

MDOT MBE FORM B

STATE-FUNDED CONTRACTS MBE PARTICIPATION SCHEDULE

PART 2 – MBE PARTICIPATION SCHEDULE

Project Description

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD.

Solicitation Number

LIST INFORMATION FOR EACH GOAL AND SUBGOALS, IF ANY		TOR YOU AGREE TO USE TO ACHIEVE THE MBE PARTICIPATION
COLUMN 1	COLUMN 2	COLUMN 3
		Unless the bidder/offeror requested a waiver in MDOT MBE Form A – State Funded Contracts for this solicitation, the cumulative MBE participation for all MBE firms listed herein must equal at least the MBE participation goal and subgoals set forth in Form A.
NAME OF MBE SUBCONTRACTOR AND TIER	CERTIFICATION NO. AND MBE CLASSIFICATION	FOR PURPOSES OF ACHIEVING THE MBE PARTICIPATION GOAL AND SUBGOALS, refer to sections 6 and 7 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the MBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the MBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.
	Certification Number:	
	(If dually certified, check only one box.)	3.1. TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR (STATE THIS PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE-EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS, WHOLESALERS OR REGULAR
	☐ African American-Owned	DEALERS).
☐ Please check if MBE firm is a third-tier contractor (if	☐ Hispanic American- Owned	
applicable). Please submit written	Asian American-Owned	% (Percentage for purposes of calculating achievement of MBE Participation goal and subgoals, if any)
documents in accordance with Section 5 of Part 1 -	☐ Women-Owned	
Instructions	☐ Other MBE Classification	3.2 TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR FOR ITEMS OF WORK WHERE THE MBE FIRM IS BEING USED AS A SUPPLIER,

PAGE

OF

Prime Contractor

WHOLESALER AND/OR REGULAR DEALER) (STATE

THE PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE AND THEN APPLY THE 60% RULE PER SECTION 6(E) IN PART 1 - INSTRUCTIONS).
% Total percentage of Supplies/Products
x60% (60% Rule)
% (Percentage for purposes of calculating achievement of MBE Participation goal and subgoals, if any)

☐ Please check if Continuation Sheets are attached.

MDOT MBE FORM B

STATE-FUNDED CONTRACTS MBE PARTICIPATION SCHEDULE CONTINUATION SHEET

	CONTINUATION SHEET
PAGE OF	

Prime Contractor		Project Descriptio	Project Description		
	ST INFORMATION FOR EACH (OAL AND SUBGOALS, IF ANY.	CERTIFIED MBE SUBCONTRAC	TOR YOU AGREE TO USE TO ACHIEVE THE M	IBE PARTICIPATION	
	COLUMN 1	COLUMN 2	COLUMN 3		
			Unless the bidder/offeror requested a waiver in M MBE Form A – State Funded Contracts for this solid the cumulative MBE participation for all MBE firm herein must equal at least the MBE participation go subgoals set forth in Form A.	citation, as listed	
	NAME OF MBE SUBCONTRACTOR AND TIER CERTIFICATION NO. AND MBE CLASSIFICATION		FOR PURPOSES OF ACHIEVING THE MBE PARTICIPATION GOAL AND SUBGOALS, refer to Sections 6 and 7 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the MBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the MBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.		
		Certification Number:	3.1. TOTAL PERCENTAGE TO BE PAID TO	O THE	
		(If dually certified, check only one box.)	SUBCONTRACTOR (STATE THIS PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE-EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS, WHOLESALERS OR REGULAR DEALERS).		
	☐ Please check if MBE firm is a third-tier contractor (if applicable). Please submit written documents in accordance with Section 5 of Part 1 - Instructions	☐ African American-Owned ☐ Hispanic American- Owned ☐ Asian American-Owned ☐ Women-Owned ☐ Other MBE Classification		D THE K WHERE THE MBE HOLESALER E PERCENTAGE TRACT VALUE ECTION 6(E) IN	
			v 60% (60% Pula)		

	% (Percentage for purposes of calculating achievement of MBE Participation goal and subgoals, if any)

☐ Please check if Continuation Sheets are attached.

MDOT MBE FORM B

STATE-FUNDED CONTRACTS MBE PARTICIPATION SCHEDULE

PART 3 – CERTIFICATION FOR MBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSALAS DIRECTED IN THE INVITATION TO BID/ REQUEST FOR PROPOSALS.

I hereby affirm that I have reviewed the Products and Services Description (specific product that a firm is certified to provide or areas of work that a firm is certified to perform) set forth in the MDOT MBE Directory for each of the MBE firms listed in Part 2 of this MBE Form B for purposes of achieving the MBE participation goals and subgoals that were identified in the MBE Form A that I submitted with this solicitation, and that the MBE firms listed are only performing those products/services/areas of work for which they are certified. I also hereby affirm that I have read and understand the form instructions set forth in Part 1 of this MBE Form B.

The undersigned Prime Contractor hereby certifies and agrees that they have fully complied with the State Minority Business Enterprise law, State Finance and Procurement Article §14-308(a)(2), Annotated Code of Maryland which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a bid or proposal and:

- (1) fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified minority business enterprise in its bid or proposal;
- (2) fail to notify the certified minority business enterprise before execution of the contract of its inclusion of the bid or proposal;
- (3) fail to use the certified minority business enterprise in the performance of the contract; or
- (4) pay the certified minority business enterprise solely for the use of its name in the bid or proposal.

I solemnly affirm under the penalties of perjury that the contents of Parts 2 and 3 of MDOT Form B are true to the best of my knowledge, information and belief.	MBE
Company Name	

J01B3400030

Signature of Representative

Address	
Printed Name and Title	
City, State and Zip Code	
Date	

MDOT MBE FORM C STATE-FUNDED CONTRACTS OUTREACH EFFORTS COMPLIANCE STATEMENT

In conjunction with the offer/proposal submit state the following:	ted in response to Solicitation No, I		
Bidder/Offeror took the following efforts to specific work categories:	o identify subcontracting opportunities in these		
2. Attached to this form are copies of writter used to solicit certified MBE firms for these s	n solicitations (with bidding/proposal instructions) subcontract opportunities.		
3. Bidder/Offeror made the following attempt	ots to personally contact the solicited MBE firms:		
4. Please Check One:			
☐ This project does not involve bonding req	juirements.		
□ Bidder/Offeror assisted MBE firms to fulfi (DESCRIBE EFFORTS)	ll or seek waiver of bonding requirements.		
5. Please Check One:			
☐ Bidder/Offeror did attend the pre-bid/pre-	proposal meeting/conference.		
□ No pre-bid/pre-proposal meeting/conference was held.			
☐ Bidder/Offeror did not attend the pre-bid/p			
Company Name	Signature of Representative		
Address	Printed Name and Title		
City, State and Zip Code	 Date		

MDOT MBE FORM D

STATE-FUNDED CONTRACTS

MBE SUBCONTRACTOR PROJECT PARTICIPATION AFFIDAVIT

IF THE BIDDER/OFFEROR FAILS TO RETURN THIS AFFIDAVIT WITHIN THE REQUIRED TIME, THE PROCUREMENT OFFICER MAY DETERMINE THAT THE BIDDER/OFFEROR IS NOT RESPONSIBLE AND THEREFORE NOT ELIGIBLE FOR CONTRACT AWARD OR THAT THE PROPOSAL IS NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD. SUBMIT ONE FORM FOR EACH CERTIFIED MBE FIRM LISTED IN THE MBE PARTICIPATION SCHEDULE. BIDDERS/OFFERORS ARE HIGHLY ENCOURAGED TO SUBMIT FORM D PRIOR TO THE TEN (10) DAY DEADLINE.

with ______(Subcontractor's Name) committing to participation by the MBE firm ____

