

Consulting and Technical Services (CATS) + Task Order Request for Proposals (TORFP)

RACE TO THE TOP (RTTT) PROJECT #49 EXPAND EDUCATOR INFORMATION SYSTEM TO ACCOMMODATE ADDITIONAL REPORTING REQUIREMENTS

CATS+ TORFP PROJECT NUMBER R00B4400004

FRIDAY, JULY 26, 2013

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KEY INFORMATION SUMMARY SHEET

This CATS+ TORFP is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS+ Master Contractors approved to perform work in the functional area under which this TORFP is released are invited to submit a Task Order (TO) Proposal to this TORFP. Master Contractors choosing not to submit a proposal must submit a Master Contractor Feedback form. The form is accessible via your CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu. In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS+ RFP issued by the Maryland Department of Information Technology (DoIT) and subsequent Master Contract Project Number 060B2490023, including any amendments.

TORFP Name:	Race To The Top (RTTT) Project #49 Expand Educator Information System to Accommodate Additional Reporting Requirements
Functional Area:	Functional Area 10 IT Management Consulting Services
TORFP Issue Date:	FRIDAY, JULY 26, 2013
Closing Date and Time:	FRIDAY, AUGUST 16, 2013 No later than 2:00PM ET
TORFP Issuing Office:	Maryland State Department of Education (MSDE)
Send Proposals / Questions to:	Dorothy Richburg - <u>drichburg@msde.state.md.us</u> No later than 2:00 PM, Tuesday, July 30, 2013
TO Procurement Officer	Dorothy Richburg Office Phone Number: 410-767-0628 Office Fax Number: 410 -333-2026
TO Manager:	Chima Obinna Office Phone Number: 410-767-0573
Project Number:	R00B4400004
Project Number: TO Type:	R00B4400004 Time & Material
· · ·	
ТО Туре:	Time & Material
TO Type: Period of Performance:	Time & Material NTP to September 30, 2014
TO Type: Period of Performance: MBE Goal:	Time & Material NTP to September 30, 2014 25%
TO Type: Period of Performance: MBE Goal: Small Business Reserve (SBR):	Time & Material NTP to September 30, 2014 25% No Maryland State Department of Education 200 West Baltimore Street

SECTION 1- ADMINISTRATIVE INFORMATION

1.1 RESPONSIBILITY FOR TORFP AND TO AGREEMENT

The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement (TOA) scope issues, and for authorizing any changes to the TOA.

The TO Manager has the primary responsibility for the management of the work performed under the TOA; administration functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS+ Master Contract; and, in conjunction with the selected Master Contractor, achieving on budget/on time/on target (e.g., within scope) completion of the Scope of Work.

1.2 TO AGREEMENT

Based upon an evaluation of TO Proposal responses, a Master Contractor will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TOA, Attachment 3, will then be entered into between the State and the selected Master Contractor, which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the price proposal.

1.3 TO PROPOSAL SUBMISSIONS

The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of submission is determined by the date and time of arrival in the TO Procurement Officer's e-mail box. Emails shall not exceed 5MB. The TO Proposal is to be submitted via e-mail, as two (2) attachments in MS Word format. The "subject" line in the e-mail submission shall state the TORFP #R00B3400093. The first file shall be the TO Proposal technical response to this TORFP and titled, "CATS+ TORFP #R00B3400093 Technical". The second file shall be the financial response to this CATS+ TORFP and titled, "CATS+ TORFP #R00B3400093 Financial". The following proposal documents shall be submitted with required signatures as .PDF files with signatures clearly visible:

- Attachment 1 Price Proposal
- Attachment 2 MBE Forms D-1 and D-2
- Attachment 4 Conflict of Interest and Disclosure Affidavit
- Attachment 13 Living Wage Affidavit of Agreement

1.4 ORAL PRESENTATIONS/INTERVIEWS

All Master Contractors and proposed staff will be required to make an oral presentation to State representatives. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations will become part of the Master Contractor's proposal and are binding, if the Contract is awarded. The Procurement Officer will notify Master Contractor of the time and place of oral presentations.

