DEPARTMENT OF INFORMATION TECHNOLOGY

DAVID GARCIA Secretary

Final Notification Summary - Notice of Rejection of All Proposals Request For Proposals Central Collection Unit (CCU) Contact Center Solution 2016 F50B6400027 August 11, 2016

Ladies/Gentlemen:

The Department of Information Technology (DoIT) has identified proposed amendments to this solicitation that would be of such magnitude and substance that a new solicitation is desirable. Therefore, DoIT has determined that it will reject all proposals submitted under this procurement pursuant to COMAR 21.06.02.02C.

We would like to thank everyone for their input on the cancelled RFP and we look forward to working with you in the future.

Issued by Courtney Kapral Procurement Officer