



Peter Franchot  
*Comptroller*

Dennis J. Krysiak, CPA  
*Director  
Administration & Finance*

AMENDMENT #5

TO  
CONSULTING AND TECHNICAL SERVICES (CATS+)  
TASK ORDER REQUEST FOR PROPOSALS (TORFP)  
**HELP DESK, APPLICATION AND SYSTEM SUPPORT**

REGISTER OF WILLS (ROW)  
SOLICITATION NUMBER E00139400036

April 8, 2019

44. Section 2.1 describes the TORFP as one where an Offeror will provide four key personnel with additional resources to be added via Work Order. The Financial Proposal asks only for labor rates for the labor categories. However, certain parts of the TORFP appear to add requirements that are more commonly found in managed services or hosting contracts that are priced as fixed price contracts rather than time and materials contracts.

- a. Does Section 3.7.5.A. apply only to TO Contractor hardware or software used in connection with the performance of the TO Agreement; ROW owned hardware and software; or both?

Response: Both

- b. Section 3.7.5.B.1 requires the TO Contractor to “Establish separate production, test, and training environments for systems .” Is ROW providing the environments and all tools and licenses necessary for the separate environments to be established? If the TO Contractor is expected to provide anything beyond personnel to complete tasks, the current Financial Proposal template does not allow the TO Contractor to express those costs.

Response:

Yes, Maryland State Register Of Wills is providing the environments and all tools and licenses necessary.

- c. Section 3.7.5.B.4 says “Unless otherwise directed, the TO Contractor is responsible for the encryption of all Sensitive Data.” Is ROW providing the tools to encrypt Sensitive Data? If not, there is no place on the Financial Proposal for the TO Contractor to express the cost of the tools or software that may be required.

Response: Yes, Maryland State Register Of Wills will be proving all the tolls to encrypt all Sensitive Data

- d. To better understand Section 3.7.5.B.5, what State data might TO Contractor manage or control?



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Response:

The TO Contractor can/will come across the following types of data:

Attorney - Client Privileged Information.

Credit Card or Payment Card Industry (PCI) Information.

IT Security Information.

HIPAA

GLBA

GLBA State Personnel Act Data

Family Educational Rights and Privacy Act (FERPA)

Non-public Information

Other Sensitive Institutional Data.

- e. In Section 3.7.5. B.6., is the TO Contractor expected to monitor user activities for ROW's systems, the TO Contractor's systems, or both? If the TO Contractor is expected to monitor user activities for ROW's systems, will ROW provide the tool(s) to allow such monitoring?

Response: TO Contractor is expected to monitor user activities for ROW's systems and any TO Contractor systems used for the TO Agreement; the necessary tools will be provided.

- f. In reference to Section 3.7.5.B.8, are ROW's system and network environments currently separated by properly configured and updated firewalls?

Response: YES

- g. In reference to Section 3.7.5.B.10, does ROW currently "deny all" and allow access only by exception?

Response: YES

- h. Section 3.7.5.B.12 requires the TO Contractor to perform vulnerability testing. Is ROW providing the tools necessary to conduct the vulnerability testing? If not, there is no place on the Financial Proposal for the TO Contractor to express the cost of the tools.

Response: YES, ROW will provide the necessary tools to conduct the required testing.

- i. Section 3.7.5.B.16 says the TO Contractor will "ensure that anti-virus and anti-malware software is installed and maintained on all systems supporting the services provided under this TO Agreement. " Does this apply to the ROW's systems, the TO Contractor's systems, or both? If it applies to the ROW's systems, is the ROW providing the licenses for the anti-virus and anti-malware software?

j.

Response: Yes, it applies to all systems which are part of the TO Agreement, ROW and TO Contractor.



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*Director  
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- k. Section 3.7.5.B.17 requires the TO Contractor to “Conduct regular external vulnerability testing.” Does this apply to the ROW’s systems, the TO Contractor’s systems, or both? If it applies to the ROW’s systems, is the ROW providing the licenses for the anti-virus and anti-malware software?

Response: Yes, all tools will be provided.

- l. Does Section 3.5.1 Redundancy, Data Backup and Disaster Recovery apply to the ROW environment, the TO Contractor’s systems, or both? If it applies to the ROW environment, does the ROW currently have supporting contracts and/or resources in place to allow for the required data backup and disaster recovery and will the supporting contracts and/or resources continue after award of this TORFP?

m.

Response: Yes, it applies to all systems which are part of the TO Agreement, ROW and TO Contractor. ROW currently have supporting contracts and/or resources in place, which will extend after the award of this TORFP.

45. Section 2.6.2 says “The Offeror shall consider carefully the resources that will be required to meet these SLAs.” This TORFP is for four key personnel with the possibility of additional personnel being added by Work Orders. How can the Offeror commit to SLAs when the ROW controls the number and type of personnel performing on this contract?

Response: ROW will control the number and type of personnel performing on the contract, but it becomes the responsibility of the TO Contractor to ensure that the SLA expectations are being met. For this the TO Contractor must clearly define the service standards they will provide and is obligated to meet.

46. If the ROW intends to require a SLA for System Availability, does it apply only to down time that is due to things within the control of the TO Contractor? For example, the TO Contractor is not providing the hosting environment or the connectivity.

Response: Yes, SLA for System Availability applies only to down time that is due to things within the control of the TO Contractor.

47. If the ROW intends to require SLAs, is the Offeror expected to propose SLA criteria for Security Management and Help Desk Support Services? The TORFP does not defined minimum criteria for those SLAs.

Response: Yes, the Offeror is expected to propose SLA criteria for Security Management and Help Desk Support Services.

48. If ROW intends to require SLAs, is the TO Contractor expected to report on SLAs on a monthly basis? Section 2.6.4 says “The Offeror’s Proposal shall describe how the Offeror will measure and report on each performance category below, on a monthly basis.” Section 2.6.3 says “Weekly status reports will be used to verify and analyze Offeror conformance with the defined SLAs.” Monthly reporting on SLAs is generally accepted.

Response: Maryland State Register Of Wills expects all reporting on a weekly basis.



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*Director  
Administration & Finance*

49. 1. TORFP section 3.9.2 states, experience with two successful contracts providing consulting, technical services and helpdesk support to **Financial and tax institutions** for at least five years is expected.

At the recent Bidders Conference, a question was asked concerning the requirement and the response at that time was, “we would prefer tax or Finance related but would take others”.

However, when the Q&A was released on 4-2-2019 Question 31 asked “can COM remove this requirement and instead allow it for any government or commercial customer?” and the answer was “No”.

Please provide a definitive answer for the following:

Is citing past performance experience with two successful contracts (of at least 5 years) providing consulting, technical services and help desk support of the same size and scope compliant if the experience is for other than financial and tax institutions?