1.5 MINORITY BUSINESS ENTERPRISE (MBE)

A Master Contractor that responds to this TORFP shall complete, sign, and submit all required MBE documentation (Attachment 2 - Forms D-1 and D-2) at the time it submits it's TO Proposal. Failure of the Master Contractor to complete, sign, and submit all required MBE documentation at the time it submits it's TO Proposal will result in the State's rejection of the Master Contractor's TO Proposal.

1.5.1 Liquidated Damages Notification

By submitting a response to this solicitation, the Bidder agrees to make good faith efforts to comply with the MBE Program, and agrees that it shall be subject to the Liquidated Damages provision set forth at §48 of the State's Contract. Liquidated Damages will be assessed as per the provisions of the Contract for the Contractor's failure to comply in good faith to the following:

1. Submit each monthly payment report in full compliance with COMAR 21.11.03.13A(3).

2. Include in its agreements with MBE subcontractors a provision requiring submission of payment reports in full compliance with COMAR 21.11.03.13A(4)

3. Comply with COMAR 21.11.03.12 in terminating, cancelling or changing the scope of work/value of a contract with an MBE subcontractor and/or amendment of the MBE participation schedule.

4. Meet the Contractor's total MBE participation goal and subgoal commitments (if subgoals are applicable).

5. Promptly pay all undisputed amounts to an MBE subcontractor in full compliance with the prompt payment provisions of this Contract.

1.6 CONFLICT OF INTEREST

The TO Contractor awarded the TO Agreement shall provide services for MSDE or component programs with the agency, and shall do so impartially and without any conflicts of interest. Each Master Contractor shall complete and include a Conflict of Interest Affidavit and Disclosure form included as Attachment 3 to this TORFP with its TO Proposal. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject a Master Contractor's TO Proposal under COMAR 21.06.02.03B.

Master Contractors shall be aware that the State Ethics Law, State Government Article, §15-508, might limit the selected Master Contractor's ability to participate in future related procurements, depending upon specific circumstances.

1.7 NON-DISCLOSURE AGREEMENT

Certain system documentation may be available for potential Offerors to review at a reading room at Maryland State Department of Education. Offerors who review such documentation will be required to sign a Non-Disclosure Agreement (Offeror) in the form of Attachment 10. Please contact the TO Procurement Officer of this TORFP to schedule an appointment.

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In addition, certain documentation may be required by the TO Contractor awarded the TOA in order to fulfill the requirements of the TOA. The TO Contractor, employees and agents who review such documents will be required to sign, including but not limited to, a Non-Disclosure Agreement (TO Contractor) in the form of Attachment 11.

1.8 LIMITATION OF LIABILITY CEILING

Pursuant to Section 27 (C) of the CATS+ Master Contract, the limitation of liability per claim under this TORFP shall not exceed the total TOA amount.

1.9 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS+ Master Contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of CATS+ task orders (TO). This process shall typically apply to active TOs for operations and maintenance services valued at \$1 million or greater, but all CATS+ TOs are subject to review.

Attachment 12 is a sample of the TO Contractor Self-Reporting Checklist. DoIT will send initial checklists out to applicable TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the checklist. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

1.10 IRANIAN NON-INVESTMENT

A proposal submitted by an Offeror shall be accompanied by a completed Certification Regarding Investments in Iran. A copy of this Certification is included as Attachment 16 of this TORFP.

SECTION 2- SCOPE OF WORK

2.1 PURPOSE

The MSDE is issuing this CATS+ TORFP in order to obtain one (1) Master Contractor to provide, labor, and supervision for support of the expansion of the Educator Information System (EIS). Specifically, MSDE seeks to obtain the services required for database development, system integration and testing in support of the development effort ongoing on the expansion of EIS as more fully described in this CATS+ TORFP.

