

Questions and Answers #1
CATS+ TORFP VOICE SYSTEMS PBX TELECOMMUNICATIONS SYSTEMS ANALYST
#F50B0600026

Ladies and Gentlemen:

This list of questions and responses is being issued to clarify certain information contained in the above referenced TORFP. The State's responses are italicized. The statements and interpretations contained in responses to any questions, whether responded to verbally or in writing, are not binding on the Department unless the TORFP is expressly amended. Nothing in any response to any questions is to be construed as agreement to or acceptance by the Department of any statement or interpretation on the part of the entity asking the question.

1. Question: Is there an incumbent vendor for this position?

Response: Yes. There is currently an incumbent.

2. Question 2: According to the section -3.10.2 of the TORFP. Offeror Experience it states, "THIS SECTION IS NOT APPLICABLE TO THIS TORFP." Question: Whereas as per the instructions Master contractor experience is needed, please suggest if Master contractor experience as per the requirement will be needed or candidate's experience will be considered for evaluation.

Response 2: There are no Offeror Minimum Qualifications for this procurement. See Amendment #1.

3. Question: Is there an incumbent in place performing this work currently?

Response: See Response to Question no. 1.

4. Question: What is the start date for this contract?

Response: The approximate contract effective date is May/June 2020.

5. Question: Does the person need to be hands- on or more of a tech writer?

Response: Please refer to sections 2.1.1 and 2.4 of the TORFP

6. Question: Is this a new position?

Response: See Response to Question no. 1.

7. Question: Is there an incumbent and if so, how long has the incumbent been in place? And if so, is the incumbent allowed to bid again?

Response: See Response to Question no. 1. The incumbent has been in place for approximately 5 years. The incumbent is not prohibited from responding to the solicitation.

8. Question: Approximately when does DOIT expect to make a decision?

Response: See Response to Question no. 4.

9. Question: As for the standard labor category of “Telecommunications Systems Analyst, it calls for “Must have five (5) years of experience in engineering, systems analysis, design and programming.”. Is that the # of years you are targeting?

Response: Please refer to section 1.1 of the TORFP. The personnel proposed under this TORFP must meet all minimum qualifications for the labor category proposed

10. Question: Are there any specific certifications required?

Response: Please refer to sections 1.1 and 3.10.3 of the TORFP.

11. Question: Is there any incumbent in the position? If yes which is the incumbent company?

Response: See response to Question no. 1. The current incumbent is Mindseeker, Inc.

12. Question: What is the dollar value of the RFP?

Response: This information is not available.

13. Question: Can a Contractor submit a candidate that is a corporation to corporation recruit?

Response: Please refer to sections 3.10 and 5.4.2 of the TORFP.