



State of Maryland
Department of Information Technology

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Lieutenant Governor

MICHAEL G. LEAHY
Acting Secretary
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Deputy Secretary

Amendment #3
Request for Proposal
Statewide Network Management Services (SNMS)
060B8400023
November 29, 2017

Ladies/Gentlemen:

This Amendment #3 is being issued to amend and clarify certain information contained in the above referenced RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been double underlined and marked in bold (i.e., **word**) and language deleted has been marked with a strikeout (i.e., ~~word~~).

1. Reference to the ISO Certification in RFP Section 3.8.6 is hereby corrected to read as follows:
“ISO 20000-1: ~~2004~~ **2011** certification status report”
2. Reference to the ISO Certification in RFP Section 3.3.3.7 is hereby corrected to read as follows:
“ISO 20000-1: ~~2004~~ **2011** certification”
3. The reference to Section 3.7.9A-D in RFP Section 16.17(a) is hereby corrected to read as follows:
“The Contractor shall notify the State in accordance with Section ~~3.7.9A-D~~ **16.17A-D** when any Contractor system that may access, process, or store State data.....”

For your convenience, a copy of the RFP with all changes is being provided with this distribution and publication on eMM and DoIT's IT Bid Board.

Issued by:
Sini Jacob
Procurement Officer