2.2 REQUESTING AGENCY BACKGROUND

MSDE exemplifies energetic leadership and innovative products and services to improve public education, library services, and rehabilitation services. The Agency has receives funds from the US Department of Education and other entities to implement educational reforms in Maryland and improve the collection and dissemination of information on school and student performance.

2.3 ROLES AND RESPONSIBILITIES

- A) <u>**TO Procurement Officer**</u> The MSDE staff person named in the Key Information Summary Sheet responsible for managing the procurement process resulting in a TO Agreement for project personnel.
- B) <u>**TO Manager**</u> The TO Manager for this procurement will be the Project Manager of the specified project. The TO Manager is responsible for overseeing the work required under the TO Agreement and approval of deliverables;
- C) <u>**TO Contractor**</u> A Master Contractor awarded a TO Agreement for TO Project Personnel. The TO Contractor shall provide the project personnel and shall report to the TO Manager.
- D) <u>**TO Contractor Personnel</u>** The personnel assigned by the TO Contractor for staffing services according to this TORFP, providing the service of database development, portal development, system integration and testing reporting to the TO Manager.</u>

2.4 PROJECT BACKGROUND

The EIS was originally created to implement an information system that will support the educator certification processes for Division of Certification and Accreditation (C&A) within the MSDE. The Division of C&A at MSDE is the business stakeholder responsible for the EIS. The system was implemented over several releases from 2004 through 2007 and is now in Operation and Maintenance. There are approximately 125 licensed users with direct access from either inside MSDE or from the twenty-four (24) local school Agencies (LEAs). The EIS external web portal is accessible to Maryland educators for online applications, fee payment, status checks, and downloading their educator certificates. EIS has significantly reduced reliance on paper documentation, shifting to workflow automation and the use of digital document storage and retrieval.

Since the launch of the EIS portal, educators have the ability to check certification status, update information, request renewals, pay fees online, and download their respective certificates via the internet. The overall population of educator records in the EIS database is approximately 250,000 educator records.

The current EIS is based on Microsoft Customer Relationship Management (CRM) 3.0+ and includes interfaces for electronic receipt of test scores, verification of criminal history background checks, e-payment, and e-transcript request/delivery.

The Educator Information System is a custom-built solution for tracking all aspects of educator certification in Maryland, built upon Microsoft CRM 3.0+ and system technology from Ascentium Systems (now Avanade, a subsidiary of Accenture). System components include:

- Microsoft CRM which relies upon the following technologies and components:
 - Microsoft Windows Server 2003
 - Microsoft Active Directory
 - o Microsoft SQL Server 2005
 - o Internet Information Services
 - o Internet Explorer- All versions
 - o Microsoft Exchange 2003
 - o BizTalk

Customizations include:

- Customization to Microsoft CRM to support Educator Certification processing
- Custom applications delivered adjacent to and within Microsoft CRM
- Custom database to maintain the data for the custom applications
- Custom database maintenance packages in the form of SQL DTS packages
- Custom reports delivered through Microsoft SQL Reporting Services
- Integration with Pay Pal Pro (VeriSign).

Scanning technologies are currently being used which require extensive integration with a high support cost solution using Kofax Ascent and the components listed below:

- Ascent Server
- Ascent clients
- Ascent Capture Internet Server (ACIS)
- Ascent Capture Server Service (for use by ACIS)
- Custom Ascent batch classes, documents types, and other configurations.

Current work is underway to upgrade the EIS platform from version 3 to version 2011. Enhancements to the platform will include website, database and report updates. The project will require the deployment of new hardware that will include server upgrades, redundant/backup servers, and additional SAN attached storage to accommodate additional processing loads. All planned technologies to support this enhancement will be deployed within a parallel development environment located within the RTTT technology architecture.

