

Consulting and Technical Services + (CATS+)

Task Order Request for Proposals (TORFP)

Geographic Information System (GIS) Data and Cartographic Support Resources

CATS+ TORFP # J02B4400002

Maryland Department of Transportation (MDOT) State Highway Administration (SHA)

ISSUE DATE: January 23, 2014

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### KEY INFORMATION SUMMARY SHEET

This Consulting and Technical Services + (CATS+) Task Order Request for Proposals (TORFP) is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS+ Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Master Contractors choosing not to submit a proposal must submit a Master Contractor Feedback form. The form is accessible via your CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS+ RFP issued by the Maryland Department of Information Technology (DoIT) and subsequent Master Contract Project Number 060B2490023, including any amendments.

TORFP Title:	Geographic Information Systems (GIS) Data and Cartographic Support Resources
Functional Area:	Functional Area: 4 – Geographical Information Systems
TORFP Issue Date:	1/23/2014
Closing Date and Time:	2/25/2014 at 2:00 PM Local Time
<b>Questions Due Date and Time:</b>	1/30/2014 at 12:00PM Local Time
TORFP Issuing Agency:	Maryland Department of Transportation (MDOT) State Highway Administration (SHA) Office of Planning and Preliminary Engineering (OPPE) Data Services Engineering Division (DSED)
Send Questions and Proposals to:	Trisha O'Neal toneal@mdot.state.md.us
TO Procurement Officer:	Trisha O'Neal Office Phone Number: 410-865-1386 Office FAX Number: 410-865-1388
TO Manager:	Morteza Tadayon Office Phone Number: 410-545-5511 Office FAX Number: 410-209-5051
TO Project Number:	J02B4400002
TO Type:	Time and Materials
Period of Performance:	5 Years
<b>DBE Goal:</b> Note: Federal Funds used for this procurement	25%
Small Business Reserve (SBR):	No
Primary Place of Performance:	SHA Headquarters 707 N. Calvert St., Baltimore, MD 21202
TO Pre-proposal Conference:	There will be no Pre-proposal Conference for this TORFP

# **SECTION 1 - ADMINISTRATIVE INFORMATION**

#### 1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The **TO Procurement Officer** has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement scope issues, and for authorizing any changes to the TO Agreement.

The **TO Manager** has the primary responsibility for the management of the work performed under the TO Agreement; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS+ Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) completion of the Scope of Work.

#### 1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, one Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TO Agreement, Attachment 3, will then be entered into between the State and the selected Master Contractor(s), which will bind the selected Master Contractor(s) (TO Contractor) to the contents of the TO Proposal, including the TO Financial Proposal.

#### 1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of submission is determined by the date and time of arrival in the TO Procurement Officer's e-mail inbox. The TO Proposal is to be submitted via e-mail, not to exceed 8 MB, as two (2) attachments in MS Word format 2007 or later. **Please note that the MDOT email system has an 8MB file limit on email transmissions.** The "subject" line in the e-mail submission shall state the TORFP # J02B4400002. The first file will be the TO Technical Proposal for this TORFP titled, "CATS+TORFP # J02B4400002 Technical". The second file will be the TO Financial Proposal for this CATS+ TORFP in PDF format titled, "CATS+ TORFP # J02B4400002 Financial". The following proposal documents shall not be altered and must be submitted with required signatures as .PDF files with signatures clearly visible:

- Attachment 1 TO Financial Proposal
- Attachment 2 MDOT DBE Form A and Form B
- Attachment 4 Conflict of Interest Affidavit and Disclosure
- Attachment 5 Labor Category Personnel Resume Summary
- Attachment 9 Non-Disclosure Agreement (Offeror)
- Attachment 12 Living Wage Affidavit of Agreement
- Attachment 13 Certification Regarding Investments in Iran

#### 1.4 ORAL PRESENTATIONS/INTERVIEWS

All Master Contractors and proposed staff will be required to make an oral presentation in the form of interviews to State representatives. The proposed resources that meet minimum qualifications will be required to perform in-person interviews to State representatives. All candidates shall be interviewed in substantially the same manner. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations will become part of the Master Contractor's proposal and are binding, if the TO Agreement is awarded to the Master Contractor. The Procurement Officer will notify Master Contractor of the time and place of interviews.

#### 1.5 TO PRE-PROPOSAL CONFERENCE

There will be no Pre-proposal Conference for this TORFP.

#### 1.6 DISADVANTAGED BUSINESS ENTERPRISE (DBE)

A Master Contractor that responds to this TORFP shall complete, sign, and submit all required DBE documentation (Attachment 2 – MDOT DBE Form A and Form B) at the time it submits its TO Proposal. Failure of the Master Contractor to complete, sign, and submit all required DBE documentation at the time it submits its TO Proposal will result in the State's rejection of the Master Contractor's TO Proposal.

#### 1.7 CONFLICT OF INTEREST

The TO Contractor awarded the TO Agreement shall provide IT technical and/or consulting services for State agencies or component programs with those agencies, and must do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit in the form included as Attachment 4 of this TORFP with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

#### 1.8 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at 707 N. Calvert Street, Baltimore, MD 21202. Offerors who review such documentation will be required to sign a Non-Disclosure Agreement (Offeror) in the form of Attachment 9. Please contact the TO Manager of this TORFP to schedule an appointment.

In addition, certain documentation may be required by the TO Contractor awarded the TO Agreement in order to fulfill the requirements of the TO Agreement. The TO Contractor, employees and agents who review such documents will be required to sign, including but not limited to, a Non-Disclosure Agreement (TO Contractor) in the form of Attachment 10.

#### 1.9 LIMITATION OF LIABILITY CEILING

Pursuant to Section 27 (C) of the CATS+ Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TO Agreement amount.

#### 1.10 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS+ Master Contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of CATS+ TOs. This process shall typically apply to active TOs for operations and maintenance services valued at \$1 million or greater, but all CATS+ TOs are subject to review.

Attachment 11 is a sample of the TO Contractor Self-Reporting Checklist. DoIT will send initial checklists out to applicable TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the checklist. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

#### 1.11 IRANIAN NON-INVESTMENT

All proposals shall be accompanied by a completed Certification Regarding Investments in Iran. A copy of this Certification is included as Attachment 13 of this TORFP.

#### 1.12 LIVING WAGE

The Master Contractor shall abide by the Living Wage requirements under Title 18, State Finance and Procurement Article, Annotated Code of Maryland and the regulations proposed by the Commissioner of Labor and Industry. Affidavit of Agreement submitted as part of the Master Contract Agreement in accordance with the CATS+ Master Contract.

All TO Proposals shall be accompanied by a completed Living Wage Affidavit of Agreement. See Attachment 12 for a copy of the Living Wage Affidavit Agreement.

#### 1.13 CHANGE ORDERS

If the TO Contractor is required to perform work beyond the scope of Section 2 of this TORFP, or there is a work reduction due to unforeseen scope changes, a TO Change Order will be initiated. The TO Contractor and TO Manager shall negotiate a mutually acceptable price modification based on the TO Contractor's proposed rates in the Master Contract and scope of the work change. No scope of work changes shall be performed until a change order is approved by DoIT and executed by the TO Procurement Officer.

#### 1.14 TRAVEL REIMBURSEMENT

Expenses for travel performed in completing tasks for this TORFP shall be included in the fully loaded labor rates for services performed under the resulting Task Order.

#### 1.15 QUESTIONS

All questions must be submitted via email to the TO Procurement Officer no later than the date and time indicated in the Key Information Summary Sheet. Answers applicable to all Master Contractors will be distributed to all Master Contractors who are known to have received a copy of the TORFP. Answers can be considered final and binding only when they have been answered in writing by the State.

#### 1.16 VETERAN OWNED SMALL BUSINESS ENTERPRISE (VSBE)

This TORFP has a VSBE subcontract participation goal as stated in the Key Information Summary Sheet above, representing the percentage of total fees paid for services under this TO. By submitting a response to this solicitation, the bidder or offeror agrees that this percentage of the total dollar amount of the contract will be performed by verified veteran-owned small business enterprises.

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## **SECTION 2 - SCOPE OF WORK**

#### 2.1 PURPOSE

The MDOT, on behalf of SHA OPPE DSED is issuing this CATS+ TORFP to obtain one qualified Master Contractor to assist with a number of GIS project initiatives.

As part of the evaluation of the proposal for this TO, Master Contractors shall propose **exactly four (4) named resources** and shall describe in a Staffing Plan how additional resources shall be acquired to meet the needs of SHA. SHA expects four (4) resources to be available as of NTP and SHA will initiate a work order to obtain additional resources as required during the performance of the TO.

This CATS+ TORFP is issued to acquire the services of the following resources:

- End-User Support (one available at NTP)
- Research Analyst Support (one available at NTP)
- GIS Data and Cartographic Support Sr. (one available at NTP)
- GIS Data and Cartographic Support Jr. (one available at NTP)

SHA will have the option of adding up to three (3) additional resources to this TO for a maximum total of seven (7) resources. All additional resources will be requested through a Work Order process (See Section 2.8). It is the SHA's intent to initiate a Work Order to obtain three (3) additional resources as soon as this TO is awarded for the following roles:

- GIS Data and Cartographic Support Sr. (one resource)
- GIS Data and Cartographic Support Jr. (two resources)

SHA intends to award this TO to one (1) Master Contractor that proposes a team of four resources and a Staffing Plan that can best satisfy the Task Order requirements. This team of resources will work at SHA Headquarters, 707 N. Calvert Street, Baltimore, MD 21202. Therefore, only Master Contractors submitting a proposal with a team of resources that satisfy all Task Order requirements will be accepted for evaluation.

#### 2.2 REQUESTING AGENCY BACKGROUND

SHA is responsible for all interstates, U.S. and Maryland numbered routes, excluding those in Baltimore City, and toll facility maintained highways. The state system includes approximately 6,000 centerline miles, (16,064 lane miles) of highways and 2,400 bridges, connecting all regions of the state. The SHA Business Plan is available online at:

www.roads.maryland.gov/oc/shabusinessetnl.pdf

#### 2.3 EXISTING SYSTEM DESCRIPTION

The OPPE/DSED recognizes that Geographical Information Systems (GIS) development and enhancement efforts must be well-managed in order to meet the needs of the business areas and to be accomplished on-time and within budget. The OPPE/DSED has a backlog of requests for GIS data development, GIS support, and for enhancements and maintenance to existing GIS systems. The proposed resources will assist with data creation, data management, web service creation, eGIS application maintenance, and metadata creation.

#### 2.4 ROLES AND RESPONSIBILITIES

The roles and responsibilities of this Task Order's Key Management Personnel are defined as follows:

- <u>TO Procurement Officer</u> MDOT representative responsible for managing the TO solicitation and award process, change order process, and resolution of TO Agreement scope issues.
- <u>TO Manager</u> SHA representative responsible for managing the day to day activities of the TO including the direct supervision of the on-site Contractor personnel. The TO Manager will also be responsible for preparing the TO solicitation, review and approval of proposed change orders, review and approval of proposed substitution of personnel, reviewing and approving invoices and monitoring and reporting Contractor personnel performance.
- <u>TO Contractor Key Management Personnel</u> Representative of the TO Contractor who oversees personnel assigned under this TO. This representative will be the point of contact for managing and correcting any disputes related to this TO. This representative will also be responsible for the preparation and submittal of invoices by the due date defined in this TO as well as any other correspondence relating to this TO and its activities.
- <u>MDOT Contract Management Office (CMO)</u> The CMO is responsible for the management of the contract after award.

#### 2.5 REQUIREMENTS

All TO Contractor personnel shall perform activities that include, but are not limited to, the following:

#### 2.5.1 FUNCTIONAL / BUSINESS REQUIREMENTS

ID#	Functional / Business Requirements		
2.51.1	Provide Geospatial Data Support for:		
	Geospatial data development		
	2. GPS and survey data collection		
	3. Enterprise GIS (eGIS) content data development		
	4. Topology development		
	5. Metadata support and documentation		
2.5.1.2	Provide Geospatial Cartographic Production Support for:		
	Base cartography development		
	2. Cyclic cartographic product development and workflow development		
	3. Web Map service development		
	4. Image service development.		
	5. Ad Hoc cartographic production		
	6. Map research and map product distribution		
2.5.1.3	Provide Geospatial Support including:		
	1. Workflow documentation, and outreach to internal SHA customers, as directed		
	2. Technical writing and documentation		
2.5.1.4	Provide Geospatial Training Support including:		
	Develop GIS training courses		
	2. Present GIS training		
2.5.1.5	Provide End-User Support including:		
	1. Work with end users to identify and deliver required PC services		
	2. Work with GIS users to troubleshoot any reported problems		
	3. Work with users to troubleshoot any problems with SharePoint		
	4. Provide guidance to users/team regarding SharePoint and GIS (ESRI products)		
	5. Monitor and maintain DSED SharePoint		
	6. Control user access and permissions to DSED Knowledge Management Portal		
	(KMP)		
	7. Provide expert knowledge of Access database		
	8. Liaise with and provide training and support to end users and staff on computer operational issues		
	9. Install, configure, test, maintain, monitor, and troubleshoot end user		

	workstation hardware, networked peripheral devices, and networking hardware products
	10. Perform on-site analysis, diagnosis, and resolution of complex PC problems
	for a variety of end users, and recommend and implement corrective hardware solutions, including off-site repair as needed
	11. Receive, log and respond to incoming calls, pages, and/or e-mails regarding PC and/or hardware problems using Maximo
	12. Monitor and test PC performance and provide PC performance statistics and reports
	13. Schedule, and perform PC, hardware and peripheral equipment improvements, upgrades, and repairs following SHA's OIT's schedule
	14. Support development and implementation of new computer projects and new hardware installations
	15. Maintain up-to-date knowledge of hardware and equipment contracts and supervise contract-based installations
	16. If necessary, liaise with third-party support and PC equipment vendors
	17. Provide guidance to other members of the team as required
	18. Attend internal SHA DSED meetings as requested
	19. Other related duties as assigned by management
2.5.1.6	Other Geospatial-related duties as assigned

### 2.5.2 NON-FUNCTIONAL, NON-TECHNICAL REQUIREMENTS

ID#	Non-Functional, Non-Technical Requirements
2.5.2.1	Set up and coordinate various meetings including prepare meeting minutes.
	Facilitate Coordination meetings
	<ul> <li>Record and disseminate meeting minutes and action items</li> </ul>
	Participate in internal/external SHA staff meetings as requested.
2.5.2.2	Assist in application evaluation
	<ul> <li>Provide technical expertise in evaluating and recommending Software or</li> </ul>
	applications for SHA
2.5.2.3	Assist in research effort supporting GIS
	<ul> <li>Assist SHA in keeping current with geospatial technologies, practices and</li> </ul>
	trends
2.5.2.4	Prepare documents and facilitate review:
	<ul> <li>Assist a team composed of SHA subject matter experts and vendor resources</li> </ul>
	confirming functional requirements, data requirements, security requirements,
	defining interfaces, establishing test plans, communications plans, project
	plans, project schedules and risk management plans
	<ul> <li>Document all appropriate project related artifacts and deliverables</li> </ul>

#### 2.6 BACKUP / DISASTER RECOVERY

Backups and Disaster Recovery are not applicable for this TORFP.