NAICS CODE WORK ITEM, SPECIFICATION NUMBER,		DESCRIPTION OF SPECIFIC PRODUCTS AND/O	
		SERVICES	
of determining the accura	rue to the best of my knowledge, information and acy of the information provided herein, the Procui	rement Officer may request additional	
IF MBE FIRM IS A THII	thout limitation, copies of the subcontract agreen RD-TIER SUBCONTRACTOR, THIS FORM MU STRACTOR THAT HAS THE SUBCONTRACT	ST ALSO BE EXECUTED BY THE	
IF MBE FIRM IS A THII SECOND-TIER SUBCON	RD-TIER SUBCONTRACTOR, THIS FORM MU	ST ALSO BE EXECUTED BY THE	
FIF MBE FIRM IS A THIS SECOND-TIER SUBCOME SUB	SUBCONTRACTOR, THIS FORM MU STRACTOR THAT HAS THE SUBCONTRACT SUBCONTRACTOR (SECOND- TIER) Signature of Representative:	SUBCONTRACTOR (THIRD-TIER) Signature of Representative:	
IF MBE FIRM IS A THII	SUBCONTRACTOR, THIS FORM MU STRACTOR THAT HAS THE SUBCONTRACT SUBCONTRACTOR (SECOND- TIER) Signature of Representative:	SUBCONTRACTOR (THIRD-TIER) Signature of Representative:	
FRIME CONTRACTOR ignature of Representative: rinted Name and Title: irm's Name:	SUBCONTRACTOR, THIS FORM MUNTRACTOR THAT HAS THE SUBCONTRACT AT THE SU	SUBCONTRACTOR (THIRD-TIER) Signature of Representative: Printed Name and Title: Firm's Name:	
FRIME CONTRACTOR ignature of Representative: rinted Name and Title:	SUBCONTRACTOR, THIS FORM MUNTRACTOR THAT HAS THE SUBCONTRACT SUBCONTRACTOR (SECOND-TIER) Signature of Representative: Printed Name and Title: Firm's Name: Federal Identification Number:	SUBCONTRACTOR (THIRD-TIER) Signature of Representative: Printed Name and Title: Firm's Name: Federal Identification Number:	
FRIME CONTRACTOR ignature of Representative: rinted Name and Title: irm's Name: ederal Identification Number:	SUBCONTRACTOR, THIS FORM MUNTRACTOR THAT HAS THE SUBCONTRACT SUBCONTRACTOR (SECOND-TIER) Signature of Representative: Printed Name and Title: Firm's Name: Federal Identification Number: Address: Address:	SUBCONTRACTOR (THIRD-TIER) Signature of Representative: Printed Name and Title: Firm's Name: Federal Identification Number: Address: Address:	

Attachment D-5

Maryland Department of Information Technology Minority Business Enterprise Participation

Prime Contractor Paid/Unpaid MBE Invoice Report

Report #:		Con	Contract #:		
1		Con	Contracting Unit:		
Reporting Period (Month/Year):		Contract Amount:			
Total Total (Total Total)		MBE Subcontract Amt:			
Report is due to the MBE Officer by the 10 th	h of the month	Project Begin Date:			
following the month the services were provide		Project End Date:			
		Services Provided:			
Note: Please number reports in sequence					
Prime Contractor:			Contact Person:		
Address:					
City:			State:	ZIP:	
Phone:	FAX:		Email		
Subcontractor Name:			Contact Person:		
Phone:	FAX:				
Subcontractor Services Provided:					
List all payments made to MBE subcontractor		List dates and amounts of any outstanding invoices:			
named above			•		
during this reporting period:			Invoice #	Amount	
Invoice# Amo	ount	1.			
1.					
		2.			
2.					
		3.			
3.					
		4.			
4.					
Total Dollars Paid: \$		Tota	Total Dollars Unpaid: \$		

^{**}If more than one MBE subcontractor is used for this contract, you must use separate D-5 forms.

^{**}Return one copy (hard or electronic) of this form to the following addresses (electronic copy with signature and date is preferred):

(TO MANAGER OF APPLICABLE POC NAME,

TITLE)

(AGENCY NAME)

(ADDRESS, ROOM NUMBER)

(CITY, STATE ZIP)

(EMAIL ADDRESS)

(TO PROCUREMENT OFFICER OR APPLICABLE POC NAME, TITLE)

(AGENCY NAME)

(ADDRESS, ROOM NUMBER)

(CITY, STATE ZIP)

(EMAIL ADDRESS)

This form must be completed by MBE subcontractor

ATTACHMENT D-6

Minority Business Enterprise Participation Subcontractor Paid/Unpaid MBE Invoice Report

Report#:	Contract #	
	Contracting Unit:	
Reporting Period (Month/Year):	MBE Subcontract Amount:	
	Project Begin Date:	
Report is due by the 10 th of the month following the month		
the services were performed.	Services Provided:	
MODERAL		
MBE Subcontractor Name:		
MDOT Certification #:		
mor connection ".		
Contact Person:	Email:	
Address:		
City: Baltimore	State:	ZIP:
Phone:	FAX:	
Subcontractor Services Provided:		
List all payments received from Prime Contractor during reporting period indicated above.	List dates and amounts of a days old.	ny unpaid invoices over 30
Invoice Amt Date	Invoice Amt	<u>Date</u>
1.	1.	
2.	2.	
3.	3.	
Total Dollars Paid: \$	Total Dollars Unpaid: \$	
Prima Contractor	Contact F)orson:

^{**}Return one copy of this form to the following address (electronic copy with signature & date is preferred):

(TO MANAGER OF APPLICABLE POC NAME, TITLE)	(TO PROCUREMENT OFFICER OR APPLICABLE POC NAME, TITLE)
(AGENCY NAME)	(AGENCY NAME)
(ADDRESS, ROOM NUMBER)	(ADDRESS, ROOM NUMBER)
(CITY, STATE ZIP)	(CITY, STATE ZIP)
(EMAIL ADDRESS)	(EMAIL ADDRESS)

Signature:		Date:
	(Required)	

MDOT MBE/DBE FORM E

PART 1 — GUIDANCE FOR DEMONSTRATING GOOD FAITH EFFORTS TO MEET MBE/DBE PARTICIPATION GOALS

In order to show that it has made good faith efforts to meet the Minority Business Enterprise (MBE)/Disadvantaged Business Enterprise (DBE) participation goal (including any MBE subgoals) on a contract, the bidder/offeror must either (1) meet the MBE/DBE Goal(s) and document its commitments for participation of MBE/DBE Firms, or (2) when it does not meet the MBE/DBE Goal(s), document its Good Faith Efforts to meet the goal(s).

I. Definitions

MBE/DBE Goal(s) – "MBE/DBE Goal(s)" refers to the MBE participation goal and MBE participation subgoal(s) on a State-funded procurement and the DBE participation goal on a federally-funded procurement.

Good Faith Efforts – The "Good Faith Efforts" requirement means that when requesting a waiver, the bidder/offeror must demonstrate that it took all necessary and reasonable steps to achieve the MBE/DBE Goal(s), which, by their scope, intensity, and appropriateness to the objective, could reasonably be expected to obtain sufficient MBE/DBE participation, even if those steps were not fully successful. Whether a bidder/offeror that requests a waiver made adequate good faith efforts will be determined by considering the quality, quantity, and intensity of the different kinds of efforts that the bidder/offeror has made. The efforts employed by the bidder/offeror should be those that one could reasonably expect a bidder/offeror to take if the bidder/offeror were actively and aggressively trying to obtain DBE participation sufficient to meet the DBE contract goal. Mere *pro forma* efforts are not good faith efforts to meet the DBE contract requirements. The determination concerning the sufficiency of the bidder's/offeror's good faith efforts is a judgment call; meeting quantitative formulas is not required.

Identified Firms – "Identified Firms" means a list of the DBEs identified by the procuring agency during the goal setting process and listed in the federally-funded procurement as available to perform the Identified Items of Work. It also may include additional DBEs identified by the bidder/offeror as available to perform the Identified Items of Work, such as DBEs certified or granted an expansion of services after the procurement was issued. If the procurement does not include a list of Identified Firms or is a State-funded procurement, this term refers to all of the MBE Firms (if State-funded) or DBE Firms (if federally-funded) the bidder/offeror identified as available to perform the Identified Items of Work and should include all appropriately certified firms that are reasonably identifiable.

Identified Items of Work – "Identified Items of Work" means the bid items identified by the procuring agency during the goal setting process and listed in the procurement as possible items of work for performance by MBE/DBE Firms. It also may include additional portions of items of work the bidder/offeror identified for performance by MBE/DBE Firms to increase the likelihood that the MBE/DBE Goal(s) will be achieved. If the procurement does not include a list of Identified Items of Work, this term refers to all of the items of work the bidder/offeror identified as possible items of work for performance by MBE/DBE Firms and should include all reasonably identifiable work opportunities.

MBE/DBE Firms – For State-funded contracts, "MBE/DBE Firms" refers to certified **MBE** Firms. Certified MBE Firms can participate in the State's MBE Program. For federally-funded contracts, "MBE/DBE Firms" refers to certified **DBE** Firms. Certified DBE Firms can participate in the federal DBE Program.

II. Types of Actions MDOT will Consider

The bidder/offeror is responsible for making relevant portions of the work available to MBE/DBE subcontractors and suppliers and to select those portions of the work or material needs consistent with the available MBE/DBE subcontractors and suppliers, so as to facilitate MBE/DBE participation. The following is a list of types of actions MDOT will consider as part of the bidder's/offeror's Good Faith Efforts when the bidder/offeror fails to meet the MBE/DBE Goal(s). This list is not intended to be a mandatory checklist, nor is it intended to be exclusive or exhaustive. Other factors or types of efforts may be relevant in appropriate cases.

