

Consulting and Technical Services Plus (CATS+)

Task Order Request for Proposals (TORFP)

MDOT Technical Writer & Application Systems Support

CATS+ TORFP # J01B4400009

Maryland Department of Transportation (MDOT) Office of Transportation Technology Services (OTTS)

ISSUE DATE: December 19, 2013

Small Business Reserve (SBR) ONLY

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KEY INFORMATION SUMMARY SHEET

This CATS+ TORFP is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS+ Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Master Contractors choosing not to submit a proposal must submit a Master Contractor Feedback form. The form is accessible via, your CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS+ RFP issued by the Maryland Department of Information Technology (DoIT) and subsequent Master Contract Project Number 060B2490023, including any amendments.

TORFP Title:	Technical Writer and Application Systems Support
Functional Area:	FA 10 IT Management Consulting Services
TORFP Issue Date:	12/19/2013
Question Due Date and Time	1/6/2014 at 12:00 PM EST
Closing Date and Time:	1/21/2014 at 2:00PM EST
TORFP Issuing Agency:	Maryland Department of Transportation (MDOT) Office of Transportation Technology Services (OTTS)
Send Questions and Proposals to:	Trisha O'Neal toneal@mdot.state.md.us
TO Procurement Officer:	Trisha O'Neal Office Phone Number: 410-865-1386 Office FAX Number: 410-865-1388
TO Manager:	Guy Reihl Office Phone Number: 410-787-7739
TO Project Number:	J01B4400009
ТО Туре:	Time and materials
Period of Performance:	Notice to Proceed - Not to exceed five years
MBE Goal:	0 %
Small Business Reserve (SBR):	Yes
Primary Place of Performance:	Maryland Department of Transportation The Secretary's Office 7201 Corporate Center Drive Hanover, MD and/or One Orchard Road Glen Burnie, MD
State Furnish Work Site and/or Access to Equipment, Facilities or Personnel	Master Contractor Personnel shall have their own laptop equipment compatible with MDOT desktop computing standards.
TO Pre-proposal Conference:	No Pre-proposal conference will be held

SECTION 1- ADMINISTRATIVE INFORMATION

1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement scope issues, and for authorizing any changes to the TO Agreement.

The TO Manager has the primary responsibility for the management of the work performed under the TO Agreement; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS+ Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) completion of the Scope of Work.

1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, a Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TO Agreement, Attachment 3, will then be entered into between the State and the selected Master Contractor, which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the price proposal.

1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of submission is determined by the date and time of arrival in the TO Procurement Officer's e-mail box. The TO Proposal is to be submitted via e-mail, not to exceed 8 MB, as two (2) attachments in MS Word format. **Please note that the MDOT email system has a 8MB file limit on email transmissions.** The "subject" line in the e-mail submission shall state the TORFP # J01B4400009. The first file will be the TO Technical Proposal for this TORFP titled, "CATS+ TORFP # J01B4400009 Financial". The second file will be the TO Financial Proposal for this CATS+ TORFP titled, "CATS+ TORFP # J01B4400009 Financial". The following proposal documents shall not be altered and must be submitted with required signatures as .PDF files with signatures clearly visible:

- Attachment 1 Price Proposal
- Attachment 4 Conflict of Interest and Disclosure Affidavit
- Attachment 5 Labor Category Personnel Resume Summary
- Attachment 13 Iranian Investment Affidavit
- Attachment 14- Living Wage Affidavit
- Attachment 15 Small Business Affidavit

1.4 MINORITY BUSINESS ENTERPRISE (MBE)

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

1.5 CONFLICT OF INTEREST

The TO Contractor awarded the TO Agreement shall provide IT technical and/or consulting services for State agencies or component programs with those agencies, and must do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit in the form included as Attachment 4 this TORFP with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

1.6 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at Maryland Department of Transportation, Office of Transportation Technology Services, 7201 Corporate Center Drive, Hanover, CATS+ TORFP MDOT Technical Writer & Application System S§pport MD. Offerors who review such documentation will be required to sign a Non-Disclosure Agreement (Offeror) in the form of Attachment 9. Please contact the TO Manager of this TORFP to schedule an appointment.

In addition, certain documentation may be required by the TO Contractor awarded the TO Agreement in order to fulfill the requirements of the TO Agreement. The TO Contractor, employees and agents who review such documents will be required to sign, including but not limited to, a Non-Disclosure Agreement (TO Contractor) in the form of Attachment 10.

1.7 LIMITATION OF LIABILITY CEILING

Pursuant to Section 27 (C) of the CATS+ Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TO Agreement amount.

1.8 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS+ Master Contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of CATS+ task orders (TO). This process shall typically apply to active TOs for operations and maintenance services valued at \$1 million or greater, but all CATS+ TOs are subject to review.

Attachment 11 is a sample of the TO Contractor Self-Reporting Checklist. DoIT will send initial checklists out to applicable TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the checklist. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

1.9 IRANIAN NON-INVESTMENT

A proposal submitted by an Offeror shall be accompanied by a completed Certification Regarding Investments in Iran. A copy of this Certification is included as Attachment 13.

1.10 LIVING WAGE

The Master Contractor shall abide by the Living Wage requirements under Title 18, State Finance and Procurement Article, Annotated Code of Maryland and the regulations proposed by the Commissioner of Labor and Industry Affidavit of Agreement submitted as part of the Master Contract Agreement in accordance with the CATS+ Master Contract.

A proposal submitted by an Offeror shall be accompanied by a completed Living Wage Affidavit of Agreement. See Attachment 14 for a copy of the Living Wage Affidavit Agreement.

1.11 CHANGE ORDERS

If the TO Contractor is required to perform work beyond the scope of Section 2 of TORFP, or there is a work reduction due to unforeseen scope changes, a TO Change Order will be initiated. The TO Contractor and TO Manager shall negotiate a mutually acceptable price modification based on the TO Contractor's proposed rates in the Master Contract and scope of the work change. No scope of work changes shall be performed until a change order is approved by DoIT and executed by the TO Procurement Officer.

1.12 TO PRE-PROPOSAL CONFERENCE

A Pre-proposal conference will not be held for this TORFP

1.13 QUESTIONS

All questions shall be submitted via email to the To Procurement Officer no later than the date and time indicated in the Key Information Summary Sheet. Answers applicable to all Master Contractors will be distributed to all Master Contractors who are known to have received a copy of the TORFP.

Answers can be considered final and binding only when they have been answered in writing by the State.

1.14 ORAL PRESENTATIONS/INTERVIEWS

All Master Contractors and proposed staff will be required to make an oral presentation to State representatives. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations will become part of the Master Contractor's proposal and are binding, if the TO Agreement is awarded to the Master Contractor. The Procurement Officer will notify Master Contractor of the time and place of interviews.

1.15 TRAVEL REIMBURSEMENT

Expenses for travel performed in completing tasks for this TORFP shall be reimbursed in accordance with the CATS+ Master Contract.

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SECTION 2- SCOPE OF WORK

2.1 **PURPOSE**

MDOT OTTS is issuing this CATS + TORFP to obtain two (2) resources from a single Master Contractor.

The first resource shall be a qualified resource to provide documentation and technical writing services for MDOT. This resource will be required to update existing information system documentation and produce documentation for new systems as they are developed and assist in instances where documentation does not currently exist. The resource will also be required to develop IT procurement documents such as, but not limited to, solicitations: including Request For Proposals (RFPs), Task Orders (TO), and Invitation for Bids (IFBs). Additionally, OTTS has a need to document IT processes and workflows to capture role-specific tasks performed on a daily basis by a variety of staff to include: network engineers, database managers, project managers and computer operations personnel. Documents produced through this effort may include: backup and recovery procedures, training manuals, and operating level agreements. Therefore, the ability to do business analysis is critical to this scope of work.

The second resource shall be an Application/System Resource. The primary focus of this position is to identify synergies and economies of scale in IT best practices that provide improved service and or cost reductions.

This task order will also allow OTTS to expand resources as OTTS identifies the need, up to a maximum of four resources. The request and approval process for any additional future resources will follow the CATS + Task Order Change Order Process.

2.2 REQUESTING AGENCY BACKGROUND

The MDOT has a large inter-departmental IP-based network that provides a high degree of availability and security to support mission critical applications throughout the Department. MDOT strives for efficiency in delivering both network and application services to the Department through continuous process improvement, information technology planning, and budgeting.

MDOT promotes shared services by encouraging best practices and centers of excellence to deliver customerfocused, efficient and effective services through the Office of Transportation Technology Services.

2.3 ROLES AND RESPONSIBILITIES

The roles and responsibilities of this Task Order's Key Management Personnel are defined as follows:

- <u>TO Procurement Officer</u> MDOT representative responsible for managing the TO solicitation and award process, change order process, and resolution of TO Agreement scope issues.
- <u>MDOT MBE Compliance Officer</u> MDOT representative responsible for working with TO Procurement Officer and TO Manager to ensure MBE compliance of issued Task Orders and to gather payment data from both the TO Contractor and MBE Subcontractor(s) for the reporting of MBE participation on MDOT procurements to MDOT and the GOMA.
- <u>TO Manager</u> MDOT representative responsible for managing the day to day activities of the TO including the direct management and supervision of the project tasks. The TO Manager will also be responsible for preparing the task assignments, reviewing and approving invoices and monitoring and reporting task order performance.
- <u>TO Contractor Key Management Personnel</u> Representative of the TO Contractor who oversee their personnel assigned under this TO. This representative will be the point of contact for managing and correcting any disputes related to this TO. This representative will also be responsible for the preparation and submittal of invoices and MBE reports by the due date defined in this TO as well as any other correspondence relating to this TO and its activities.

• <u>MDOT Contract Management Office (CMO)</u> – The CMO is responsible for the management of the contract after award. The CMO will process any Change Order requests; and approval of substitution of personnel.