#### 2.7 WORK HOURS

• Business Hours Support: The TO Contractor's collective assigned personnel shall support core business hours (8:00 AM to 5:00 PM), Monday through Friday except for State holidays, Service Reduction days, and Furlough days observed by the Agency. TO Contractor personnel may also be required to provide

occasional support outside of core business hours, including evenings, overnight, and weekends, to support: specific efforts and emergencies to resolve system repair or restoration.

- Scheduled non-Business Hours Support: After hours support may be necessary to respond to IT Security
  emergency situations. Additionally, services may also involve some evening and/or weekend hours
  performing planned system upgrades in addition to core business hours. Hours performing system
  upgrades would be billed on actual time worked at the rates proposed.
- State Mandated Service Reduction Days: TO Contractor personnel shall be required to participate in the State mandated Service Reduction Days as well as State Furlough Days. In this event, the TO Contractor will be notified in writing by the TO Manager of these details.
- Minimum and Maximum Hours: Full-time TO Contractor personnel shall work a minimum of 40 hours per week with starting and ending times as approved by TO Manager. A flexible work schedule may be used with TO Manager approval, including to support any efforts outside core business hours. TO Contractor personnel may also be requested to restrict the number of hours TO Contractor personnel can work within a given period of time that may result in less than an eight hour day or less than a 40 hour work week.
- Vacation Hours: Requests for leave shall be submitted to the TO Manager at least two weeks in advance. The TO Manager reserves the right to request a temporary replacement if leave extends longer than one consecutive week. In cases where there is insufficient coverage, a leave request may be denied.

#### 2.8 DELIVERABLES

#### 2.8.1 <u>DELIVERABLE SUBMISSION PROCESS</u>

For each written deliverable, draft and final, the TO Contractor shall submit to the TO Manager one hard copy and one electronic copy compatible with Microsoft Office 2007, Microsoft Project 2007 and/or Visio 2000.

Drafts of all final deliverables are required at least two weeks in advance of when all final deliverables are due. Written deliverables defined as draft documents must demonstrate due diligence in meeting the scope and requirements of the associated final written deliverable. A draft written deliverable may contain limited structural errors such as poor grammar, misspellings or incorrect punctuation, but must:

- A) Be presented in a format appropriate for the subject matter and depth of discussion.
- B) Be organized in a manner that presents a logical flow of the deliverable's content.
- C) Represent factual information reasonably expected to have been known at the time of submittal.
- D) Present information that is relevant to the Section of the deliverable being discussed.
- E) Represent a significant level of completeness towards the associated final written deliverable that supports a concise final deliverable acceptance process.

Upon completion of a deliverable, the TO Contractor shall document each deliverable in final form to the TO Manager for acceptance. The TO Contractor shall memorialize such delivery in an Agency Receipt of Deliverable Form (Attachment 7). The TO Manager shall countersign the Agency Receipt of Deliverable Form indicating receipt of the contents described therein.

Upon receipt of a final deliverable, the TO Manager shall commence a review of the deliverable as required to validate the completeness and quality in meeting requirements. Upon completion of

validation, the TO Manager shall issue to the TO Contractor notice of acceptance or rejection of the deliverables in an Agency Acceptance of Deliverable Form (Attachment 8). In the event of rejection, the TO Contractor shall correct the identified deficiencies or non-conformities. Subsequent project tasks may not continue until deficiencies with a deliverable are rectified and accepted by the TO Manager or the TO Manager has specifically issued, in writing, a waiver for conditional continuance of project tasks. Once the State's issues have been addressed and resolutions are accepted by the TO Manager, the TO Contractor will incorporate the resolutions into the deliverable and resubmit the deliverable for acceptance. Accepted deliverables shall be invoiced within 30 days in the applicable invoice format (Reference 2.18 Invoicing).

A written deliverable defined as a final document must satisfy the scope and requirements of this TORFP for that deliverable. Final written deliverables shall not contain structural errors such as poor grammar, misspellings or incorrect punctuation, and must:

- A) Be presented in a format appropriate for the subject matter and depth of discussion.
- B) Be organized in a manner that presents a logical flow of the deliverable's content.
- C) Represent factual information reasonably expected to have been known at the time of submittal.
- D) Present information that is relevant to the Section of the deliverable being discussed. The State required deliverables are defined below. Within each task, the TO Contractor may suggest other subtasks or deliverables to improve the quality and success of the project.

#### 2.8.2 <u>DELIVERABLE DESCRIPTIONS / ACCEPTANCE CRITERIA</u>

ID#	Deliverable Description	Acceptance Criteria	<b>Due Date / Frequency</b>
2.8.2.1	Weekly Status Reports:	TO Contractor personnel shall provide Weekly Status Reports in MS Word to the TO Manager. This status report should describe the weekly status/activity report of projects and tasks assigned, work completed, and outstanding assignments. It shall include:  • Work planned for the next reporting period • Work completed for the current reporting period • Information on schedule, risk, issues, work, and action items	Weekly, receipt by close of business Friday following the previous week.
2.8.2.2	Monthly Timesheet per Resource	TO Contractor shall provide a means of reporting time for each resource that will show hours spent on tasks and activities per month.	Monthly, by the first 10 business days of the month.
2.8.2.3	Weekly Meeting Reports	TO Contractor shall provide a weekly report in MS Word to the TO Manager that includes:  • Facilitating and coordination meetings  • Identifies meeting minutes and action items.	Receipt by close of business Friday following the previous week.

#### 2.9 REQUIRED PROJECT POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology projects, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting project execution. The following policies, guidelines and methodologies can be found CATS+ TORFP for Business Services 1/23/14

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at <a href="http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx">http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx</a> under "Policies and Guidance." These may include, but are not limited to:

- The State's System Development Life Cycle (SDLC) methodology
- The State Information Technology Security Policy and Standards
- The State Information Technology Project Oversight
- The State of Maryland Enterprise Architecture
- The TO Contractor shall follow the project management methodologies that are consistent with the Project Management Institute's Project Management Body of Knowledge Guide. TO Contractor's staff and subcontractors are to follow a consistent methodology for all TO activities.

#### 2.10 MINIMUM QUALIFICATIONS

#### 2.10.1 OFFEROR COMPANY MINIMUM QUALIFICATIONS

The Master Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. Only those Master Contractors that fully meet all minimum qualifications criteria shall be eligible for TORFP proposal evaluation. The Master Contractor's proposal and references will be used to verify minimum qualifications. The Master Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

The Master Contractor shall have the following minimum qualifications:

- At least one (1) year of demonstrated experience providing GIS support services to U.S. based commercial or government entities with at least100 end-users. In addition, the engagement must meet the following criteria:
  - o The engagement must have lasted at least a year; and
  - The Offeror must have provided at least three (3) full-time GIS support personnel.

#### 2.10.2 MINIMUM QUALIFICATIONS

Master Contractor shall propose **exactly four** personnel, one in each of the following roles.

The Master Contractor's proposed resources shall meet all minimum qualifications for the labor category proposed as identified in the CATS+ Master Contract. In addition, the following qualifications are mandatory.

#### A. End-User Support:

- 1. Five (5) years of experience resolving issues with PC and Microsoft hardware or software
- 2. Three (3) years of experience resolving issues with SHAREPOINT,
- 3. Three (3) years of experience resolving issues with GIS applications
- 4. The ability to install and properly configure, at a minimum:
  - 1. Desktop Operating Systems:
    - 1. Windows 7
    - 2. Windows 2008
    - 3. Server Operating Systems:
    - 4. Microsoft Active Directory Services

#### B. Research Analyst Support

- 1. Five (5) years of experience with Map product research
- 2. Five (5) years of experience Map product distribution

- 3. Five (5) years of experience in the inventory control process of printed map product and web map requests
- C. GIS Data and Cartographic Support Sr.
  - 1. Six (6) years of experience with GIS Software Suites
  - 2. Six (6) years of experience with GPS technology
  - 3. Four (4) years of experience with GIS workstation software products.
  - 4. Six (6) years of experience with Microsoft Office suite
- D. GIS Data and Cartographic Support Jr.
  - 1. Three (3) years of experience with GIS Software Suites
  - 2. Three (3) years of experience with GPS technology
  - 3. Two (2) years of experience with GIS workstation software products.
  - 4. Three (3) years of experience with Microsoft Office suite

#### 2.11 TO CONTRACTOR OTHER REQUIREMENTS

The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. The Master Contractor shall demonstrate in its Staffing Plan that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services.

Individuals proposed for this TO must possess experience with ESRI GIS Software, as well experience with GPS and field data collection methodologies. Knowledge of Oracle database design and Windows Office suite is desired.

In addition to Geospatial technology and related certifications, individuals proposed must have experience in using project management tools for Requirements Management, as well as technical documentation and metadata development. Individuals proposed for this TORFP must have excellent verbal and written communication skills, contract management, and coordination and organizational skills.

The following additional personnel requirements are strongly desired for each position, and will be assessed as a part of the evaluation process:

- A. End-User Support:
  - 1. Experience working with Data owners to make changes to Intranet and Internet sites
  - 2. The ability to install ArcGIS desktop, PCs, laptops, stand-alone and networked printers, standalone and networked scanners, and modems
  - 3. The ability to install and properly configure, at a minimum:
    - 1. ArcGIS Desktop
    - 2. Oracle Client
  - 4. Experience with Access Database and integrating Access with SharePoint
  - 5. Strong knowledge of Storage Area Network (SAN)
  - 6. Proficiency in the following software packages:
    - 1. Microsoft Office 2007 Professional Suite
    - 2. Microsoft Outlook 2007
    - 3. McAfee Virus Scan
    - 4. LANDesk
    - 5. Adobe Acrobat
    - 6. Photo Editor
    - 7. Cisco VPN software
    - 8. Imaging software.
- B. GIS Data and Cartographic Support Sr.

- 1. Six (6) years of experience with ESRI ArcGIS Software Suite
- 2. Six (6) years of experience with Trimble GPS technology
- 3. Four (4) years of experience with Bentley MicroStation and related modules, such as ProjectWise, InRoads, etc.
- C. GIS Data and Cartographic Support Jr.
  - 1. Three (3) years of experience with ESRI ArcGIS Software Suite
  - 2. Three (3) years of experience with Trimble GPS technology
  - 3. Two (2) years of experience with Bentley MicroStation and related modules, such as ProjectWise, InRoads, etc.

#### 2.12 FUTURE ADDITIONAL PERSONNEL

Subsequent to award, the following additional personnel will be required and will be provided by Work Order (see Section 2.14). All staffing of future additional personnel shall be described in the Staffing Plan submitted in response to this TORFP.

- 1. GIS Data and Cartographic Support Sr. (one planned)
- 2. GIS Data and Cartographic Support Jr. (two planned)

The Master Contractor's proposed resources shall meet all minimum qualifications for the labor category proposed in the work order, as described in the CATS+ Master Contract. In addition, the qualifications listed in Section 2.11 are mandatory.

#### 2.13 PREMISES AND OPERATIONAL SECURITY

- Prior to commencement of the work, TO Contractor employees and subcontractors to be assigned to perform work under the resulting Contract shall be required to submit background check certification to MDOT from recognized law enforcement agencies, including the FBI. Contractor shall be responsible for ensuring that its employees' and subcontractors' background check certifications are renewed annually, and at the sole expense to the Contractor. MDOT reserves the right to disqualify any TO Contractor employees or subcontractors whose background checks suggest conduct, involvements, and/or associations that MDOT determines, in its sole discretion, may be inconsistent with the performance and/or security requirements set forth in this TORFP. MDOT reserves the right to perform additional background checks on TO Contractor and subcontractor employees.
- Further, TO Contractor employees may be subject to random security checks during entry and leaving State secured areas. The State reserves the right to require TO Contractor employees to be accompanied while in secured premises.
- TO Contractor employees shall, while on State premises, display their State issued identification cards without exception.
- TO Contractor shall require its employees to follow the State of Maryland and Maryland Transportation Information Technology Security Policy and Standards throughout the term of the Contract.
- The State reserves the right to request that the Contractor submit proof of employment authorization of non-United States Citizens, prior to commencement of work under the resulting Contract.
- Contractor shall remove any employee from working on the resulting Contract where the State of Maryland provides evidence to the Contractor that said employee has not adhered to the security requirements specified herein.
- Resources proposed to perform services for Maryland Aviation Administration shall be capable of qualifying for and obtaining a BWI Airport Security badge to include US Customs Seal and

Transportation Identifications. Resources proposed to perform services for MDOT Port Administration (MPA) shall comply with all MPA security requirements.