A. Identify Bid Items as Work for MBE/DBE Firms

- 1. Identified Items of Work in Procurements
- (a) Certain procurements will include a list of bid items identified during the goal setting process as possible work for performance by MBE/DBE Firms. If the procurement provides a list of Identified Items of Work, the bidder/offeror shall make all reasonable efforts to solicit quotes from MBE Firms or DBE Firms, whichever is appropriate, to perform that work.
- (b) Bidders/Offerors may, and are encouraged to, select additional items of work to be performed by MBE/DBE Firms to increase the likelihood that the MBEDBE Goal(s) will be achieved.
 - 2. Identified Items of Work by Bidders/Offerors
- (a) When the procurement does not include a list of Identified Items of Work, bidders/offerors should reasonably identify sufficient items of work to be performed by MBE/DBE Firms.
- (b) Where appropriate, bidders/offerors should break out contract work items into economically feasible units to facilitate MBE/DBE participation, rather than perform these work items with their own forces. The ability or desire of a prime contractor to perform the work of a contract with its own organization does not relieve the bidder/offeror of the responsibility to make Good Faith Efforts.

B. Identify MBE Firms or DBE Firms to Solicit

- 1. DBE Firms Identified in Procurements
- (a) Certain procurements will include a list of the DBE Firms identified during the goal setting process as available to perform the items of work. If the procurement provides a list of Identified DBE Firms, the bidder/offeror shall make all reasonable efforts to solicit those DBE firms.
- (b) Bidders/offerors may, and are encouraged to, search the MBE/DBE Directory to identify additional DBEs who may be available to perform the items of work, such as DBEs certified or granted an expansion of services after the solicitation was issued.
 - 2. MBE/DBE Firms Identified by Bidders/Offerors
- (a) When the procurement does not include a list of Identified MBE/DBE Firms, bidders/offerors should reasonably identify the MBE Firms or DBE Firms, whichever is appropriate, that are available to perform the Identified Items of Work.
- (b) Any MBE/DBE Firms identified as available by the bidder/offeror should be certified in the appropriate program (MBE for State-funded procurements or DBE for federally-funded procurements)
- (c) Any MBE/DBE Firms identified as available by the bidder/offeror should be certified to perform the Identified Items of Work.

C. Solicit MBE/DBEs

- 1. Solicit <u>all</u> Identified Firms for all Identified Items of Work by providing written notice. The bidder/offeror should:
- (a) provide the written solicitation at least 10 days prior to bid opening to allow sufficient time for the MBE/DBE Firms to respond;
- (b) send the written solicitation by first-class mail, facsimile, or email using contact information in the MBE/DBE Directory, unless the bidder/offeror has a valid basis for using different contact information; and
- (c) provide adequate information about the plans, specifications, anticipated time schedule for portions of the work to be performed by the MBE/DBE, and other requirements of the contract to assist MBE/DBE Firms in responding. (This information may be provided by including hard copies in the written solicitation or by <u>electronic means</u> as described in C.3 below.)
- 2. "All" Identified Firms includes the DBEs listed in the procurement and any MBE/DBE Firms you identify as potentially available to perform the Identified Items of Work, but it does not include MBE/DBE Firms who are no longer certified to perform the work as of the date the bidder/offeror provides written solicitations.
- 3. "Electronic Means" includes, for example, information provided *via* a website or file transfer protocol (FTP) site containing the plans, specifications, and other requirements of the contract. If an interested MBE/DBE cannot access the information provided by electronic means, the bidder/offeror must make the information available in a manner that is accessible by the interested MBE/DBE.
- 4. Follow up on initial written solicitations by contacting DBEs to determine if they are interested. The follow up contact may be made:
- (a) by telephone using the contact information in the MBE/DBE Directory, unless the bidder/offeror has a valid basis for using different contact information; or
 - (b) in writing via a method that differs from the method used for the initial written solicitation.
- 5. In addition to the written solicitation set forth in C.1 and the follow up required in C.4, use all other reasonable and available means to solicit the interest of MBE/DBE Firms certified to perform the work of the contract. Examples of other means include:
- (a) attending any pre-bid meetings at which MBE/DBE Firms could be informed of contracting and subcontracting opportunities;
- (b) if recommended by the procurement, advertising with or effectively using the services of at least two minority focused entities or media, including trade associations, minority/women community organizations, minority/women contractors' groups, and local, state, and federal minority/women business assistance offices listed on the MDOT Office of Minority Business Enterprise website; and
- (c) effectively using the services of other organizations, as allowed on a case-by-case basis and authorized in the procurement, to provide assistance in the recruitment and placement of MBE/DBE Firms.

D. Negotiate With Interested MBE/DBE Firms

Bidders/Offerors must negotiate in good faith with interested MBE/DBE Firms.

- 1. Evidence of negotiation includes, without limitation, the following:
- (a) the names, addresses, and telephone numbers of MBE/DBE Firms that were considered;

- (b) a description of the information provided regarding the plans and specifications for the work selected for subcontracting and the means used to provide that information; and
 - (c) evidence as to why additional agreements could not be reached for MBE/DBE Firms to perform the work.
- 2. A bidder/offeror using good business judgment would consider a number of factors in negotiating with subcontractors, including DBE subcontractors, and would take a firm's price and capabilities as well as contract goals into consideration.
- 3. The fact that there may be some additional costs involved in finding and using MBE/DBE Firms is not in itself sufficient reason for a bidder's/offeror's failure to meet the contract DBE goal, as long as such costs are reasonable. Factors to take into consideration when determining whether a MBE/DBE Firm's quote is excessive or unreasonable include, without limitation, the following:
- (a) the dollar difference between the MBE/DBE subcontractor's quote and the average of the other subcontractors' quotes received by the bidder/offeror;
- (b) the percentage difference between the MBE/DBE subcontractor's quote and the average of the other subcontractors' quotes received by the bidder/offeror;
 - (c) the percentage that the DBE subcontractor's quote represents of the overall contract amount;
 - (d) the number of MBE/DBE firms that the bidder/offeror solicited for that portion of the work;
- (e) whether the work described in the MBE/DBE and Non-MBE/DBE subcontractor quotes (or portions thereof) submitted for review is the same or comparable; and
 - (f) the number of quotes received by the bidder/offeror for that portion of the work.
- 4. The above factors are not intended to be mandatory, exclusive, or exhaustive, and other evidence of an excessive or unreasonable price may be relevant.
- 5. The bidder/offeror may not use its price for self-performing work as a basis for rejecting a MBE/DBE Firm's quote as excessive or unreasonable.
- 6. The "average of the other subcontractors' quotes received by the" bidder/offeror refers to the average of the quotes received from all subcontractors, except that there should be quotes from at least three subcontractors, and there must be at least one quote from a MBE/DBE and one quote from a Non-MBE/DBE.
- 7. A bidder/offeror shall not reject a MBE/DBE Firm as unqualified without sound reasons based on a thorough investigation of the firm's capabilities. For each certified MBE/DBE that is rejected as unqualified or that placed a subcontract quotation or offer that the bidder/offeror concludes is not acceptable, the bidder/offeror must provide a written detailed statement listing the reasons for this conclusion. The bidder/offeror also must document the steps taken to verify the capabilities of the MBE/DBE and Non-MBE/DBE Firms quoting similar work.
- (a) The factors to take into consideration when assessing the capabilities of a MBE/DBE Firm, include, but are not limited to the following: financial capability, physical capacity to perform, available personnel and equipment, existing workload, experience performing the type of work, conduct and performance in previous contracts, and ability to meet reasonable contract requirements.
- (b) The MBE/DBE Firm's standing within its industry, membership in specific groups, organizations, or associations and political or social affiliations (for example union vs. non-union employee status) are not legitimate causes for the rejection or non-solicitation of bids in the efforts to meet the project goal.

E. Assisting Interested MBE/DBE Firms

When appropriate under the circumstances, the decision-maker will consider whether the bidder/offeror:

- 1. made reasonable efforts to assist interested MBE/DBE Firms in obtaining the bonding, lines of credit, or insurance required by MDOT or the bidder/offeror; and
- 2. made reasonable efforts to assist interested MBE/DBE Firms in obtaining necessary equipment, supplies, materials, or related assistance or services.

III. Other Considerations

In making a determination of Good Faith Efforts the decision-maker may consider engineering estimates, catalogue prices, general market availability and availability of certified MBE/DBE Firms in the area in which the work is to be performed, other bids or offers and subcontract bids or offers substantiating significant variances between certified MBE/DBE and Non-MBE/DBE costs of participation, and their impact on the overall cost of the contract to the State and any other relevant factors.

The decision-maker may take into account whether a bidder/offeror decided to self-perform subcontract work with its own forces, especially where the self-performed work is Identified Items of Work in the procurement. The decision-maker also may take into account the performance of other bidders/offerors in meeting the contract. For example, when the apparent successful bidder/offeror fails to meet the contract goal, but others meet it, this reasonably raises the question of whether, with additional reasonable efforts, the apparent successful bidder/offeror could have met the goal. If the apparent successful bidder/offeror fails to meet the goal, but meets or exceeds the average MBE/DBE participation obtained by other bidders/offerors, this, when viewed in conjunction with other factors, could be evidence of the apparent successful bidder/offeror having made Good Faith Efforts.