2.4 TECHNICAL REQUIREMENTS

At a minimum, the work to be accomplished by the TO Contractor personnel under this TORFP shall consist of the following:

2.5 **RESOURCE ONE (DOCUMENTATION AND TECHNICAL WRITING RESOURCE):**

Scope of Activities

The resource will be required to perform technical writing services for OTTS, including developing IT procurement documents such as Request For Proposals (RFPs), Task Orders (TO), and Invitation for Bids (IFBs). Additionally, the resource may document IT processes and workflows to capture role-specific tasks performed on a daily basis by a variety of staff to include: network engineers, database managers, project managers and computer operations personnel. Documents produced through this effort may include: backup and recovery procedures, training manuals, and operating level agreements.

Specific Skills and Actions

Resource One shall:

- A) Organize material and complete writing assignment according to set standards regarding order, clarity, conciseness, style, and terminology.
- B) Maintain records and files of work and revisions on a shared file system provided by MDOT. The resource is not to maintain any MDOT documentation on their local PC.
- C) By various means, including face-to-face meetings and conference calls, perform an analysis of the business requirements of any new or updated process that MDOT is about to undertake.
- D) Edit, standardize, or make changes to material prepared by other writers.
- E) Confer with subject matter experts (SME), stakeholders, and project team members to establish technical specifications and to determine subject material to be developed for publication.
- F) Possess the ability to combine comments and feedback from multiple reviewers into the source revision.
- G) Be responsible for the review of project documentation prior to publication.
- H) Select drawings, sketches, diagrams, charts, and screenshots to illustrate material.
- I) Interview production and engineering personnel and read journals and other material to become familiar with product technologies and production methods.
- J) Arrange for distribution of material.
- K) Analyze developments in specific field to determine need for revisions in previously published materials and development of new material.
- L) Observe, receive, and otherwise obtain information from all relevant sources.
- M) Collaborate with the project team to design and define the screens and reports.
- N) Create many different types of user documentation (how-to guides, quick references, quick cards, or cheat sheets, standard operating procedures (SOP), user manuals, users guides, training guides, white papers, service level agreements (SLA), and/or data stewardship agreements).
- O) Collaborate with internal review of all project documentation.
- P) Turn drafts into concise writing that eliminates verbosity and results in easier reading and better understanding.
- Q) Edit written material for clarity grammar, and appropriate intent without modifying the context.
- R) Take hand drawn illustrations (e.g. workflow diagrams), re-draw them with Microsoft Visio, and embed them into Microsoft Word documents.
- S) Conduct research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel.
- T) Have the ability to work independently or under only general direction.
- U) Have the ability to perform business analysis and requirements gathering to provide for an effective usable work product.
- V) Perform other duties as assigned by the TO Manager.

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2.6 **RESOURCE TWO (APPLICATION/SYSTEM RESOURCE):**

Scope of Activities

Specific Skills and Actions

The resource selected for this position will be required to work closely with network and software engineers, project managers, Data Center Director, system administrators, end users and developers in order to document critical Information Technology (IT) systems. Proper documentation of these processes and workflows will assist in knowledge transfer, succession planning, employee development, and streamlining daily work efforts where time-consuming or duplicate tasks may be eliminated. This resource will perform application administrative duties, supporting multiple enterprise-wide systems. These systems are outside the scope of the Network contract.

Resource two shall:

- A) Analyze functional business applications and design specifications.
- B) Prepare required documentation, including both program level-and user level documentation.
- C) Introduce and configure features of Commercial off the Shelf COTS software application to reduce operating time or improve efficiency.
- D) Participate in Enterprise-wide Systems Working Group where duties include evaluating technologies used by individual Transportation Business Units (TBUs) and championing technology standards across MDOT's TBUs to include the administration, management, and proactive engineering of common services.
- E) Liaise with MDOT IT contractors (Network, Email, etc) to support improved service and standards for MDOT.
- F) Have an understanding of the roles and responsibilities of other contractors and state employees
- G) The applications systems resource will work with external vendors and internal system administrators, ensuring that computer applications meet corporate quality standards and conform to industry best practices. The administrator may also augment software / scripts, enter data or processes information, and communicate with users and departmental management. Administration at the application level often includes performing database queries, installing software updates, troubleshooting at the application level, and basic training of the application. Administer enterprise applications, including but not limited to:
 - 1. LanDesk
 - 2. Sharepoint
 - 3. Imprivata One Sign
 - 4. VMware View
 - 5. Shavlik
 - 6. Enterprise Workflow Control System (Custom Application)
 - Participate in projects for system installs/upgrades.
- Provide occasional Tier 1 Coverage due to absence of MDOT IT personnel. This is the initial support level responsible for basic customer issues. It is synonymous with first-line support and applies to desktop inquires.
- J) Support wireless networks.
- K) Support video conferencing.
- L) Perform other duties as assigned by the TO Manager.

2.7 WORK HOURS

H)

The TO Contractor's assigned personnel shall work an eight-hour day (8:00 am to 4:30 pm, to include a 30 minute lunch break), Monday through Friday except for State holidays and Service Reduction days. Any work beyond the given parameters requires prior approval from the TO Manager.

2.8 **DELIVERABLES**

2.9 DELIVERABLE DESCRIPTIONS/ACCEPTANCE CRITERIA

ID #	Deliverable Description	Acceptance Criteria	Due Date / Frequency
2.5.2	Deliverable A – Weekly Status	A MS Word document or MS	Weekly by the close of
	Reports	Excel spreadsheet that shall	business on Fridays
		document for each project:	
		 Activities completed, 	
		• Activities in progress,	
		• Next week's planned	
		activities,	
		• Activities on hold,	
		• Emergency work efforts and	
		issues identified,	
		Project issues	
		• Hours worked by the TO	
		Contractor resource.	
		TO Contractor shall be	
		responsible for compiling and	
		submitting to the TO Manager	

2.10 DELIVERABLE SUBMISSION PROCESS

Upon completion of a deliverable, the TO Contractor shall document each deliverable in final form to the TO Manager for acceptance. The TO Contractor shall memorialize such delivery in an Agency Receipt of Deliverable Form. The TO Manager shall countersign the Agency Receipt of Deliverable Form (Attachment 7) indicating receipt of the contents described therein.

Upon receipt of a final deliverable, the TO Manager shall commence a review of the deliverable as required to validate the completeness and quality in meeting requirements. Upon completion of validation, the TO Manager shall issue to the TO Contractor notice of acceptance or rejection of the deliverables in an Agency Acceptance of Deliverable Form (Attachment 8). In the event of rejection, the TO Contractor shall correct the identified deficiencies or non-conformities. Subsequent project tasks may not continue until deficiencies with a deliverable are rectified and accepted by the TO Manager or the TO Manager has specifically issued, in writing, a waiver for conditional continuance of project tasks. Once the State's issues have been addressed and resolutions are accepted by the TO Manager, the TO Contractor will incorporate the resolutions into the deliverable and resubmit the deliverable for acceptance. Accepted deliverables shall be invoiced within 30 days in the applicable invoice format (Section 2.15 Invoice Submission Procedure).

When presented for acceptance, a written deliverable defined as a final document shall satisfy the scope and requirements of this TORFP for that deliverable. Final written deliverables shall not contain structural errors such as poor grammar, misspellings or incorrect punctuation, and shall:

- A) Be presented in a format appropriate for the subject matter and depth of discussion.
- B) Be organized in a manner that presents a logical flow of the deliverable's content.
- C) Represent factual information reasonably expected to have been known at the time of submittal.
- D) Present information that is relevant to the section of the deliverable being discussed.

The required deliverables are defined below. Within each task, the TO Contractor may suggest other subtasks or deliverables to improve the quality and success of the project.

2.11 REQUIRED PROJECT POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology projects, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting project execution. The following policies, guidelines and methodologies can be found at http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx under "Policies and Guidance." These may include, but are not limited to:

- The State's System Development Life Cycle (SDLC) methodology
- The State Information Technology Security Policy and Standards
- The State Information Technology Project Oversight
- The State of Maryland Enterprise Architecture
- The TO Contractor shall follow the project management methodologies that are consistent with the Project Management Institute's Project Management Body of Knowledge Guide. TO Contractor's staff and subcontractors are to follow a consistent methodology for all TO activities.

2.12 TO CONTRACTOR EXPERTISE REQUIRED

The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. The TO Contractor shall propose only staff who are available at the time of proposal submission. The Master Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

2.13 OFFEROR'S PERSONNEL MINIMUM QUALIFICATIONS

The Master Contractor's proposed resources **shall meet all minimum qualifications for the labor category proposed as identified in the CATS+ Master Contract**. In addition, the following qualifications are mandatory. The Master Contractor's assigned personnel shall demonstrate expertise in the following:

Master Contractors may propose one resource for each position for a maximum total of two proposed resources.

Resource one:

 \cdot A minimum of five (5) years of experience with Microsoft Word, Microsoft Excel, and Microsoft Project.

• Individuals proposed for this TORFP shall have excellent verbal and written communication skills. Resumes shall demonstrate at least five (5) years of experience where these skills were applied working with project managers, customers and/or developers of IT systems.

• Individuals proposed shall have experience in creating and updating SDLC documents. Resumes shall demonstrate at least three (3) years of experience preparing documentation where SDLC methodologies were utilized.

•Demonstrate at least four (4) years of experience with collecting and organizing information for preparation of at least four of user manuals, training materials, installation guides, proposals, reports, reviewing and editing functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents.

•Demonstrate at least six (6) years of technical writing experience in technical environments, developing technical documentation such as design documents, specifications, training materials, and production support documents.

Resource two:

 \cdot A minimum of three (3) years of experience in application systems support, specifically commercial off the shelf products.

•A minimum of 3 years of experience performing database administration on Oracle or other relational data bases.

 \cdot A minimum of three (3) years of experience in developing SQL and/or scripts to satisfy design objectives.

