



MARYLAND FIBER POINTS OF CONTACT



Agency/Provider /Customer	NOC POC or Primary POC	Authorizing POC (APOC)	WAN / Fiber POC / Additional POC	Special Instructions AND Off-Hours Support	Last Modified
<i>networkMaryland</i>	<p><i>networkMaryland NOC</i> Phone: 1.877.664.6963 Email: noc@networkmaryland.gov Web: www.networkmaryland.gov</p> <p>NOC Mgr: Brent Pulsipher Phone: 443.799.3316 (m) 410.590.2049 (o) Email: BPulsipher@skylinenet.net</p>	<p>Name: Greg Urban Phone: 410.227.0253 (m) 410.260.7279 (o) Email: Gregory.Urban@doit.state.md.us</p>	<p>Name: Denis McElligott Phone: 443.315.6408 (m) 410.260.6125 (o) Email: Denis.McElligott@doit.state.md.us</p>	<p>Central Point of Contact for all fiber events in the State of Maryland, planned or unplanned.</p> <p><i>Notify the NWMD NOC for all Contact updates</i></p>	10/13/2010
MDOT	<p>MDOT NOC Phone: 1.866.779.2902 or 410.865.1255 - local Email: mdotnoc@mdot.state.md.us Web:</p> <p>NOC Mgr: Mark Habighurst Phone: 443.224.5060 (m) Email: mhabighurst@mdot.state.md.us</p>	<p>Name: Peter Arrey Phone: 443.829.2517 (m) 410.865.1372 (o) Email: parrey@mdot.state.md.us</p>	<p>Name: Ron Ward Phone: 443.677.7869 (m) 410.768.7607 (o) Email: rgward@mdot.state.md.us</p>		09/07/2010
MAA	<p>MDOT NOC Phone: 1.866.779.2902 or 410.865.1255 - local Email: mdotnoc@mdot.state.md.us</p>	<p>Name: Timothy Watson Phone: 410.859.7972 (o) Email: twatson@bwairport.com</p>	<p>Name: Phone: Email:</p>		09/07/2010
MdTA	<p>MDOT NOC Phone: 1.866.779.2902 or 410.865.1255 - local Email: mdotnoc@mdot.state.md.us</p>	<p>Name: Bob Jordan Phone: 443.790.8969 (m) 410.537.7851 (o) Email: bjordan@mdta.state.md.us</p>	<p>Name: Phone: Email:</p>		09/07/2010



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SHA	MDOT NOC Phone: 1.866.779.2902 or 410.865.1255 - local Email: mdotnoc@mdot.state.md.us	Name: Paul Runion Phone: 410.747.8590 (o) Email: prunion@sha.state.md.us	Name: Philip Lazarus (Engineering) Phone: 410.747.8590 (o) Email: plazarus@sha.state.md.us		09/28/2010
UMATS – University Systems of Maryland	UMATS NOC Phone: 301.445.2764 (if no answer,leave a message; on call staff is paged) Email: noc@usmd.edu	Name: Norwin Malmberg Phone: 301.445.2758 (o) 301.303.8336 (p) 301.922.3473 (m) 410.757.7787 (h) Email: malmberg@usmd.edu	Name: Phone: Email:	UMATS NOC Phone: 301.445.2764 (if no answer,leave a message; on call staff is paged) Email: noc@usmd.edu	01/06/2011
*ATT / ALS – Baltimore & Columbia Area	Name: Richard Buie Phone: 202.436.0842 (m) Email: rb1914@att.com	Name: Richard Buie Phone: 202.436.0842 (m) Email: rb1914@att.com	Name: Phone: Email:		
*ATT / ALS – Eastern Shore Area	Name: Ed Biddle Phone: 215.327.7107 (m) Email: hb1752@att.com	Name: Ed Biddle Phone: 215.327.7107 (m) Email: hb1752@att.com	Name: Phone: Email:		