**Response:**

Offerors may provide experience with other government or commercial customers; however, it is the state’s preferences that offerors provide experience in tax or financial institutions and will be ranked accordingly.

50. In the “Responses to Questions and Answers# 1 – 41” document dated April 2, 2019, it is mentioned in Q&A #5 that the Offeror cannot use a partner company’s past performance to meet the requirements listed in Section 3.9.2. We request COM to revise this and allow past performance of a named sub-contractor on the proposal to be submitted. This will be consistent with TORFP Section 5.4.2 F which does allow (emphasis added) “Master Contractor **and Subcontractor** Experience and Capabilities” to be presented. Will COM clarify this?

**Response:**

Question #5, posted on April 2<sup>nd</sup> is being revised to clarify that the offeror can use the partner company past performance to meet the requirements listed in section 3.9.2.

51. In response to the request for COM to provide Microsoft Word version of the Attachment B and the other required Attachments that need to be submitted (Q&A #26), COM provided the Excel version of the “Attachment B”. Can COM *also* provide MS Word versions of attachments that are required to be submitted as specified in Section 7 of the TORFP?

**Response:**

Attachment B cannot be converted to Microsoft Word version. This attachment has protected formulas. However, all other attached.



Peter Franchot  
*Comptroller*

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*Director*  
*Administration & Finance*

AMENDMENT #4  
CONSULTING AND TECHNICAL SERVICES (CATS+)  
TASK ORDER REQUEST FOR PROPOSALS (TORFP)  
**HELP DESK, APPLICATION AND SYSTEM SUPPORT**  
E00B9400036

REGISTER OF WILLS (ROW)  
April 5, 2019

Ladies and Gentlemen:

This Amendment is issued to Extend the Due Date and Time is being issued to clarify certain information contained in the above referenced TORFP. All information contained herein is binding on all Offerors who respond to this TORFP. Specific parts of the TORFP have been amended.

- ***The Due Date and Time for submission of Questions and Answer has been extended from Tuesday, April 9, 2019 to Thursday, April 18, 2019 @ 10:00 AM (EST)***
- ***The closing due date and time for proposals has been extended from Thursday, April 18, 2019 to Tuesday, April 30, 2019 @ 9:00 AM (EST)***



Peter Franchot  
*Comptroller*

Dennis J. Krysiak, CPA  
*Director  
Administration & Finance*

AMENDMENT #3  
TO  
CONSULTING AND TECHNICAL SERVICES (CATS+)  
TASK ORDER REQUEST FOR PROPOSALS (TORFP)  
**HELP DESK, APPLICATION AND SYSTEM SUPPORT**

REGISTER OF WILLS (ROW)  
SOLICITATION NUMBER E00B9400036  
APRIL 2, 2019

Ladies and Gentlemen:

This Addendum is being issued to modify the previously issued CATS+ TORFP for Help Desk, Application and System Support Solicitation Number E00B94000036. All information contained herein is binding on all Offerors who respond to this TORFP. The following sections have been deleted and listed below.

**1. Section 2.3.1.1 Requirements**

- 1) Provide IT system, hardware and software support and maintenance for ROW IT existing systems.

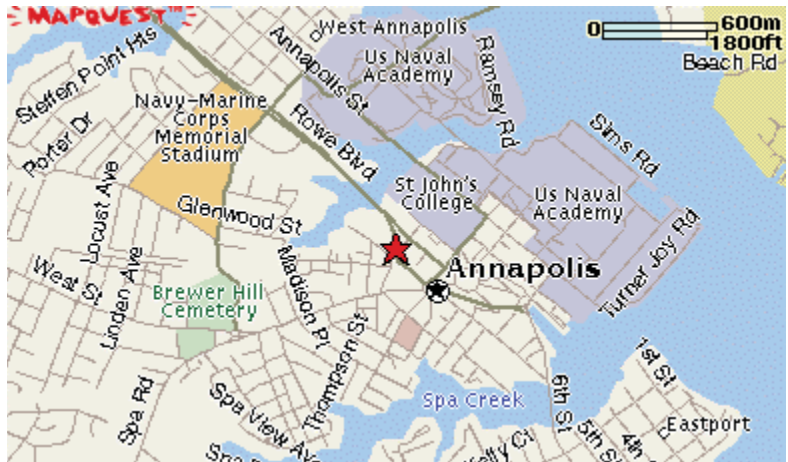
**2. Section 2.3.1.3 Requirements**

- 1) Provide support, management and installation services for desktop and server operating systems.

**Annapolis Data Center  
Annapolis, Maryland**

**Jasneet Kapur  
Comptroller of Maryland  
Information Technology Division  
Annapolis Data Center  
108 Carroll Street  
Annapolis, MD 21401**

**Hours: 8:00 am – 4:30 pm  
(240)461.8164**



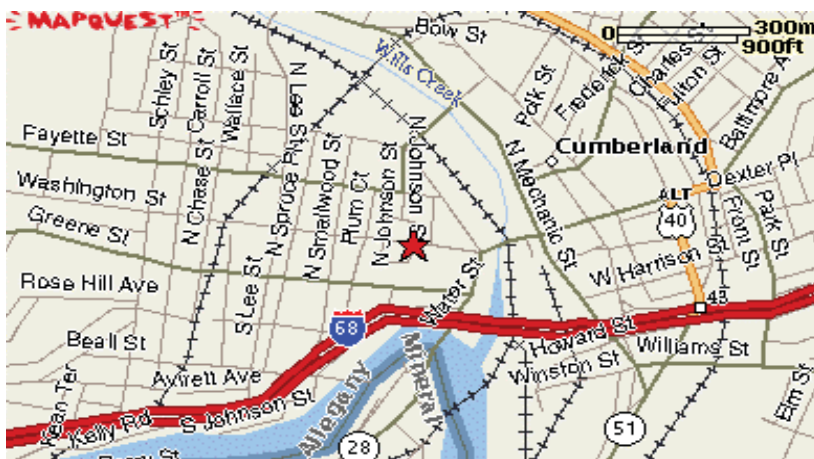
**ROW Central Server Installation consisting of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Servers	DellPowerEdgeR630	2
	DellNX3230	1
	Dell PowerEdge1950	1
	DellPowerEdge2950	1
Routers	CiscoASA5520	1
	CiscoASA5505	1

