

- iii. Contractor shall furnish a role that can be associated as Parental user, where the role has read-only access to specifically identified users. Such parental user role shall not be considered an active user
11. Ability to support unlimited eCommunities participants, with no unique charge per participant
12. Course content upload not limited in size to include internal storage of multi-media course content
13. Ability to copy data (e.g. courses) and maintain integrity (e.g., links, clean copies)
14. Ability to integrate materials from third party course content providers
15. Ability to integrate with third party providers (e.g., payment processing)
 - i. At a minimum, the Solution shall have the capability to integrate with the State's preferred payment processing vendor, currently NIC.
16. Solution shall provide the capability for synchronous, interactive learning sessions ~~where~~ that are delivered within a safe web-conferencing app that includes sharing documents, desktops, websites and has audio-visual capabilities.
17. Authorization and access via pre-defined roles (e.g., course content creators, consumers, students, instructors). Roles shall include both Requesting Agency system administrators and local administrators (an administrator with a subset of permissions for an organizational unit defined in the LMS), and
18. Flexible, programmable and multiple user roles at course and system levels. Multiple roles include different functional capabilities for the same user (e.g., an administrator may be a student in another area).
- d. Contractor shall furnish a Staging, Test, and Production environments for course development. The Staging environment will be used for system users developing course content; to facilitate third party development of course materials, certain users in the Staging environment may not be issued licenses in either Test or Production.

3.3.16 NON-FUNCTIONAL, NON-TECHNICAL REQUIREMENTS

- A. Ongoing support and additional training shall be provided throughout the term of the Contract. All training materials, user manuals and other content shall be available electronically, to include but not be limited to:
 - a. Ongoing online training/tutorials for new Requesting Agency staff
 - b. Online role-based training for learners, and instructors/course developers, and
 - c. Help resources documented online.
- B. Contractor shall provide documentation on any configuration the Contractor performed on its products/services to produce/maintain the Requesting Agency's iteration of the Solution.
- C. Contractor shall provide user and system administration documentation for the Solution, including instructions for any administration or configuration that the Request Agency can perform on the Solution.
- D. For any documentation or training materials, the State shall have the right to distribute and/or reprint such documentation or training materials as needed.