IV. Documenting Good Faith Efforts

At a minimum, a bidder/offeror seeking a waiver of the MBE/DBE Goal(s) or a portion thereof must provide written documentation of its Good Faith Efforts, in accordance with COMAR 21.11.03.11, within 10 business days after receiving notice that it is the apparent awardee. The written documentation shall include the following:

A. Items of Work (Complete Good Faith Efforts Documentation Form E, Part 2)

A detailed statement of the efforts made to select portions of the work proposed to be performed by certified MBE/DBE Firms in order to increase the likelihood of achieving the stated MBE/DBE Goal(s).

B. Outreach/Solicitation/Negotiation

- 1. The record of the bidder's/offeror's compliance with the outreach efforts prescribed by COMAR 21.11.03.09C(2)(a) through (e) and 49 C.F.R. Part 26, Appendix A. (Complete Outreach Efforts Compliance Statement)
 - 2. A detailed statement of the efforts made to contact and negotiate with MBE/DBE Firms including:
- (a) the names, addresses, and telephone numbers of the MBE/DBE Firms who were contacted, with the dates and manner of contacts (letter, fax, email, telephone, etc.) (Complete Good Faith Efforts Form E, Part 3, and submit letters, fax cover sheets, emails, etc. documenting solicitations); and
- (b) a description of the information provided to MBE/DBE Firms regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed and the means used to provide that information.

C. Rejected MBE/DBE Firms (Complete Good Faith Efforts Form E, Part 4)

- 1. For each MBE/DBE Firm that the bidder/offeror concludes is not acceptable or qualified, a detailed statement of the reasons for the bidder's/offeror's conclusion, including the steps taken to verify the capabilities of the MBE/DBE and Non-MBE/DBE Firms quoting similar work.
- 2. For each certified MBE/DBE Firm that the bidder/offeror concludes has provided an excessive or unreasonable price, a detailed statement of the reasons for the bidder's/offeror's conclusion, including the quotes received from all MBE/DBE and Non-MBE/DBE firms bidding on the same or comparable work. (Include copies of all quotes received.)
- 3. A list of MBE/DBE Firms contacted but found to be unavailable. This list should be accompanied by a Minority Contractor Unavailability Certificate signed by the MBE/DBE contractor or a statement from the bidder/offeror that the MBE/DBE contractor refused to sign the Minority Contractor Unavailability Certificate.

D. Other Documentation

- 1. Submit any other documentation requested by the Procurement Officer to ascertain the bidder's/offeror's Good Faith Efforts.
- 2. Submit any other documentation the bidder/offeror believes will help the Procurement Officer ascertain its Good Faith Efforts.

MDOT MBE/DBE FORM E GOOD FAITH EFFORTS GUIDANCE AND DOCUMENTATION

PARI 2 - CERTIFICATIO	ON REGARDING GO	OD FAITH EFFORT	DOCUMENTATION
Page of			
Prime Contractor	Project Description		Solicitation Number
PARTS 3, 4, AND 5 MUST BE IN	NCLUDED WITH THIS CERTI	FICATE ALONG WITH ALL	. DOCUMENTS SUPPORTING YOUR
WAIVER REQUEST.			
•	entaged Business Enter participation goal and, the Good Faith Effort hat the contents of Pa	erprise (DBE) particip for MBE subgoal(s) for Guidance MBE/DB arts 3, 4, and 5 of MD	E Form E. I further affirm
Company Name		-	
Signature of Representative	e	-	
Address		-	
Printed Name and Title		-	
Date		-	

¹ MBE participation goals and subgoals apply to State-funded procurements. DBE participation goals apply to federally-funded procurements. Federally-funded contracts do not have subgoals.

MDOT MBE/DBE FORM E

GOOD FAITH EFFORTS GUIDANCE AND DOCUMENTATION

PART 3 — IDENTIFIED ITEMS OF WORK BIDDER/OFFEROR MADE AVAILABLE TO MBE/DBE FIRMS

Page of		
Prime Contractor	Project Description	Solicitation Number

Identify those items of work that the bidder/offeror made available to MBE/DBE Firms. This includes, where appropriate, those items the bidder/offeror identified and determined to subdivide into economically feasible units to facilitate the MBE/DBE participation. For each item listed, show the anticipated percentage of the total contract amount. It is the bidder's/offeror's responsibility to demonstrate that sufficient work to meet the goal was made available to MBE/DBE Firms, and the total percentage of the items of work identified for MBE/DBE participation equals or exceeds the percentage MBE/DBE goal set for the procurement. Note: If the procurement includes a list of bid items identified during the goal setting process as possible items of work for performance by MBE/DBE Firms, the bidder/offeror should make all of those items of work available to MBE/DBE Firms or explain why that item was not made available. If the bidder/offeror selects additional items of work to make available to MBE/DBE Firms, those additional items should also be included below.

Identified Items of Work	Was this work listed in the procurement?		normally		availabl Firms?	s work made le to MBE/DBE xplain why?
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
	□ Yes	□ No	□ Yes	□ No	□ Yes	□ No

□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
□ Yes	□ No	□ Yes	□ No	□ Yes	□ No
□ Yes	□ No	□ Yes	□ No	□ Yes	□ No

☐Please check if Additional Sheets are attached.

MDOT MBE/DBE FORM E

GOOD FAITH EFFORTS GUIDANCE AND DOCUMENTATION

PART 4 - IDENTIFIED MBE/DBE FIRMS AND RECORD OF SOLICITATIONS

PAGE OF		
Prime Contractor	Project Description	Solicitation Number

Identify the MBE/DBE Firms solicited to provide quotes for the Identified Items of Work made available for MBE/DBE participation. Include the name of the MBE/DBE Firm solicited, items of work for which bids/quotes were solicited, date and manner of initial and follow-up solicitations, whether the MBE/DBE provided a quote, and whether the MBE/DBE is being used to meet the MBE/DBE participation goal. MBE/DBE Firms used to meet the participation goal must be included on the MBE/DBE Participation Schedule, Form B. Note: If the procurement includes a list of the MBE/DBE Firms identified during the goal setting process as potentially available to perform the items of work, the bidder/offeror should solicit all of those MBE/DBE Firms or explain why a specific MBE/DBE was not solicited. If the bidder/offeror identifies additional MBE/DBE Firms who may be available to perform Identified Items of Work, those additional MBE/DBE Firms should also be included below. Copies of all written solicitations and documentation of follow-up calls to MBE/DBE Firms must be attached to this form. If the bidder/offeror used a Non-MBE/DBE or is self-performing the identified items of work, Part 4 must be completed.

Name of Identified MBE/DBE Firm & MBE Classification	Describe Item of Work Solicited	Initial Solicitation Date & Method	Follow-up Solicitation Date & Method	Details for Follow-up Calls	Quote Rec'd	Quote Used	Reason Quote Rejected
Firm Name:		Date:	Date:	Time of Call:	□ Yes □ No	□ Yes □ No	□ Used Other MBE/DBE
MBE Classification (Check only if		□ Mail □ Facsimile	□ Phone □ Mail	Spoke With:			□ Used Non- MBE/DBE
requesting waiver of MBE subgoal.)		□ Email	□ Facsimile □ Email	□ Left Message			□ Self- performing
African American- Owned							
☐ Hispanic American- Owned							
Asian American- Owned							
☐ Women-Owned							
Other MBE Classification							

Name of Identified MBE/DBE Firm & MBE Classification	Describe Item of Work Solicited	Initial Solicitation Date & Method	Follow-up Solicitation Date & Method	Details for Follow-up Calls	Quote Rec'd	Quote Used	Reason Quote Rejected
Firm Name:		Date:	Date:	Time of Call:	□ Yes □ No	□ Yes □ No	□ Used Other MBE/DBE
MBE Classification		□ Mail □ Facsimile	□ Phone □ Mail	Spoke With:			□ Used Non- MBE/DBE
(Check only if requesting waiver of MBE subgoal.)		□ Email	□ Facsimile □ Email	□ Left Message			□ Self- performing
African American- Owned							
☐ Hispanic American- Owned							
Asian American- Owned							
☐ Women-Owned ☐ Other MBE Classification —————							

☐ Please check if Additional Sheets are attached.

MDOT MBE/DBE FORM E

GOOD FAITH EFFORTS GUIDANCE AND DOCUMENTATION

PART 5 - ADDITIONAL INFORMATION REGARDING REJECTED MBE/DBE QUOTES

PAGE OF					
Project Description	Solicitation Number				
	Project Description				

This form must be completed if Part 3 indicates that a MBE/DBE quote was rejected because the bidder/offeror is using a Non-MBE/DBE or is self-performing the Identified Items of Work. Provide the Identified Items Work, indicate whether the work will be self-performed or performed by a Non-MBE/DBE, and if applicable, state the name of the Non-MBE/DBE. Also include the names of all MBE/DBE and Non-MBE/DBE Firms that provided a quote and the amount of each quote.