**Register of Wills  
Allegany County, Maryland**

**Mary Beth Pirolozzi  
Courthouse Annex  
59 Prospect Square  
Cumberland, MD 21502**

**Hours: 8:30 am – 4:30 pm  
(301) 724-3760  
(888) 724-0148**



### **10/100 Ethernet Local Area Network (LAN) composed of:**

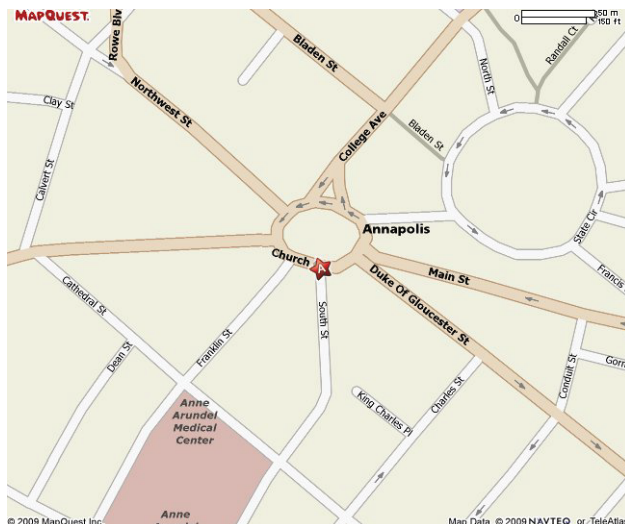
<b><u>Description</u></b>	<b><u>Make and Model</u></b>	<b><u>Quantity</u></b>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 780	3
	Dell Optiplex 9020	3
	Dell Optiplex 7440 AIO	1
	20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet	6
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	6
Router	Cisco ASA 5506-x	1
Hub	HP Procurve 10/100	1



**Register of Wills  
Anne Arundel County, Maryland**

**Lauren M. Parker  
Church Circle, Room 403  
Annapolis, MD 21404-2368**

**Hours: 8:30 am – 4:30 pm  
(410) 222-1430  
(800) 679-6665**



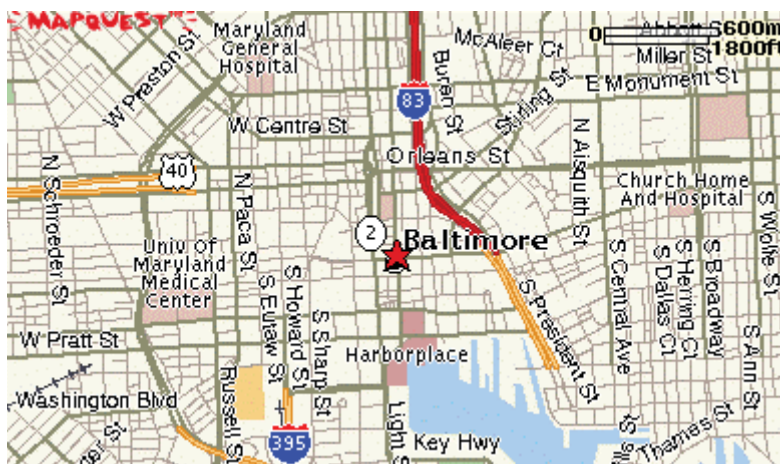
**10/100 Base Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
LAN Server	Dell PowerEdge T320	1
Workstations	Dell Optiplex 7440AIO	38
	Dell Optiplex 9020	1
	Dell Optiplex 790	1
Monitors	20" UltraSharp™ FlatPanel	5
Printers	HP LaserJet	23
Printers	Intermec Thermal Transfer Label Printer	1
Scanners	Fujitsu fi-xxxx	28
Router	Cisco ASA 5506-x	1
Switch	Netgear JFS524	2
Hub	HP ProCurve 10/100 Base	2

**Register of Wills  
Baltimore City, Maryland**

**Belinda K. Conaway  
111 N. Calvert Street  
Baltimore, MD 21202**

**Hours: 8:30 am – 4:30 pm  
(410) 752-5131  
(888) 876-0035**



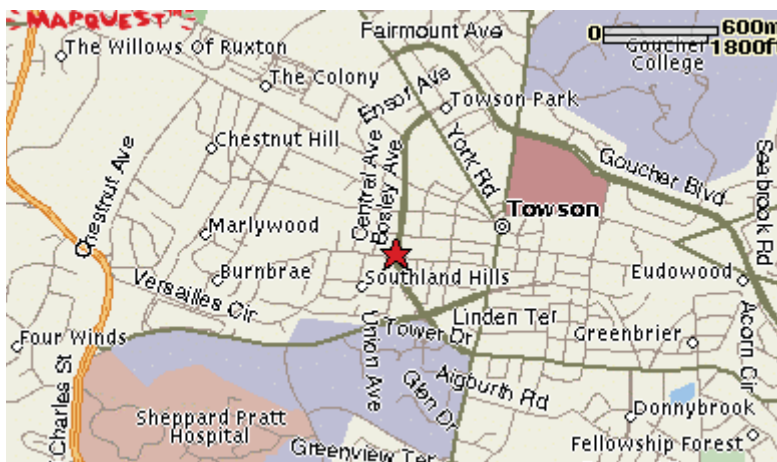
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
LAN Server	Dell PowerEdge T320	1
Workstation	Dell Optiplex 7440AIO	50
Monitor	20"UltraSharp™FlatPanelDisplays	6
Printer	HPLaserJet	19
Printer	IntermecThermalTransferLabel	6
Scanner	Fujitsu-fi-xxxx	34
Router	CiscoASA5506-x	1
Switch	NetgearGS524T	4
Switch	NetgearFS116	3

**Register of Wills  
Baltimore County, Maryland**

**Hon. Grace G. Connolly  
Room 500  
County Courts Building  
401 Bosley Ave  
Towson, MD 21204**

**Hours: 8:30 am – 4:30 pm  
(410) 887-6680  
(888) 642-5387**



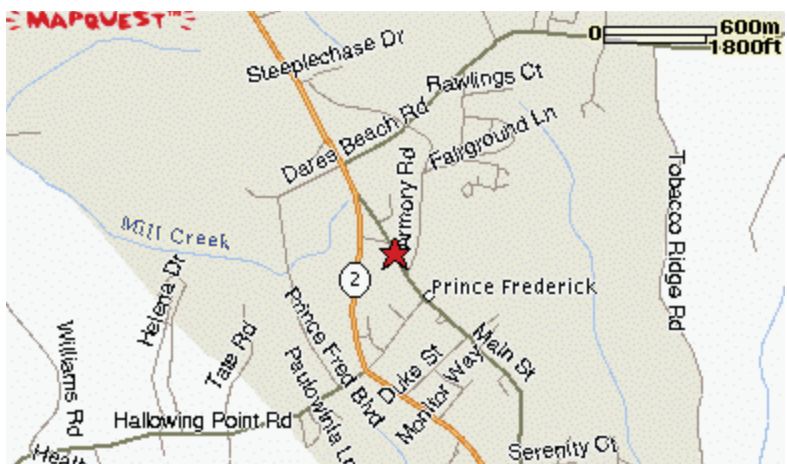
### **10/100 Base Ethernet Local Area Network (LAN) composed of:**