• The cost of complying with all security requirements specified herein are the sole responsibilities and obligations of the contractor and its subcontractors and no such costs shall be passed through to or reimbursed by the State or any of its agencies or units.

#### 2.14 WORK ORDER PROCESS

- A. Services for additional resources shall be provided via a Work Order process and in accordance with pre-approved Labor Categories with fully loaded rates as proposed in Attachment 1.
- B. The TO Manager shall e-mail a Work Order request (See Sample Work Order Attachment 16) to the TO Contractor to provide resources that are within the scope of this TORFP. The Work Order Request will include:
  - 1. Technical requirements and description of the resource needed
  - 2. Performance objectives and/or deliverables, as applicable
  - 3. Acceptance criteria for the deliverables
  - 4. Due date and time for submitting a response to the request
  - 5. Required place(s) where work must be performed
- C. The TO Contractor shall e-mail a response to the TO Manager within the specified time and shall include at a minimum:
  - 1. A response that details the TO Contractor's understanding of the work;
  - 2. A Price to complete the Work Order Request using the format provided in Attachment 16.
  - 3. A description of proposed resources required to perform the requested tasks, with CATS+ labor categories listed in accordance with Attachment 1.
  - 4. An explanation how tasks shall be completed. This description shall include proposed subcontractors and related tasks.
  - 5. State-furnished information, work site, and/or access to equipment, facilities, or personnel
  - 6. The proposed personnel resources, including any subcontractor personnel, to complete the task.
- D. The TO Manager will review the response and will: confirm the proposed labor rates are consistent with this TORFP; contact the TO Contractor to obtain additional information, clarification or revision to the Work Order; and will provide the work order to the TO Procurement Officer for approval. The TO Procurement Officer will approve the Work Order, issuing a change order to the TORFP if necessary.
- E. Proposed personnel shall be approved by the TO Manager. The TO Contractor shall furnish resumes of proposed personnel specifying their intended labor category from the CATS+ Labor Categories proposed in the TO Proposal. The TO Manager shall have the option to interview the proposed personnel. After the interview, the TO Manager shall notify the TO Contractor of acceptance or denial of the personnel.

The TO Manager will issue the Notice to Proceed (NTP) after the Work Order is approved and/or any interviews are completed.

#### 2.15 PROFESSIONAL DEVELOPMENT

Technology and software products continuously change. The TO Contractor shall ensure continuing education opportunities for the personnel provided. This education shall be associated with the technologies currently utilized by SHA or adopted to be implemented by SHA in the near future. All costs, including, but not limited to, the actual course costs and course attendance time are the responsibility of the TO Contractor. SHA will not cover any costs associated with the professional development of the TO Contractor personnel. The TO Contractor shall submit a Professional Development Plan that identifies both annual training course cost allotments as well as annual training time allotments for each resource proposed.

In addition to the TO Contractor resource professional development training, each TO Contractor resource assigned to work on-site at an SHA facility and or SHA project site, for a period of three months or longer, CATS+ TORFP for Business Services 1/23/14

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regardless of the number of days worked per week, shall be required to take the following four (4) MANDATORY TRAINING COURSES given to all SHA employees and on-site TO Contractors:

- ADA Awareness
- Limited English Proficiency
- Sexual Harassment Awareness
- Workplace and Domestic Violence Awareness

This MANDATORY TRAINING shall be completed prior to the on-site TO Contractor resource's start date at the SHA facility (and/or project site). Failure to complete this training prior to the resources start date could be grounds for termination.

Each on-site TO Contractor resource shall be required to certify that training was completed. There will be a certificate of completion available at the end of each training course. The on-site TO Contractor resource shall print the certificate and give a copy to the TO Manager as record of completion. The on-site TO Contractor resource shall also forward a copy of the training certificates to the TO Contractor for contract management records.

The TO Contractor cannot bill the hours required for its resources to complete this MANDATORY TRAINING. The hours estimated to complete all four (4) training courses is approximately eight (8) hours and will be available on-line from SHA's Internet Web site. There will be no cost for materials or the training course itself.

#### 2.16 SUBSTITUTION OF PERSONNEL

The substitution of proposed personnel during the evaluation period, prior to award, is prohibited. Substitutions of any kind, post proposal due date, but prior to award, is considered to be the equivalent of an alternate proposal, and is prohibited.

After award, the Master Contract shall submit requests to the TO Manager and MDOT CMO and the TO Manager shall perform a concurrent review of the request as follows:

- The TO Contractor may not substitute or temporarily reassign any TO Contractor personnel without the prior approval of the TO Manager.
- To replace any personnel, the TO Contractor shall submit resumes of the proposed personnel specifying their intended approved labor category.
- All proposed substitute personnel shall have qualifications equal to or better than those of the replaced personnel and shall be approved by the TO Manager.
- The TO Manager shall have the option to interview the proposed substitute personnel.

After the interview, the TO Manager shall notify the TO Contractor of acceptance or denial of the requested substitution.

#### 2.17 PERFORMANCE EVALUATION

TO Contractor resources will be evaluated by the TO Manager on an annual basis for tasks performed. The established performance evaluation and standards are included as Attachment 15. Performance issues identified by the agency at any time throughout the duration of the contract are subject to the mitigation process described in Section 2.17 below.

#### 2.18 PERFORMANCE PROBLEM MITIGATION

In the event the agency is not satisfied with the performance of TO Contractor resources, the mitigation process is as follows:

- The TO Manager shall document performance issues and will notify the TO Contractor and MDOT CMO in writing describing the problem and delineating remediation requirement(s);
- The TO Contractor will have three (3) business days to respond with a written Remediation Plan;
- The Remediation Plan will be implemented immediately upon acceptance by the TO Manager;
- Should performance issues persist, the TO Manager will notify MDOT CMO; and
- MDOT CMO will give written notice to the TO Contractor to request immediate removal, or substitution of the individual whose performance is at issue.

#### 2.19 INVOICING

Payment will only be made upon completion and acceptance of the deliverables defined in Section 2.9. Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CATS+ Master Contract. A proper invoice for payment shall contain the TO Contractor's Federal Tax Identification Number, as well as the information described below, and must be submitted to the TO Manager for payment approval. Payment of invoices will be withheld if a signed Acceptance of Deliverable form – Attachment 8, is not submitted.

The TO Contractor shall submit invoices for payment upon acceptance of separately priced deliverables, on or before the 15<sup>th</sup> day of the month following receipt of the approved notice(s) of acceptance from the TO Manager. A copy of the notice(s) of acceptance shall accompany all invoices submitted for payment.

#### 2.19.1 INVOICE SUBMISSION PROCEDURE

This procedure consists of the following requirements and steps:

- A) The invoice shall identify SHA as the TO Requesting Agency, deliverable description, associated TO Agreement number, date of invoice, period of performance covered by the invoice, and a TO Contractor point of contact with telephone number.
- B) The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees and any subcontractor and signed Acceptance of Deliverable form Attachment 8, for each deliverable being invoiced) submitted for payment to SHA at the following address: E-Mail: <a href="mailto:alijewski@sha.state.md.us">alijewski@sha.state.md.us</a>

Invoices for final payment shall be clearly marked as "FINAL" and submitted when all work requirements have been completed and no further charges are to be incurred under the TOA. In no event shall any invoice be submitted later than 60 calendar days from the TO Agreement termination date.

#### 2.20 DBE PARTICIPATION REPORTS

Monthly reporting of DBE participation is required in accordance with the terms and conditions of the CATS+ Master Contract by the 15<sup>th</sup> day of each month. The TO Contractor shall provide a completed DBE Participation form (Attachment 2, Form D-5) to SHA at the same time the invoice copy is sent. The TO Contractor shall ensure that each DBE Subcontractor provides a completed DBE Participation Form (Attachment 2, Form D-6). Subcontractor reporting shall be sent directly from the subcontractor to SHA. SHA will monitor both the TO Contractor's efforts to achieve the DBE participation goal and compliance with reporting requirements The TO Contractor shall email all completed forms, copies of invoices and checks paid to the DBE to the address above, and the SHA DBE Compliance Officer at <a href="MBEreports@sha.state.md.us">MBEreports@sha.state.md.us</a>. The SHA Office of Equal Opportunity also requires quarterly reporting – see Attachment 2.

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# SECTION 3 - TASK ORDER PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

#### 3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS+ TORFP must respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback Form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via the CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

#### 3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS+ TORFP. A TO Proposal shall contain the following sections <u>in order</u>:

#### 3.3 TO TECHNICAL PROPOSAL

- A) Proposed Services
  - 1) Executive Summary: A high level overview of the Master Contractor's understanding of the background, purpose, and objectives of the TORFP. The Executive Summary shall summarize the Master Contractor's capabilities and experience, and summarize the proposed methodology and solution for achieving the objectives of the TORFP.
  - 2) Proposed Solution: A detailed narrative of the Master Contractor's proposed methodology and solution for completing the requirements and deliverables in Section 2 Scope of Work.
  - 3) Assumptions: A description of any assumptions formed by the Master Contractor in developing the TO Technical Proposal. Master Contractors should avoid assumptions that counter or constitute exceptions to TORFP terms and conditions.
  - 4) Proposed Tools: A description of any tools, for example hardware and/or software applications that will be used to facilitate the work.

#### B) Compliance with Offeror's Company Minimum Qualifications

Offerors will complete the following table to demonstrate compliance with the Offeror's Company Minimum Requirements in Section 2.10.1.

Reference	Offeror Company Minimum	Evidence of Compliance
	Requirement	
2.10.1.1	At least one (1) year of	Offeror documents evidence of
	demonstrated experience providing	compliance here.
	GIS support services to U.S. based	
	commercial or government entities	
	with at least100 end-users	
2.10.1.1	The engagement must have lasted	Offeror documents evidence of
	at least a year	compliance here.
2.10.1.1	The Offeror must have provided at	Offeror documents evidence of
	least three (3) full-time GIS	compliance here
	support personnel.	

C) Proposed Personnel and TORFP Staffing Plan

- 1) Provide a completed Attachment 5 Labor Category Personnel Resume Summary for: the four (4) named personnel described in Section 2.10.2:
  - End-User Support
  - Research Analyst Support
  - GIS Data and Cartographic Support Sr.
  - GIS Data and Cartographic Support Jr.
- 2) In each case, the Labor Category Personnel Resume Summary must certify that the proposed person meets the minimum required qualifications and possesses the required certifications in described in Section 2.10.2. The Attachment 5 should feature prominently the proposed personnel's skills and experience as they relate to the Master Contractor's proposed solution and Section 2 Scope of Work. All personnel shall meet minimum required qualifications for the offeror to be considered susceptible for award.
- 3) Provide the names and titles of the Master Contractor's management staff who will supervise the personnel and quality of services rendered under this TO Agreement
- 4) Provide a Staffing Plan that contains the following:
  - a. Planned team composition by role (Only provide names and resumes for named personnel. All other team composition shall be described by role only.).
  - b. Supporting descriptions for all labor categories in response to this TORFP
  - c. Process of locating and bringing on board resources that meet the needs of Section 2 Scope of Work, including proposed lead time for locating qualified resources.
  - d. Substitution procedures for replacing resources
- D) DBE Participation

Submit completed DBE documents Attachment 2 – MDOT DBE Form A and Form B.

E) Subcontractors

Identify all proposed subcontractors, including DBEs, and their roles in the performance of Section 2 - Scope of Work.

- F) Master Contractor and Subcontractor Experience and Capabilities
  - 1) Provide up to three examples of projects or contracts the Master Contractor has completed that were similar to Section 2 Scope of Work. Each example must include contact information for the client organization complete with the following:
    - a) Name of organization.
    - b) Point of contact name, title, and telephone number (point of contact shall be accessible and knowledgeable regarding experience)
    - c) Services provided as they relate to Section 2 Scope of Work.
    - d) Start and end dates for each example project or contract. If the Master Contractor is no longer providing the services, explain why not.
  - 2) State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five years with any entity of the State of Maryland. For each identified contract, the Master Contractor shall provide:
    - a) Name of organization.
    - b) Point of contact name, title, and telephone number (point of contact shall be accessible and knowledgeable regarding experience)
    - c) Services provided as they relate to Section 2 Scope of Work.

- d) Start and end dates for each example project or contract. If the Master Contractor is no longer providing the services, explain why not.
- e) Dollar value of the contract.
- f) Whether the contract was terminated before the original expiration date.
- g) Whether any renewal options were not exercised.

Note - State of Maryland experience can be included as part of Section E2 above as project or contract experience. State of Maryland experience is neither required nor given more weight in proposal evaluations.

G) Proposed Facility

Identify Master Contractor's facilities, including address, from which any work will be performed.

H) State Assistance

Provide an estimate of expectation concerning participation by State personnel.

I) Confidentiality

A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

#### 3.4 TO FINANCIAL PROPOSAL

- A) A description of any assumptions on which the Master Contractor's TO Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the price proposal);
- B) Attachment 1 –Price Proposal, with all rates fully loaded. Master Contractors shall propose labor categories and provide rates for every position. Rates are valid for 120 days. Price Proposal shall not be altered.
- C) To be responsive to this TORFP, the TO Price Proposal (Attachment 1) shall provide labor rates for all labor categories anticipated in support of this TORFP. Proposed rates are not to exceed the rates defined in the Master Contract for the Master Contract year(s) in effect at the time of the TO Proposal due date.

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## SECTION 4 – TASK ORDER AWARD PROCESS

#### 4.1 OVERVIEW

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate Functional Area responding to the CATS+ TORFP. In making the TO Agreement award determination, the SHA OPPE will consider all information submitted in accordance with Section 3.

#### 4.2 TECHNICAL PROPOSAL EVALUATION CRITERIA

The following are technical criteria for evaluating the TO Proposal in descending order of importance. Failure to meet the minimum company and personnel qualifications shall cause the proposal to be deemed not susceptible for award.