2.5 REQUIREMENTS

This project requires the TO Contractor to provide the following services and resources to support the enhancement and expansion of EIS which includes: (1) Support of the upgrade existing EIS version 3 to version 2011; (2) enhancing current business process that improve the reporting requirements and data quality; and (3) expanding the EIS to support RTTT reform initiatives.

The resources proposed shall perform the following job functions/roles on the project. Please utilize the CATS+ labor categories for when proposing labor categories for these roles. The following resources shall be provided by the TO Contractor to support the enhancement and expansion effort.

2.5.1 IT PROFESSIONAL

Resource(s) proposed shall perform the following job functions:

ID #	Functional / Business Requirements	Associated Deliverable ID # From Section 2.6.2 Below (If Applicable)
2.5.1.1	Design, develop and administer the SQL Server Database as part of the upgrade and implementation of EIS.	2.6.2.1,2.6.2.3
2.5.1.2	Improve data quality and storage; reporting capabilities; and workflow management process.	2.6.2.1, 2.6.2.3
2.5.1.3	Review, analyze and modify existing reports and applications.	2.6.2.1, 2.6.2.3
2.5.1.4	Optimize and performance tune indexes and queries.	2.6.2.1, 2.6.2.3
2.5.1.5	Analyze and design and develop relational table structures.	2.6.2.1, 2.6.2.3
2.5.1.6	Configure BizTalk to integrate with external sources.	2.6.2.1, 2.6.2.3
2.5.1.7	Participate in analyzing, documenting, and performing system configuration and setup as well as integration and system testing.	2.6.2.1,2.6.2.3

2.5.2 SOFTWARE ENGINEER

Resource(s) proposed shall perform the following job functions:

ID #	Functional / Business Requirements	Associated Deliverable ID # From Section 2.6.2 Below (If Applicable)
2.5.2.1	Develop, configure, integrate and support EIS system.	2.6.2.1, 2.6.2.4, 2.6.2.5
2.5.2.2	Integrate EIS with other applications including the Blackboard learning management system, other content management systems, and other dependent applications and projects as needed.	2.6.2.1, 2.6.2.4, 2.6.2.5
2.5.2.3	Improve data quality and storage; reporting capabilities; and workflow management process.	2.6.2.1, 2.6.2.4, 2.6.2.5
2.5.2.4	Review, analyze and modify existing reports and applications.	2.6.2.1, 2.6.2.4, 2.6.2.5

2.5.3 WEB PORTAL DEVELOPER

Resource(s) proposed shall perform the following job functions

ID #	Functional / Business Requirements	Associated Deliverable ID # From Section 2.6.2 Below (If Applicable)
2.5.3.1	Architect, design and develop SharePoint implementations using	2.6.2.1, 2.6.2.6, 2.6.2.7
	best practices.	
2.5.3.2	Implement and customize SharePoint-based solutions.	2.6.2.1, 2.6.2.6, 2.6.2.7
2.5.3.3	Implement SharePoint-based workflows.	2.6.2.1, 2.6.2.6, 2.6.2.7
2.5.3.4	Perform Microsoft .NET development to extend and augment the	2.6.2.1, 2.6.2.6, 2.6.2.7
	SharePoint platform.	

2.5.4 TESTING SPECIALIST

Resource(s) proposed shall perform the following job functions:

