

Workgroup to Study Implementation of an Expanded 3-1-1 Nonemergency System

September 25, 2025 12:00 P.M - 2:00 P.M

Department of Information Technology 100 Community Place, Crownsville, MD 21032 This meeting will be virtual.

For public participation, please contact Sara Elalamy at saram.elalamy@maryland.gov

Agenda

- Welcome & Introductions
 - Sara Elalamy (Secretary's designee)
 - Senator Cheryl C. Kagan
- Subgroups Reports & Discussion:
 - Technology Standards
 - Jack Markey (Chair)
 - Marketing & Outreach
 - Senator Cheryl Kagan (Chair)
 - Governance & Feasibility
 - Senator Paul Corderman (Chair)
- Discussion
 - o Draft 3-1-1 Report
- Announcements
 - Next Meeting: October 16, 2025
- Adjourn