•A minimum of three (3) years of experience in working on COTS application troubleshooting.

2.10 SUBSTITUTION OF PERSONNEL

- A. In conjunction with Section 2.9.6 of the CATS+ Master Contract, the policy of the Department of Information Technology stated below is provided for your information regarding substitution of personnel.
- B. Post Award Sections labeled "Substitution of Personnel" applies to substitutions after the TO Agreement has been awarded. Once awarded, the Master Contractor/s are required to replace resources named in the TO Proposal, if necessary.
- C. Pre-Award Substitutions of proposed personnel during the evaluation period, prior to award, is prohibited. Substitutions of any kind, post proposal due date, but prior to award is considered to be the equivalent of an alternate proposal and is prohibited.

2.11 PERFOMANCE EVALUATION

TO Contractor Personnel will be evaluated by the TO Manager on an annual basis for tasks performed. The established performance evaluation and standards are included as Attachment 11. Performance issues identified by the agency at any time throughout the duration of the contract are subject to the mitigation process described in Section 2.12 below.

2.12 PERFORMANCE PROBLEM MITIGATION

In the event the Agency is not satisfied with the performance of TO Contractor personnel, the mitigation process is as follows:

- The TO Manager will notify the TO Contractor and MDOT Contract Management Office in writing describing the problem and delineating remediation requirements;
- The TO Contractor shall have three (3) business days to respond with a written Remediation Plan;
- The Remediation Plan will be implemented immediately upon acceptance by the TO Manager;
- Should performance issues persist, the TO Manager will notify MDOT CMO; and
- MDOT CMO will give written notice to the TO Contractor to request immediate removal, or substitution of the individual whose performance is at issue.

2.13 PREMISES AND OPERATIONAL SECURITY

TO Contractor employees and sub TO Contractors to be assigned to perform work under the resulting Contract shall be required to submit background check certification from recognized Law Enforcement Agencies, including the FBI (see Attachment 12). TO Contractor shall be responsible for ensuring that its employees' and sub TO Contractors' background check certifications are renewed annually, and at the sole expense to the TO Contractor. MDOT reserves the right to disqualify any TO Contractor employees or subcontractors whose background checks suggest conduct, involvements, and/or associations that MDOT determines, in its sole discretion, may be inconsistent with the performance and/or security requirements set forth in this TORFP. MDOT reserves the right to perform additional background checks on TO Contractor and subcontractor employees.

- Further, TO Contractor employees may be subject to random security checks during entry and leaving State secured areas. The State reserves the right to require TO Contractor employees to be accompanied while in secured premises.
- TO Contractor employees shall, while on State premises, display their State issued identification cards without exception.
- TO Contractor shall require its employees to follow the State of Maryland and Maryland Transportation Information Technology Security Policy and Standards throughout the term of the Contract.
- The State reserves the right to request that the TO Contractor submit proof of employment authorization of non-United States citizens, prior to commencement of work under the resulting Contract.
- TO Contractor shall remove any employee from working on the resulting Contract where the State of Maryland provides evidence to the TO Contractor that said employee has not adhered to the security requirements specified herein.
- The cost of complying with all security requirements specified herein are the sole responsibilities and obligations of the TO Contractor and its subcontractors and no such costs shall be passed through to or reimbursed by the State or any of its agencies or units.

NOTE: The Awarded TO Contractor shall submit a Criminal Background Check Affidavit (Attachment 12) within 60 days of notice to proceed attesting that a background check has been conducted on all resources selected to work on this TORFP.

2.14 INVOICING

Payment will only be made upon completion and acceptance of the deliverables defined in Section 2.5. Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CATS+ Master Contract. A proper invoice for payment shall contain the TO Contractor's Federal Tax Identification Number, as well as the information described below, and must be submitted to the TO Manager for payment approval. Payment of invoices will be withheld if a signed Acceptance of Deliverable form – Attachment 8, is not submitted.

The TO Contractor shall submit invoices for payment upon acceptance of separately priced deliverables, on or before the 15th day of the month following receipt of the approved notice(s) of acceptance from the TO Manager. A copy of the notice(s) of acceptance shall accompany all invoices submitted for payment.

2.15 INVOICE SUBMISSION PROCEDURE

- A) The invoice shall identify The Maryland Department of Transportation as the TO Requesting Agency, name of resource and labor category, associated TO Agreement number, date of invoice, and total hours for the period of performance covered by the invoice, and a TO Contractor point of contact with telephone number.
- B) The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees and any subcontractor and signed Acceptance of Deliverable form Attachment 8, for each deliverable being invoiced) submitted electronically in email and by US Mail for payment to The Maryland Department of Transportation at the following address:

Bill Bryant, IT Financial Services MDOT/OTTS One Orchard Road Glen Burnie, Maryland 21060 Phone: 410-768-7425 Fax: 410-768-3057 Email: bbryant@mdot.state.md.us

MDOT may change the IT Financial Services contact person at any time by written notice.

C) Invoices for final payment shall be clearly marked as "FINAL" and submitted when all work requirements have been completed and no further charges are to be incurred under the TO Agreement. In no event shall any invoice be submitted later than 60 calendar days from the TO TOPEP MDOT Tool and Wilcon's Application States (States).

Agreement termination date.

2.16 MBE PARTICIPATION REPORTS

Monthly reporting of MBE participation is required in accordance with the terms and conditions of the CATS+ Master Contract by the 10th day of each month. The TO Contractor shall provide a completed MBE Participation form (Attachment 2, Form D-5) to MDOT at the same time the invoice copy is sent. The TO Contractor shall ensure that each MBE Subcontractor provides a completed MBE Participation Form (Attachment 2, Form D-6). Subcontractor reporting shall be sent directly from the subcontractor to MDOT. MDOT will monitor both the TO Contractor's efforts to achieve the MBE participation goal and compliance with reporting requirements. The TO Contractor shall email all completed forms, copies of invoices and checks paid to the MBE directly to the TO Procurement Officer and TO Manager.

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SECTION 3 - TASK ORDER PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS+ TORFP must respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback Form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via the CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS+ TORFP. A TO Proposal shall contain the following sections <u>in order</u>:

3.3 TO TECHNICAL PROPOSAL

- A) Proposed Services
 - 1) Requirements: A detailed discussion of the Master Contractor's understanding of the work and the Master Contractor's capabilities, approach and solution to address the requirements outlined in Section 2.
 - 2) Assumptions: A description of any assumptions formed by the Master Contractor in developing the Technical Proposal.
- B) Proposed Personnel
 - Identify and provide Attachment 5 for all proposed personnel by labor category. Attachment 5 should feature prominently the proposed personnel's skills and years of experience as they relate to the Master Contractor's proposed solution and Section 2 – Scope of Work. Master Contractors may propose a maximum of one resource for each position. Attachment 5 shall document that all proposed personnel meet the minimum required qualifications in accordance with Section 2.13. To be considered responsive, the proposed personnel work experience start and end dates shall include month and year. (MM/YYYY – MM/YYYY).
 - 2) Provide the names and titles of all key management personnel who will be involved with supervising the services rendered under this TO Agreement.
 - 3) Personnel References: Provide three examples of work assignments that each of the proposed personnel have completed that were similar in scope to the one defined in this TORFP. Each of the three examples shall include a reference complete with the following:
 - a) Name of organization.
 - b) Name, title, e-mail address, and telephone number of point-of-contact for the reference (point of contact shall be accessible and knowledgeable regarding experience).
 - c) Type and duration of contract(s) supporting the reference.
 - d) The services provided, scope of the contract and performance objectives satisfied as they relate to the scope of this TORFP.
 - e) Whether the proposed personnel are still providing these services and, if not, an explanation of why services are no longer provided to the client organization.
- C) MBE Participation

Submit completed MBE documents Attachment 2 - Forms D-1 and D-2.

D) Subcontractors

Identify all proposed subcontractors, including MBEs, and their roles in the performance of Section 2 - Scope of Work.

- E) Master Contractor and Subcontractor Experience and Capabilities
 - Provide up to three examples of projects or contracts the Master Contractor and Subcontractor have completed that were similar to Section 2 - Scope of Work. Each example must include contact information for the client organization complete with the following:
 - a) Name of organization

b) Point of contact name, title, e-mail and telephone number (point of contact shall be accessible and knowledgeable regarding experience)

c) Services provided as they relate to Section 2 - Scope of Work

d) Start and end dates for each example project or contract. If the Master Contractor is no longer providing the services, explain why not. (Format MM/YY)

- 2) State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five years with any entity of the State of Maryland. For each identified contract, the Master Contractor shall provide:
 - a) Name of organization
 - b) Point of contact name, title, email, and telephone number (point of contact shall be accessible and knowledgeable regarding experience)
 - c) Services provided as they relate to Section 2 Scope of Work
 - d) Start and end dates for each example project or contract. If the Master Contractor is no longer providing the services, explain why not.
 - e) Dollar value of the contract
 - f) Whether the contract was terminated before the original expiration date
 - g) Whether any renewal options were not exercised

<u>Note</u> - State of Maryland experience can be included as part of Section E 2 above as project or contract experience. State of Maryland experience is neither required nor given more weight in proposal evaluations.

F) Proposed Facility

Identify Master Contractor's facilities, including address, from which any work will be performed.

G) State Assistance

Provide an estimate of expectation concerning participation by State personnel.

H) Confidentiality

A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

3.4 TO FINANCIAL PROPOSAL

- A) A description of any assumptions on which the Master Contractor's TO Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the price proposal).
- B) Completed TO Financial Proposal Attachment 1 Price Proposal with all rates fully loaded.
- C) The Master Contractor shall indicate on Attachment 1 the appropriate Labor Category being proposed, and the Fixed Hourly Labor Category Rate. Proposed rates are fully loaded and not to exceed the rates defined in the Master Contract. Pricing shall be valid for 120 days.