ID #	Functional / Business Requirements	Associated Deliverable ID # From Section 2.6.2 Below (If Applicable)
2.5.4.1	Review software requirements; prepare and review test plans and test cases; and report defects and prepare test reports.	2.6.2.1, 2.6.2.8
2.5.4.2	Design and execute IT software tests and evaluate results to ensure compliance with applicable regulations.	2.6.2.1, 2.6.2.8
2.5.4.3	Prepare test scripts and all required test documentation.	2.6.2.1, 2.6.2.8
2.5.4.4	Design and prepare all needed test data.	2.6.2.1, 2.6.2.8
2.5.4.5	Review test results and evaluate for conformance to design.	2.6.2.1, 2.6.2.8
2.5.4.6	Collaborate with a variety of stakeholders within MSDE to complete test procedures.	2.6.2.1, 2.6.2.8
2.5.4.7	Design, develop, implement and maintain test processes and test cases, including user manuals for assigned projects.	2.6.2.1, 2.6.2.8
2.5.4.8	Perform test execution in development, test, and production environments for each build, sprint, and release in the iterative development lifecycle.	2.6.2.1, 2.6.2.8
2.5.4.9	Write test plans for assigned projects	2.6.2.1, 2.6.2.8
2.5.4.10	Maintain record of test progress	2.6.2.1, 2.6.2.8
2.5.4.11	Document test results	2.6.2.1, 2.6.2.8
2.5.4.12	Prepare reports and present results as appropriate	2.6.2.1, 2.6.2.8

2.6 DELIVERABLES

2.6.1 DELIVERABLE SUBMISSION PROCESS

For each written deliverable, draft and final, the TO Contractor shall submit to the TO Manager one hard copy and one electronic copy compatible with Microsoft Office 2007, Microsoft Project 2007 and/or Visio 2007 or latest versions.

Drafts of all final deliverables are required at least two weeks in advance of when all final deliverables are due. Written deliverables defined as draft documents must demonstrate due diligence in meeting the scope and requirements of the associated final written deliverable. A draft written deliverable may contain limited structural errors such as poor grammar, misspellings or incorrect punctuation, but must:

- D) Be presented in a format appropriate for the subject matter and depth of discussion.
- E) Be organized in a manner that presents a logical flow of the deliverable's content.
- F) Represent factual information reasonably expected to have been known at the time of submittal.
- G) Present information that is relevant to the Section of the deliverable being discussed.
- H) Represent a significant level of completeness towards the associated final written deliverable that supports a concise final deliverable acceptance process.

Upon completion of a deliverable, the TO Contractor shall document each deliverable in final form to the TO Manager for acceptance. The TO Contractor shall memorialize such delivery in an Agency Receipt of Deliverable Form (Attachment 8). The TO Manager shall countersign the Agency Receipt of Deliverable Form indicating receipt of the contents described therein.

Upon receipt of a final deliverable, the TO Manager shall commence a review of the deliverable as required to validate the completeness and quality in meeting requirements. Upon completion of validation, the TO Manager shall issue to the TO Contractor notice of acceptance or rejection of the deliverables in an Agency Acceptance of Deliverable Form (Attachment 9). In the event of rejection, the TO Contractor shall correct the identified deficiencies or non-conformities. Subsequent project tasks may not continue until deficiencies with a deliverable are rectified and accepted by the TO Manager or the TO Manager has specifically issued, in writing, a waiver for conditional continuance of project tasks. Once the State's issues have been addressed and resolutions are accepted by the TO Manager, the TO Contractor will incorporate the resolutions into the deliverable and resubmit the deliverable for acceptance. Accepted deliverables shall be invoiced within 30 days in the applicable invoice format (Reference 2.12 Invoicing).

A written deliverable defined as a final document must satisfy the scope and requirements of this TORFP for that deliverable. Final written deliverables shall not contain structural errors such as poor grammar, misspellings or incorrect punctuation, and must:

- A) Be presented in a format appropriate for the subject matter and depth of discussion.
- B) Be organized in a manner that presents a logical flow of the deliverable's content.
- C) Represent factual information reasonably expected to have been known at the time of submittal.
- D) Present information that is relevant to the Section of the deliverable being discussed.

The State required deliverables are defined below. Within each task, the TO Contractor may suggest other subtasks or deliverables to improve the quality and success of the project.