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*ATT / ALS - Greenbelt	Name: Mia Hyman Phone: 202.538.6472 (m) 202.756.2076 (o) Email: mh2478@att.com	Name: Mia Hyman Phone: 202.538.6472 (m) 202.756.2076 (o) Email: mh2478@att.com	Name: Phone: Email:		
*ATT / ALS – Waldorf, Faulkner, Montgomery & PG Counties	Name: Linard Miller Phone: 703.624.4956 (m) 703.430.5219 (o) Email: miller@att.com	Name: Linard Miller Phone: 703.624.4956 (m) 703.430.5219 (o) Email: miller@att.com	Name: Phone: Email:		
*ATT / ALS – All other areas in MD	Name: Jim Moran Phone: 443.742.4949 (m) 301.865.3801 (o) Email: jm9615@att.com	Name: Jim Moran Phone: 443.742.4949 (m) 301.865.3801 (o) Email: jm9615@att.com	Name: Phone: Email:	09/07/2010	
*Comcast	Name: Tammy House Phone: (301) 456-8952 (301) 456-8980, (301) 343-2536 Email: tammy_house@cable.comcast.com Name: Karmen Bailey-Walker Phone: (301) 531-9368 Email: karmen_bailey@cable.comcast.com	Name: Phone: Email:	Name: Phone: Email:	09/07/2010 09/07/2010	
*BCC – Bay Country Communications	Name: Scott Shilling Phone: 410.901.2224 (o) 443.521.5177 (m) Email: scott@bcctv.net	Name: Scott Shilling Phone: 410.901.2224 (o) 443.521.5177 (m) Email: scott@bcctv.net	Name: Phone: Email:	11/22/10	



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*Fibergate	Phone: 1.800.423.9921 (24 x 7 contact number) Email:	Name: John Pohlman Phone: 571.426.6230 (m) Email: jlpoehlman@fibergate.net	Name: Bill Boyle, President FGI Phone: 703.929.0924 (m) 703.822.9740 (o) 703.822.9740 (h) Email: bboyle@fibergate.net Name: Bea McNelly, VP FGI Phone: 703.856.0464 (m) 703.822.9741 (o) 703.587.4210 (h) Email: bmcnelly@fibergate.net	Contact the 800 number first No NOC as dark fiber	09/07/2010
*Level 3 Communications (and Williams)	LEVEL3 NOC Phone: 1.877.877.7758, Option #1, #2, #4, #1 Email: ?? possibly none The NOC should be the first point of contact. However, during normal business hours please contact all in "Additional POC" column so they know what the situation might be.	Name: Phone: Email:	Name: David Scotidas Phone: 443.392.6871 (m) Email: david.scotidas@level3.com Name: Bob Boyer Phone: 443.742.9119 (m) Email: bob.boyer@level3.com Name: Tad Okninski Phone: 703.863.0117 (m) Email: tadeusz.okninski@level3.com Name: Rich.Wilke Phone: 301.639.7567 (m) Email: richard.wilke@level3.com Name: Chad Marsteller Phone: 410.949.5276 (m) Email: chad.marsteller@level3.com	Contact the NOC as first point of contact. After hours - Contact the NOC first ONLY to receive further instructions. During Regular Business Hours - Include the contacts in the "Additional POC" column in all correspondences. Their responsibilities overlap.	09/07/2010