<b><u>Description</u></b>	<b><u>Make and Model</u></b>	<b><u>Quantity</u></b>
LAN Server	Dell PowerEdge T320	1
Workstations	Dell Optiplex 780	1
	Dell Optiplex 7440 AIO	44
Monitor	20" UltraSharp™ Flat Panel Displays HP	2
Printer	HP LaserJet 3500	31
Printer	Intermec Thermal Transfer Label Printer	7
Scanner	Fujitsu fi-xxxx	9
Router	Cisco ASA 5506-x	1
Switch	Netgear GS 524T	1
Switch	Netgear FS 108	1

**Register of Wills  
Calvert County, Maryland**

**Margaret H. Phipps  
Courthouse  
175 Main Street  
Prince Frederick, MD 20678**

**Hours: 8:30 am – 4:30 pm  
(410) 535-1600  
(888) 374-0015**



### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 755/760	2
	Dell Optiplex 9020	2
	Dell Optiplex 7440AIO	7
Monitor	20" UltraSharp™ Flat Panel	4
Printer	HP LaserJet 5N	9
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	6
Router	Cisco ASA 5505	1
Hub	Netgear JFS524	1

**Register of Wills  
Caroline County, Maryland**

**James L. Phelps  
Courthouse  
109 Market St., Room 108  
Denton, MD 21629**

**Hours: 8:30 am – 4:30 pm  
(410) 479-0717  
(888) 786-0019**



**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	5
Monitor	20" UltraSharp™ Flat Panel	6
Printer	HP LaserJet	2
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-4340C	4
Router	Cisco ASA 5505	1
Hub	HP ProCurve 10/100 Base	2

**Register of Wills  
Carroll County, Maryland**

**Paul G. Zimmermann  
Courthouse Annex, Room 104  
55 North Court Street  
Westminster, MD 21157**

**Hours: 8:30 am – 4:30 pm  
(410) 848-2586  
(888) 876-0034**



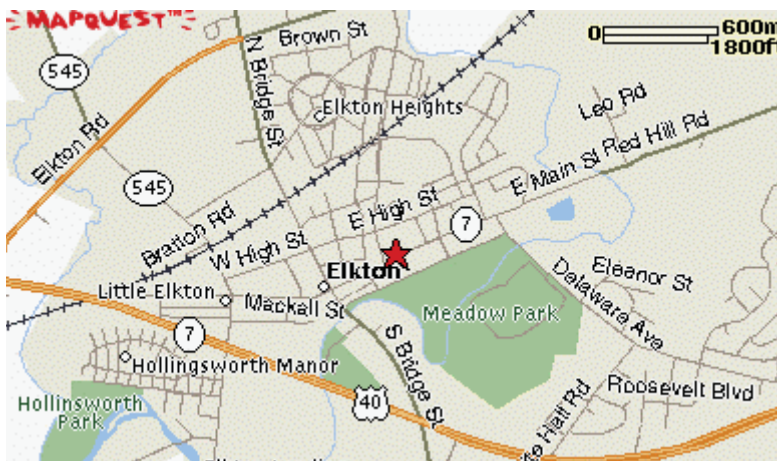
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 790	1
Workstation	Dell Optiplex 9020	3
Workstation	Dell Optiplex 744AIO	4
Monitor	20" UltraSharp™ Flat Panel	4
Printer	HP LaserJet	5
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-5220C	8
Router	Cisco ASA 5505	1
Hub	Netgear JFS524	1

**Register of Wills  
Cecil County, Maryland**

**Allyn Nickle  
Suite 101, County Court House  
129 East Main Street  
Elkton, MD 21922**

**Hours: 8:30 am – 4:30 pm  
(410) 996-5330  
(888) 398-0301**



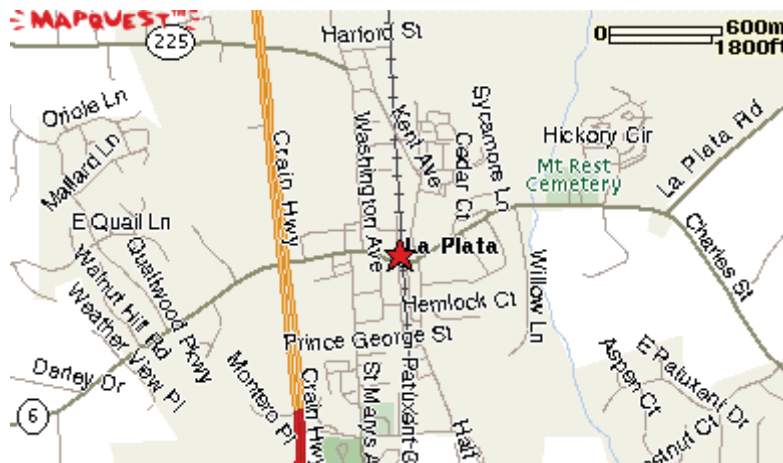
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 780	6
Workstation	Dell Optiplex 9020	3
Workstation	Dell Optiplex 7440 AIO	6
Monitor	20" UltraSharp™ Flat Panel	10
Printer	HP LaserJet	7
Scanner	Fujitsu fi-xxxx	6
Router	Cisco ASA 5506-x	1
Hub	Netgear JFS524	1

**Register of Wills  
Charles County, Maryland**

**Loraine D. Hennessy  
Courthouse  
11 Washington Ave  
La Plata, MD 20646**

**Hours: 8:30 am – 4:30 pm  
(301) 932-3345  
(888) 256-0054**



**10/100 Ethernet Local Area Network (LAN) composed of:**

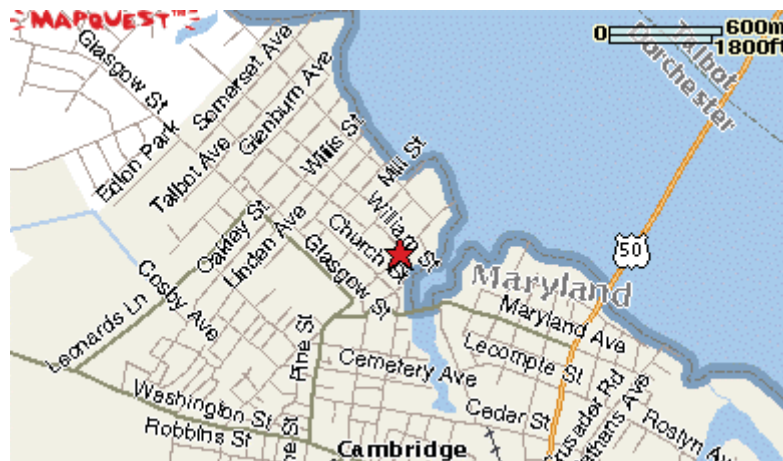
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Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	5
Workstation	Dell Optiplex 7440 AIO	4
Workstation	20" UltraSharp™ Flat Panel	6
Printer	HP LaserJet	5
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	7
Router	Cisco ASA 5505	1
Switch	Netgear JFS524	1