- 1. Personnel experience required for named personnel in section 3.5.C.2.
- 2. The master contractor and the subcontractor experience and capabilities as specified in section 3.2.1.e.1.
- 3. Offeror's Staffing Plan as required by Section 3.5.C.5.
- 4. The master contractor's proposed solution and understanding of the TORFP scope of work based on the required response in section 3.5. A.

#### 4.3 SELECTION PROCEDURES

- A) TO Proposals will be assessed throughout the evaluation process for compliance with the minimum personnel qualifications in Section 2.10, and quality of responses to Section 3.2.1 of the TORFP. Master Contractors, whose resources are deemed technically qualified, will be ranked against each other. All others will be deemed not reasonably susceptible to award and will receive e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- B) The State will conduct interviews of all personnel proposed in each TO Proposal that meets required qualifications. Interviews will be conducted in person.
- C) Qualified TO Proposal whose resource(s) were deemed technically qualified shall have their financial proposal considered and their financial responses will be reviewed and ranked from lowest to highest price proposed.
- D) The most advantageous TO Proposal offer considering both technical and financial submission shall be selected for the work assignment. In making this selection, technical merit will have equal weight to price.
- E) All Master Contractors who proposed shall receive written notice from the TO Procurement Officer identifying the awardee.

#### 4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (TO Contractor), a Purchase Order, and by a Notice to Proceed authorized by the TO Procurement Officer. See Attachment 6 - Notice to Proceed (sample).

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# ATTACHMENT 1 -PRICE PROPOSAL

# PRICE PROPOSAL (TIME AND MATERIALS) FOR CATS+ TORFP # J02B4400002

Resources 1-4 shall be available to start at TO award. Additional resources shall be obtained after TO award through a work order process. Master Contractors shall propose one or more CATS+ Labor Categories to support Future Additional Resources for this TORFP.

	A	В	С
Labor Categories	Fully Loaded Hourly Labor Rate	Total Class Hours Annually	Total Proposed Price
Year 1			
Resource #1 – End User Support (Insert Name and CATS+ Labor			
Category)	\$	1960	\$
Resource #2 – Research Analyst Support (Insert Name and CATS+	<b>6</b>	1060	ø
Labor Category)  Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name	\$	1960	\$
and CATS+ Labor Category)	\$	1960	\$
Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name		2,00	<u> </u>
and CATS+ Labor Category)	\$	1960	\$
Additional Resources to be added through a Work Order:			
GIS Data and Cartographic Support – Sr. (1 F/T)			
Insert CATS+ Labor Category	\$	1960	\$
GIS Data and Cartographic Support – Jr. (2 F/T)			
Insert CATS+ Labor Category	\$	1960	\$
Insert CATS+ Labor Category	\$	1960	\$
		Total Year #1	\$
Year 2			т
Resource #1 – End User Support (Insert Name and CATS+ Labor			
Category)	\$	1960	\$
Resource #2 – Research Analyst Support (Insert Name and CATS+			
Labor Category)	\$	1960	\$
Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name and CATS+ Labor Category)	\$	1960	\$
Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name	Ψ	1700	Ψ
and CATS+ Labor Category)	\$	1960	\$
Additional Resources to be added through a Work Order:			
GIS Data and Cartographic Support – Sr. (1 F/T)			
Insert CATS+ Labor Category	\$	1960	\$
GIS Data and Cartographic Support – Jr. (2 F/T)	Ψ		т
Insert CATS+ Labor Category	\$	1960	\$
Insert CATS+ Labor Category  Insert CATS+ Labor Category	\$	1960	\$
msen Caist Lavoi Calegory	1 '		\$
		Total Year #2	Þ

Resource #1 – End User Support (Insert Name and CATS+ Labor			
Category)	\$	1960	\$
Resource #2 – Research Analyst Support (Insert Name and CATS+			
Labor Category)	\$	1960	\$
Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name and CATS+ Labor Category)	\$	1960	\$
Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name	Ψ	1700	φ
and CATS+ Labor Category)	\$	1960	\$
Additional Resources to be added through a Work Order:			
GIS Data and Cartographic Support – Sr. (1 F/T)			
Resource #5 - Insert Labor Category	\$	1960	\$
GIS Data and Cartographic Support – Jr. (2 F/T)			
Resource #6 - Insert Labor Category	\$	1960	\$
Resource #7 - Insert Labor Category	\$	1960	\$
and the same same gray	<u> </u>	Total Year #3	\$
Year 4			T
Resource #1 – End User Support (Insert Name and CATS+ Labor			
Category)	\$	1960	\$
Resource #2 – Research Analyst Support (Insert Name and CATS+			
Labor Category)	\$	1960	\$
Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name and CATS+ Labor Category)	\$	1960	\$
Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name	Ψ	1700	φ
and CATS+ Labor Category)	\$	1960	\$
Additional Resources to be added through a Work Order:			
GIS Data and Cartographic Support – Sr. (1 F/T)			
Resource #5 - Insert Labor Category	\$	1960	\$
GIS Data and Cartographic Support – Jr. (2 F/T)			
Resource #6 - Insert Labor Category	\$	1960	\$
Resource #7 - Insert Labor Category	\$	1960	\$
	<b>'</b>	Total Year #4	\$
Year 5			
Resource #1 – End User Support (Insert Name and CATS+ Labor			
Category)	\$	1960	\$
Resource #2 – Research Analyst Support (Insert Name and CATS+	Φ.	10.00	ф
Labor Category)	\$	1960	\$
Pagarina #2 CIC Data and Canta angula Support Su (Inspire Name	Ψ		
Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name and CATS+ Labor Category)		1960	\$
Resource #3 – GIS Data and Cartographic Support Sr. (Insert Name and CATS+ Labor Category)  Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name	\$	1960	\$
and CATS+ Labor Category)		1960 1960	<b>\$</b>
and CATS+ Labor Category)  Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name	\$		
and CATS+ Labor Category)  Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name and CATS+ Labor Category)	\$		
and CATS+ Labor Category) Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name and CATS+ Labor Category) Additional Resources to be added through a Work Order:	\$		
and CATS+ Labor Category) Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name and CATS+ Labor Category)  Additional Resources to be added through a Work Order:  GIS Data and Cartographic Support – Sr. (1 F/T)	\$	1960	\$
and CATS+ Labor Category)  Resource #4 – GIS and Data Cartographic Support Jr. (Insert Name and CATS+ Labor Category)  Additional Resources to be added through a Work Order:  GIS Data and Cartographic Support – Sr. (1 F/T)  Resource #5 - Insert Labor Category	\$	1960	\$

	Total Year #5 \$	
	Total Evaluated Price (Total Year #1 – Year #5) \$	
Authorized Individual Name	Company Name	-
Title	Company Tax ID #	-
Signature	Date	-

The Hourly Labor Rate is the actual rate the State will pay for services and shall be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate, but may be lower. Rates must be fully loaded to include all direct and indirect costs and profit for the Master Contractor to perform under the TO Agreement. The total hours listed above are to be considered as estimates only and not to be construed as a guaranteed billable hours. Actual hours will be compensated at the total number of hours performed. All pricing shall be valid for 120 days.

SUBMIT AS A .PDF FILE WITH THE TO FINANCIAL PROPOSAL

### ATTACHMENT 2 – DISADVANTAGED BUSINESS ENTERPRISE FORMS

# TO CONTRACTOR DISADVANTAGED BUSINESS ENTERPRISE REPORTING REQUIREMENTS

**CATS+ TORFP** # J02B4400002

These instructions are meant to accompany the customized reporting forms sent to you by the TO Manager. If, after reading these instructions, you have additional questions or need further clarification, please contact the TO Manager immediately.

- 1. As the TO Contractor, you have entered into a TO Agreement with the State of Maryland. As such, your company/firm is responsible for successful completion of all deliverables under the contract, including your commitment to making a good faith effort to meet the DBE participation goal(s) established for TORFP. Part of that effort, as outlined in the TORFP, includes submission of monthly reports to the State regarding the previous month's DBE payment activity. Reporting forms D-5 (TO Contractor Paid/Unpaid DBE Invoice Report) and D-6 (Subcontractor Paid/Unpaid DBE Invoice Report) are attached for your use and convenience.
- 2. The TO Contractor must complete a separate Form D-5 for each DBE subcontractor for each month of the contract and submit one copy to each of the locations indicated at the bottom of the form. The report is due no later than the 15<sup>th</sup> of the month following the month that is being reported. For example, the report for January's activity is due no later than the 15<sup>th</sup> of February. With the approval of the TO Manager, the report may be submitted electronically. Note: Reports are required to be submitted each month, regardless of whether there was any DBE payment activity for the reporting month.
- 3. The TO Contractor is responsible for ensuring that each subcontractor receives a copy (e-copy of and/or hard copy) of Form D-6. The TO Contractor should make sure that the subcontractor receives all the information necessary to complete the form properly, i.e., all of the information located in the upper right corner of the form. It may be wise to customize Form D-6 (upper right corner of the form) for the subcontractor the same as the Form D-5 was customized by the TO Manager for the benefit of the TO Contractor. This will help to minimize any confusion for those who receive and review the reports.
- 4. It is the responsibility of the TO Contractor to make sure that all subcontractors submit reports no later than the 15<sup>th</sup> of each month, regardless of whether there was any DBE payment activity for the reporting month. Actual payment data is verified and entered into the State's financial management tracking system from the subcontractor's D-6 report only. Therefore, if the subcontractor(s) do not submit their D-6 payment reports, the TO Contractor cannot and will not be given credit for subcontractor payments, regardless of the TO Contractor's proper submission of Form D-5. The TO Manager will contact the TO Contractor if reports are not received each month from either the prime contractor or any of the identified subcontractors. The TO Contractor must promptly notify the TO Manager if, during the course of the contract, a new DBE subcontractor is utilized. Failure to comply with the DBE contract provisions and reporting requirements may result in sanctions, as provided by COMAR 21.11.03.13.

# FEDERALLY-FUNDED CONTRACTS CERTIFIED DBE UTILIZATION AND FAIR SOLICITATION AFFIDAVIT PAGE 1 OF 2

This affidavit must be included with the bid/ proposal. If the bidder/offeror fails to accurately complete and submit this affidavit as required, the bid shall be deemed not responsive or the proposal shall be deemed not susceptible of being selected for award.

In connection with the bid/proposal submitted in response to Solicitation No. Laffirm the following:

in connection with the bid/proposal submitted in response to Solicitation No. , I affirm the following:
DBE Participation (PLEASE CHECK ONLY ONE)
I have met the overall certified Disadvantaged Business Enterprise (DBE) participation goal of percent (%). I agree that this percentage of the total dollar amount of the Contract for the DBE goal will be performed by certified DBE firms as set forth in the DBE Participation Schedule - Part 2 of the MDOT DBE Form B (Federally-Funded Contracts).
<u>OR</u>
I conclude that I am unable to achieve the DBE participation goal. I hereby request a waiver, in whole or in part, of the goal. Within 10 business days of receiving notice that our firm is the apparent awardee or as requested by the Procurement Officer, I will submit a written waiver request and all required documentation in accordance with COMAR 21.11.03.11. For a partial waiver request, I agree that certified DBE firms will be used to accomplish the percentages of the total dollar amount of the Contract as set forth in the DBE

#### 2. Additional DBE Documentation

1.

I understand that if I am notified that I am the apparent awardee or as requested by the Procurement Officer, I must submit the following documentation within 10 business days of receiving such notice:

(a) Outreach Efforts Compliance Statement (MDOT DBE Form C - Federally-Funded Contracts );

Participation Schedule - Part 2 of the MDOT DBE Form B (Federally-Funded Contracts).

- (b) Subcontractor Project Participation Statement (MDOT DBE Form D Federally-Funded Contracts);
- (c) DBE Waiver Request documentation per COMAR 21.11.03.11 (if waiver was requested); and
- (d) Any other documentation required by the Procurement Officer to ascertain bidder's responsibility/ offeror's susceptibility of being selected for award in connection with the certified DBE participation goal.

I acknowledge that if I fail to return each completed document (in 2 (a) through (d)) within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for contract award or not susceptible of being selected for award.

## FEDERALLY-FUNDED CONTRACTS

# CERTIFIED DBE UTILIZATION AND FAIR SOLICITATION AFFIDAVIT PAGE 2 OF 2

#### 3. Information Provided to DBE firms

In the solicitation of subcontract quotations or offers, DBE firms were provided not less than the same information and amount of time to respond as were non-DBE firms.

### 4. Products and Services Provided by DBE firms

I hereby affirm that the DBEs are only providing those products and services for which they are MDOT certified.

I solemnly affirm under the penalties of perjury that the information in this affidavit is true to the best of my knowledge, information and belief.