Describe Identified Items of Work Not Being Performed by MBE/DBE (Include spec/section number from bid)	Self-performing or Using Non-MBE/DBE (Provide name)	Amount of Non- MBE/DBE Quote	Name of Other Firms who Provided Quotes & Whether MBE/DBE or Non-MBE/DBE	Amount Quoted	Indicate Reason Why MBE/DBE Quote Rejected & Briefly Explain
	□ Self-performing □ Using Non-MBE/DBE	\$	 □ MBE/DBE □ Non-MBE/DBE	\$	□ Price □ Capabilities □ Other
	□ Self-performing □ Using Non-MBE/DBE	\$ -	☐ MBE/DBE☐ Non- MBE/DBE	\$	□ Price □ Capabilities □ Other
	□ Self-performing □ Using Non-MBE/DBE	\$	 □ MBE/DBE □ Non- MBE/DBE	\$	□ Price □ Capabilities □ Other
	□ Self-performing □ Using Non- MBE/DBE	\$	 □ MBE/DBE □ Non- MBE/DBE	\$	□ Price □ Capabilities □ Other

Describe Identified Items of Work Not Being Performed by MBE/DBE (Include spec/section number from bid)	Self-performing or Using Non-MBE/DBE (Provide name)	Amount of Non- MBE/DBE Quote	Name of Other Firms who Provided Quotes & Whether MBE/DBE or Non-MBE/DBE	Amount Quoted	Indicate Reason Why MBE/DBE Quote Rejected & Briefly Explain
	□ Self-performing				□ Price
		\$		\$	□ Capabilities
	□ Using Non- MBE/DBE	_		_	□ Other
			□ MBE/DBE		
			□ Non- MBE/DBE		
	□ Self-performing				□ Price
		\$		\$	□ Capabilities
	□ Using Non- MBE/DBE	_		_	□ Other
			□ MBE/DBE		
			□ Non- MBE/DBE		

 $[\]square$ Please check if Additional Sheets are attached.

Code of Maryland Regulations (COMAR) Title 21, State Procurement Regulations

(regarding a waiver to a Minority Business Enterprise subcontracting goal)

COMAR 21.11.03.11 - Waiver.

- A. If, for any reason, the apparent successful bidder or offeror is unable to achieve the contract goal for certified MBE participation, the bidder or offeror may request, in writing, a waiver to include the following:
 - (1) A detailed statement of the efforts made to select portions of the work proposed to be performed by certified MBEs in order to increase the likelihood of achieving the stated goal;
 - (2) A detailed statement of the efforts made to contact and negotiate with certified MBEs including:
 - (a) The names, addresses, dates, and telephone numbers of certified MBEs contacted, and
 - (b) A description of the information provided to certified MBEs regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed;
 - (3) As to each certified MBE that placed a subcontract quotation or offer that the apparent successful bidder or offeror considers not to be acceptable, a detailed statement of the reasons for this conclusion:
 - (4) A list of minority subcontractors found to be unavailable. This list should be accompanied by an MBE unavailability certification (MBE Attachment D6) signed by the minority business enterprise, or a statement from the apparent successful bidder or offeror that the minority business refused to give the written certification: and
 - (5) The record of the apparent successful bidder or offeror's compliance with the outreach efforts required under Regulation .09B(2)(b).

A waiver may only be granted upon a reasonable demonstration by that MBE participation could not be obtained or could not be obtained at a reasonable price.

If the waiver request is determined not to meet this standard, the bidder or offeror will be found non-responsive (bid) or not reasonably susceptible for award (proposal) and removed from further consideration.

- B. A waiver of a certified MBE contract goal may be granted only upon reasonable demonstration by the bidder or offeror that certified MBE participation was unable to be obtained or was unable to be obtained at a reasonable price and if the agency head or designee determines that the public interest is served by a waiver. In making a determination under this section, the agency head or designee may consider engineering estimates, catalogue prices, general market availability, and availability of certified MBEs in the area in which the work is to be performed, other bids or offers and subcontract bids or offers substantiating significant variances between certified MBE and non-MBE cost of participation, and their impact on the overall cost of the contract to the State and any other relevant factor.
 - C. An agency head may waive any of the provisions of Regulations .09-.10 for a sole source, expedited, or emergency procurement in which the public interest cannot reasonably accommodate use of those procedures.
 - D. When a waiver is granted, except waivers under Section C, one copy of the waiver determination and the reasons for the determination shall be kept by the MBE Liaison Officer with another copy forwarded to the Office of Minority Affairs.

MINORITY CONTRACTOR UNAVAILABILITY CERTIFICATE

Section I (to be completed by PRIME CONTRACTOR)						
I hereby certify that the firm of						
		Name of 1	Prime Contracto	or)		
located at						
(Number)	(Street)		(City)		(State) (Zip)	,
on	contacted cer	tified minority b	ousiness enterpr	rise,		
(Date)				(Name	of Minority Busine	ess)
	located at					,
		(Number)	(Street)	(City)	(State)	(Zip)
seeking to obtain a bid for work/service for project number, project name						
List below the type of work/ service requested: Indicate the type of bid sought, The minority business enterprise identified above is either unavailable for the work /service in relation to project number, or is unable to prepare a bid for the following reasons(s):						
The statements contained	l above are, to the b	est of my know	ledge and belief	f, true and accurate	e.	
	(Name)			(Title)		
(Number)	(Street)	(City)	(Sta	nte)	(Zip)	
(Signature)					(Date)	

Note: Certified minority business enterprise must complete Section II

Section II (to be co	ompleted by CER	TIFIED MINORITY	BUSINESS ENTI	ERPRISE)			
I hereby certify that	the firm of				_ MBE Cei	t.#	
			(Name of MBE	•			
located at	(Number)	(Street)	(City		(State)	(Zip)	
was offered the opposite	ortunity to bid on	project number	,	ON		ate)	
by (Prime Contractor's Name) (Prime Contractor Official's Name) (Title)						_	
The statements cont	The statements contained in Section I and Section II of this document are, to the best of my knowledge and belief, true and accurate.						
	(Nama)		(T:4a)		(Dh.		
	(Name)		(Title)		(Pno	one)	
(Signature)				(Fa	x Number)		

ATTACHMENT 3 - Task Order Agreement

CATS+ TORFP # **J01B3400030**OF MASTER CONTRACT # 060B2490023

This Task Order Agreement ("TO Agreement") is made this day of Month, 20XX by and between MASTER CONTRACTOR and the STATE OF MARYLAND, TO Requesting Agency.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
 - a. "Agency" means the TO Requesting Agency, as identified in the CATS+ TORFP # J01B3400030.
 - b. "CATS+ TORFP" means the Task Order Request for Proposals # ADPICS PO, dated MONTH DAY, YEAR, including any addenda.
 - c. "Master Contract" means the CATS+ Master Contract between the Maryland Department of Information Technology and MASTER CONTRACTOR dated _____.
 - d. "TO Procurement Officer" means TO Procurement Officer. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
 - e. "TO Agreement" means this signed TO Agreement between the TO Requesting Agency and MASTER CONTRACTOR.
 - f. "TO Contractor" means the CATS+ Master Contractor awarded this TO Agreement, whose principal business address is
 - g. "TO Manager" means TO Manager of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
 - h. "TO Technical Proposal" means the TO Contractor's technical response to the CATS+ TORFP dated date of TO Technical Proposal.
 - i. "TO Financial Proposal" means the TO Contractor's financial response to the CATS+ TORFP dated date of TO Financial Proposal.
 - i. "TO Proposal" collectively refers to the TO Technical Proposal and TO Financial Proposal.
- 2. Scope of Work
- 2.1. This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supercede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS+ TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:

- a. The TO Agreement,
- b. Exhibit A CATS+ TORFP
- c. Exhibit B TO Technical Proposal
- d. Exhibit C TO Financial Proposal
- 2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this section. Except as otherwise provided in this TO Agreement, if any change under this section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.
- 3. Time for Performance.

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS+ TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of ______, commencing on the date of Notice to Proceed and terminating on MONTH DAY, YEAR.

- 4. Consideration and Payment
- 4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS+ TORFP and shall not exceed the total amount of the task order. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS+ TORFP, but no later than thirty (30) days after the Agency's receipt of an invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.3 Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is ______. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or

J01B3400030

withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

By: Type or Print TO Contractor POC Date Witness: ______ STATE OF MARYLAND, TO Requesting Agency By: insert name, TO Procurement Officer Date

Witness:

ATTACHMENT 4 - Conflict Of Interest Affidavit And Disclosure

A. "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.

B. "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, TO Contractor, consultant, or subcontractor or subconsultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.

C. The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.

D. The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):

E. The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the TO Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:	By:
	(Authorized Representative and Affiant)

SUBMIT AS A .PDF FILE WITH TO TECHNICAL PROPOSAL

ATTACHMENT 5 - Labor Category Personnel Resume Summary

INSTRUCTIONS:

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 060B2490023.
- 2. Only labor categories proposed in the Master Contractors Technical proposal may be proposed under the CATS+ TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements. The summary is required at the time of the interview.