D) Attachment 1 Price proposal shall not be altered.

Note: Failure to specify a CATS+ labor category in the completed Price Proposal for each proposed resource will make the TO proposal non-responsive to this TORFP.

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SECTION 4 – TASK ORDER AWARD PROCESS

4.1 **OVERVIEW**

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate functional area responding to the CATS+ TORFP. In making the TO Agreement award determination, the TO Requesting Agency will consider all information submitted in accordance with Section 3.

4.2 TECHNICAL PROPOSAL EVALUATION CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance:

- The Master Contractor's proposed solution and understanding of the TORFP Scope of Work based on the required response in Section 3.3.A.1
- Personnel experience required in Section 3.3.B.1
- Personnel References in Section 3.3.B.3
- The Master Contractor and subcontractors' Experience and Capabilities in Section 3.3.E

4.3 SELECTION PROCEDURES

- A) TO Proposals will be assessed throughout the evaluation process for compliance with the minimum personnel qualifications in Section 2.13 and quality of responses to Section 3.3 of the TORFP. Master Contractor proposals that fail to meet the minimum qualifications will be deemed not reasonably susceptible for award and will receive an email notice from the TO Procurement Officer of not being selected to perform the work.
- B) TO Proposals deemed technically qualified will have their financial proposal considered. All others will receive e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- C) The State will conduct interviews of all personnel proposed in each TO Proposal that meets minimum qualifications. All interviews will be conducted in person.
- D) Qualified TO Financial Proposals will be reviewed and ranked from lowest to highest price proposed.
- E) The most advantageous TO Proposal offer considering **both** technical and financial submission shall be selected for the work assignment.

4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (TO Contractor), a Purchase Order, by a Notice to Proceed authorized by the TO Manager.

ATTACHMENT 1 PRICE PROPOSAL

TORFP # J01B4400009

The total class hours (Column B) are not to be construed as "guaranteed" hours; the total number of hours is an estimate only for purposes of price proposal evaluation.

A year for this task order shall be calculated as one calendar year from NTP. Labor Rate Maximums: The maximum labor rate that may be proposed for any CATS+ Labor Category shall not exceed the maximum for the CATS+ Master Contract year in effect on the TO Proposal due date.

Resources 1-2 shall be available to start at TO award. Additional resources shall be obtained after TO award through a change order process. Master Contractors shall propose one or more CATS+ Labor Categories to support Future Additional Resources for this TORFP.

Job Title from TORFP	CATS+ Labor Category Proposed	Hourly Labor Rate	Total Class	Total Proposed CATS+
	by Master Contractor	(A)	Hours (B)	TORFP Price (C)
Year 1				
Documentation and technical writing resource <insert 1<br="" resource="">name></insert>	Insert CATS+ Labor Category	\$	2080	\$
Application/System resource <insert RESOURCE 2 name></insert 	Insert CATS+ Labor Category	\$	2080	\$
Additional Resources to be added through a Change Order – No guarantee of any additional work.				
Documentation and technical writing resource	Insert CATS+ Labor Category		1000	
Application/System resource	Insert CATS+ Labor Category		1000	
		Evaluated Price	e Year 1	\$
Year 2				
<resource 1=""></resource>	Insert CATS+ Labor Category	\$	2080	\$
<resource 2=""></resource>	Insert CATS+ Labor Category	\$	2080	\$
Additional Resources to be added through a Change Order – No guarantee of any additional work.				
Documentation and technical writing resource	Insert CATS+ Labor Category		1000	
Application/System resource	Insert CATS+ Labor Category		1000	
		Evaluated Price	e Year 2	\$
Year 3				
<resource 1=""></resource>	Insert CATS+ Labor Category	\$	2080	\$
<resource 2=""></resource>	Insert CATS+ Labor Category	\$	2080	\$
Additional Resources to be added through a Change Order – No guarantee of any additional work.				

The Hourly Labor Rate is the actual rate the State will pay for services and shall be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate but may be lower. Rates shall be fully loaded, all-inclusive, i.e., include all direct and indirect costs and profits for the Master Contractor to perform under the TO Agreement.
CATS+ TORFP MDOT Technical Writer & Application System Support

	CATS+ Labor	Hourly	Total	Total Proposed
Job Title from TORFP	Category Proposed	Labor Rate	Class	CATS+
	by Master Contractor	(A)	Hours	TORFP Price
		× ,	(B)	(C)
				(-)
Documentation and technical writing	Insert CATS+ Labor		1000	
resource	Category		1000	
Application/System resource	Insert CATS+ Labor		1000	
	Category		X7 2	ф.
		Evaluated Pric	e Year 3	\$
Year 4				
<resource 1=""></resource>	Insert CATS+ Labor Category	\$	2080	\$
<resource 2=""></resource>	Insert CATS+ Labor	\$	2080	\$
	Category			
Additional Resources to be added				
through a Change Order – No				
guarantee of any additional work.				
Documentation and technical writing	Insert CATS+ Labor		1000	
resource	Category			
Application/System resource	Insert CATS+ Labor		1000	
	Category			
		Evaluated Pric	e Year 4	\$
Year 5				
<resource 1=""></resource>	Insert CATS+ Labor	\$	2080	\$
	Category			
<resource 2=""></resource>	Insert CATS+ Labor	\$	2080	\$
	Category			
Additional Resources to be added				
through a Change Order – No				
guarantee of any additional work.				
Documentation and technical writing	Insert CATS+ Labor		1000	
resource	Category			
Application/System resource	Insert CATS+ Labor		1000	
	Category			
		Evaluated Pric	e Year 5	\$
Total Evaluated Price (Years 1 – 5)				\$

Authorized Individual Name

Title

Signature

Date

Company Name Company Tax ID #

ATTACHMENT 2 – MINORITY BUSINESS ENTERPRISE FORMS

TO CONTRACTOR MINORITY BUSINESS ENTERPRISE REPORTING REQUIREMENTS

CATS+ TORFP # J01B4400009

These instructions are meant to accompany the customized reporting forms sent to you by the TO Manager. If, after reading these instructions, you have additional questions or need further clarification, please contact the TO Manager immediately.

- 1. As the TO Contractor, you have entered into a TO Agreement with the State of Maryland. As such, your company/firm is responsible for successful completion of all deliverables under the contract, including your commitment to making a good faith effort to meet the MBE participation goal(s) established for TORFP. Part of that effort, as outlined in the TORFP, includes submission of monthly reports to the State regarding the previous month's MBE payment activity. Reporting forms D-5 (TO Contractor Paid/Unpaid MBE Invoice Report) and D-6 (Subcontractor Paid/Unpaid MBE Invoice Report) are attached for your use and convenience.
- 2. The TO Contractor must complete a separate Form D-5 for each MBE subcontractor for each month of the contract and submit one copy to each of the locations indicated at the bottom of the form. The report is due no later than the 15th of the month following the month that is being reported. For example, the report for January's activity is due no later than the 15th of February. With the approval of the TO Manager, the report may be submitted electronically. Note: Reports are required to be submitted each month, regardless of whether there was any MBE payment activity for the reporting month.
- 3. The TO Contractor is responsible for ensuring that each subcontractor receives a copy (e-copy of and/or hard copy) of Form D-6. The TO Contractor should make sure that the subcontractor receives all the information necessary to complete the form properly, i.e., all of the information located in the upper right corner of the form. It may be wise to customize Form D-6 (upper right corner of the form) for the subcontractor the same as the Form D-5 was customized by the TO Manager for the benefit of the TO Contractor. This will help to minimize any confusion for those who receive and review the reports.
- 4. It is the responsibility of the TO Contractor to make sure that all subcontractors submit reports no later than the 15th of each month, regardless of whether there was any MBE payment activity for the reporting month. Actual payment data is verified and entered into the State's financial management tracking system from the subcontractor's D-6 report only. Therefore, if the subcontractor(s) do not submit their D-6 payment reports, the TO Contractor cannot and will not be given credit for subcontractor payments, regardless of the TO Contractor's proper submission of Form D-5. The TO Manager will contact the TO Contractor if reports are not received each month from either the prime contractor or any of the identified subcontractors. The TO Contractor must promptly notify the TO Manager if, during the course of the contract, a new MBE subcontractor is utilized. Failure to comply with the MBE contract provisions and reporting requirements may result in sanctions, as provided by COMAR 21.11.03.13.

MDOT MBE FORM D-1 STATE-FUNDED CONTRACTS CERTIFIED MBE UTILIZATION AND FAIR SOLICITATION AFFIDAVIT PAGE 1 OF 2

This affidavit must be included with the bid/proposal. If the bidder/offeror fails to accurately complete and submit this affidavit as required, the bid shall be deemed not responsive or the proposal not susceptible of being selected for award.

In connection with the bid/proposal submitted in response to Solicitation No. , I affirm the following:

1. MBE Participation (PLEASE CHECK ONLY ONE)

I have met the overall certified Minority Business Enterprise (MBE) participation

goal of percent (%) and the following subgoals, if applicable:

percent (%) for African American-owned MBE firms

percent (%) for Hispanic American-owned MBE firms

percent (%) for Asian American-owned MBE firms

percent (%) for Women-owned MBE firms

I agree that these percentages of the total dollar amount of the Contract, for the MBE goal and subgoals (if any), will be performed by certified MBE firms as set forth in the MBE Participation Schedule - Part 2 of the MDOT MBE Form D-2 (State-Funded Contracts).

<u>OR</u>

□ I conclude that I am unable to achieve the MBE participation goal and/or subgoals. I hereby request a waiver, in whole or in part, of the overall goal and/or subgoals. Within 10 business days of receiving notice that our firm is the apparent awardee or as requested by the Procurement Officer, I will submit a written waiver request and all required documentation in accordance with COMAR 21.11.03.11. For a partial waiver request, I agree that certified MBE firms will be used to accomplish the percentages of the total dollar amount of the Contract, for the MBE goal and subgoals (if any), as set forth in the MBE Participation Schedule - Part 2 of the MDOT MBE Form D-2 (State-Funded Contracts).