Company Name	Signature of Representative
Address	Printed Name and Title
City, State and Zip Code	Date

# FEDERALLY-FUNDED CONTRACTS DBE PARTICIPATION SCHEDULE

#### PART 1 – INSTRUCTIONS FOR DBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD.

PAGE 1 OF 2

\*\*\* STOP \*\*\*

# FORM INSTRUCTIONS PLEASE READ BEFORE COMPLETING THIS FORM

- 1. Please refer to the Maryland Department of Transportation (MDOT) DBE Directory at <a href="www.mdot.state.md.us">www.mdot.state.md.us</a> to determine if a firm is certified for the appropriate North American Industry Classification System ("NAICS") Code <a href="mailto:and-d">and</a> the product/services description (specific product that a firm is certified to provide or specific areas of work that a firm is certified to perform). For more general information about NAICS, please visit <a href="www.naics.com">www.naics.com</a>. Only those specific products and/or services for which a firm is certified in the MDOT Directory can be used for purposes of achieving the DBE participation goal.
- 2. In order to be counted for purposes of achieving the DBE participation goal, the firm 'must be certified for that specific NAICS ("DBE" for Federally-funded projects designation after NAICS Code). **WARNING:** If the firm's NAICS Code is in **graduated status**, such services/products **will not be counted** for purposes of achieving the DBE participation goals. Graduated status is clearly identified in the MDOT Directory (such graduated codes are designated with the word graduated after the appropriate NAICS Code).
- 3. Examining the NAICS Code is the <u>first step</u> in determining whether a DBE firm is certified and eligible to receive DBE participation credit for the specific products/services to be supplied or performed under the contract. The <u>second step</u> is to determine whether a firm's Products/Services Description in the DBE Directory includes the products to be supplied and/or services to be performed that are being used to achieve the DBE participation goal.
- 4. If you have any questions as to whether a firm is MDOT DBE certified, or if it is certified to perform specific services or provide specific products, please call MDOT's Office of Minority Business Enterprise at 1-800-544-6056 or send an email to mbe@mdot.state.md.us.
- 5. The Contractor's subcontractors are considered second-tier subcontractors. Third-tier contracting used to meet a DBE goal is to be considered the exception and not the rule. The following two conditions must be met before MDOT, its Modal Administrations and the Maryland Transportation Authority may approve a third-tier contracting agreement: (a) the bidder/offeror must request in writing approval of each third-tier contract arrangement, and (b) the request must contain specifics as to why a third-tier contracting arrangement should be approved. These documents must be submitted with the bid/proposal in Part 2 of this DBE Participation Schedule.
- 6. For each DBE firm that is being used as supplier/wholesaler/regular dealer/broker/manufacturer, please follow these instructions for calculating the <u>amount of the subcontract for purposes of achieving the DBE participation goal:</u>
  - A. Is the firm certified as a broker of the products/supplies? If the answer is YES, please continue to Item C. If the answer is NO, please continue to Item B.
  - B. Is the firm certified as a supplier, wholesaler, regular dealer, or manufacturer of such products/supplies? If the answer is YES, continue to Item D. If the answer is NO, continue to Item C only if the DBE firm is certified to perform trucking/hauling services under NAICS Codes 484110, 484121, 484122, 484210, 484220 and 484230. If the answer is NO and the firm is not certified under these NAICS Codes, then no DBE participation credit will be given for the supply of these products.
  - C. For purposes of achieving the DBE participation goal, you may count only the amount of any reasonable fee that the DBE firm will receive for the provision of such products/supplies not the total subcontract amount or the value (or a percentage thereof) of such products and/or supplies. For Column 3 of the DBE Participation Schedule, please divide the amount of any reasonable fee that the DBE firm will receive for the provision of such products/services by the total Contract value and insert the percentage in Line 3.1.

# FEDERALLY-FUNDED CONTRACTS DBE PARTICIPATION SCHEDULE

## PART 1 – INSTRUCTIONS FOR DBE PARTICIPATION SCHEDULE

PAGE 2 OF 2

- D. Is the firm certified as a manufacturer (refer to the firm's NAICS Code and specific description of products/services) of the products/supplies to be provided? If the answer is NO, please continue to Item E. If the answer is YES, for purposes of achieving the DBE participation goal, you may count the total amount of the subcontract. For Column 3 of the DBE Participation Schedule, please divide the total amount of the subcontract by the total Contract value and insert the percentage in Line 3.1.
- E. Is the firm certified as a supplier, wholesaler and/or regular dealer? If the answer is YES and the DBE firm is furnishing and installing the materials <u>and</u> is certified to perform these services, please divide the total subcontract amount (including full value of supplies) by the total Contract value and insert the percentage in Line 3.1. If the answer is YES and the DBE firm is only being used as a supplier, wholesaler and/or regular dealer or is not certified to install the supplies/materials, for purposes of achieving the DBE participation goal, you may only count sixty percent (60%) of the value of the subcontract for these supplies/products (60% Rule). To apply the 60% Rule, first divide the amount of the subcontract for these supplies/products only (not installation) by the total Contract value. Then, multiply the result by sixty percent (60%) and insert the percentage in Line 3.2.
- 7. For each DBE firm that <u>is not</u> being used as a supplier/wholesaler/regular dealer/broker/manufacturer, to calculate the <u>amount of the subcontract for purposes of achieving the DBE participation goal</u>, divide the total amount of the subcontract by the total Contract value and insert the percentage in Line 3.1.

**Example:** \$2,500 (Total Subcontract Amount) ÷ \$10,000 (Total Contract Value) x 100 = 25%

- 8. Please note that for USDOT-funded projects, a DBE prime may count towards its DBE participation goal work performed by its own forces. Include information about the DBE prime in Part 2.
- 9. **WARNING:** The percentage of DBE participation, computed using the dollar amounts in Column 3 for all of the DBE firms listed in Part 2, MUST at least equal the DBE participation goal as set forth in MDOT DBE Form A Federally-Funded Contracts for this solicitation. If the bidder/offeror is unable to achieve the DBE participation goals, then the bidder/offeror must request a waiver in Form A or the bid will be deemed not responsive, or the proposal not susceptible of being selected for award. You may wish to use the Goal Worksheet shown below to assist you in calculating the percentage and confirming that you have met the applicable DBE participation goal.

GOAL WORKSHEET		
Total DBE Firm Participation (Add percentages in Column 3 for all DBE firms listed in DBE Participation Schedule)	(A)%	
The percentage amount in Box A above should be equal to the percentage amount in Box E below.		
Add <i>Countable</i> Subcontract Amounts (see 6 through 8 of Instructions) for all DBE firms listed in DBE Participation Schedule, and insert in Box B	(B) \$	
Insert the Total Contract Amount in Box C	(C) \$	
Divide Box B by Box C and Insert in Box D	(D) =	
Multiply Box D by 100 and insert in Box E	(E) =%	

# FEDERALLY-FUNDED CONTRACTS DBE PARTICIPATION SCHEDULE

# PART 2 – DBE PARTICIPATION SCHEDULE

PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL. IF THE BIDDER/OFFEROR FAILS TO ACCURATELY COMPLETE AND SUBMIT PART 2 WITH THE BID/PROPOSAL AS REQUIRED, THE BID SHALL BE DEEMED NOT RESPONSIVE OR THE PROPOSAL SHALL BE DEEMED NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD.

**PAGE** \_\_ OF \_\_\_

<b>Prime Contractor</b>	Project Description	Solicitation Number

LIST INFORMATION FOR EACH CERTIFIED DBE SUBCONTRACTOR YOU AGREE TO USE TO ACHIEVE THE DBE PARTICIPATION GOAL.

COLUMN 1	COLUMN 2	COLUMN 3
		Unless the bidder/offeror requested a waiver in MDOT DBE Form A – Federally Funded Contracts for this solicitation, the cumulative DBE participation for all DBE firms listed herein must equal at least the DBE participation goal set forth in Form A.
NAME OF DBE SUBCONTRACTOR AND TIER	CERTIFICATION NO. AND DBE CLASSIFICATION	FOR PURPOSES OF ACHIEVING THE DBE PARTICIPATION GOAL, refer to sections 6, 7 and 8 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the DBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the DBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.
	Certification Number:	3.1. TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR (STATE THIS PERCENTAGE AS A
	(If dually certified, check only one box.)	PERCENTAGE OF THE TOTAL CONTRACT VALUE- EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS, WHOLESALERS OR REGULAR DEALERS).
Please check if DBE firm is	African American-Owned	
a third-tier contractor (if applicable).	☐ Hispanic American- Owned	% (Percentage for purposes of
Please submit written documents in accordance with	Asian American-Owned	calculating achievement of DBE Participation
Section 5 of Part 1 -	☐ Women-Owned	goal)
Instructions	Other DBE Classification	3.2 TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR FOR ITEMS OF WORK WHERE THE DBE FIRM IS BEING USED AS A SUPPLIER, WHOLESALER AND/OR REGULAR DEALER) (STATE THE PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE AND THEN APPLY THE 60% RULE PER SECTION 6(E) IN PART 1 - INSTRUCTIONS).
		% Total percentage of Supplies/Products
		<u>x 60% (60% Rule)</u>
		% (Percentage for purposes of calculating achievement of DBE Participation goal)

# FEDERALLY-FUNDED CONTRACTS DBE PARTICIPATION SCHEDULE CONTINUATION SHEET

PAGE \_\_ OF \_\_\_

<b>Prime Contractor</b>	<b>Project Description</b>	Solicitation Number

#### LIST INFORMATION FOR EACH CERTIFIED DBE SUBCONTRACTOR YOU AGREE TO USE TO ACHIEVE THE DBE PARTICIPATION GOAL.

COLUMN 1	COLUMNIA	COLLINAL
COLUMN 1	COLUMN 2	COLUMN 3  Unless the bidder/offeror requested a waiver in MDOT  DBE Form A – Federally Funded Contracts for this solicitation, the cumulative DBE participation for all DBE firms listed herein must equal at least the DBE participation goal set forth in Form A.
NAME OF DBE SUBCONTRACTOR AND TIER	CERTIFICATION NO. AND DBE CLASSIFICATION	FOR PURPOSES OF ACHIEVING THE DBE PARTICIPATION GOAL, refer to sections 6, 7 and 8 in Part 1 - Instructions. State the percentage amount of the products/services in Line 3.1, except for those products or services where the DBE firm is being used as a wholesaler, supplier, or regular dealer. For items of work where the DBE firm is being used as a supplier, wholesaler and/or regular dealer, complete Line 3.2 using the 60% Rule.
	Certification Number:	3.1. TOTAL PERCENTAGE TO BE PAID TO THE
	(If dually certified, check only one box.)	SUBCONTRACTOR (STATE THIS PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE- EXCLUDING PRODUCTS/SERVICES FROM SUPPLIERS, WHOLESALERS OR REGULAR DEALERS).
☐ Please check if DBE firm is	☐ African American-Owned	
a third-tier contractor (if applicable).	☐ Hispanic American- Owned	% (Percentage for purposes of
Please submit written	Asian American-Owned	calculating achievement of DBE Participation
documents in accordance with Section 5 of Part 1 -	☐ Women-Owned	goal)
Instructions	Other DBE Classification	3.2 TOTAL PERCENTAGE TO BE PAID TO THE SUBCONTRACTOR FOR ITEMS OF WORK WHERE THE DBE FIRM IS BEING USED AS A SUPPLIER, WHOLESALER AND/OR REGULAR DEALER (STATE THE PERCENTAGE AS A PERCENTAGE OF THE TOTAL CONTRACT VALUE AND THEN APPLY THE 60% RULE PER SECTION 6(E) IN PART 1 - INSTRUCTIONS).  % Total percentage of Supplies/Products
		x60% (60% Rule)
		% (Percentage for purposes of calculating achievement of DBE Participation goal)

Please check if Continuation Sheets are attached.

### MDOT DBE FORM B FEDERALLY-FUNDED CONTRACTS DBE PARTICIPATION SCHEDULE

#### PART 3 – CERTIFICATION FOR DBE PARTICIPATION SCHEDULE

#### PARTS 2 AND 3 MUST BE INCLUDED WITH THE BID/PROPOSAL AS DIRECTED IN THE SOLICITATION.

I hereby affirm that I have reviewed the Products and Services Description (specific product that a firm is certified to provide or areas of work that a firm is certified to perform) set forth in the MDOT DBE Directory for each of the DBE firms listed in Part 2 of this DBE Form B for purposes of achieving the DBE participation goal that was identified in the DBE Form A that I submitted with this solicitation, and that the DBE firms listed are only performing those products/services/areas of work for which they are certified. I also hereby affirm that I have read and understand the form instructions set forth in Part 1 of this DBE Form B.

The undersigned Prime Contractor hereby certifies and agrees that it has fully complied with the State Minority Business Enterprise law, State Finance and Procurement Article §14-308(a)(2), Annotated Code of Maryland which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a bid or proposal and:

- (1) fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified minority business enterprise in its bid or proposal;
- (2) fail to notify the certified minority business enterprise before execution of the contract of its inclusion of the bid or proposal;
- (3) fail to use the certified minority business enterprise in the performance of the contract; or
- (4) pay the certified minority business enterprise solely for the use of its name in the bid or proposal.

I solemnly affirm under the penalties of perjury that the contents of Parts 2 and 3 of MDOT DBE Form B are true to the best of my knowledge, information and belief.

Company Name	Signature of Representative
Address	Printed Name and Title
City, State and Zip Code	Date

# FEDERALLY-FUNDED CONTRACTS OUTREACH EFFORTS COMPLIANCE STATEMENT

n conjunction with the offer/proposal submollowing:	nitted in response to Solicitation No	, I state the
1. Bidder/Offeror took the following efforts categories:	s to identify subcontracting opportunities in	these specific work
2. Attached to this form are copies of writte certified DBE firms for these subcontract of		ructions) used to solicit
3. Bidder/Offeror made the following atten	npts to personally contact the solicited DBE	E firms:
4. Please Check One:		
☐ This project does not involve bonding re☐ Bidder/Offeror assisted DBE firms to full EFFORTS)	•	s. (DESCRIBE
5. Please Check One:		
☐ Bidder/Offeror did attend the pre-bid/pre	e-proposal meeting/conference.	
☐ No pre-bid/pre-proposal meeting/conference	ence was held.	
☐ Bidder/Offeror did not attend the pre-bid	l/pre-proposal meeting/conference.	
Company Name	Signature of Representative	
Address	Printed Name and Title	
City, State and Zip Code	Date	

# MDOT DBE FORM D FEDERALLY-FUNDED CONTRACTS DBE SUBCONTRACTOR PROJECT PARTICIPATION AFFIDAVIT

IF THE BIDDER/OFFEROR FAILS TO RETURN THIS AFFIDAVIT WITHIN THE REQUIRED TIME, THE PROCUREMENT OFFICER MAY DETERMINE THAT THE BIDDER IS NOT RESPONSIBLE AND THEREFORE NOT ELIGIBLE FOR CONTRACT AWARD OR THAT THE PROPOSAL IS NOT SUSCEPTIBLE OF BEING SELECTED FOR AWARD. SUBMIT ONE FORM FOR EACH CERTIFIED DBE FIRM LISTED IN THE DBE PARTICIPATION SCHEDULE. BIDDERS/ OFFERORS ARE HIGHLY ENCOURGED TO SUBMIT FORM D PRIOR TO THE TEN (10) DAY DEADLINE.