For example: If you propose John Smith who is your subcontractor and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as 3 months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

ATTACHMENT 5

LABOR CATEGOR PERSONNEL RESUME SUMMARY

(CONTINUED)

Proposed Individual's Name/Company:	How does the proposed individual meet each requirement?
LABOR CATEGORY TITLE – (INSER	Γ CATS+ LABOR CATEGORY NAME)
Education:	
 Insert the education description from: a. The CATS+ RFP from Section 2.10 for the applicable labor category b. The minimum qualifications and required certifications in Section 2.9 of this TORFP 	
Experience:	
 Insert the experience description from: a. The CATS+ RFP from Section 2.10 for the applicable labor category b. The minimum qualifications and required certifications in Section 2.9 of this TORFP 	
Provide dates in the form of MM/YYYY to MM/YYYY	
Duties:	
(Insert the duties description from the CATS+ RFP from section 2.10 for the applicable labor category.)	
The information provided on this form for this labor class is t TO Contractor's Contract Administrator:	rue and correct to the best of my knowledge:
Signature Date	
Proposed Individual:	
	Signature
Date	
SUBMIT WITH TO TE	ECHNICAL PROPOSAL

SIGNATURE REQUIRED AT THE TIME OF THE INTERVIEW

ATTACHMENT 6 - Directions to the Pre-TO Proposal Conference

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP – No Pre-Proposal Conference will be held

ATTACHMENT 7 - NON-DISCLOSURE AGREEMENT (OFFEROR)

is Non- Disclosure Agreement (the "Agreement") is made this day of 200_, by and between (hereinafter referred to as "the OFFEROR") and the State of Maryland (hereinafter referred to as "the OFFEROR")
ate").
FEROR warrants and represents that it intends to submit a TO Proposal in response to CATS+ TORFP # J01B3400030 for ainframe EMIS and SCM Support. In order for the OFFEROR to submit a TO Proposal, it will be necessary for the State to provide OFFEROR with access to certain confidential information including, but not limited, to All such formation provided by the State shall be considered Confidential Information regardless of the form, format, or media upon which which such information is contained or provided, regardless of whether it is oral, written, electronic, or any other form, and gardless of whether the information is marked as "Confidential Information". As a condition for its receipt and access to the infidential Information referenced above, OFFEROR agrees as follows:
1. OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confident Information received, except in connection with the preparation of its TO Proposal.
2. Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabiliti set forth herein that are applicable to the OFFEROR.
3. OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to Yamillette C. Waite, MDOT on or before the due date for Proposals.
4. OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State as agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any at all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents personal jurisdiction in the Maryland State Courts.
5. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example on attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employ or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expense and/or costs.
6. This Agreement shall be governed by the laws of the State of Maryland.
7. OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotat Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
8. The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms at conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.
FFEROR: BY:
AME: TITLE:
DDRESS:

SUBMIT AS REQUIRED IN THE TORFP

ATTACHMENT 8 - NON-DISCLOSURE AGREEMENT (TO Contractor)

Contrac	THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made as of this day of, 200, by and a the State of Maryland ("the State"), acting by and through its MDOT (the "Department"), and ("TO tor"), a corporation with its principal business office located at and its principal and Maryland located at
	RECITALS
SCM Su Plus pro	WHEREAS, the TO Contractor has been awarded a Task Order Agreement (the "TO Agreement") for Mainframe EMIS and apport, TORFP No. J01B3400030 dated, (the "TORFP) issued under the Consulting and Technical Services occurement issued by the Department, Project Number 060B2490023; and
	WHEREAS, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for to provide the TO Contractor and the TO Contractor's employees and agents (collectively the "TO Contractor's Personnel") tess to certain confidential information regarding (the "Confidential Information").
	NOW, THEREFORE, in consideration of being given access to the Confidential Information in connection with the TORFP TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, ies do hereby agree as follows:
1.	Confidential Information means any and all information provided by or made available by the State to the TO Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the Confidential Information is provided and regardless of whether any such Confidential Information is marked as such. Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.
2.	TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
3.	If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
4.	TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.

- 5. TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).
- 6. TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care, custody, control or possession upon request of the Department or on termination of the TO Agreement.
- 7. A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO Agreement between the TO Contractor and the State.
- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the TO Contractor's Personnel for a failure to comply with the requirements of this Agreement. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor or any of the TO Contractor's Personnel to comply with the requirements of this Agreement, the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:
 - a. This Agreement shall be governed by the laws of the State of Maryland;
 - b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
 - c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
 - d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
 - e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
 - f. The Recitals are not merely prefatory but are an integral part hereof.

TO Contractor/TO Contractor's Personnel:	TO Requesting Agency:
Name:	Name:
Title:	Title:
Date:	Date:

SUBMIT AS REQUIRED IN THE TORFP

EXHIBIT A -

TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent	Signature	Date

ATTACHMENT 9 – TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS+ Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS+ master contract. Requirements for TO management can be found in the CATS+ master contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the Checklist Due Date below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to contractoversight@doit.state.md.us with the TO number in the subject line.

Master Contractor:				
Master Contractor Contact / Phone:				
Procuring State Agency Name:				
TO Title:				
TO Number:				
TO Type (Fixed Price, T&M, or Both):				
Checklist Issue Date:				
Checklist Due Date:				
Section 1 – Task Order	s with Invoices Linked to Deliverables			
A) Was the original TORFP (Task Order Required deliverables with specific acceptance criteria? Yes No (If no, skip to Section 2.)	est for Proposals) structured to link invoice payments to distinct			
B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial Proposal?				
Yes No (If no, explain why)				
C) Is the deliverable acceptance process being adhered to as defined in the TORFP?				
Yes No (If no, explain why)				
Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials				
Section 2 – Task Orders with Invo	pices Linked to Time, Labor Rates and Materials			
	pices Linked to Time, Labor Rates and Materials ial costs passed to the agency without markup by the Master			
A) If the TO involves material costs, are material	, , , , , , , , , , , , , , , , , , ,			
A) If the TO involves material costs, are material costs.	ial costs passed to the agency without markup by the Master			
A) If the TO involves material costs, are material costs. Contractor? Yes No (If no, explain why)	ial costs passed to the agency without markup by the Master			
A) If the TO involves material costs, are material costs, are material costs. Yes No (If no, explain why) B) Are labor rates the same or less than the rate Yes No (If no, explain why)	ial costs passed to the agency without markup by the Master			
A) If the TO involves material costs, are material costs, are material costs. Yes No (If no, explain why) B) Are labor rates the same or less than the rate Yes No (If no, explain why) C) Is the Master Contractor providing timeshed Yes No (If no, explain why)	ial costs passed to the agency without markup by the Master es proposed in the accepted Financial Proposal?			
A) If the TO involves material costs, are material costs, are material costs. Yes No (If no, explain why) B) Are labor rates the same or less than the rate Yes No (If no, explain why) C) Is the Master Contractor providing timeshed Yes No (If no, explain why)	ial costs passed to the agency without markup by the Master es proposed in the accepted Financial Proposal? ets or other appropriate documentation to support invoices? Substitution of Personnel			
A) If the TO involves material costs, are material contractor? Yes No (If no, explain why) B) Are labor rates the same or less than the rate Yes No (If no, explain why) C) Is the Master Contractor providing timeshee Yes No (If no, explain why) Section 3 –	ial costs passed to the agency without markup by the Master es proposed in the accepted Financial Proposal? ets or other appropriate documentation to support invoices? Substitution of Personnel			
A) If the TO involves material costs, are material costs, are material costs. Yes No (If no, explain why) B) Are labor rates the same or less than the rate Yes No (If no, explain why) C) Is the Master Contractor providing timeshed Yes No (If no, explain why) Section 3 – A) Has there been any substitution of personne	ial costs passed to the agency without markup by the Master es proposed in the accepted Financial Proposal? ets or other appropriate documentation to support invoices? Substitution of Personnel 1?			

C) Does each accepted substitution possess equivalent or better education, experience and qualifications than incumbent personnel?				
Yes No (If no, explain why)				
D) Was the substitute approved by the agency in writing?				
Yes No (If no, explain why)				
Section 4 – MBE Participation				
A) What is the MBE goal as a percentage of the TO value? (If there is no MBE goal, skip to Section 5)				
%				
B) Are MBE reports D-5 and D-6 submitted monthly?				
Yes No (If no, explain why)				
C) What is the actual MBE percentage to date? (divide the dollar amount paid to date to the MBE by the total amount paid to date on the TO) %				
(Example - \$3,000 was paid to date to the MBE subcontractor; \$10,000 was paid to date on the TO; the MBE percentage is 30% (3,000 \div 10,000 = 0.30))				
D) Is this consistent with the planned MBE percentage at this stage of the project? Yes No (If no, explain why)				
E) Has the Master Contractor expressed difficulty with meeting the MBE goal? Yes No				
(If yes, explain the circumstances and any planned corrective actions)				
Section 5 – TO Change Management				
A) Is there a written change management procedure applicable to this TO?				
Yes No (If no, explain why)				
B) Does the change management procedure include the following?				
Yes No Sections for change description, justification, and sign-off				
Yes No Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements)				
Yes No A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)				
C) Have any change orders been executed?				
Yes No				
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)				

ATTACHMENT 11 – PERFORMANCE EVALUATION

CATS+ Task Order #/Description:	
Name of TO Contractor being	
evaluated:	