**Register of Wills  
Dorchester County, Maryland**

**Doris K. Lewis  
Courthouse  
206 High Street  
Cambridge, MD 21613**

**Hours: 8:30 am – 4:30 pm  
(410) 228-4181  
(888) 242-6257**



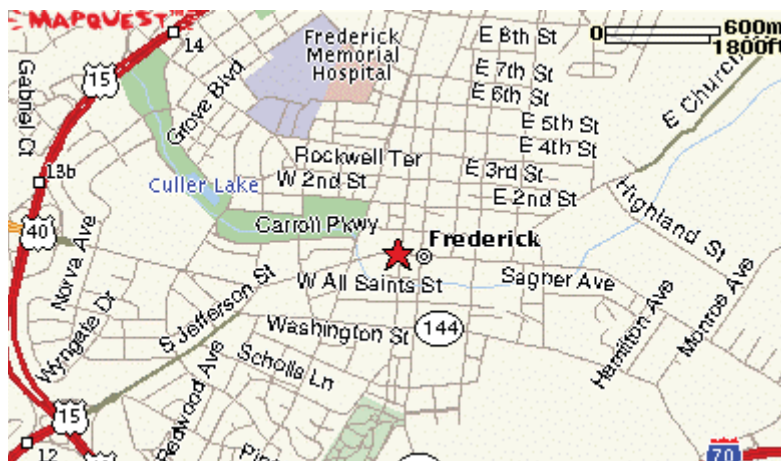
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 755	2
Workstation	Dell Optiplex 780	3
Workstation	Dell Optiplex 7440 AIO	3
Monitor	18" - 20" UltraSharp™ Flat Panel	7
Printer	HP LaserJet	2
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	2
Router	Cisco ASA 5506-x	1
Hub	HP Advance Stack 10/100	1

**Register of Wills  
Frederick County, Maryland**

**Sharon Keller  
Courthouse  
100 West Patrick Street  
Frederick, MD 21701**

**Hours: 8:30 am – 4:30 pm  
(301) 600-6565  
(888) 258-0526**



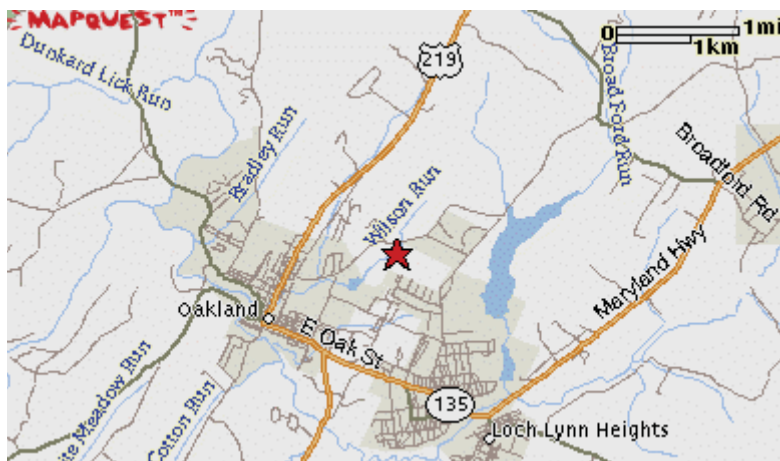
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 780	1
Workstation	Dell Optiplex 9020	8
Workstation	Dell Optiplex 7440 AIO	3
Monitor	19" - 20" UltraSharp™ Flat Panel	13
Printer	HP LaserJet	9
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	4
Router	Cisco ASA 5505	1
Hub	HP Procurve	1
		1

**Register of Wills  
Garrett County, Maryland**

**Rita L. Watson  
Old Courthouse  
313 East Adler St., Rm 103  
Oakland, MD 21550**

**Hours: 8:30 am – 4:30 pm  
(301) 334-1999  
(888) 334-2203**



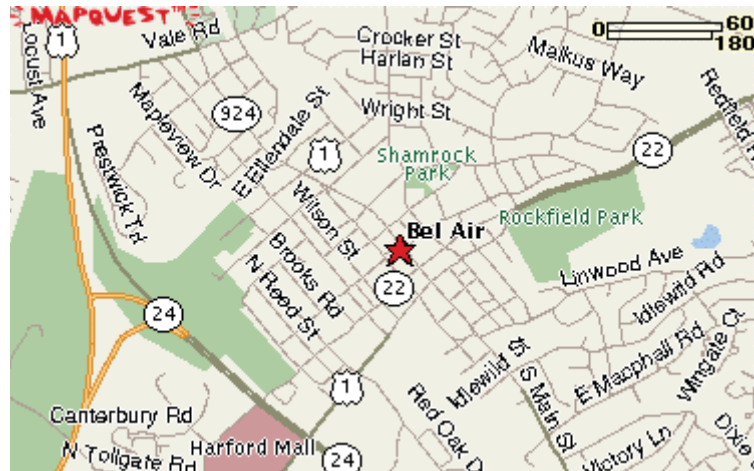
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	4
Workstation	Dell Optiplex 7440 AIO	1
Monitor	19" - 20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet	4
Scanner	Fujitsu fi-4340C	5
Router	Cisco ASA 5506-x	1
Switch	Netgear FS 116	1

**Register of Wills  
Harford County, Maryland**

**Derek K. Hopkins  
Mutual Fire Insurance  
Building  
18 Office Street - 1st Floor  
Bel Air, MD 21014**

**Hours: 8:30 am – 4:30 pm  
(410) 638-3275  
(888) 258-0525**



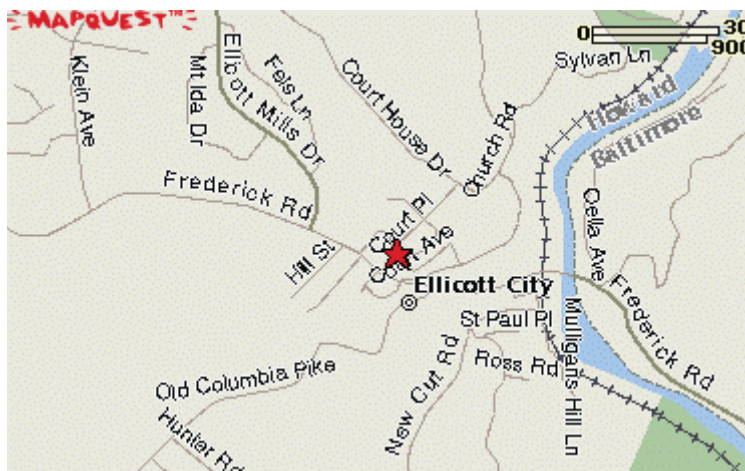
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 755	1
Workstation	Dell Optiplex 9020	6
Workstation	Dell Optiplex 7440 AIO	3
Monitor	20" UltraSharp™ Flat Panel	7
Printer	HP LaserJet	5
Printer	Intermec Thermal Transfer Label Prtr	2
Scanner	Fujitsu fi-xxxx	5
Router	Cisco ASA 5505	1
Switch	Netgear JFS524	1