2. Additional MBE Documentation

I understand that if I am notified that I am the apparent awardee or as requested by the Procurement Officer, I must submit the following documentation within 10 business days of receiving such notice:

(a) Outreach Efforts Compliance Statement (MDOT MBE Form D-3 - State-Funded Contracts);

(b) Subcontractor Project Participation Statement (MDOT MBE Form D-2 - State-Funded Contracts);

(c) MBE Waiver Request documentation per COMAR 21.11.03.11 (if waiver was requested); and

(d) Any other documentation required by the Procurement Officer to ascertain bidder's responsibility/ offeror's susceptibility of being selected for award in connection with the certified MBE participation goal and subgoals, if any.

I acknowledge that if I fail to return each completed document (in 2 (a) through (d)) within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for contract award or that the proposal is not susceptible of being selected for award.

MDOT MBE FORM D-1 STATE-FUNDED CONTRACTS CERTIFIED MBE UTILIZATION AND FAIR SOLICITATION AFFIDAVIT PAGE 2 OF 2

3. Information Provided to MBE firms

In the solicitation of subcontract quotations or offers, MBE firms were provided not less than the same information and amount of time to respond as were non-MBE firms.

4. Products and Services Provided by MBE firms

I hereby affirm that the MBEs are only providing those products and services for which they are MDOT certified.

I solemnly affirm under the penalties of perjury that the information in this affidavit is true to the best of my knowledge, information and belief.

Company Name

Signature of Representative

Address

Printed Name and Title

City, State and Zip Code

Date

PART 1 – INSTRUCTIONS FOR MBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD. PAGE 1 OF 3

*** STOP *** FORM INSTRUCTIONS PLEASE READ BEFORE COMPLETING THIS FORM

- Please refer to the Maryland Department of Transportation (MDOT) MBE Directory at <u>www.mdot.state.md.us</u> to determine if a firm is certified for the appropriate North American Industry Classification System ("NAICS") Code <u>and</u> the product/services description (specific product that a firm is certified to provide or specific areas of work that a firm is certified to perform). For more general information about NAICS, please visit <u>www.naics.com</u>. Only those specific products and/or services for which a firm is certified in the MDOT Directory can be used for purposes of achieving the MBE participation goals.
- 2. In order to be counted for purposes of achieving the MBE participation goals, the firm must be certified for that specific NAICS ("MBE" for State-funded projects designation after NAICS Code). WARNING: If the firm's NAICS Code is in <u>graduated status</u>, such services/products <u>will not be counted</u> for purposes of achieving the MBE participation goals. Graduated status is clearly identified in the MDOT Directory (such graduated codes are designated with the word graduated after the appropriate NAICS Code).
- 3. Examining the NAICS Code is the <u>first step</u> in determining whether an MBE firm is certified and eligible to receive MBE participation credit for the specific products/services to be supplied or performed under the contract. The <u>second step</u> is to determine whether a firm's Products/Services Description in the MBE Directory includes the products to be supplied and/or services to be performed that are being used to achieve the MBE participation goals.
- 4. If you have any questions as to whether a firm is certified to perform the specific services or provide specific products, please contact MDOT's Office of Minority Business Enterprise at 1-800-544-6056 or via email at mbe@mdot.state.md.us.
- 5. The Contractor's subcontractors are considered second-tier subcontractors. Third-tier contracting used to meet an MBE goal is to be considered the exception and not the rule. The following two conditions must be met before MDOT, its Modal Administrations and the Maryland Transportation Authority may approve a third-tier contracting agreement: (a) the bidder/offeror must request in writing approval of each third-tier contract arrangement, and (b) the request must contain specifics as to why a third-tier contracting arrangement should be approved. These documents must be submitted with the bid/proposal in Part 2 of this MBE Participation Schedule.

PART 1 – INSTRUCTIONS FOR MBE PARTICIPATION SCHEDULE PAGE 2 OF 3

- 6. For each MBE firm that is being used as a supplier/wholesaler/regular dealer/broker/manufacturer, please follow these instructions for calculating the <u>amount of the subcontract for purposes of</u> <u>achieving the MBE participation goals:</u>
 - A. Is the firm certified as a broker of the products/supplies? If the answer is YES, please continue to Item C. If the answer is NO, please continue to Item B.
 - B. Is the firm certified as a supplier, wholesaler, regular dealer, or manufacturer of such products/supplies? If the answer is YES, continue to Item D. If the answer is NO, continue to Item C <u>only</u> if the MBE firm is certified to perform trucking/hauling services under NAICS Codes 484110, 484121, 484122, 484210, 484220 and 484230. If the answer is NO and the firm is not certified under these NAICS Codes, then <u>no</u> MBE participation credit will be given for the supply of these products.
 - C. For purposes of achieving the MBE participation goal, you may count <u>only</u> the amount of any reasonable fee that the MBE firm will receive for the provision of such products/supplies <u>not</u> the total subcontract amount or the value (or a percentage thereof) of such products and/or supplies. For Column 3 of the MBE Participation Schedule, please divide the amount of any reasonable fee that the MBE firm will receive for the provision of such products/services by the total Contract value and insert the percentage in Line 3.1.
 - D. Is the firm certified as a manufacturer (refer to the firm's NAICS Code and specific description of products/services) of the products/supplies to be provided? If the answer is NO, please continue to Item E. If the answer is YES, for purposes of achieving the MBE participation goal, you may count the total amount of the subcontract. For Column 3 of the MBE Participation Schedule, please divide the total amount of the subcontract by the total Contract value and insert the percentage in Line 3.1.
 - E. Is the firm certified as a supplier, wholesaler and/or regular dealer? If the answer is YES and the MBE firm is furnishing and installing the materials <u>and</u> is certified to perform these services, please divide the total subcontract amount (including full value of supplies) by the total Contract value and insert the percentage in Line 3.1. If the answer is YES and the MBE firm is only being used as a supplier, wholesaler and/or regular dealer or is not certified to install the supplies/materials, for purposes of achieving the MBE participation goal, you may only count sixty percent (60%) of the value of the subcontract for these supplies/products (60% Rule). To apply the 60% Rule, first divide the amount of the subcontract for these supplies/products only (not installation) by the total Contract value. Then, multiply the result by sixty percent (60%) and insert the percentage in Line 3.2.

PART 1 – INSTRUCTIONS FOR MBE PARTICIPATION SCHEDULE

PAGE 3 OF 3

7. For each MBE firm that <u>is not</u> being used as a supplier/wholesaler/regular dealer/broker/manufacturer, to calculate the <u>amount of the subcontract for purposes of achieving the MBE participation goals</u>, divide the total amount of the subcontract by the total Contract value and insert the percentage in Line 3.1.

Example: \$2,500 (Total Subcontract Amount) ÷ \$10,000 (Total Contract Value) x 100 = 25%

8. WARNING: The percentage of MBE participation, computed using the percentage amounts in Column 3 for all of the MBE firms listed in Part 2, MUST at least equal the MBE participation goal <u>and</u> subgoals (if applicable) as set forth in MDOT MBE Form A – State-Funded Contracts for this solicitation. If a bidder/offeror is unable to achieve the MBE participation goal and/or any subgoals (if applicable), then the bidder/offeror must request a waiver in Form A or the bid will be deemed not responsive, or the proposal not susceptible of being selected for award. You may wish to use the Goal/Subgoal Worksheet shown below to assist you in calculating the percentages and confirming that you have met the applicable MBE participation goal and subgoals (if any).

GOAL/SUBGOAL WORKSHEET		
(A)%		
(B)%		
(C)%		
(D)%		
(E)%		
(F)%		

The percentage amount in Box F should be equal to the sum of the percentage amounts in Boxes A through E.

PART 2 – MBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD.

PAGE ___ OF ____

Prime Contractor	Project Description	Solicitation Number

LIST INFORMATION FOR EACH CERTIFIED MBE SUBCONTRACTOR YOU AGREE TO USE TO ACHIEVE THE MBE PARTICIPATION GOAL AND SUBGOALS, IF ANY.

COLUMN 1	COLUMN 2	COLUMN 3 Unless the bidder/offeror requested a waiver in MDOT MBE Form D-1 – State Funded Contracts for this solicitation, the cumulative MBE participation for all MBE firms listed herein must equal at least the MBE participation goal and subgoals set forth in Form D-1.
NAME OF MBE SUBCONTRACTOR AND TIER	CERTIFICATION NO. AND MBE CLASSIFICATION	FOR PURPOSES OF ACHIEVING THE MBE PARTICIPATION GOAL AND SUBGOALS, refer to sections 6 and 7 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the MBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the MBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.
 Please check if MBE firm is a third-tier contractor (if applicable). Please submit written documents in accordance with Section 5 of Part 1 - Instructions 	Certification Number: (If dually certified, check only one box.) African American-Owned Hispanic American- Owned Asian American-Owned Women-Owned Other MBE Classification	3.1. TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR (STATE THIS PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE- EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS, WHOLESALERS OR REGULAR DEALERS). % (Percentage for purposes of calculating achievement of MBE Participation goal and subgoals, if any) 3.2 TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR FOR ITEMS OF WORK WHERE THE MBE FIRM IS BEING USED AS A SUPPLIER, WHOLESALER AND/OR REGULAR DEALER) (STATE THE PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE AND THEN
		APPLY THE 60% RULE PER SECTION 6(E) IN PART 1 - INSTRUCTIONS).

Please check if Continuation Sheets are attached.

MDOT MBE FORM D-2 STATE-FUNDED CONTRACTS MBE PARTICIPATION SCHEDULE CONTINUATION SHEET

PAGE ___ OF ____

Prime Contractor	Project Description	Solicitation Number

LIST INFORMATION FOR EACH CERTIFIED MBE SUBCONTRACTOR YOU AGREE TO USE TO ACHIEVE THE MBE PARTICIPATION GOAL AND SUBGOALS, IF ANY.