ID #	Deliverable Description	Acceptance Criteria	Due Date / Frequency
DELIVERABLES	REQUIREMENT	FROM ALL RESOURCES	
2.6.2.1	Weekly Status Reports	 A MS Word document that shall document: Activities completed Activities in progress Next week's planned activities Activities on hold/issues Activities requiring overtime Action Items 	Receipt by close of business Friday following the previous week.
2.6.2.2 IT PROFESSIONA	Monthly Invoice for resource	MS Word or PDF that contains content defined in Section 2.12 and accurately reflects time worked.	Receipt by the 15th day of each month with specified content.
2.6.2.3	Development Documentation	Document such as Microsoft Word or Excel that conforms to requirements in Section 2.5.1. and contains information on: • Relational database model • Analysis document • Database review information	Initial draft will be 10 days after approval of task order. Subsequent updates to the document per changes and enhancements

2.6.2 DELIVERABLE DESCRIPTIONS / ACCEPTANCE CRITERIA

SOFTWARE EN	NGINEER DELIVE	RABLES	
2.6.2.4	Development Documentation	Document such as Microsoft Word or Excel that conforms to requirements in Section 2.5.2. and contains information on: • Integration analysis • Data quality analysis • Data quality recommendation	Initial draft will be 10 days after approval of task order. Subsequent updates to the document per changes and enhancements
2.6.2.5	Release Notes	 Document the report changes to systems including section that: Documents changes of release System impacted Steps to implement release 	Initial draft will be 10 days after approval of task order. Subsequent updates to the document per changes and enhancements
WEB PORTAL	DEVELOPER DEL	IVERABLES	
2.6.2.6	Development Documentation	Document such as Microsoft Word, Visio or Excel that conforms to requirements in Section 2.5.3. and contains information on: Portal Wireframes Data quality analysis Data quality recommendation 	Initial draft will be 10 days after approval of task order. Subsequent updates to the document per changes and enhancement
2.6.2.7	Release Notes	 Document the report changes to systems including section that: Documents changes of release System impacted Steps to implement release 	Initial draft will be 10 days after approval of task order. Subsequent updates to the document per changes and enhancement
TESTING SPEC	CIALIST DELIVER	ABLES	
2.6.2.8	Test Documentation	Document such as Microsoft Word or Excel that conforms to requirements in Section 2.5.3. and contains information on: • Test Plans • Test Scripts • Test Reports	Initial draft will be 10 days after approval of task order. Final draft 20 days after approval of task order Subsequent updates to the document per changes and enhancement

2.7 PERFORMANCE EVALUATION AND STANDARDS

2.7.1 MONTHLY PERFORMANCE RATINGS FOR PROJECT PERSONNEL

Upon mutually agreed upon schedule, the TO Contractor shall send to the TO Manager a **Performance Evaluation Form (PEF)** (TORFP Attachment 14) for each individual resource. The TO Contractor shall fill out the top section of the PEF only. The TO Manager shall assess the performance of each individual resource based on the quality of work delivered as required in Section 2.5 and Section 2.6. The TO Manager shall fill out the "Project Personnel Performance Rating" section of the PEF and return it to the TO Contractor for invoicing purposes. In the event of poor or non-performance by project personnel, resulting in unsatisfactory ratings,

payment may be withheld pending the outcome of the mitigation procedures described in TORFP Section 2.7.2.

2.7.2 MITIGATION PROCEDURES FOR UNSATISFACTORY PERFORMANCE

At any time during the task order should the Project Personnel exhibit unsatisfactory work performance as per a Project Personnel Performance Rating of "unsatisfactory" for any of the rating areas, as determined by the TO Manager, MSDE may pursue the following mitigation procedures prior to requesting a replacement employee:

- A) The TO Manager shall document performance issues and give written notice to the TO Contractor(s), clearly describing problems and delineating remediation requirement(s).
- B) The TO Contractor(s) shall respond with a written remediation plan within three business days and implement plan immediately upon written acceptance by the TO Manager.
- C) Should performance issues persist, the TO Manager may give written notice or request the immediate removal of the person(s) whose performance is at issue, and determine whether a substitution is required. Substitutions shall have equal or better qualifications compared to the incumbent as determined by MSDE.