**Register of Wills  
Howard County, Maryland**

**Byron E. Macfarlane  
Courthouse  
8360 Court Ave.  
Ellicott City, MD 21043**

**Hours: 8:30 am – 4:30 pm  
(410) 313-2133  
(888) 848-0136**



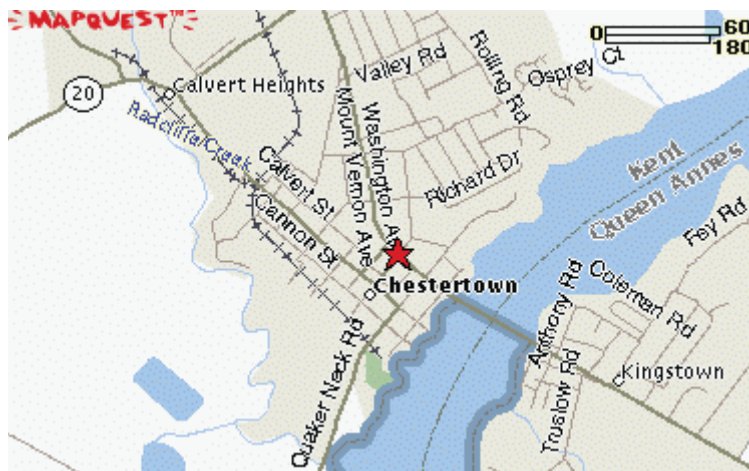
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	8
Workstation	Dell Optiplex 7440 AIO	4
Monitor	19"-20" UltraSharp™ Flat Panel	7
Printer	HP LaserJet	5
Printer	Intermec Thermal Transfer Label Prtr	2
Scanner	Fujitsu fi-xxxx	8
Router	Cisco ASA 5506-x	1
Switch	Netgear JFS524	1

**Register of Wills  
Kent County, Maryland**

**Kristi Osborn  
Courthouse  
103 North Cross Street  
Chestertown, MD 21620**

**Hours: 8:30 am – 4:30 pm  
(410) 778-7466  
(888) 778-0179**



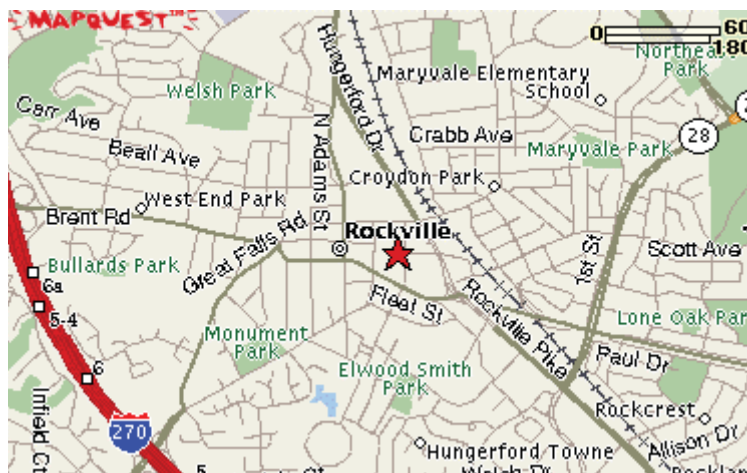
**10/100 Ethernet Local Area Network (LAN) composed of:**

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Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex GX270	1
Workstation	Dell Optiplex GX280	1
Workstation	Dell Optiplex 755	3
Monitor	19" UltraSharp™ Flat Panel	1
Monitor	20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet 4200	1
Printer	HP LaserJet 2055X	2
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu 3093DG	1
Scanner	Fujitsu fi-4220C	1
Router	Cisco ASA 5505	1
Hub	HP Advance Stack 10/100	1

**Register of Wills  
Montgomery County, Maryland**

**Joseph M. Griffin  
Judicial Center, Room 322  
50 Maryland Ave.  
Rockville, MD 20850**

**Hours: 8:30 am – 4:30 pm  
(240) 777-9600  
888-892-2180**



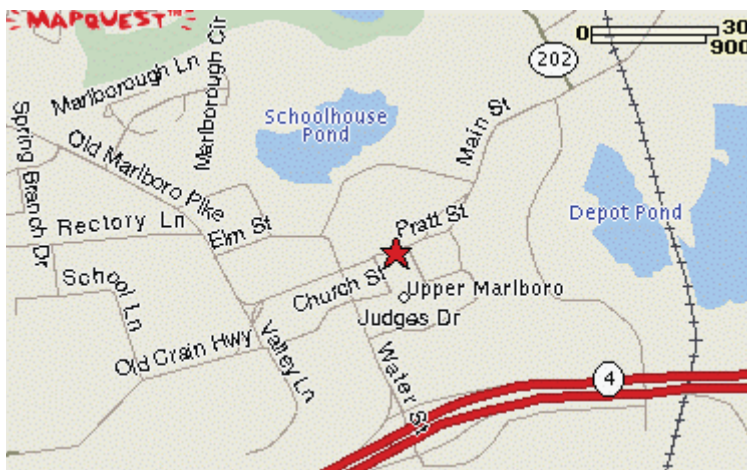
### **10/100 Base Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T320	1
Workstations	Dell Optiplex 755	8
Workstations	Dell Optiplex 780/790	4
Workstations	Dell Optiplex 9020	41
Workstations	Dell Optiplex 744 AIO	4
Monitor	19"-20" UltraSharp™ Flat Panel	99
Printer	HP LaserJet	23
Printer	Intermec Thermal Transfer Label Printer	2
Scanner	Fujitsu fi-xxxx	17
Router	Cisco ASA 5506-x	1
Switch	Netgear FS 524	3
Switch	Netgear GS 524T	2
Switch	Cisco 2621	1
Switch	Netgear 7600	2

