



**Amendment #1  
Request for Proposals  
Toll Free Services  
#060B4400012  
August 19, 2014**

Ladies/Gentlemen:

This Amendment #1 is being issued to amend and clarify certain information contained in the above referenced RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been double underlined and marked in bold (i.e., **word**) and language deleted has been marked with a strikethrough (i.e., ~~word~~).

**1. Removal of the following from the Notice Section on Title Page as follows:**

~~A Prospective Offeror that has received this document from the DoIT website or <https://emaryland.buyspeed.com/bso/>, or that has received this document from a source other than the Procurement Officer, and that wishes to assure receipt of any changes or additional materials related to this FRP RFP, should immediately contact the Procurement Officer and provide the Prospective Offeror's name and mailing address so that addenda to the RFP or other communications can be sent to the Prospective Offeror.~~

**2. Revise Proposal Due Date and Time on Key Information Sheet as follows:**

<b>Proposals Due Date and Time:</b>	10/16/2014 at 10:00 AM <b><u>2:00 PM</u></b> Local Time
-------------------------------------	---

**3. Revise Section 1.7.3 Pre-Proposal Conference on Page 11 as follows:**

1.7.3 The pre-proposal conference will be summarized in writing. As promptly as is feasible subsequent to the pre-proposal conference, the attendance record and pre-proposal summary will be distributed via ~~e-mail to all companies known to have received a copy of this solicitation.~~ **eMaryland Marketplace (eMM).**

**4. Revise Section 1.9.1 Questions on Page 12 as follows:**

1.9.1 All questions shall be submitted via e-mail to the Procurement Officer no later than the date and time indicated in the Key Information Summary Sheet. Please identify in the subject line the Solicitation Number and Title. Answers to all questions that are not clearly specific only to the requestor will be distributed ~~to all companies who are known to have received a copy of the RFP.~~ **eMaryland Marketplace (eMM).**

**5. Remove Section 1.9.2 Questions on Page 12 as follows:**

~~1.9.2 Only answers that have been answered in writing by the State can be considered final and binding.~~

Issued by  
Dale Eutsler  
Procurement Officer