



RFP 060B8400016 Virtual Educational Learning Management System (VELMS)
MDR 0031034730
Amendment #2
Written Questions and Answers

This amendment is being published to answer written questions.

The solicitation is being amended on page 38, section 3.3.15 c item 16. Please replace this page in your RFP. The addition will be in **red**. This will be a separate attachment.

You must acknowledge any amendments to the RFP and submit the acknowledgement with your proposal. Return page 4 with your proposal.

Thank you.

June Dwyer
Procurement Officer

1. Is there an incumbent for this project? If so, who is the vendor and when does their contract expire? **Yes, Blackboard is the current vendor whose contract terminates on 3/17/18.**
2. Has funding been approved? If so, what amount? **Pursuant to COMAR 21.02.01.08.08, the availability of funds is determined prior to issuing a solicitation. MSDE does not share funding information outside of the State.**
3. When does the state anticipate awarding this solicitation? **An exact date cannot be provided as we do not know how long the evaluation and award process will take. There are several mitigating factors, including the number of proposals received.**
4. Is the bidder expected to create new content for teaching? Or are they only expected to import existing content, upload existing content and manage and maintain the LMS with said content? **The vendor will be uploading content not creating it.**
5. On page 26, the RFP says "where at least one client uses the LMS for K-12 classroom-style training". My client uses the LMS for K-12 classroom-style training, but their students are not K-12 age group or demographic. They are older learners. Does this preclude us from eligibility? **Offerors must meet the minimum requirements of the RFP to be considered for award.**
6. Is this a new opportunity or there is an incumbent? If there is an incumbent — could you please share the name of the incumbent? We would also like to know as when the current contract expires. **Refer to Question #1 for the answers.**
7. What is the value of this contract? **The value of the contract will be the amount that is awarded based on the most advantageous offer to the State.**
8. On average, how many concurrent users will be accessing the system? **On average, between 14,000 and 17,000 concurrent users will be accessing the system.**
9. What is the maximum number of concurrent users that will be accessing the system? **20,000**
10. What is your current file size limit? **2.5 GB maximum file size**
11. Under 3.3.15 Section C. item 16, the question reads, "Solution shall provide the capability for synchronous, interactive learning sessions where." Can you please provide more information about the capability that you are asking for? It appears that the question has been cut off. **Synchronous, interactive learning sessions delivered within a safe web conferencing application will need to include the sharing of documents, desktops, websites, etc. and include audio and video capabilities.**
12. Page 30, 3.3.5.1 Export/Import, Perform a full or partial import/export of State data within 24 hours of a request. What is meant by "state data?" **All data related to courses**

and eCommunities to include content, grades, enrollments, digital resources, discussions.

13. Who will be on the evaluation committee? How many people will be on the committee?
 - a. **The evaluation team will be comprised of individuals with both technical and programmatic expertise. At this time, we have not finished establishing the committee and cannot release any more information about this. Evaluations are confidential.**
14. 2.1.2 of the RFP: What is the desired use of the eCommunity and what should the capabilities be for the community? **The eCommunity must contain all of the course features and provide a collaborative environment for participants and leaders.**
15. How many locations would require onsite training? **One**
16. What is your vision for XXXXXXXX use at you institution? **This solution will serve as the platform for the delivery of all online courses, modules, digital resources and information and our eCommunities. A registration system must be in place that interfaces between the LMS and the eCommerce solution.**
17. For a training proposal would you prefer to see one comprehensive option or good, better, best options? **One comprehensive differentiated option – to include System Admin, Local Admin, Course Builder, eCommunity Leaders, Facilitator (Teacher), and Student roles.**
18. How many users will need XXXXXXXX Training? **Approximately 20 users.**
19. Which audiences will need XXXXXXXX Training? (Admins, School Leadership, Instructors, Instructional Designers, Support Teams etc.) **Training should be differentiated and include: System Admin, Local Admin, Course Builder, eCommunity Leaders, Facilitator (Teacher), and Student roles**
20. What student information system or other system is used by MSDE? **In regards to the LMS, MSDE does not currently interface with any student information system. We do, however, interface with registration system for educators only.**



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Amendment Acknowledgement

Received By: _____
(Print Name)

Signature _____ Date _____

Vendor _____

Telephone No. _____ Email: _____