Provided that		(Prime Contractor's Name) is awarded the Contract in such Prime Contractor will enter into a subcontract with	
conjunction with Solicitation	n No, such Prime	Contractor will enter into a subcontract with	
(Su	bcontractor's Name) committing to participation	on by the DBE firm(DBE Name)	
with MDOT Certification N	umber (if subcontractor pre	viously listed is also the DBE firm, please restate name and	
		or% (Total Subcontract Amount/ Percentage) for	
performing the following pro	oducts/services for the Contract:		
NAICS CODE	WORK ITEM, SPECIFICATION	DESCRIPTION OF SPECIFIC PRODUCTS	
NAICS CODE	NUMBER, LINE ITEMS OR WORK	AND/OR SERVICES	
	CATEGORIES (IF APPLICABLE)	AND/OR SERVICES	
	CHIEGORIES (II MITEICIDEE)		
colomnly offirm under the	nanalties of pariury that the information provide	led in this DBE Subcontractor Project Participation	
soleminy armin under the	penances of perjury that the information provid	icu iii uiis DDE Suocontractor Froject Farticipation	

I solemnly affirm under the penalties of perjury that the information provided in this DBE Subcontractor Project Participation Affidavit is true to the best of my knowledge, information and belief. I acknowledge that, for purposes of determining the accuracy of the information provided herein, the Procurement Officer may request additional information, including, without limitation, copies of the subcontract agreements and quotes.

PRIME CONTRACTOR	SUBCONTRACTOR (SECOND-TIER)	SUBCONTRACTOR (THIRD-TIER)
Signature of Representative:	Signature of Representative:	Signature of Representative:
Printed Name and Title:	Printed Name and Title:	Printed Name and Title:
	F: 1 17	
Firm's Name:	Firm's Name:	Firm's Name:
Federal Identification Number:	Federal Identification Number:	Federal Identification Number:
Address:	Address:	Address:
Telephone:	Telephone:	Telephone:
Date:	Date:	Date:

IF DBE FIRM IS A THIRD-TIER SUBCONTRACTOR, THIS FORM MUST ALSO BE EXECUTED BY THE SECOND-TIER SUBCONTRACTOR THAT HAS THE SUBCONTRACT AGREEMENT WITH THE DBE FIRM.

This form is to be completed monthly by the prime contractor.

### **Attachment D-5**

#### Maryland Department of Information Technology Disadvantaged Business Enterprise Participation Prime Contractor Paid/Unpaid DBE Invoice Report

Report #:	Contract #.
	Contracting Unit:
Reporting Period (Month/Year):	Contract Amount:
(11211111 1 var).	DBE Subcontract Amt:
Report is due to the DBE Officer by the $10^{ m th}$ of the month	Project Begin Date:
ollowing the month the services were provided.	Project End Date:
onowing the month the services were provided.	Services Provided:
T 4 TO 1 4 *	Scrvices i rovided.
Note: Please number reports in sequence	L
Diament Complete states	Contact Domesia
Prime Contractor:	Contact Person:
\ d.d	
Address:	
74	State: ZIP:
City:	State: ZIP:
Phone: FAX:	P 11.
Phone: FAX:	Email:
Uhaantus stan Nama.	Contact Descent
Subcontractor Name:	Contact Person:
Name.	
Phone: FAX:	
Subcontractor Services Provided:	
	List dates and amounts of any outstanding invoices:
List all payments made to DBE subcontractor	List dates and amounts of any outstanding invoices:
named above	Invoice # Amount
luring this reporting period:	1. Amount
<u>Invoice#</u> <u>Amount</u>	1.
•	2
	2.
) /•	3.
	3.
<b>.</b>	4.
	<b>4.</b>
	Total Dollars Unpaid: \$
	1 Total Dollars Ulibaid: 5
Total Dollars Paid: \$	<b>F</b>

(ADDRESS, ROOM NUMBER)

(CITY, STATE ZIP)

(EMAIL ADDRESS)

(ADDRESS, ROOM NUMBER)

(EMAIL ADDRESS) mailto:

(CITY, STATE ZIP)

## **ATTACHMENT D-6**

### Disadvantaged Business Enterprise Participation Subcontractor Paid/Unpaid DBE Invoice Report

Report#:	Contra Contra	act # acting Unit:	
Reporting Period (Month/Year):	DBE S	Subcontract Amount:	
Report is due by the 10 <sup>th</sup> of the month following the month the services were performed.	Projec	t Begin Date: t End Date: es Provided:	
	•		
DBE Subcontractor Name:			
MDOT Certification #:			
Contact Person:		Email:	
Address:	T		
City: Baltimore		State:	ZIP:
Phone:	FAX:		
Subcontractor Services Provided:			
List all payments received from Prime Contractor during reporting period indicated above.	List da days ol	ites and amounts of any unp	aid invoices over 30
Invoice Amt Date	uays of	Invoice Amt	<u>Date</u>
1.	1.		
2.	2.		
3.	3.		
Total Dollars Paid: \$	Total I	Oollars Unpaid: \$	
Prime Contractor:		Contact Person:	
**Return one copy of this form to the following address (electr			
	onic copy v	with signature & date is pref	erred):
(TO MANAGER OF APPLICABLE POC NAME,	(TO P	ROCUREMENT OFFIC	ER OR
(TO MANAGER OF APPLICABLE POC NAME, TITLE)	(TO P APPL	ROCUREMENT OFFICICABLE POC NAME, T	ER OR
(TO MANAGER OF APPLICABLE POC NAME, TITLE) (AGENCY NAME)	(TO P APPL (AGE	ROCUREMENT OFFIC ICABLE POC NAME, T NCY NAME)	ER OR TTLE)
(TO MANAGER OF APPLICABLE POC NAME, TITLE) (AGENCY NAME) (ADDRESS, ROOM NUMBER)	(TO P APPL (AGE (ADD	ROCUREMENT OFFIC ICABLE POC NAME, T NCY NAME) RESS, ROOM NUMBE	ER OR TTLE)
(TO MANAGER OF APPLICABLE POC NAME, TITLE) (AGENCY NAME)	(TO P APPL (AGE (ADD (CITY	ROCUREMENT OFFIC ICABLE POC NAME, T NCY NAME)	ER OR TTLE)
(TO MANAGER OF APPLICABLE POC NAME, TITLE) (AGENCY NAME) (ADDRESS, ROOM NUMBER) (CITY, STATE ZIP)	(TO P APPL (AGE (ADD (CITY	ROCUREMENT OFFIC ICABLE POC NAME, T NCY NAME) RESS, ROOM NUMBE (, STATE ZIP) IL ADDRESS)	ER OR TTLE)
(TO MANAGER OF APPLICABLE POC NAME, TITLE) (AGENCY NAME) (ADDRESS, ROOM NUMBER) (CITY, STATE ZIP)	(TO P APPL (AGE (ADD (CITY (EMA mailto	ROCUREMENT OFFIC ICABLE POC NAME, T NCY NAME) RESS, ROOM NUMBE (, STATE ZIP) IL ADDRESS)	ER OR TTLE)

# **DBE ATTACHMENT D-7**

#### MINORITY CONTRACTOR UNAVAILABILITY CERTIFICATE

Section I (to be completed by PRIME CONTRACTOR)						
I hereby certify that the firm ofName of Prime Contractor)						
		Name of	Prime Contracto	r)		
located at(Number)	(Street)		(City)		(State) (Zip)	,
					, , , , , , , , , , , , , , , , , , , ,	
on(Date	contacted o	ertified disadvanta	aged business er	terprise,(Nat	ne of Disadvantaged F	Rusiness)
					ne or Bisua vantagea i	Justiness)
	located	at	(Street)	(City)	(State)	, (Zip)
		(Ivuilibei)	(Silect)	(City)	(State)	(Zip)
seeking to obtain a b	id for work/service for	or project number_		, project	name	
Indicate the type of bid sought, The Disadvantaged business enterprise identified above is either unavailable for the work /service in relation to project number, or is unable to prepare a bid for the following reasons(s):						
The statements contained above are, to the best of my knowledge and belief, true and accurate.						
	(Name)			(Title	)	
(Number	(Street)	(City)	(Star	e)	(Zip)	
	(Sign	ature)			(Date)	

Note: Certified Disadvantaged business enterprise must complete Section II

Section II (to be completed by CERTIF	TED DISADVANTA	AGED BUSINESS	ENTERPRISE)	
I hereby certify that the firm of			DBE Cer	rt.#
		(Name of DBE Fi	rm)	
located at				
(Number)	(Street)	(City)	(State)	(Zip)
was offered the opportunity to bid on proje	ect number	, O	N	
			(D	Pate)
(Prime Contractor's Name)	(Prime Contractor C	Official's Name) (7	Title)	
The statements contained in Section I and Section II of this document are, to the best of my knowledge and belief, true and accurate.				
(Name)		(Title)	(Ph	one)
(Sig	gnature)		(Fa	ax Number)

#### ATTACHMENT 3 – TASK ORDER AGREEMENT

#### CATS+ TORFP# J02B4400002 OF MASTER CONTRACT #060B2490023

This Task Order Agreement ("TO Agreement") is made this day of Month, 2014 by and between Task Order Contractor (TO Contractor) and the STATE OF MARYLAND, State Highway Administration.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
  - a. "Agency" means the State Highway Administration, as identified in the CATS+ TORFP # J02B4400002.
  - b. "CATS+ TORFP" means the Task Order Request for Proposals # J02B4400002, dated January 23, 2014, including any addenda.
  - c. "Master Contract" means the CATS+ Master Contract between the Maryland Department of Information Technology and TO Contractor dated April 22, 2013.
  - d. "TO Procurement Officer" means Trisha O'Neal. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
  - e. "TO Agreement" means this signed TO Agreement between the State Highway Administration and TO Contractor.
  - f. "TO Contractor" means the CATS+ Master Contractor awarded this TO Agreement, whose principal business address is
  - g. "TO Manager" means Morteza Tadayon of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
  - h. "TO Technical Proposal" means the TO Contractor's technical response to the CATS+ TORFP dated date of TO Technical Proposal.
  - i. "TO Financial Proposal" means the TO Contractor's financial response to the CATS+ TORFP dated date of TO Financial Proposal.
  - j. "TO Proposal" collectively refers to the TO Technical Proposal and TO Financial Proposal.
- 2. Scope of Work
- 2.1 This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supercede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS+ TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:
  - a. The TO Agreement,
  - b. Exhibit A CATS+ TORFP
  - c. Exhibit B TO Technical Proposal
  - d. Exhibit C TO Financial Proposal
- 2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person

shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this Section. Except as otherwise provided in this TO Agreement, if any change under this Section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this Section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this Section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this Section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.

#### 3. Time for Performance

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS+ TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of 5 years, commencing on the date of Notice to Proceed and terminating on Month Day, Year.

- 4. Consideration and Payment
- 4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS+ TORFP and shall not exceed the total amount of the task order. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS+ TORFP, but no later than thirty (30) days after the Agency's receipt of an invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer. IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

	TO Contractor Name
By: Type or Print TO Contractor POC	Date
Witness:	

## STATE OF MARYLAND, State Highway Administration

By: Thomas P. Hickey, Director Office of Procurement	Date	
Witness:		

# ATTACHMENT 4 – CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

- A) "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- B) "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, Contractor, consultant, or subcontractor or sub-consultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.
- C) The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.
- D) The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):
- E) The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:	By:	
	(Authorized Representative and Affiant)	

SUBMIT AS A .PDF FILE WITH TO TECHNICAL PROPOSAL

# ATTACHMENT 5 – LABOR CATEGORY PERSONNEL RESUME SUMMARY

#### **INSTRUCTIONS:**

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 060B2490023.
- 2. Only labor categories proposed in the Master Contractors Financial Proposal may be proposed under the CATS+ TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements. This summary is required at the time of the interview.

For example: If you propose John Smith, who is your subcontractor, and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as three months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement; in this case, three months.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

## ATTACHMENT 5 – LABOR CATEGORY PERSONNEL RESUME SUMMARY (CONTINUED)

Proposed Individual's Name/Company:	How does the proposed requirement?	d individual meet each
LABOR CATEGORY TITLE – (	SERT CATS+ LABOR CATEG	GORY NAME)
Education: (Insert the education description from: a. The CATS+ RFP from Section 2.10 for the appl labor category b. The minimum qualifications and required certific Section 2.11 of this TORFP		
Experience: (Insert the experience description from: a. The CATS+ RFP from Section 2.10 for the appl labor category b. The minimum qualifications and required certific Section 2.11 of this TORFP  Provide dates in the form of MM/YY to MM/YY		
Duties: (Insert the duties description from the CATS+ RFP fill Section 2.10 for the applicable labor category.)	n	
The information provided on this form for this la	or class is true and correct to the	best of my knowledge:
Contractor's Contract Administrator:		
Signature	Date	
Proposed Individual:		
Signature	Date	

SUBMIT WITH TO TECHNICAL PROPOSAL

# ATTACHMENT 6 – NOTICE TO PROCEED (SAMPLE)

# Month Day, Year

TO Contractor Name TO Contractor Mailing Address
Re: CATS+ Task Order Agreement # J02B4400002
Dear TO Contractor Contact:
This letter is your official Notice to Proceed as of Month Day, Year, for the above-referenced Task Order Agreement. Mr. / Ms of (Agency Name) will serve as the TO Manager and your contact person on this Task Order. He / She can be reached at telephone
Enclosed is an original, fully executed Task Order Agreement and purchase order.
Sincerely,
Trisha O'Neal
Task Order Procurement Officer
Enclosures (2)
cc: Morteza Tadayon
Procurement Liaison Office, Department of Information Technology
Project Management Office, Department of Information Technology

# ATTACHMENT 7 – AGENCY RECEIPT OF DELIVERABLE FORM

I acknowledge receipt of the following:	
TORFP Title: GIS Data and Cartographic Su	ipport Resources
TO Agreement Number: # J02B4400002	
Title of Deliverable:	
TORFP Reference Section #	
Deliverable Reference ID #	
Name of TO Manager: Morteza Tada	yon
TO Manager Signature	Date Signed
Name of TO Contractor's Project Manager:	
TO Contractor's Project Manager Signature	Date Signed

SUBMIT AS REQUIRED IN THE TORFP.