DEPENDABILITY		Far Exceeds	Exce	eds	Meets	Below	Fa Belo		Raw Score
Lateness, Punctuality		5			3	2	1		+
Compliance with TO Manager's Req Pre-Approval of Leave	uirements for	5			3	2	1		+
			T	otal R	Raw Score				=
Total Raw Score	10				6 - 5	4 - 3			2
Rating for Dependability	Far Exceeds	Excee	ds		Meets	Below	7	F	ar Below
INITIATIVE		Far Exceeds	Exce	eds	Meets	Below	Fa Bel		Raw Score
Contribution		5	4		3	2	1		+
Advancement in the field		5	4		3	2	1		+
			Tota	l Raw Score		=			
Total Raw Score	10 - 9	8 - 7	•	6-5 4-3				2	
Rating for Initiative	Far Exceeds	Excee	ds Meets		Below F		F	ar Below	
INTERPERSONAL RELATIONS	HIPS	Far Exceeds	Exce	eds	Meets	Below	Fa Bel		Raw Score
Customer Service		5	4		3	2	1		+
Communication		5	4		3	2	1		+
Cooperation					3	2	1		+
Tact					3	2	1		+
Adaptability to Change		5	4		3	2	1		+
			Т	otal I	Raw Score				=
Total Raw Score	21 - 20	19 - 1	7		16 - 13	12 - 8			7 - 5
Rating for Interpersonal Relationships	Far Exceeds	Excee	Exceeds Meets		Meets	Below		F	ar Below
WORK HABITS		Far	Exce	eds	Meets	Below	Fa	ır	Raw

		Exceeds				Below	v Score
Meeting Target & Timetables		5	4	3	2	1	+
Communication with TO Manager		5	4	3	2	1	+
Use of Time		5	4	3	2	1	+
Organization of Work Environment		5		3	2	1	+
			Total 1	Raw Score			=
Total Raw Score	20 - 1	8	17 - 14	13 - 10	9 -	6	5 - 4
Rating for Work Habits Far Excee		eds	Exceeds	Meets	Bel	ow	Far Below

JOB KNO	WLED	GE		ar eeds	Exce	eds	Meets	Belov	W	Far Be	low	Raw Score
Policies, Procedures, Practice	es			5	4		3	2		1		+
Organizational Skills				5 4 3 2		1		+				
Equipment / Technology				5	4		3	2		1		+
Terminology				5	4		3	2		1		+
					T	otal R	Raw Score					=
Total Raw Score		20 - 18		17 -	14		13 - 10		9 - 6		•	5 - 4
Rating for Job Knowledge]	Far Exceeds		Exce	eds		Meets	F	Below		F	ar Below
JOB QUALITY			ar ceeds	Exce	eds	Meets	Belov	W	Far Be	low	Raw Score	
Timely Completion of Assignments				5	4		3	2		1		+
Problem Solving				5	4		3	2		1		+
Accuracy				5 4 3 2		2		1		+		
Work Process / Product / Ser	vices			5	4		3	2		1		+
Working Under Pressure				5	4		3	2		1		+
					T	otal R	Raw Score					=
Total Raw Score	2:	5 - 23		22 - 18			17 - 13	12	2 - 8		•	7 - 5
Rating for Job Quality	Far	Exceeds	I	Exceeds			Meets	Ве	elow		Fa	ar Below
JOB QUANTITY				ar ceeds	Exce	eds	Meets	Belov	W	Far Be	low	Raw Score
Volume of Work				5	4		3	2		1		+
Total Raw Score							=					
Total Raw Score		5			4		3		2		,	1

Rating for Job Quantity Far Exceeds	Exceeds	Meets	Below	Far Below
-------------------------------------	---------	-------	-------	-----------

	Evaluation							
DEPENDABILITY	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards			
Lateness, Punctuality	No lateness, always punctual		Consistently punctual, an occasional lateness with no impact upon operations	Inconsistent in punctuality, or latenesses have impact upon operations	Frequently not punctual, or latenesses have adverse impact upon operations			
Compliance with TO Manager's Requirements for Pre-Approval of Leave	Always complies with TO Manager's requirements for pre-approval of leave		Usually complies with TO Manager's requirements	Inconsistent in compliance with requirements; minor violations of requirements	Frequently does not comply with requirements; several minor violations or a major infraction of requirements			

			Evaluation		
INITIATIVE	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Contribution	Always participates in problem solving and/or making operational improvements; contributes constructive ideas and suggestions that have major impact	Consistently participates in problem solving and/or making operational improvements; con- tributes constructive ideas and suggestions that are implemented	Frequently participates in problem solving and/or making operational improvements; contributes ideas and suggestions	Occasionally participates in problem solving and/or making operational improvements; rarely contributes ideas and suggestions	Rarely participates in problem solving and/or making operational improvements; never contributes ideas and suggestions
Advancement in the Field	Has applied concepts learned in training to improve operations of the organization/unit	Anticipates new technology or processes and plans training to improve knowledge and skills	Pursues training to maintain current certifications in technology or processes	Does not pursue training or learning new technology or processes but accepts training if assigned	Declines offers for training <u>or</u> to learn new technology or processes

INTERPERSONAL			Evaluation		
RELATIONSHIPS	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Customer Service	Consistently goes beyond the requirements to ensure that customer needs are met; consistently anticipates service needs of customers; consistently provides additional information or aid without request	Frequently goes beyond the requirements to ensure that customer needs are met; frequently anticipates service needs of customers; frequently provides additional information or aid without request	Always courteous and congenial with external and internal customers; provides requested assistance and information to others in a prompt and courteous manner	Marginally courteous; provides requested assistance and information to others in a less than prompt or courteous manner	Occasionally discourteous; occasionally does not provide assistance and information to others in a prompt or courteous manner
Communication	Facilitates clear and effective communication among involved parties; accurately interprets and transmits communications	Communicates clearly and concisely with a high degree of accuracy	Communicates openly; participates in team discussions	Rarely communicates openly; rarely participates in team discussion	Communicates ineffectively and unclearly
Cooperation			Actively cooperates with others to achieve goals of the organization; readily accepts direction from supervisors; supports team leader; develops and maintains cooperative working relationships with team and with others inside and outside the work unit	Reluctantly cooperates with others to achieve goals of the organization; reluctantly accepts direction from supervisors; minimally supports team leader; rarely develops and maintains cooperative working relationships with team or with others inside and outside the work unit	Uncooperative with others to achieve goals of the organization; resistant to direction from supervisors; rarely supports team leader; seldom develops and maintains cooperative working relationships with team or with others inside and outside the work unit

				Evalua	ation
INTERPERSONAL RELATIONSHIPS	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
(Continued)	Standards	Standards			
Tact			Consistently polite, respectful of others; considers the viewpoints of others; has a positive effect on people	Marginally polite and respectful; reluctantly considers the viewpoint of others	Rude and disrespectful; infrequently considers viewpoint of others; has a negative effect on people
Adaptability To Change	Presents positive outlook on changes and adjustments to work assignments or procedures; always includes suggestions or solutions as part of constructive criticism; motivation and productivity unaffected by unanticipated changes	Readily accepts change and adjustments to work assignments or procedures; usually makes suggestions or solutions as part of constructive criticism; motivation and productivity minimally affected by unanticipated changes	Accepts changes and adjustments to work assignments or procedures; criticizes constructively; cooperative in dealing with unanticipated changes	Does not easily accept changes and adjustments to work assignments or procedures; criticism not always constructive; not generally cooperative in dealing with unanticipated changes	Resistant to changes and adjustments to work; criticisms are not warranted; uncooperative in dealing with unanticipated changes

			Evaluation		
WORK HABITS	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Meeting Targets & Timetables	Performs at levels better than targets; early with timetables and deadlines	Always meets targets, timetables and deadlines; always prompt and prepared for meetings and other scheduled events	Consistently meets targets, timetables and deadlines; consistently prompt and prepared for meetings and other scheduled events	Inconsistent in meeting targets, timetables <u>or</u> deadlines; inconsistent in promptness <u>or</u> preparation for meetings <u>or</u> other scheduled events	Frequently does not meet targets, timetables, or deadlines; frequently lacks promptness or preparation for meetings or other scheduled events
Communication with TO Manager	Anticipates developments or delays making appropriate adjustments; works independently with little or no supervision	Always keeps TO Manager informed of key developments; responds quickly and appropriately to unanticipated delays or developments; works independently with minimal supervision	Consistently keeps TO Manager informed of key developments and/or delays; responds to routine developments appropriately; works with general supervision	Inconsistent in keeping TO Manager informed of delays or developments; some routine developments require supervisory guidance; requires close supervision	Frequently does not keep TO Manager informed of developments or delays; routine developments often require supervisory guidance; requires constant supervision
Use of Time	Completes all regular assigned work plus additional assignments; plans productive activities in advance to fill any idle time	Usually completes additional assigned work and completes all regularly assigned duties; finds productive activities to fill any idle time	Completes all assigned work in time allocated; use of idle time does not interfere with work of others	Inconsistent in completing assigned work in time allocated; seldom completes additional tasks	Frequently does not perform regularly assigned work in time allocated; use of idle time negatively impacts work
Organization of Work Environment	Always maintains clean, organized work environment; always practices, maintains and promotes safe work habits; always properly maintains and cares for equipment		Consistently maintains clean, organized work environment; consistently practices and maintains safe work habits; consistently maintains and cares for equipment properly	Inconsistent in maintaining clean, organized work environment; inconsistent in practicing or maintaining safe work habits; inconsistent in properly maintaining or caring for equipment	Frequently does not maintain clean, organized work environment; frequently does not practice safe work habits; frequently does not properly maintain or care for equipment