COLUMN 1	COLUMN 2	COLUMN 3 Unless the bidder/offeror requested a waiver in MDOT MBE Form D-1 – State Funded Contracts for this solicitation, the cumulative MBE participation for all MBE firms listed herein must equal at least the MBE participation goal <u>and</u> subgoals set forth in Form D-1.
NAME OF MBE SUBCONTRACTOR AND TIER	CERTIFICATION NO. AND MBE CLASSIFICATION	FOR PURPOSES OF ACHIEVING THE MBE PARTICIPATION GOAL AND SUBGOALS, refer to Sections 6 and 7 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the MBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the MBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.
	Certification Number:	3.1. TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR (STATE THIS PERCENTAGE AS A
	(If dually certified, check only one box.)	PERCENTAGE OF THE TOTAL CONTRACT VALUE- EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS. WHOLESALERS OR REGULAR DEALERS).
Please check if MBE firm is a third-tier contractor (if applicable). Please submit written documents in accordance	 African American-Owned Hispanic American- Owned Asian American-Owned 	(Percentage for purposes of calculating achievement of MBE Participation goal and subgoals, if any)
with Section 5 of Part 1 - Instructions	Women-Owned Other MBE Classification	3.2 <u>TOTAL PERCENTAGE TO BE PAID TO THE</u> <u>SUBCONTRACTOR FOR ITEMS OF WORK WHERE THE</u> <u>MBE FIRM IS BEING USED AS A SUPPLIER,</u> <u>WHOLESALER AND/OR REGULAR DEALER) (STATE</u> <u>THE PERCENTAGE AS A PERCENTAGE OF THE TOTAL</u> <u>CONTRACT VALUE AND THEN APPLY THE 60% RULE</u> <u>PER SECTION 6(E) IN PART 1 - INSTRUCTIONS).</u>
		% Total percentage of Supplies/Products
		<u>x 60% (60% Rule)</u>
		<u>% (Percentage for purposes of calculating</u> achievement of MBE Participation goal and subgoals, if any)

Please check if Continuation Sheets are attached.

PART 3 – CERTIFICATION FOR MBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL AS DIRECTED IN THE INVITATION TO BID/ REQUEST FOR PROPOSALS.

I hereby affirm that I have reviewed the Products and Services Description (specific product that a firm is certified to provide or areas of work that a firm is certified to perform) set forth in the MDOT MBE Directory for each of the MBE firms listed in Part 2 of this MBE Form D-2 for purposes of achieving the MBE participation goals and subgoals that were identified in the MBE Form A that I submitted with this solicitation, and that the MBE firms listed are only performing those products/services/areas of work for which they are certified. I also hereby affirm that I have read and understand the form instructions set forth in Part 1 of this MBE Form D-2.

The undersigned Prime Contractor hereby certifies and agrees that they have fully complied with the State Minority Business Enterprise law, State Finance and Procurement Article §14-308(a)(2), Annotated Code of Maryland which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a bid or proposal and:

(1) fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified minority business enterprise in its bid or proposal;

(2) fail to notify the certified minority business enterprise before execution of the contract of its inclusion of the bid or proposal;

(3) fail to use the certified minority business enterprise in the performance of the contract; or

(4) pay the certified minority business enterprise solely for the use of its name in the bid or proposal.

I solemnly affirm under the penalties of perjury that the contents of Parts 2 and 3 of MDOT MBE Form D-2 are true to the best of my knowledge, information and belief.

Company Name

Signature of Representative

Address

Printed Name and Title

City, State and Zip Code

Date

MDOT MBE FORM D-3

STATE-FUNDED CONTRACTS OUTREACH EFFORTS COMPLIANCE STATEMENT

In conjunction with the offer/proposal submitted in response to Solicitation No._____, I state the following:

1. Bidder/Offeror took the following efforts to identify subcontracting opportunities in these specific work categories:

2. Attached to this form are copies of written solicitations (with bidding/proposal instructions) used to solicit certified MBE firms for these subcontract opportunities.

3. Bidder/Offeror made the following attempts to personally contact the solicited MBE firms:

4. Please Check One:

- □ This project does not involve bonding requirements.
- Bidder/Offeror assisted MBE firms to fulfill or seek waiver of bonding requirements. (DESCRIBE EFFORTS)

5. Please Check One:

- □ Bidder/Offeror did attend the pre-bid/pre-proposal meeting/conference.
- □ No pre-bid/pre-proposal meeting/conference was held.
- □ Bidder/Offeror did not attend the pre-bid/pre-proposal meeting/conference.

Company Name	Signature of Representative
Address	Printed Name and Title
City, State and Zip Code	Date

MDOT MBE FORM D-4

STATE-FUNDED CONTRACTS MBE SUBCONTRACTOR PROJECT PARTICIPATION AFFIDAVIT

IF THE BIDDER/OFFEROR FAILS TO RETURN THIS AFFIDAVIT WITHIN THE REQUIRED TIME, THE PROCUREMENT OFFICER MAY DETERMINE THAT THE BIDDER/OFFEROR IS NOT RESPONSIBLE AND THEREFORE NOT ELIGIBLE FOR CONTRACT AWARD OR THAT THE PROPOSAL IS NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD. SUBMIT ONE FORM FOR EACH CERTIFIED MBE FIRM LISTED IN THE MBE PARTICIPATION SCHEDULE. BIDDERS/OFFERORS ARE HIGHLY ENCOURAGED TO SUBMIT FORM D PRIOR TO THE TEN (10) DAY DEADLINE.

Provided that		(Prime C	Contractor's N	ame) is awarded the	e State contract
in conjunction with Solicitation No.	, such	Prime Contra	actor will ente	r into a subcontract	with
(Subcontractor's Name) committing to particip	pation by the	MBE firm		(MBE Name)
with MDOT Certification Number	(if subcontractor	previously li	sted is also the	e MBE firm, please	restate name and
provide MBE Certification Number) which will	receive at least \$	or	% (Total Su	bcontract Amount/	Percentage) for
performing the following products/services for the	ne Contract:				

NAICS CODE	WORK ITEM, SPECIFICATION NUMBER, LINE ITEMS OR WORK CATEGORIES (IF APPLICABLE)	DESCRIPTION OF SPECIFIC PRODUCTS AND/OR SERVICES

I solemnly affirm under the penalties of perjury that the information provided in this MBE Subcontractor Project Participation Affidavit is true to the best of my knowledge, information and belief. I acknowledge that, for purposes of determining the accuracy of the information provided herein, the Procurement Officer may request additional information, including, without limitation, copies of the subcontract agreements and quotes.

	SUBCONTRACTOR (SECOND-	
PRIME CONTRACTOR	TIER)	SUBCONTRACTOR (THIRD-TIER)
Signature of Representative:	Signature of Representative:	Signature of Representative:
Printed Name and	Printed Name and	Printed Name and
Title:	Title:	Title:
Firm's Name:	Firm's Name:	Firm's Name:
Federal Identification Number:	Federal Identification Number:	Federal Identification Number:
Address:	Address:	Address:
Telephone:	Telephone:	Telephone:
Date:	Date:	Date:

IF MBE FIRM IS A THIRD-TIER SUBCONTRACTOR, THIS FORM MUST ALSO BE EXECUTED BY THE SECOND-TIER SUBCONTRACTOR THAT HAS THE SUBCONTRACT AGREEMENT WITH THE MBE FIRM.

ATTACHMENT 3 – TASK ORDER AGREEMENT

CATS+ TORFP# J01B4400009 OF MASTER CONTRACT #060B2490023

This Task Order Agreement ("TO Agreement") is made this day of Month, 20XX by and between (TO Contractor) and the STATE OF MARYLAND, MARYLAND DEPARTMENT OF TRANSPORTATION.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
 - a) "Agency" means the TO Requesting Agency, as identified in the CATS+ TORFP # J01B4400009.
 - b) "CATS+ TORFP" means the Task Order Request for Proposals # J01B4400009, dated December 19, 2013, including any addenda.
 - c) "Master Contract" means the CATS+ Master Contract between the Maryland Department of Information Technology and TO Contractor dated April 22, 2013.
 - d) "TO Procurement Officer" means Trisha O'Neal. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
 - e) "TO Agreement" means this signed TO Agreement between TO Requesting Agency and TO Contractor.
 - f) "TO Contractor" means the CATS+ Master Contractor awarded this TO Agreement, whose principal business address is _____.
 - g) "TO Manager" means TO Manager of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
 - h) "TO Technical Proposal" means the TO Contractor's technical response to the CATS+ TORFP dated date of TO Technical Proposal.
 - i) "TO Financial Proposal" means the TO Contractor's financial response to the CATS+ TORFP dated date of TO Financial Proposal.
 - j) "TO Proposal" collectively refers to the TO Proposal Technical and TO Proposal Financial.
- 2. Scope of Work
- 2.1 This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or super-cede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS+ TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:
 - a) The TO Agreement,
 - b) Exhibit A CATS+ TORFP
 - c) Exhibit B TO Technical Proposal
 - d) Exhibit C TO Financial Proposal
- 2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this Section. Except as otherwise provided in this TO Agreement, if any change under this Section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO

Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this Section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this Section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this Section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.

3. Time for Performance

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS+ TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of ______, commencing on the date of Notice to Proceed and terminating on Month Day, Year.