#### ATTACHMENT 8 – AGENCY ACCEPTANCE OF DELIVERABLE FORM

Agency Name: State Highway Administration
TORFP Title: GIS Data and Cartographic Support Resources
TO Manager: Morteza Tadayon410-545-5511

To:

The following deliverable, as required by TO Agreement # J02B4400002, has been received and reviewed in accordance with the TORFP.
Title of deliverable:

TORFP Contract Reference Number: Section # \_\_\_\_\_\_

Deliverable Reference ID # \_\_\_\_\_

This deliverable:

Is accepted as delivered.

Is rejected for the reason(s) indicated below.

REASON(S) FOR REJECTING DELIVERABLE:

OTHER COMMENTS:

TO Manager Signature

Date Signed

ISSUED BY THE TO MANAGER AS REQUIRED IN THE TORFP.

#### **ATTACHMENT 9 – NON-DISCLOSURE AGREEMENT (OFFEROR)**

This Non- Disclosure Agreement (the "Agreement") is made this \_\_\_\_ day of \_\_\_\_\_ 200\_, by and between \_\_\_\_ (hereinafter referred to as "the OFFEROR") and the State of Maryland (hereinafter referred to as "the State").

OFFEROR warrants and represents that it intends to submit a TO Proposal in response to CATS+ TORFP # J02B4400002 for GIS Data Development. In order for the OFFEROR to submit a TO Proposal, it will be necessary for the State to provide the OFFEROR with access to certain confidential information including, but not limited, to \_\_\_\_\_\_\_. All such information provided by the State shall be considered Confidential Information regardless of the form, format, or media upon which or in which such information is contained or provided, regardless of whether it is oral, written, electronic, or any other form, and regardless of whether the information is marked as "Confidential Information". As a condition for its receipt and access to the Confidential Information described above, the OFFEROR agrees as follows:

- 1. OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confidential Information received, except in connection with the preparation of its TO Proposal.
- 2. Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy of this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee or agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabilities set forth herein that are applicable to the OFFEROR.
- 3. OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice of recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to Trisha O'Neal, Maryland Department of Transportation on or before the due date for Proposals.
- 4. OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State and agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents to personal jurisdiction in the Maryland State Courts.
- 5. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employee or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents of OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 6. This Agreement shall be governed by the laws of the State of Maryland.
- 7. OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact in connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject to a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
- 8. The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms and conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.

FFEROR:	BY:	
NAME:	TITLE:	
ADDRESS:		

SUBMIT AS REQUIRED IN THE TORFP

# ATTACHMENT 10 – NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made as of this day of	_, 200			
by and between the State of Maryland ("the State"), acting by and through its State Highway Administration (the				
"Department"), and ("TO Contractor"), a corporation with its principal business office located	ed at			
and its principal office in Maryland located at				
RECITAL S				

WHEREAS, the TO Contractor has been awarded a Task Order Agreement (the "TO Agreement") for GIS Data and Cartographic Support Resources TORFP No. J02B4400002 dated January 23, 2014, (the "TORFP) issued under the Consulting and Technical Services procurement issued by the Department, Project Number 060B2490023; and

**WHEREAS**, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for the State to provide the TO Contractor and the TO Contractor's employees and agents (collectively the "TO Contractor's Personnel") with access to certain confidential information regarding this project (the "Confidential Information").

**NOW, THEREFORE,** in consideration of being given access to the Confidential Information in connection with the TORFP and the TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, the parties do hereby agree as follows:

- Confidential Information means any and all information provided by or made available by the State to the TO
  Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the
  Confidential Information is provided and regardless of whether any such Confidential Information is marked as such.
  Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes
  from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of
  by the State in relation to the TO Agreement.
- 2. TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
- 3. If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
- 4. TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.
- 5. TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).
- 6. TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care, custody, control or possession upon request of the Department or on termination of the TO Agreement.
- 7. A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO Agreement between the TO Contractor and the State.
- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary

damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the TO Contractor's Personnel for a failure to comply with the requirements of this Agreement. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor or any of the TO Contractor's Personnel to comply with the requirements of this Agreement, the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.

- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:

TO Contractor/TO Contractor's Personnel.

- a. This Agreement shall be governed by the laws of the State of Maryland;
- b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State:
- c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
- d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;

State Highway Administration.

- e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
- f. The Recitals are not merely prefatory but are an integral part hereof.

to contractor/10 contractor s reisonner.	State Highway Administration.
Name:	Name:
Title:	Title:
Date:	Date:

SUBMIT AS REQUIRED IN THE TORFP

# EXHIBIT A TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent	Signature	Date
		_
		_

## ATTACHMENT 11 – TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS+ Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS+ master contract. Requirements for TO management can be found in the CATS+ master contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the **Checklist Due Date** below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to contractoversight.doit@maryland.gov with the TO number in the subject line.

Master Contractor Contact / Phone:  Procuring State Agency Name:  TO Title:  TO Number:  TO Type (Fixed Price, T&M, or Both):  Checklist Issue Date:  Checklist Due Date:  Section 1 – Task Orders with Invoices Linked to Deliverables  A) Was the original TORFP (Task Order Request for Proposals) structured to link invoice payments to distinct deliverables with specific acceptance criteria?  Yes No (If no, skip to Section 2.)  B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial Proposal?
TO Title: TO Number: TO Type (Fixed Price, T&M, or Both): Checklist Issue Date: Checklist Due Date:  Section 1 – Task Orders with Invoices Linked to Deliverables  A) Was the original TORFP (Task Order Request for Proposals) structured to link invoice payments to distinct deliverables with specific acceptance criteria?  Yes No (If no, skip to Section 2.)  B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial
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Proposal?
Yes No (If no, explain why)
C) Is the deliverable acceptance process being adhered to as defined in the TORFP?
Yes No (If no, explain why)
Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials
A) If the TO involves material costs, are material costs passed to the agency without markup by the Master Contractor?
Yes No (If no, explain why)
B) Are labor rates the same or less than the rates proposed in the accepted Financial Proposal?
Yes No (If no, explain why)
C) Is the Master Contractor providing timesheets or other appropriate documentation to support invoices?
Yes   No   (If no, explain why)
Section 3 – Substitution of Personnel
A) Has there been any substitution of personnel?
Yes No (If no, skip to Section 4.)
B) Did the Master Contractor request each personnel substitution in writing?
Yes No (If no, explain why)
C) Does each accepted substitution possess equivalent or better education, experience and qualifications than incumbent personnel?

D) Was the substitute approved by the agency in writing?
Yes No (If no, explain why)
Section 4 – DBE Participation
A) What is the DBE goal as a percentage of the TO value? (If there is no DBE goal, skip to Section 5)
%
B) Are DBE reports D-5 and D-6 submitted monthly?
Yes No (If no, explain why)
C) What is the actual DBE percentage to date? (divide the dollar amount paid to date to the DBE by the total amount paid to date on the TO) %
(Example - \$3,000 was paid to date to the DBE sub-contractor; \$10,000 was paid to date on the TO; the DBE percentage is $30\%$ (3,000 $\div$ 10,000 = 0.30))
D) Is this consistent with the planned DBE percentage at this stage of the project?  Yes No (If no, explain why)
E) Has the Master Contractor expressed difficulty with meeting the DBE goal?  Yes No
(If yes, explain the circumstances and any planned corrective actions)
Section 5 – TO Change Management
A) Is there a written change management procedure applicable to this TO?
Yes   No   (If no, explain why)
B) Does the change management procedure include the following?
Yes ☐ No ☐ Sections for change description, justification, and sign-off Yes ☐ No ☐ Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements) Yes ☐ No ☐ A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)
C) Have any change orders been executed?
Yes No
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)
D) Is the change management procedure being followed?
Yes No (If no, explain why)

# ATTACHMENT 12 – LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No.			_
Name of Contractor			
Address			_
City	State	Zip Code	<del>-</del>
The Undersigned, being Contract is exempt from Bidder/Offerd Bidder/Offerd Bidder/Offerd	an authorized representative of to Maryland's Living Wage Law for is a nonprofit organization or is a public service company or employs 10 or fewer employed or employs more than 10 employ	the above named Contractor, her for the following reasons: (check es and the proposed contract values)	all that apply) ue is less than \$500,000
commitment to comply if required, to submit all stated contract. The Bid living wage rate in effect ensure that its Subcontracemployees who are subjuggrees to comply with, a of the contract and all su	ring Wage Contract eing an authorized representative with Title 18, State Finance and I payroll reports to the Commissi der/Offeror agrees to pay covere et at the time service is provided to actors who are not exempt also pay ect to the living wage for hours so and ensure its Subcontractors con absequent renewal periods, include and Industry, automatically upon	Procurement Article, Annotated oner of Labor and Industry with d employees who are subject to for hours spent on State contract ay the required living wage rate spent on a State contract for service, the rate requirements ding any increases in the wage rate.	Code of Maryland and, regard to the above living wage at least the activities, and to to their covered ices. The Contractor during the initial term ate established by the
for the following reason  All employee employee's time All employee duration of the S	e(s) proposed to work on the State	e contract will spend less than or State contract; e contract will be 17 years of age	ne-half of the e or younger during the
	abor and Industry reserves the rig		d other data that the
Name of Authorized Re	presentative:		
Signature of Authorized	Representative:		
Date:	Γitle:		
Witness Name (Typed o	Title: or Printed):		
Witness Signature & Da	ıte:		

# ATTACHMENT 13 - CERTIFICATION REGARDING INVESTMENTS IN IRAN

Authority: State Finance & Procurement, §§17-701 – 17-707, Annotated Code of Maryland [Chapter 447, Laws of 2012].

**List:** The Investment Activities in Iran list identifies companies that the Board of Public Works has found to engage in investment activities in Iran; those companies may not participate in procurements with a public body in the State. "Engaging in investment activities in Iran" means:

Providing goods or services of at least \$20 million in the energy sector of Iran; or

For financial institutions, extending credit of at least \$20 million to another person for at least 45 days if the person is on the Investment Activities In Iran list and will use the credit to provide goods or services in the energy of Iran.

The Investment Activities in Iran list is located at: www.bpw.state.md.us

**Rule:** A company listed on the Investment Activities In Iran list is ineligible to bid on, submit a proposal for, or renew a contract for goods and services with a State Agency or any public body of the State. Also ineligible are any parent, successor, subunit, direct or indirect subsidiary of, or any entity under common ownership or control of, any listed company.

NOTE: This law applies only to new contracts and to contract renewals. The law does not require an Agency to terminate an existing contract with a listed company.

#### CERTIFICATION REGARDING INVESTMENTS IN IRAN

The undersigned certifies that, in accordance with State Finance & Procurement Article, §17-705:

- (i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and
- (ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, §17-702.

The undersigned is unable make the above certification regarding its investment activities in Iran due to the following activities:

Name of Authorized Represent	itive:					
Signature of Authorized Representative:						
Date: Title:						
Witness Name (Typed or Printe	d):					
Witness Signature and Date:						

# ATTACHMENT 14 - CRIMINAL BACKGROUND CHECK AFFIDAVIT

#### AUTHORIZED REPRESENTATIVE

I HEREE	SY AFFIRM THAT:	
(Cont	<u>ractor)</u> and that I <sub>1</sub>	and the duly authorized representative of possess the legal authority to make this Affidavit on behalf of myself and
the busin	ess for which I am acting.	
A.	I hereby affirm thatand Operational Security	(Contractor) has complied with Section 2.13, Premises requirements of Contract Number J02B4400002.
B.	(Agency) with a summar working on contract J021 passed all of the backgro Contractor hereby agrees	(Contractor) has provided y of the security clearance results for all of the candidates that will be 34400002 (Title and Number) and all of these candidates have successfully und checks required under Section 2.12 of Contract Number J02B4400002 to provide security clearance results for any additional candidates at least e date the candidate commences work on this contract.
CONTEN		O AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE TARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE,
Master C	ontractor	
Typed Na	ame	
Signature	·	
Date		

# **ATTACHMENT 15 – PERFORMANCE EVALUATION**

DEPENDABILITY			Far Exce	eds.	Exce	eds	Meets	В	elow	Far Belo	W	Raw Score
Lateness, Punctuality			5	cus			3	2		1	vv	+
Compliance with TO Manager	·'c		5				3	2		1		+
Requirements for Pre-Approva		eave	3					_		1		'
							Tota	1 R	aw Scor	re		=
Total Raw Score	10					6 -	5	4	- 3		2	II.
Rating for Dependability	Far l	Exceeds	Exe	ceeds		Me	eets	В	elow		Far	Below
INITIATIVE			Far		Exce	eds	Meets	В	elow	Far		Raw
			Exc	eeds						Belo	W	Score
Contribution			5		4		3	2		1		+
Advancement in the field			5		4		3	2		1		+
								otal	Raw So	core		=
Total Raw Score	10 -		8 –			6 -		4	- 3		2	
Rating for Initiative		Exceeds		ceeds	s Meets			Below		1	Far	Below
INTERPERSONAL RELAT	IONS	SHIPS	Far		Exce	eds	Meets	В	elow	Far		Raw
			Exc	eeds				_	Below		W	Score
Customer Service			5				3	2		1		+
Communication			5		4		3	2		1		+
Cooperation							3	2		1		+
Tact							3	2	1			+
Adaptability to Change			5 4 3						+			
	T		1		- 1			_	aw Sco	re		=
Total Raw Score	21 -	20	19	- 17		16	- 13	12 - 8			7 - 5	5
Rating for Interpersonal Relationships	Far l	Exceeds	Exe	ceeds		Me	eets	В	elow		Far Below	
WORK HABITS			Far		Exce	eds	Meets	В	elow	Far		Raw
			Exc	eeds						Belo	W	Score
Meeting Target & Timetables			5		4		3	2		1		+
Communication with TO Man	ager		5		4		3	2		1		+
Use of Time		5		4		3	2		1		+	
Organization of Work Environment			5				3	2		1		+
	1	Гээ				1		al Raw Score			=	
Total Raw Score		20 - 18		17 -					9-6			4
Rating for Work Habits		Far Exce	eeds	Exc	eeds		Meets		Below		Fai	r Below