**Register of Wills  
Prince George's County, Maryland**

**Cereta A. Lee  
5303 Chrysler Way  
Upper Marlboro, MD 20772**

**Hours: 8:30 am – 4:30 pm  
(301) 952-3250  
(888) 464-4219**



**10/100 Ethernet Local Area Network (LAN) composed of:**

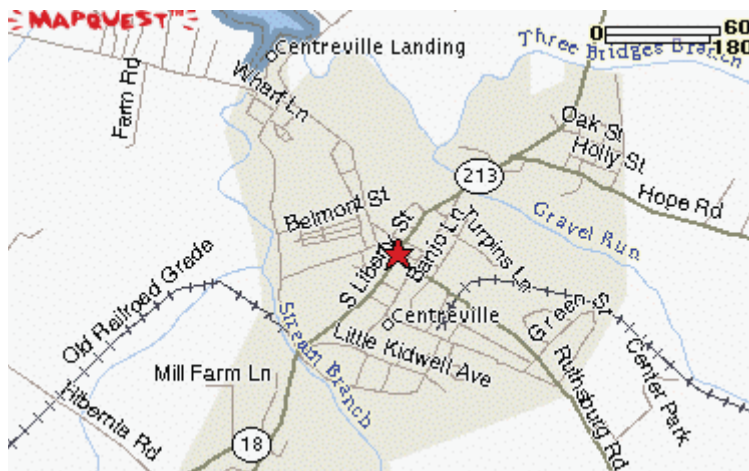
<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9220	2
Workstation	Dell Optiplex 755	4
Workstation	Dell Optiplex 780	2
Workstation	Dell Optiplex 7440 AIO	36
Monitor	18"-20" UltraSharp™ Flat Panel	14
Printer	HP LaserJet	24
Scanner	Fujitsu fi-xxxx	9
Router	Cisco ASA 5506-x	1
Switch	Netgear FS524	3
Switch	Linksys 16 Port Switch	1



**Register of Wills  
Queen Anne's County, Maryland**

**Laura Nan Cook  
Liberty Building  
107 North Liberty St., Suite 220  
Centreville, MD 21617**

**Hours: 8:30 am – 4:30 pm  
(410) 758-0585  
(888) 758-0010**



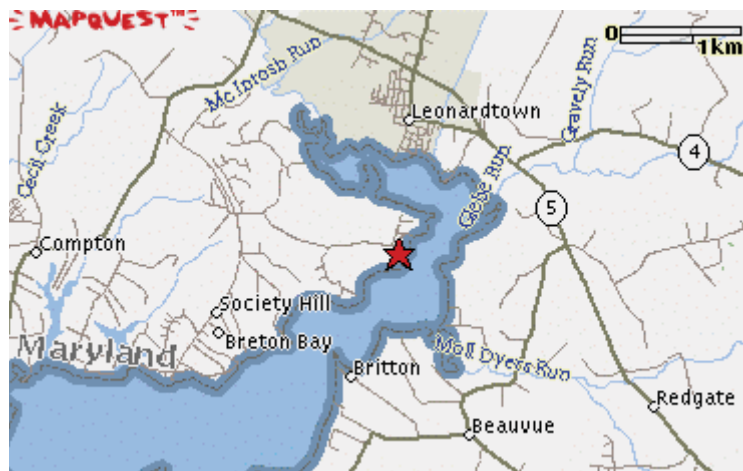
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	5
Workstation	Dell Optiplex 7440 AIO	2
Monitor	19" UltraSharp™ Flat Panel	1
Monitor	20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet	6
Scanner	Fujitsu fi-xxxx	6
Router	Cisco ASA 5505	1
Hub	HP Advance Stack 10/100	1

**Register of Wills  
St. Mary's County, Maryland**

**Phyllis A. Superior  
41605 Court House Drive  
Leonardtown, MD 20650**

**Hours: 8:30 am – 4:30 pm  
(301) 475-5566  
(888) 475-4821**



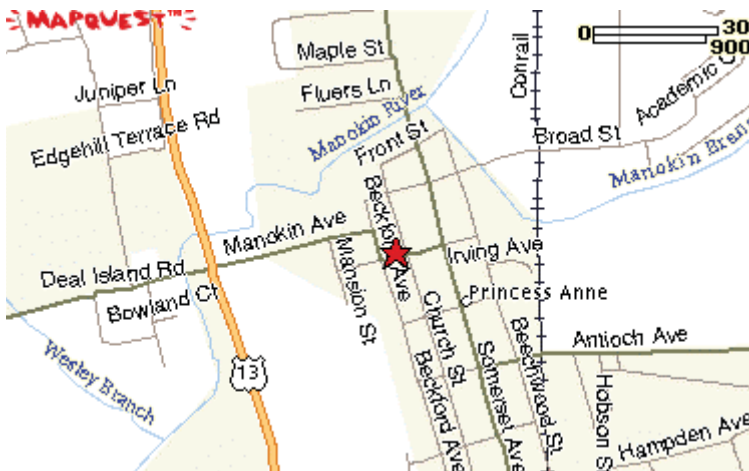
### **10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 9020	3
Workstation	Dell Optiplex 7440AIO	6
Monitor	20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet	9
Printer	Intermec Thermal Transfer Label Prtr	3
Scanner	Fujitsu fi-xxxx	5
Router	Cisco ASA 5506-x	2
Switch	Netgear JFS524	2

**Register of Wills  
Somerset County, Maryland**

**Keith B. Ward  
Courthouse  
30512 Prince William St.  
Princess Anne, MD 21853**

**Hours: 8:30 am – 4:30 pm  
(410) 651-1696  
(888) 758-0039**



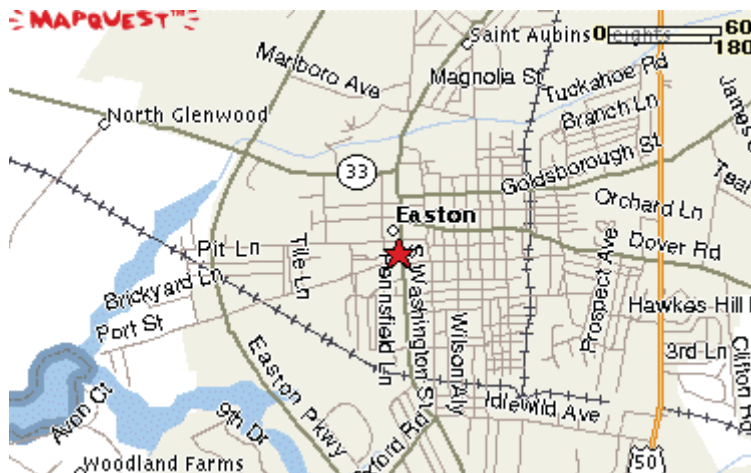
**10/100 Base Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110II	1
Workstation	Dell Optiplex 790	2
Workstation	Dell Optiplex 9020	3
Workstation	Dell Optiplex 7440AIO	2
Monitor	1850FP UltraSharp	1
Monitor	20" UltraSharp™ Flat Panel	5
Printer	HP LaserJet	4
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	2
Router	Cisco ASA 5505	1
Hub	HP ProCurve 10/100 Base	1