- 4. Consideration and Payment
- 4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS+ TORFP and shall not exceed \$______. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS+ TORFP, but no later than thirty (30) days after the Agency's receipt of a proper invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.3 Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is ______. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

TO Contractor Name

By: Type or Print TO Contractor POC

Date

Witness: _____

STATE OF MARYLAND, MARYLAND DEPARTMENT OF TRANSPORTATION

By: Thomas P. Hickey, Director of Procurement

Date

Witness: _____

ATTACHMENT 4 – CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

- "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, Contractor, consultant, or subcontractor or sub-consultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.
- The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.
- The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail attach additional sheets if necessary):
- The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:_____ By:___

(Authorized Representative and Affiant)

SUBMIT AS A .PDF FILE WITH TO TECHNICAL PROPOSAL

ATTACHMENT 5 – LABOR CATEGORY PERSONNEL RESUME SUMMARY

INSTRUCTIONS:

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 060B2490023.
- 2. Only labor categories proposed in the Master Contractors Financial Proposal may be proposed under the CATS+ TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements. This summary is required at the time of the interview.

For example: If you propose John Smith, who is your subcontractor, and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as three months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement; in this case, three months.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

ATTACHMENT 5 - LABOR CATEGORY PERSONNEL RESUME SUMMARY (CONTINUED)

Proposed Individual's Name/Company:	How does the proposed individual meet each
	requirement?
	*
LABOR CATEGORY TITLE – (INSERT C.	ATS+ LABOR CATEGORY NAME)
Education:	
Insert the education description from:	
a. The CATS+ RFP from Section 2.10 for the applicable	
labor category	
b. The minimum qualifications and required certifications in	
Section 2.13 of this TORFP	
Experience:	
Insert the experience description from:	
a. The CATS+ RFP from Section 2.10 for the applicable	
labor category	
b. The minimum qualifications and required certifications in Section 2.13 of this TORFP	
Section 2.15 of this TOKFP	
Duranida datas in the forme of MM/WWW to MM/WWW	
Provide dates in the form of MM/YYYY to MM/YYYY	
Duties:	
(Insert the duties description from the CATS+ RFP from	
Section 2.10 for the applicable labor category.)	

The information provided on this form for this labor category is true and correct to the best of my knowledge:

TO Contractor's Contract Administrator:

Signature

Date

Proposed Individual:

Signature

Date

SUBMIT WITH TO TECHNICAL PROPOSAL SIGNATURE REQUIRED AT THE TIME OF THE INTERVIEW

ATTACHMENT 6 – NOTICE TO PROCEED (SAMPLE)

Month Day, Year

TO Contractor Name TO Contractor Mailing Address

Re: CATS+ Task Order Agreement # J01B4400009

Dear TO Contractor Contact:

This letter is your official Notice to Proceed as of Month Day, Year, for the above-referenced Task Order Agreement. Mr. / Ms. ______ of _____ (Agency Name) will serve as the TO Manager and your contact person on this Task Order. He / She can be reached at telephone ______.

Enclosed is an original, fully executed Task Order Agreement and purchase order.

Sincerely,

Trisha O'Neal

Task Order Procurement Officer

Enclosures (2)

cc: Guy Reihl, TO Manager

Procurement Liaison Office, Department of Information Technology

Project Management Office, Department of Information Technology

ATTACHMENT 7 – AGENCY RECEIPT OF DELIVERABLE FORM

I acknowledge receipt of the following:	
TORFP Title: MDOT Technical Writer & Ap	oplication Systems Support
TO Agreement Number: #J01B4400009	
Title of Deliverable:	
TORFP Reference Section #	
Deliverable Reference ID #	
Name of TO Manager: Guy Reihl	
TO Manager Signature	Date Signed
Name of TO Contractor's Project Manager:	
Name of TO Contractor's Project Manager:	

TO Contractor's Project Manager Signature Date Signed

SUBMIT AS REQUIRED IN THE TORFP.

ATTACHMENT 8 – AGENCY ACCEPTANCE OF DELIVERABLE FORM

Agency Name: Maryland Department of Transportation TORFP Title: MDOT Technical Writer and Application Systems Support TO Manager: Guy Reihl, 410-787-7739

To:

The following deliverable, as required by TO Agreement #J01B4400009, has been received and reviewed in accordance with the TORFP.

Title of deliverable: _____

TORFP Contract Reference Number: Section #_____

Deliverable Reference ID #_____

This deliverable:

Is accepted as delivered.

Is rejected for the reason(s) indicated below.

REASON(S) FOR REJECTING DELIVERABLE:

OTHER COMMENTS:

TO Manager Signature

Date Signed

ISSUED BY THE TO MANAGER AS REQUIRED IN THE TORFP.

ATTACHMENT 9 – NON-DISCLOSURE AGREEMENT (OFFEROR)

This Non- Disclosure Agreement (the "Agreement") is made this ____ day of _____ 20_, by and between _____ (hereinafter referred to as "the OFFEROR ") and the State of Maryland (hereinafter referred to

as "the State").

OFFEROR warrants and represents that it intends to submit a TO Proposal in response to CATS+ TORFP # J01B4400009 for MDOT Technical Writer and Application Systems Support. In order for the OFFEROR to submit a TO Proposal, it will be necessary for the State to provide the OFFEROR with access to certain confidential information including, but not limited, to

______. All such information provided by the State shall be considered Confidential Information regardless of the form, format, or media upon which or in which such information is contained or provided, regardless of whether it is oral, written, electronic, or any other form, and regardless of whether the information is marked as "Confidential Information". As a condition for its receipt and access to the Confidential Information described above, the OFFEROR agrees as follows:

- 1. OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confidential Information received, except in connection with the preparation of its TO Proposal.
- 2. Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy of this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee or agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabilities set forth herein that are applicable to the OFFEROR.
- 3. OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice of recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to Trisha O'Neal, Maryland Department of Transportation on or before the due date for Proposals.
- 4. OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State and agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents to personal jurisdiction in the Maryland State Courts.
- 5. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employee or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents of OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 6. This Agreement shall be governed by the laws of the State of Maryland.
- 7. OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact in connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject to a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
- 8. The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms and conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.

FFEROR:	BY:
NAME:	TITLE:
ADDRESS:	

SUBMIT AS REQUIRED IN THE TORFP

ATTACHMENT 10 – NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made as of this _____ day of ______, 20___, by and between the State of Maryland ("the State"), acting by and through its Maryland Department of Transportation (the "Department"), and ______ ("TO Contractor"), a corporation with its principal business office located at ______ and its principal office in Maryland located at ______.

RECITALS

WHEREAS, the TO Contractor has been awarded a Task Order Agreement (the "TO Agreement") for MDOT Technical Writer and Application Support System TORFP No. J01B4400009dated ______, (the "TORFP) issued under the Consulting and Technical Services procurement issued by the Department, Project Number 060B2490023; and

WHEREAS, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for the State to provide the TO Contractor and the TO Contractor's employees and agents (collectively the "TO Contractor's Personnel") with access to certain confidential information regarding ______ (the "Confidential Information").

NOW, THEREFORE, in consideration of being given access to the Confidential Information in connection with the TORFP and the TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, the parties do hereby agree as follows:

- Confidential Information means any and all information provided by or made available by the State to the TO Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the Confidential Information is provided and regardless of whether any such Confidential Information is marked as such. Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.
- 2. TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
- 3. If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
- 4. TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.
- 5. TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).
- 6. TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care, custody, control or possession upon request of the Department or on termination of the TO Agreement.

- 7. A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO Agreement between the TO Contractor and the State.
- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:
 - a. This Agreement shall be governed by the laws of the State of Maryland;
 - b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
 - c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
 - d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
 - e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
 - f. The Recitals are not merely prefatory but are an integral part hereof.

TO Contractor/TO Contractor's Personnel:	Maryland Department of Transportation:	
Name:	Name:	
Title:	Title:	
Date:	Date:	

SUBMIT AS REQUIRED IN THE TORFP

EXHIBIT A TO NONDISCLOSURE AGREEMENT (TO CONTRACTOR) TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent	Signature	Date

ATTACHMENT 11 – TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS+ Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS+ master contract. Requirements for TO management can be found in the CATS+ master contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the **Checklist Due Date** below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to <u>contractoversight@doit.state.md.us</u> with the TO number in the subject line.

Master Contractor:		
Master Contractor Contact / Phone:		
Procuring State Agency Name:		
TO Title:		
TO Number:		
TO Type (Fixed Price, T&M, or Both):		
Checklist Issue Date:		
Checklist Due Date:		
Section 1 – Task Order	s with Invoices Linked to Deliverables	
	equest for Proposals) structured to link invoice payments	
to distinct deliverables with specific acceptance criteria?		
Yes No (If no, skip to Section 2.)		
B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial		
Proposal?		
Yes No (If no, explain why)		
C) Is the deliverable acceptance process being adhered to as defined in the TORFP?		
Yes No (If no, explain why)		
Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials		
A) If the TO involves material costs, are material costs passed to the agency without markup by the		
Master Contractor?		
Yes No (If no, explain why)		
B) Are labor rates the same or less than the rates proposed in the accepted Financial Proposal?		
Yes No (If no, explain why)		
C) Is the Master Contractor providing timesheets or other appropriate documentation to support		
invoices?		
Yes No (If no, explain why)		
Section 3 – Substitution of Personnel		
A) Has there been any substitution of perso	A) Has there been any substitution of personnel?	
Yes No (If no, skip to Section 4.)		
B) Did the Master Contractor request each personnel substitution in writing?		
Yes No (If no, explain why)		

C) Does each accepted substitution possess equivalent or better education, experience and qualifications than incumbent personnel?	
Yes No (If no, explain why)	
D) Was the substitute approved by the agency in writing?	
Yes No (If no, explain why)	
Section 4 – MBE Participation	
A) What is the MBE goal as a percentage of the TO value? (If there is no MBE goal, skip to	
Section 5)	
%	
B) Are MBE reports D-5 and D-6 submitted monthly?	
Yes No (If no, explain why)	
C) What is the actual MBE percentage to date? (divide the dollar amount paid to date to the MBE by the total amount paid to date on the TO) %	
(Example - \$3,000 was paid to date to the MBE sub-contractor; \$10,000 was paid to date on the TO; the MBE percentage is 30% (3,000 \div 10,000 = 0.30))	
 D) Is this consistent with the planned MBE percentage at this stage of the project? Yes No (If no, explain why) 	
E) Has the Master Contractor expressed difficulty with meeting the MBE goal? Yes No	
(If yes, explain the circumstances and any planned corrective actions)	
Section 5 – TO Change Management	
A) Is there a written change management procedure applicable to this TO?	
Yes No (If no, explain why)	
B) Does the change management procedure include the following?	
Yes No Sections for change description, justification, and sign-off Yes No Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements) Yes No A formal group charged with reviewing / approving / declining changes (e.g.,	
Yes No A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)	
C) Have any change orders been executed?	
Yes No	
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)	
D) Is the change management procedure being followed?	
Yes No (If no, explain why)	

ATTACHMENT 12 - CRIMINAL BACKGROUND CHECK AFFIDAVIT

AUTHORIZED REPRESENTATIVE

I HEREBY AFFIRM THAT:

I am the ______ (Title) ______ and the duly authorized representative of ______ (Master <u>Contractor</u>) ______ and that I possess the legal authority to make this Affidavit on behalf of myself and the business for which I am acting.