YOR			Evaluation		
JOB KNOWLEDGE	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Policies/ Procedures/ Practices	Appropriately uses and interprets correct policies, procedures, and practices and frequently makes recommendations to improve them	Appropriately uses and interprets correct policies, procedures, and practices and occasionally makes recommendations to improve them	Appropriately uses correct policies, procedures, and practices	Inconsistently uses correct policies, procedures, and practices	Rarely uses correct policies, procedures, and practices
Organizational Skills	Systematically and innovatively manages activities, information and resources and makes recommendations for improvement	Systematically manages activities, information and resources and makes some recommendations for improvement	Proficiently manages activities, information and resources	Ineffectively manages some activities, information and resources	Rarely manages activities, information and resources
Equipment/ Technology	Develops and uses innovative applications of equipment/technology	Familiar with and appropriately uses equipment/technology	Basic familiarity with equipment/ technology	Some understanding of the administration's or unit's equipment/ technology	Little or no understanding of the administration's or unit's equipment/ technology
Terminology	Appropriately uses and clearly explains terminology of the administration and unit; keeps abreast of new concepts and terminology	Familiar with and appropriately uses terminology of the administration and unit	Basic familiarity with terminology of the administration and unit	Some understanding of the administration's or unit's terminology	Little or no understanding of the administration's or unit's terminology

IOD			Evaluation		
JOB QUALITY	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Completion of Assignments	Works independently with broad direction and little or no follow up; self-motivated to complete assignments	Independently completes assignments with minimal direction and follow up	Independently completes assignments with routine supervision	Occasionally unable to complete assignments independently; requires frequent supervision and follow up	Requires direct supervision while performing all aspects of routine assignments
Problem Solving	Anticipates potential problems and acts accordingly; makes an effort to prevent recurring problems	Recognizes and analyzes complex problems and takes appropriate action or recommends effective, creative solutions	Recognizes and analyzes routine problems and takes appropriate action	Occasionally recognizes problems; experiences some difficulty with analysis; requires some assistance to develop workable solutions	Rarely recognizes problems; experiences extreme difficulty with analysis; recommends ineffective solutions or unable to recommend solutions
Accuracy	Work performed at the highest level of accuracy; errors extremely rare, always minor	Work performed at a high level of accuracy; errors usually minor in nature	Work performed at an acceptable level of accuracy	Work performed occasionally at an unacceptable level of accuracy; frequent errors	Work performed with frequent and recurrent errors in routine assignments
Work Process/ Product/Services	Develops highest quality work product or demonstrates highest quality of services	Thoroughly researches, analyzes, and prepares high quality work product or provides high quality services	Thoroughly researches and efficiently prepares product at acceptable standards or provides services at acceptable standards	Has difficulty with work process/product/ services; occasionally unable to meet an acceptable standard of quality	Rarely meets acceptable standards of quality

Working Under Pressure	Efficiently and effectively performs all assignments regardless of distractions or pressure situations	Frequently handles difficult pressure situations and distractions without affecting performance; reprioritizes workload as needed	Appropriately handles routine pressure situations and distractions of the job while maintaining normal workload	Low tolerance to some pressure situations or distractions which hinder job performance	Rarely able to work under pressure situations or handle distractions
---------------------------	--	---	---	---	--

JOB QUANTITY	Evaluation					
	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards	
Volume of Work	Always produces more than required	Frequently produces more than required	Produces the required volume of work	Occasionally fails to meet requirements	Rarely meets requirements	

Signature of TO Contractor	Date	
Signature of Evaluator	Date	

ATTACHMENT 12 – LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No.	
Address	
City	State Zip Code
If the Contract is Exe	mpt from the Living Wage Law
_	g an authorized representative of the above named Contractor, hereby affirms that the m Maryland's Living Wage Law for the following reasons: (check all that apply)
Bidder/Offe	ror is a nonprofit organization
Bidder/Offe	ror is a public service company
Bidder/Offe	ror employs 10 or fewer employees and the proposed contract value is less than \$500,000
Bidder/Offe \$100,000	ror employs more than 10 employees and the proposed contract value is less than
If the Contract is a Li	iving Wage Contract
commitment to comply if required, to submit a stated contract. The Bidliving wage rate in effect ensure that its Subcont employees who are subagrees to comply with, of the contract and all subcommissioner of Labor B.	with Title 18, State Finance and Procurement Article, Annotated Code of Maryland and, ll payroll reports to the Commissioner of Labor and Industry with regard to the above dder/Offeror agrees to pay covered employees who are subject to living wage at least the ect at the time service is provided for hours spent on State contract activities, and to ractors who are not exempt also pay the required living wage rate to their covered oject to the living wage for hours spent on a State contract for services. The Contractor and ensure its Subcontractors comply with, the rate requirements during the initial term subsequent renewal periods, including any increases in the wage rate established by the or and Industry, automatically upon the effective date of the revised wage rate. (initial here if applicable) The Bidder/Offeror affirms it has no covered employees ns (check all that apply):
All employe	e(s) proposed to work on the State contract will spend less than one-half of the e during every work week on the State contract;
	e(s) proposed to work on the State contract will be 17 years of age or younger during the State contract; or
the State contra The Commissioner of 1	e(s) proposed to work on the State contract will work less than 13 consecutive weeks on ct. Labor and Industry reserves the right to request payroll records and other data that the sufficient to confirm these affirmations at any time.
Name of Authorized R	epresentative:
Signature of Authorize	d Representative:
	Title:
	or Printed):
Witness Signature & D	Pate:

ATTACHMENT 13 - CERTIFICATION REGARDING INVESTMENTS IN IRAN

Authority: State Finance & Procurement, §§17-701 – 17-707, Annotated Code of Maryland [Chapter 447, Laws of 2012].

List: The Investment Activities in Iran list identifies companies that the Board of Public Works has found to engage in investment activities in Iran; those companies may not participate in procurements with a public body in the State. "Engaging in investment activities in Iran" means:

Providing goods or services of at least \$20 million in the energy sector of Iran; or

For financial institutions, extending credit of at least \$20 million to another person for at least 45 days if the person is on the Investment Activities In Iran list and will use the credit to provide goods or services in the energy of Iran.

The Investment Activities in Iran list is located at: www.bpw.state.md.us

Rule: A company listed on the Investment Activities In Iran list is ineligible to bid on, submit a proposal for, or renew a contract for goods and services with a State Agency or any public body of the State. Also ineligible are any parent, successor, subunit, direct or indirect subsidiary of, or any entity under common ownership or control of, any listed company.

NOTE: This law applies only to new contracts and to contract renewals. The law does not require an Agency to terminate an existing contract with a listed company.

CERTIFICATION REGARDING INVESTMENTS IN IRAN

The undersigned certifies that, in accordance with State Finance & Procurement Article, §17-705:

- (i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and
- (ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, §17-702.

The undersigned is unable make the above certification regarding its investment activities in Iran due to the following activities:

Name of Authorized Representative:	
Signature of Authorized Representative:	
Date: Title:	
Witness Name (Typed or Printed):	
Witness Signature and Date:	

ATTACHMENT 14 - CRIMINAL BACKGROUND CHECK AFFIDAVIT

AUTHORIZED REPRESENTATIVE	
I HEREBY AFFIRM THAT:	
I am the (Title) and the Contractor) and that I possess the legal author business for which I am acting.	e duly authorized representative of(Master rity to make this Affidavit on behalf of myself and the
I hereby affirm that(Master Contractor) of the Department of Information Technology's Cons 060B2490023 (CATS+) hereto as Exhibit A	has complied with Section 2.4, Security Requirements ulting Technical Services Master Contract Number
J00B3400030 and all of these candidatequired under Section 2.4.3.2 of the CATS + Master	has provided (Agency) Il of the candidates that will be working on Task Order tes have successfully passed all of the background checks Contract. Master Contractors hereby agrees to provide s at least seven (7) days prior to the date the candidate
I DO SOLEMNLY DECLARE AND AFFIRM UND CONTENTS OF THIS AFFIDAVIT ARE TRUE AN INFORMATION, AND BELIEF.	ER THE PENALTIES OF PERJURY THAT THE D CORRECT TO THE BEST OF MY KNOWLEDGE,
Master Contractor	
Typed Name	
Signature	

THIS AFFIDAVIT IS DUE NO LATER THAN 60 DAYS AFTER NTP

Date