JOB KNOWLEDGE			eeds	Excee	ds	Meets	Below	Far Belo	W	Raw Score
Policies, Procedures, Practices			5			3	2	1		+
Organizational Skills		5		4		3	2	1		+
Equipment / Technology		5		4		3	2	1		+
Terminology		5		4		3	2	1		+
						Total l	Raw Score			= '
Total Raw Score	20 - 18		7 - 14		13	- 10	9 - 6		5 - 4	
Rating for Job	Far Exceeds	Е	exceeds	S	Me	eets	Below		Far	Below
Knowledge										
JOB QUALITY		Far		Excee	ds	Meets	Below	Far		Raw
		Exc	eeds					Belo	W	Score
Timely Completion of Ass	ignments	5 4			3	2 1			+	
Problem Solving		5		4		3	2 1			+
Accuracy		5		4		3	2 1			+
Work Process / Product / S	ervices	5 4		4		3	2	1		+
Working Under Pressure		5 4			3	2 1			+	
						Total 1	Raw Score			=
Total Raw Score 25	5 - 23	22 -	18	1	7 -	13	12 - 8		7 - 5	
Rating for Job Fa	ar Exceeds	Exce	eeds	1	Mee	ts	Below F		Far l	Below
Quality										
JOB QUANTITY		Far		Excee	ds	Meets	Below	Far		Raw
		Exceeds						Below		Score
Volume of Work		5		4		3	3 2			+
						Total R	Raw Score			=
Total Raw Score	5	V	4			3	2		1	
Rating for Job Quantity	Far Exce	eds	Exce	eds		Meets	Below		Fai	Below

	Evaluation				
DEPENDABILITY	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Lateness, Punctuality	No lateness, always punctual		Consistently punctual, an occasional lateness with no impact upon operations	Inconsistent in punctuality, or latenesses have impact upon operations	Frequently not punctual, or latenesses have adverse impact upon operations
Compliance with TO Manager's Requirements for Pre-Approval of Leave	Always complies with TO Manager's requiremen ts for pre- approval of leave		Usually complies with TO Manager's requirements	Inconsistent in compliance with requirements; minor violations of requirements	Frequently does not comply with requirements; several minor violations or a major infraction of requirements

	Evaluation					
INITIATIVE	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards	
Contribution	Always participates in problem solving and/or making operational improveme nts; contributes constructive ideas and suggestions that have major impact	Consistently participates in problem solving and/or making operational improvements; con-tributes constructive ideas and suggestions that are implemented	Frequently participates in problem solving and/or making operational improvements; contributes ideas and suggestions	Occasionally participates in problem solving and/or making operational improvements; rarely contributes ideas and suggestions	Rarely participates in problem solving and/or making operational improvements; never contributes ideas and suggestions	
Advancement in the Field	Has applied concepts learned in training to improve operations of the organization /unit	Anticipates new technology or processes and plans training to improve knowledge and skills	Pursues training to maintain current certifications in technology or processes	Does not pursue training or learning new technology or processes but accepts training if assigned	Declines offers for training or to learn new technology or processes	

INTERPERSON AL	Evaluation				
RELATIONSHI PS	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Customer Service	Consistently goes beyond the requirements to ensure that customer needs are met; consistently anticipates service needs of customers; consistently provides additional information or aid without request	Frequently goes beyond the requirements to en- sure that customer needs are met; frequently anticipates service needs of customers; frequently provides additional information or aid without request	Always courteous and congenial with external and internal customers; provides requested assistance and information to others in a prompt and courteous manner	Marginally courteous; provides requested assistance and information to others in a less than prompt or courteous manner	Occasionally discourteous; occasionally does not provide assistance and information to others in a prompt or courteous manner
Communication	Facilitates clear and effective communicatio n among involved parties; accurately interprets and transmits communicatio ns	Communicat es clearly and concisely with a high degree of accuracy	Communicat es openly; participates in team discussions	Rarely communicates openly; rarely participates in team discussion	Communicates ineffectively and unclearly

		Actively	Reluctantly	Uncooperative
		cooperates	cooperates	with others to
		with others	with others to	achieve goals of
		to achieve	achieve goals	the
		goals of the	of the	organization;
		organization;	organization;	resistant to
		readily	reluctantly	direction from
		accepts	accepts	supervisors;
		direction	direction from	rarely supports
		from	supervisors;	team leader;
		supervisors;	minimally	seldom
Cooperation		supports	supports team	develops and
		team leader;	leader; rarely	maintains co-
		develops and	develops and	operative
		maintains	maintains co-	working
		cooperative	operative	relationships
		working	working	with team <u>or</u>
		relationships	relationships	with others
		with team	with team <u>or</u>	inside and
		and with	with others	outside the
		others inside	inside and	work unit
		and outside	outside the	
		the work unit	work unit	

NEEDDEDGON	Evaluat	ion			
INTERPERSON AL RELATIONSHI PS (Continued)	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Tact			Consistently polite, respectful of others; considers the viewpoints of others; has a positive effect on people	Marginally polite and respectful; reluctantly considers the viewpoint of others	Rude and disrespectful; infrequently considers viewpoint of others; has a negative effect on people

Adaptability To Change	Presents positive out- look on changes and adjustments to work assignments or procedures; always includes suggestions or solutions as part of constructive criticism; motivation and productivity unaffected by unanticipated changes	Readily accepts change and adjustments to work assignments or procedures; usually makes suggestions or solutions as part of constructive criticism; motivation and productivity minimally affected by unanticipate	Accepts changes and adjustments to work assignments or procedures; criticizes constructivel y; cooperative in dealing with unanticipate d changes	Does not easily accept changes and adjustments to work assignments or procedures; criticism not always constructive; not generally cooperative in dealing with unanticipated changes	Resistant to changes and adjustments to work; criticisms are not warranted; uncooperative in dealing with unanticipated changes
	Changes	d changes			

	Evaluation				
WORK HABITS	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards
Meeting Targets & Timetables	Performs at levels better than targets; early with timetables and deadlines	Always meets targets, timetables and deadlines; always prompt and prepared for meetings and other scheduled events	Consistently meets targets, timetables and deadlines; consistently prompt and prepared for meetings and other scheduled events	Inconsistent in meeting targets, timetables or deadlines; inconsistent in promptness or preparation for meetings or other scheduled events	Frequently does not meet targets, timetables, or deadlines; frequently lacks promptness or preparation for meetings or other scheduled events
Communicat ion with TO Manager	Anticipates development s or delays making appropriate adjustments; works independently with little or no supervision	Always keeps TO Manager informed of key developments; responds quickly and appropriately to unanticipated delays or developments; works independently with minimal supervision	Consistently keeps TO Manager informed of key developments and/or delays; responds to routine developments appropriately; works with general supervision	Inconsistent in keeping TO Manager informed of delays or developments; some routine developments require supervisory guidance; requires close supervision	Frequently does not keep TO Manager informed of developments or delays; routine developments often require supervisory guidance; requires constant supervision
Use of Time	Completes all regular assigned work plus additional assignments; plans productive activities in advance to fill any idle time	Usually completes additional assigned work and completes all regularly assigned duties; finds productive activities to fill any idle time	Completes all assigned work in time allocated; use of idle time does not interfere with work of others	Inconsistent in completing assigned work in time allocated; seldom completes additional tasks	Frequently does not perform regularly assigned work in time allocated; use of idle time negatively impacts work

	Always	Consistently	Inconsistent in	Frequently
	maintains	maintains clean,	maintaining	does not
	clean,	organized work	clean,	maintain clean,
	organized	environment;	organized work	organized
	work	consistently	environment;	work
	environment;	practices and	inconsistent in	environment;
	always	maintains safe	practicing or	frequently
Organization	practices,	work habits;	maintaining	does not
of Work	maintains	consistently	safe work	practice safe
Environment	and	maintains and	habits;	work habits;
Environment	promotes	cares for	inconsistent in	frequently
	safe work	equipment	properly	does not
	habits;	properly	maintaining <u>or</u>	properly
	always		caring for	maintain <u>or</u>
	properly		equipment	care for
	maintains			equipment
	and cares for			
	equipment			

JOB	Evaluation				
KNOWLED GE	Far Exceeds Standards	Exceeds Standards	Meets Standard s	Below Standards	Far Below Standards
Policies/ Procedures/ Practices	Appropriately uses and interprets correct policies, procedures, and practices and frequently makes recommendations to improve them	Appropriately uses and interprets correct policies, procedures, and practices and occasionally makes recommendati ons to improve them	Appropri ately uses correct policies, procedur es, and practices	Inconsistently uses correct policies, procedures, and practices	Rarely uses correct policies, procedures, and practices
Organizationa 1 Skills	Systematically and innovatively manages activities, information and resources and makes recommendations for improvement	Systematically manages activities, information and resources and makes some recommendati ons for improvement	Proficien tly manages activities, informati on and resources	Ineffectively manages some activities, information and resources	Rarely manages activities, information and resources
Equipment/ Technology	Develops and uses innovative applications of equipment/technol ogy	Familiar with and appropriately uses equipment/tec hnology	Basic familiarit y with equipme nt/techno logy	Some understanding of the administration's or unit's equipment/ technology	Little or no understanding of the administration's or unit's equipment/technol ogy
Terminology	Appropriately uses and clearly explains terminology of the administration and unit; keeps abreast of new concepts and terminology	Familiar with and appropriately uses terminology of the administration and unit	Basic familiarit y with terminol ogy of the administr ation and unit	Some understanding of the administration's or unit's terminology	Little or no understanding of the administration's or unit's terminology

JOB	Evaluation	Evaluation						
QUALITY	Far Exceeds Standards	Exceeds Standards	Meets Standards	Below Standards	Far Below Standards			
Completion of Assignments	Works independent ly with broad direction and little or no follow up; self- motivated to complete assignments	Independently completes assignments with minimal direction and follow up	Independently completes assignments with routine supervision	Occasionally unable to complete assignments independently; requires frequent supervision and follow up	Requires direct supervision while performing all aspects of routine assignments			
Problem Solving	Anticipates potential problems and acts accordingly; makes an effort to prevent recurring problems	Recognizes and analyzes complex problems and takes appropriate action or recommends effective, creative solutions	Recognizes and analyzes routine problems and takes appropriate action	Occasionally recognizes problems; experiences some difficulty with analysis; requires some assistance to develop workable solutions	Rarely recognizes problems; experiences extreme difficulty with analysis; recommends ineffective solutions or unable to recommend solutions			
Accuracy	Work performed at the highest level of accuracy; errors extremely rare, always minor	Work performed at a high level of accuracy; errors usually minor in nature	Work performed at an acceptable level of accuracy	Work performed occasionally at an unacceptable level of accuracy; frequent errors	Work performed with frequent and recurrent errors in routine assignments			

Work Process/ Product/Servi ces	Develops highest quality work product or demonstrate s highest quality of services	Thoroughly researches, analyzes, and prepares high quality work product or provides high quality services	Thoroughly researches and efficiently prepares product at acceptable standards or provides services at acceptable standards	Has difficulty with work process/product/ services; occasionally unable to meet an acceptable standard of quality	Rarely meets acceptable standards of quality
Working Under Pressure	Efficiently and effectively performs all assignments regardless of distractions or pressure situations	Frequently handles difficult pressure situations and distractions without affecting performance; reprioritizes workload as needed	Appropriately handles routine pressure situations and distractions of the job while maintaining normal workload	Low tolerance to some pressure situations or distractions which hinder job performance	Rarely able to work under pressure situations or handle distractions

JOB	Evaluation				
QUANTIT	Far Exceeds	Exceeds	Meets	Below	Far Below
Y	Standards	Standards	Standards	Standards	Standards
Volume of Work	Always produces more than required	Frequently produces more than required	Produces the required volume of work	Occasionally fails to meet requirements	Rarely meets requirements

# ATTACHMENT 16- SAMPLE WORK ORDER

WORK ORDER	Work Order #	Vork Order # Contract #			
This Work Order is issued in the <i>Purpose</i> of the work	under the provisions of a XXX contract. To order.	he services author	ized are within the	e scope of service	s set forth
Purpose					
•					
Statement of Work					
Requirements:					
Deliverable(s), Accep	tance Criteria and Due Date(s):				
Deliverables are subje	ect to review and approval by AGEN	NCY prior to pa	yment.		
(Attach additional sheets i		, -			
Start Date		End Date			
Cost					
Description for Task	/ Deliverables	Quantity (if	Labor Hours (Hrs.)	Labor Rate	Estimate Total
		applicable)	()		
1. 2.				\$ \$	\$ \$
	and response to requirements.	AGENCY S	shall pay an an		\$
	•	exceed	. r.J		Ť
Contractor		Agency Ap	proval		
(Signature) Contract	tor Authorized Representative (Date)	(Signature)	TO Manag	er (Date)	
POC	(Print Name)	TO Manage	er (P	rint Name)	
Telephone No.		Telephone No	).		
Email:		Email:			