- A. I hereby affirm that <u>(Master Contractor)</u> has complied with Section 2.4, Security Requirements of the Department of Information Technology's Consulting Technical Services Master Contract Number 060B2490023 (CATS +) hereto as Exhibit A.
- B. I hereby affirm that the <u>(Master Contractor)</u> has provided <u>(Agency)</u> with a summary of the security clearance results for all of the candidates that will be working on Task Order <u>(Title and</u> <u>Number)</u> and all of these candidates have successfully passed all of the background checks required under Section 2.4.3.2 of the CATS + Master Contract. Master Contractors hereby agrees to provide security clearance results for any additional candidates at least seven (7) days prior to the date the candidate commences work on this Task Order.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Master Contractor

Typed Name

Signature

Date

COMPLETED AFFIDAVIT MUST BE SUMBITTED WITHIN 60 DAYS OF NOTICE TO PROCEED

ATTACHMENT 13 -CERTIFICATION REGARDING INVESTMENTS IN IRAN

Authority: State Finance & Procurement, §§17-701 – 17-707, Annotated Code of Maryland [Chapter 447, Laws of 2012].

List: The Investment Activities in Iran list identifies companies that the Board of Public Works has found to engage in investment activities in Iran; those companies may not participate in procurements with a public body in the State. "Engaging in investment activities in Iran" means:

Providing goods or services of at least \$20 million in the energy sector of Iran; or

For financial institutions, extending credit of at least \$20 million to another person for at least 45 days if the person is on the Investment Activities In Iran list and will use the credit to provide goods or services in the energy of Iran.

The Investment Activities in Iran list is located at: www.bpw.state.md.us

Rule: A company listed on the Investment Activities In Iran list is ineligible to bid on, submit a proposal for, or renew a contract for goods and services with a State Agency or any public body of the State. Also ineligible are any parent, successor, subunit, direct or indirect subsidiary of, or any entity under common ownership or control of, any listed company.

NOTE: This law applies only to new contracts and to contract renewals. The law does not require an Agency to terminate an existing contract with a listed company.

CERTIFICATION REGARDING INVESTMENTS IN IRAN

The undersigned certifies that, in accordance with State Finance & Procurement Article, §17-705:

(i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and

(ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, \$17-702.

The undersigned is unable make the above certification regarding its investment activities in Iran due to the following activities:

Name of Authorized Representative:

Signature of Authorized Representative:

Date: _____ Title: _____

Witness Name (Typed or Printed):

Witness Signature and Date: _____

MUST BE SUMBITTED WITH THE TECHNICAL PROPOSAL

ATTACHMENT 14 – LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No		
Name of Contractor		
Address		
City	State	Zip Code

If the Contract is Exempt from the Living Wage Law

The Undersigned, being an authorized representative of the above named Contractor, hereby affirms that the Contract is exempt from Maryland's Living Wage Law for the following reasons: (check all that apply)

- ____Bidder/Offeror is a nonprofit organization
- ____Bidder/Offeror is a public service company
- ____Bidder/Offeror employs 10 or fewer employees and the proposed contract value is less than \$500,000
- ___Bidder/Offeror employs more than 10 employees and the proposed contract value is less than \$100,000

If the Contract is a Living Wage Contract

A. The Undersigned, being an authorized representative of the above named Contractor, hereby affirms our commitment to comply with Title 18, State Finance and Procurement Article, Annotated Code of Maryland and, if required, to submit all payroll reports to the Commissioner of Labor and Industry with regard to the above stated contract. The Bidder/Offeror agrees to pay covered employees who are subject to living wage at least the living wage rate in effect at the time service is provided for hours spent on State contract activities, and to ensure that its Subcontractors who are not exempt also pay the required living wage rate to their covered employees who are subject to the living wage for hours spent on a State contract for services. The Contractor agrees to comply with, and ensure its Subcontractors comply with, the rate requirements during the initial term of the contract and all subsequent renewal periods, including any increases in the wage rate established by the Commissioner of Labor and Industry, automatically upon the effective date of the revised wage rate.

B. _____(initial here if applicable) The Bidder/Offeror affirms it has no covered employees for the following reasons (check all that apply):

____ All employee(s) proposed to work on the State contract will spend less than one-half of the employee's time during every work week on the State contract;

____All employee(s) proposed to work on the State contract will be 17 years of age or younger during the duration of the State contract; or

____ All employee(s) proposed to work on the State contract will work less than 13 consecutive weeks on the State contract.

The Commissioner of Labor and Industry reserves the right to request payroll records and other data that the Commissioner deems sufficient to confirm these affirmations at any time.

Name of Authorized Representative:	
Signature of Authorized Representative:	
Date: Title:	
Witness Name (Typed or Printed):	
Witness Signature & Date:	

MUST BE SUMBITTED WITH THE TECHNICAL PROPOSAL

ATTACHMENT 15 – SMALL BUSINESS CONTRACT AFFIDAVIT

********* PROVIDING FALSE INFORMATION *********

Anyone providing false information to the State of Maryland in connection with obtaining or attempting to obtain a contract under Small Business Reserve or Preference procurement may be subject to the following:

- 1. A determination by a Procurement Officer that a bidder/offeror is not responsible;
- 2. A determination that a contract entered into is void or voidable under § 11-204 of the State Finance and Procurement Article of the Annotated Code of Maryland;
- 3. Suspension and debarment under Title 16 of the State Finance and Procurement Article;
- 4. Criminal prosecution for procurement fraud (§ 11-205.1 of the State Finance and Procurement Article), perjury, or other crimes; and
- 5. Other actions permitted by law.

********* FAILURE TO MEET MINIMUM QUALIFICATIONS *********

Any Bidder or potential bidder failing to meet the qualifications of a "small business" specified in § 14-501(c) of the State Finance and Procurement Article will be ineligible to participate in a procurement designated for a Small Business Reserve under § 14-504 or Small Business Preference under § 14-206 -207. Any person or company bidding on Small Business Reserve or Preference procurement and not qualifying as a small business under § 14-501(c) will have its bid or offer rejected on the ground that the bidder is not responsible.

I AFFIRM THAT:

To the best of my knowledge, information, and belief, as of the date of submission of this Bid/Proposal, (name of firm) meets the qualifications for certification as a Small Business in Maryland. I further affirm that, if for any reason during the term of the contract (name of firm) no longer meets the qualifications for certification as a Small Business in Maryland, I will notify the Procurement Officer within 30 days. I agree that a failure to so notify the Procurement Officer of this change in circumstances may result in this contract being terminated for default.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

SMALL BUSINESS QUALIFICATION NUMBER

Date of Most Recent Qualification

DATE: _____

MUST BE SUMBITTED WITH THE TECHNICAL PROPOSAL

CATS+ TORFP MDOT Technical Writer & Application System)Support

NOTICE TO BIDDERS

SMALL BUSINESS RESERVE PROCUREMENT

This is a Small Business Reserve Procurement for which award will be limited to Certified Small Business vendors. Only businesses that meet the statutory requirements set forth in State Finance and Procurement Article, § 14-501 - 14-505, Annotated Code of Maryland, and who are registered with the Department of General Services Small Business Reserve Program are eligible for award of a contract.

For the purposes of a Small Business Reserve Procurement, a small business is a business, other than a broker, that meets the following criteria:

The business is independently owned and operated;

- The business is not a subsidiary of another business;
- The business is not dominant in its field of operation;

• The **wholesale** operations of the business did not employ more than 50 persons, and the gross sales of the business did not exceed an average of \$4,000,000 in its more recently completed 3 fiscal years;*

• The **retail** operations of the business did not employ more than 25 persons, and the gross sales of the business did not exceed an average of \$3,000,000 in its most recently completed 3 fiscal years;*

• The **manufacturing** operations of the business did not employ more than 100 persons, and the gross sales of the business did not exceed an average of \$2,000,000 in its most recently completed 3 fiscal years;*

• The **service** operations of the business did not employ more than 100 persons, and the gross sales of the business did not exceed an average of \$10,000,000 in its more recently completed 3 fiscal years;* and

• The **construction** operations of the business did not employ more than 50 persons, and the gross sales of the business did not exceed an average of \$7,000,000 in its most recently completed 3 fiscal years.*

• The **architectural and engineering** operations of the business did not employ more than 100 persons, and the gross sales of the business did not exceed an average of \$4,500,000 in its most recently completed 3 fiscal years*.

* If a business has not existed for three years, the gross sales average is computed for the period of the business's existence. For newly formed businesses the determination will be based upon employment levels and projected gross sales.

Further information on the certification process is available at <u>www.dgs.state.md.us</u> and click on the Small Business Reserve hyperlink.