2.8 WORK HOURS

The TO Contractor's assigned personnel shall be available to work between the hours of 7:00 AM and 6:00 PM Monday through Friday except for State holidays and Service Reduction Days. Services may also involve some evening and/or weekend hours in addition to core business-day hours. Additional weekly hours in excess of 40 hours shall be approved in writing and in advance by the TO Manager and shall be billed at the proposed regular hourly rate. Requests for leave should be submitted to the TO Manager at least two weeks in advance. The TO Manager reserves the right to request a temporary replacement if leave extends longer than one consecutive week. In cases where there is insufficient coverage, leave may be denied.

2.9 REQUIRED PROJECT POLICIES, GUIDELINES AND METHODOLOGIES

The TO Contractor shall be required to comply with all applicable laws, regulations, policies, standards and guidelines affecting information technology projects, which may be created or changed periodically. The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting project execution. The following policies, guidelines and methodologies can be found at http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx under "Policies and Guidance." These may include, but are not limited to:

- The State's System Development Life Cycle (SDLC) methodology.
- The State Information Technology Security Policy and Standards
- The State Information Technology Project Oversight
- The State of Maryland Enterprise Architecture
- The TO Contractor shall follow the project management methodologies that are consistent with the Project Management Institute's Project Management Body of Knowledge Guide.
- TO Contractor's staff and sub Contractors are to follow a consistent methodology for all TO activities.

2.10 TO CONTRACTOR PERSONNEL MINIMUM EXPERTISE REQUIRED

The Master Contractor Proposed staff shall document a professional level of expertise

2.10.1 IT PROFESSIONAL

The candidate proposed to perform this role shall meet the following minimum qualification criteria:

- BS or Master's degree in computer science or an IT related field,
- Minimum of seven (7) years of implementing custom applications on the Microsoft platform,
- Minimum of seven (7) years of implementing BI solutions on the Microsoft platform with significant experience and hands-on use of SQL Server Integration Services (SSIS) 2005/2008,
- Minimum of seven (5) years of work experience on SQL Server Reporting Services (SSRS0 2005/2008),
- Minimum of seven (7) years of Direct experience with Transact SQL and writing stored procedures/functions is required
- Minimum of seven (7) or more years of experience in a SQL Server environment with ETL and Stored Procedures development,
- Minimum of one (1) years of experience working with MS Dynamics CRM and SharePoint
- Minimum of one (1) years of experience with SQL Server Agent, with the ability to create, schedule and troubleshoot jobs
- Minimum of one (1) years working with Windows 2008 operating system, its security model, and IIS extend the delivery to include how users will plug reports and dashboards into publication solutions (e.g. Dynamics CRM, SharePoint, .ASPX pages)
- Minimum of one (1) years of experience integrating data from Oracle databases to SQL server databases.

2.10.2 SOFTWARE ENGINEER

The candidate proposed to perform this role shall meet the following minimum qualification criteria:

- BS in Computer Science or related field AND three years of system and/or programming experience; OR, Five (5) years of system and/or applications programming experience
- Minimum of seven (7) years of experience implementing business intelligence (BI) solutions on the Microsoft platform with significant experience and hands-on use of SQL SSIS 2005/2008.
- Minimum of five (5) years of work experience on SQL Server Reporting Services (SSRS) 2005/2008.
- Minimum of five (5) years of experience in the development, support and implementation of Information Systems.
- Minimum of three (3) years of experience on data migrations from Oracle databases to SQL server databases.
- Minimum of three (3) years of experience installing and upgrading systems in an integrated environment with an emphasis on change management and version control
- Minimum of one (1) years of experience with SQL Server Agent, with the ability to create, schedule and troubleshoot jobs
- Minimum of one (1) years working with Windows 2008 operating system, its security model, and IIS extend the delivery to include how users will plug reports and dashboards into publication solutions (e.g. Dynamics CRM, SharePoint, .ASPX pages)