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*24 7 Fiber Network (not confirmed yet – expecting update 9/2 by COB)	Name: Christopher Morris Phone: 443.506.1732 (m) Email: chrism@247cable.com	Name: Christopher Morris Phone: 443.506.1732 (m) Email: chrism@247cable.com	Name: Phone: Email:		
MAX – Mid-Atlantic Crossroads	MAX NOC Phone: 301.314.6666 Email: noc@maxgigapop.net The NOC is the first point of contact, both during business hours and is the only point of contact during off-hours.	Name: Phone: Email:	2nd point of contact–Business hours Name: Quang Bach Phone: 301.314.9499 (o) 240.997.0380 (m) Email: qbach@maxgigapop.net -- OR -- 2nd point of contact–Business hours Name: Dave Diller Phone: 301.314.4155 (o) 240.723.6763 (m) Email: dave@maxgigapop.net 3rd point of contact–Business hours Name: Chris Tsonis Phone: 301.314.4127 (o) 410.908.0382 (m) Email: ctsonis@maxgigapop.net	The MAX NOC is always the first point of contact. Off-hours support is ONLY through the NOC. 09/07/2010	09/28/2010
MdBC – Maryland Broadband COOP	Name: Patrick Mitchell Phone: 410.341.6322 Email: pmitchell@mdbc.us	Name: Patrick Mitchell Phone: 410.341.6322 Email: pmitchell@mdbc.us	Name: Phone: Email:		

09/28/2010



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SAILOR Network - Maryland State Library Resource Center	<p>Name: Michael Brown Phone: 410.545.6340 (o) 410.382.9638 (m) Email: mbrown@soc.lib.md.us</p> <p>For off-hours support, refer to "duty schedule".</p>	<p>Name: Phone: Email:</p>	<p>2nd point of contact–Business hours Name: Steve Haavik Phone: 410.545.6340 (o) 443.829.1532 (m) Email: shaavik@soc.lib.md.us</p> <p>3rd point of contact–Business hours Name: Ovi Nita Phone: 410.545.6340 (o) 443.829.1536 (m) Email: onita@soc.lib.md.us</p> <p>4th point of contact–Business hours Name: Michael Walsh Phone: 410.396.8391 (o) 443.463.6137 (m) Email: mwalsh@epfl.net</p>	Off-hours support, refer to "duty schedule".	09/28/2010
MD Counties - Allegany	<p>Name: Jeff Blank Phone: 301-759-2006 240-580-7170 Email: jeff.blank@acps.k12.md.us</p>	<p>Name: Beth Thomas Phone: 301-777-2438 240-580-6178 Email: bthomas@allconet.org</p>	<p>Name: Phone: Email:</p>		
MD Counties - Anne Arundel	<p>Name: Sheila Riggins, Net. Eng Phone: 410.222.2048 (o) 443.336.8143 (m) Email: sriggins@aacounty.org</p>	<p>Name: John Cardinali, Net. Eng Phone: 410.222.2063 (o) 443.336.7251 (m) Email: itcard00@aacounty.org</p> <p>OR, if not available, contact:</p> <p>Name: Linda Dove, Net. Contr. Phone: 410.222.2064 (o) 443.877.0532 (m) Email: Ldove@aacounty.org</p>	<p>Name: Pat Taylor, Chief of IT Phone: 410.222.1207 (o) Email: ptaylor@aacounty.org</p>	<p>Off-hours:</p> <ul style="list-style-type: none"> - Contact via mobile number first and then follow-thru with email. - Contact in order below <ol style="list-style-type: none"> 1. Sheila Riggins 2. John Cardinali 3. Linda Dove 4. Pat Taylor 	10/01/10



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MD Counties - Baltimore	Name: Rob O'Connor Phone: 410) 499-0858 Email: roconnor@baltimorecountymd.gov	Name: Rob O'Connor Phone: 410) 499-0858 Email: roconnor@baltimorecountymd.gov	Name: Scott Stickline Phone: (443) 414-3796 Email: sstickline@baltimorecountymd.gov		
MD Counties - Baltimore City – Mayor’s office	Name: Bill Berg, Tech Support Mgr Phone: 443.324.9134 Email: bill.berg@baltimorecity.gov	Name: Bill Berg, Tech Support Mgr Phone: 443.324.9134 Email: bill.berg@baltimorecity.gov	Name: Brian Tate, Network Eng Phone: 443.324.0863 Email: brian.tate@baltimorecity.gov Name: Reginald Joel, Fiber Mgr Phone: 410.396.8429 Email: reginald.joel@baltimorecity.gov Name: Vince Lombardi, EDP Comm Phone: 443.324.9136 Email: vince.lombardi@baltimorecity.gov Name: Seam Dobbs, Contractor Phone: 443.463.7900 Email: sdobbs@highlandercc.com Name: Sara Yosua, Sys Programmer Phone: 410.396.5873 Email: sara.yosua@baltimorecity.gov	10/12/2010 09/07/2010	
MD Counties - Calvert	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		