**Register of Wills  
Talbot County, Maryland**

**Patricia E. Campen  
Courthouse  
11 N. Washington St.  
Easton, MD 21601**

**Hours: 8:30 am – 4:30 pm  
(410) 770-6700  
(888) 822-0039**



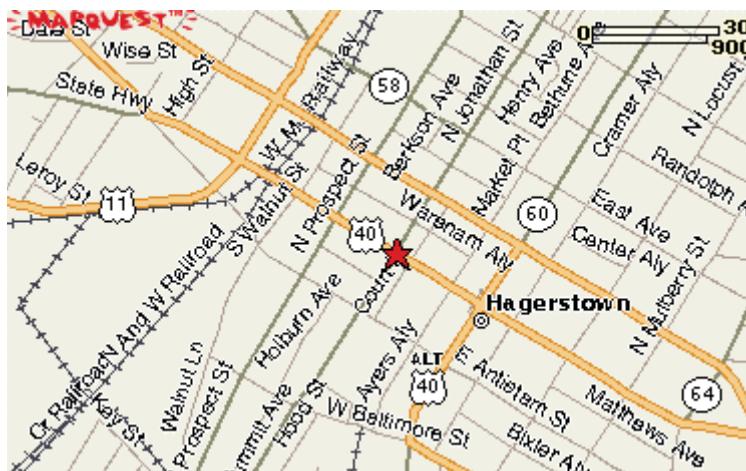
### **10/100 Base Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110 II	1
Workstation	Dell Optiplex GX620	1
Workstation	Dell Optiplex 755	1
Workstation	Dell Optiplex 9020	5
Monitor	19" UltraSharp™ Flat Panel	2
Monitor	20" UltraSharp™ Flat Panel	3
Printer	HP LaserJet	7
Printer	Intermec Thermal Transfer Label Prtr	1
Scanner	Fujitsu fi-xxxx	10
Router	Cisco ASA 5506-x	1
Switch	Netgear JFS524	1

**Register of Wills  
Washington County, Maryland**

**Jason A. Malott  
Courthouse  
100 W. Washington Street  
Suite 3400  
Hagerstown, MD 21740**

**Hours: 8:30 am – 4:30 pm  
(301) 739-3612**



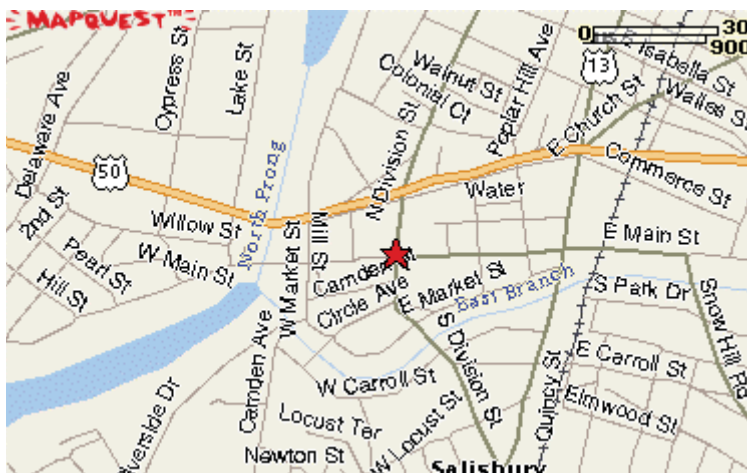
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110 II	1
Workstation	Dell Optiplex 9020	2
Workstation	Dell Optiplex 7440 AIO	6
Monitor	20" UltraSharp™ Flat Panel	2
Printer	HP LaserJet	6
Printer	Intermec Thermal Transfer Label Prtr	2
Scanner	Fujitsu fi-xxxx	6
Router	Cisco ASA 5506-x	1

**Register of Wills  
Wicomico County, Maryland**

**Karen A. Lemon  
101 N. Division St., Rm. 102  
Salisbury, MD 21803**

**Hours: 8:30 am – 4:30 pm  
(410) 543-6635  
(888) 786-0018**



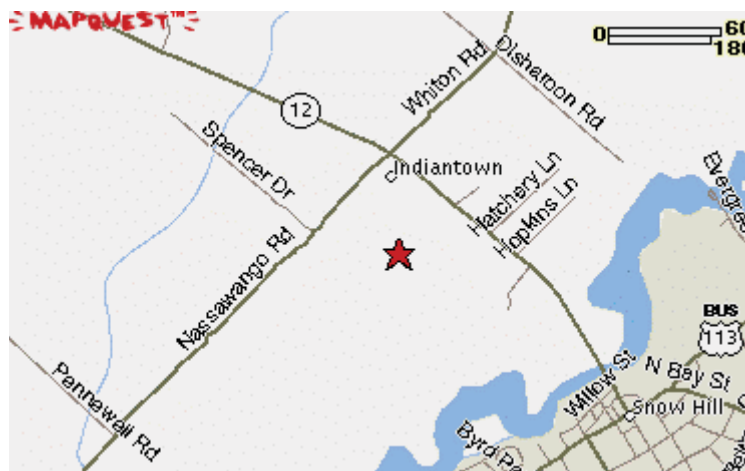
**10/100 Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110 II	1
Workstation	Dell Optiplex 9020	4
Workstation	Dell Optiplex 755	1
Monitor	P2014H-Ultrasharp-20"	6
Printer	HP LaserJet	4
Printer	Intermec Thermal Transfer Label	1
Scanner	Prtr Fujitsu fi-6130	2
Router	Cisco ASA 5506-x5	1
Hub	HP Advance Stack 10/100	1

**Register of Wills  
Worcester County, Maryland**

**Terri Westcott  
One W. Market St.,  
Rm. 102  
Snow Hill, MD 21863**

**Hours: 8:30 am – 4:30 pm  
(410) 632-1529  
(888) 256-0047**



**10/100 Base Ethernet Local Area Network (LAN) composed of:**

<u>Description</u>	<u>Make and Model</u>	<u>Quantity</u>
Support Server	Dell PowerEdge T110 II	1
Workstation	Dell Optiplex 9020	4
Workstation	Dell Optiplex 7440 AIO	3
Monitor	P2014H Ultrasharp 20"	4
Printer	HP Laserjet	5
Scanner	Fujitsu 7160	2
Router	Cisco ASA 5506-x	1