

AMENDMENT NO. 2

QUESTIONS AND RESPONSES FOR J02B3400045

IT SYSTEMS OPERATIONS MAINTENANCE & SUPPORT

- 1) Is this TORFP a re-compete? If so, please identify the current Master Contractor and if the scope is still the same as requested in current TORFP?

RESPONSE: Yes this is a recomplete TORFP. The current CATS II Contractor is UNICOM Government, Inc. formerly GTSI Corp. The scope is very similar to the current TORFP. The TO Number: J02B0400008 details can be found at: <http://doit.maryland.gov/contracts/Pages/CATSIITORFPStatus.aspx>

- 2) If this is a re-compete, will there be a transition period?

RESPONSE: The agency anticipates a transition period if time and budget permits.

- 3) In 2.10 of the TORFP, is the '3 years of demonstrated experience providing Network & IT Systems Support services to Maryland State Agencies' required of the Master Contractor or can it be fulfilled by a subcontractor or proposed personnel? Would SHA consider greater years of experience in place of experience directly with Maryland State Agencies or other substitute?

RESPONSE: See amendment #1 for clarification.

- 4) If the offeror does not have experience working with state of Maryland but has experience with other federal agencies, will the offeror be considered in eligible to bid.

RESPONSE: See amendment #1 for clarification.

- 5) The RFP section 2.10 contains the following requirement:

Offerors shall meet the following minimum qualification criteria to be eligible for consideration in the evaluation of this RFP.

- 3 years of demonstrated experience providing Network & IT Systems Support services to Maryland State Agencies
- 3 years of demonstrated experience providing Staffing Plans For Network & IT Systems Support

This is impossible for companies that are new to the Maryland State Agencies. Can the requirement be "3 years of demonstrated experience providing Network & IT Systems Support services"? This would mirror the requirement that immediate following.

RESPONSE: See amendment#1 for clarification.

- 6) Para 2.10 & 3.2.1 required that Offeror should show evidence of demonstrated experience providing Network & IT Support services to Maryland State Agencies.

- a. Can this experience be shown of our Sub-contractor OR Do you mandate that Prime Master Contractor only should have been provided services to MD State agencies. Kindly clarify.

RESPONSE: The sections specifically indicate that the Offeror must show evidence of this experience.

- b. Will the experience providing above services to Federal Agencies would count against fulfilling this clause? OR, Do you expect only services to State Agencies as a qualifying mandate?

RESPONSE: See amendment #1 for clarification.

- 7) Will there be an extension made to the due date, with consideration of the Holiday.

RESPONSE: See amendment 1, due date has been extended.

- 8) Who is the current contract incumbent/ incumbents?

RESPONSE: See response to question 1.

- 9) Is the State satisfied with the work of the current incumbent/ incumbents?

RESPONSE: This Task Order Request for Proposal is a re-compete of an existing task order that expires on May 31, 2014, and has nothing to do with the performance of the incumbent.

- 10) Is there a current incumbent currently performing these tasks? If yes, what is the company name?

RESPONSE: See response to question 1.

- 11) Pricing - For the unnamed 8 additional resources, you are asking for 15680 hours. Can we assume since there are 2 labor categories, we can break those hours up as follows?

Network and IT Systems support (1 additional resource) 1960 hours

End User and Desktop Support (7 additional resources) 13720 hours

RESPONSE: Yes, that is correct.

- 12) Due Date/Time - The due date has been extended to January 10th, 2014 but does not show a revised TIME for that date. Will it be 2PM EST?

RESPONSE: The deadline is January 10, 2014 at 2:00 PM Eastern Time. Proposals received after the aforementioned date and exact time will be late and thus rejected.

- 13) If we have an African women owned MBE certified small business to meet MBE goals and subgoals in the solicitation, will we be compliant. Or do we need to have 3 different firms.

RESPONSE: Only MDOT certified MBE firms are considered to be MBE certified. MDOT cannot currently make assumptions about the compliance/validity

of an MBE schedule that has not been proposed yet. Although some firms can be used to satisfy the overall MBE goal and a subgoal, a firm cannot be used to satisfy multiple subgoals.

- 14) Further clarification “3 years of demonstrated experience providing Network & IT Systems Support services to government/public entities,” as “public” generally refers to government. Would it be fair to assume your office implies public as commercial entities and industry.

RESPONSE: No. MDOT is strictly referring to governmental entities (e.g. at the local level, federal, state, etc.).