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MD Counties - Caroline	Name: James McCormick Phone: 410-829-4778 Email: jim@co.caroline.md.us	Name: Tina Gray Phone: 410-479-5002 Email: tgray@co.caroline.md.us	Name: Chris Rice Phone: 443-786-2938 Email: crice@co.caroline.md.us		11/23/10
MD Counties - Carroll	Name: Gary Davis Phone: 410-751-3500 Email: grdavis@k12.carr.org	Name: Mark Ripper Phone: 410-386-2659 Email: mripper@ccg.carr.org	Name: Bart Mathews Phone: 410-386-2684 Email: bmathews@ccg.carr.org	Jim Darby 443-398-7165 jpdarby@k12.carr.org	11/11/10
MD Counties - Cecil	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		
MD Counties - Charles	Name: Richard Brannon Phone: 301-645-0732 301-399-2592 Email: brannonr@charlescountv.org	Name: Phone: Email:	Name: Phone: Email:		
MD Counties - Dorchester	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		
MD Counties - Frederick	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:	11/23/10	
MD Counties - Garrett	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		



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MD Counties - Harford	<p>Name: Drew Moore Phone: (410) 588-5211 (443) 807-0686 Email: drew.moore@hcps.org</p> <p>Name: Justus Eapen Phone: (410) 638-4109 x 1285 (410) 459-6471 Email:</p>	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>		
MD Counties - Howard	<p>Name: Josh Levy Phone: 410-808-2168 Email: jdlevy@howardcountymd.gov</p>	<p>Name: Ira Levy Phone: Email:</p>	<p>Name: Mike Hared Phone: 410-313-5702 Email:</p>	11/22/10	
MD Counties - Kent	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>		
MD Counties - Montgomery	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>	11/19/10	
MD Counties - Prince George's	<p>Name: Nate Archey Phone: (301) 952-5150 Email: nearchey@co.pg.md.us</p> <p>Name: David Blevins Phone: (301) 952-3175 Email: DBlevins@co.pg.md.us</p>	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>		
MD Counties - Queen Anne's	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>	<p>Name: Phone: Email:</p>	11/19/10	



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MD Counties - Saint Mary's	Name: Mark Stancliff Phone: 301-475-4200 x1006 240-538-2278 Email: mark_stancliff@stmarysmd.com helpdesk@stmarysmd.com	Name: Bob Kelly Phone: 301-475-4200 x1013 240-925-0857 Email: bob_kelly@stmarysmd.com	Name: Phone: Email:		
MD Counties - Somerset	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		
MD Counties - Talbot	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:	11/23/10	
MD Counties - Washington	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		
MD Counties - Wicomico	Name: Bill Garrett Phone: 443-365-4515 Email: bgarrett@wicomocounty.org	Name: Ray Micciche Phone: 410-430-6990 Email: rmicciche@wicomocounty.org	Name: John Monar Phone: 410-251-6831 Email: jmonar@wicomocounty.org		
MD Counties - Worcester	Name: Phone: Email:	Name: Phone: Email:	Name: Phone: Email:		

* Note – If fiber is owned by this provider, they will dispatch a maintenance team to the impacted site for the scheduled work or to fix the existing problem; the MD state representative on site will work with this provider to ensure all impacted customers in MD are up and running successfully prior to the provider's departure from the site. 11/23/10