2.10.3 WEB PORTAL DEVELOPER

The candidate proposed to perform this role shall meet the following minimum qualifications criteria:

- BS in computer science or equivalent work experience
- Minimum of eight (8) years of programming experience in software development or maintenance.
- Specialized Experience: At least five (5) years of experience in IT systems analysis and programming
- Minimum of five (5) years of Microsoft SharePoint development and administration.
- Minimum of five (5) years of Microsoft SharePoint integration with other applications including but not limited to Microsoft Exchange and Microsoft SQL.
- Minimum of five (5) years in administering SQL server.
- Minimum of three (3) years of experience designing, developing, and deploying web sites and/or web applications using the latest technologies from Microsoft.

• Minimum of three (3) years of experience in technologies that must include SharePoint 2010/2013, SQL 2008/2012, .NET 3.5/4.0 Frameworks, Visual Studio 2010/2012.

2.10.4 TESTING SPECIALIST

The candidate proposed to perform this role shall meet the following minimum qualification criteria:

- Bachelor's Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or three (3) years of equivalent experience in a related field
- Minimum of three (3) years of software testing experience (integration and acceptance) on multiple projects
- Minimum of three (3) years of experience in verification and validation, software testing and integration, software metrics, and their application to software quality assessment, and demonstrated knowledge of system and project life cycles
- Minimum of three (3) years of experience with testing database interfaces in a multi release project environment
- Minimum of three (3) years of experience creating development and execution of test cases for Unit Testing, User Acceptance testing, interoperability testing, System Integration testing and Performance testing
- Minimum of three (3) years of experience working on projects using the software development life cycle for implementing Enterprise level systems

2.11 TO CONTRACTOR MINIMUM QUALIFICATIONS

The following minimum qualifications are mandatory. The TO Contractor shall be capable of furnishing all necessary services required to successfully complete all tasks and work requirements and produce high quality deliverables described herein. The Master Contractor shall demonstrate, in its proposal, that it possesses such expertise in-house or has fostered strategic alliances with other firms for providing such services:

- Minimum of ten (10) years work on Microsoft related development. This includes SQL Server, Microsoft CRM, SharePoint, BizTalk, etc
- Minimum of ten (10) years of work with Internet/Intranet web application design, development, maintenance and support.
- Minimum of five (5) years of work with Section 508 and related non-visual access analysis and remediation

2.12 INVOICING

The TO Contractor shall send to the TO Manager a PEF (TORFP Attachment 14) at monthly intervals for each individual resource. Approval of the PEF by the TO Manager is subject to monthly performance ratings indicated on the PEF and mitigation procedures described in Section 2.7. 2 The TO Contractor shall submits PEFs as MS Word documents by email. Following the return of the PEF indicating "Acceptable" and signed by the TO Manager, the TO Contractor shall submit a proper invoice for the resource in accordance with the procedures in Section 2.14.1. The invoice shall be accompanied by a copy of the executed PEF or payment shall be withheld.

One monthly invoice may cover multiple resources, but a separate PEF is required for each employee.

Payments to the TO Contractor also shall be governed by the terms and conditions defined in the CATS II Master Contract. TO Contractor shall invoice and receive payment for actual hours worked only. Upon verification and acceptance of the proper invoices by the TO Manager, payment will be made to the TO Contractor.

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2.12.1 INVOICE SUBMISSION PROCEDURE

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This procedure consists of the following requirements and steps:

- A proper invoice shall identify Maryland State Department of Education (MSDE) as the TO Requesting Agency, deliverable description, associated TOA number, date of invoice, period of performance covered by the invoice, and a TO Contractor point of contact with telephone number.
- J) The TO Contractor shall send the original of each invoice and supporting documentation (itemized billing reference for employees and any subcontractor and signed Acceptance of Deliverable form Attachment 9, for each deliverable being invoiced) submitted for payment to the Maryland State Department of Education (MSDE) at the following address:

Accounts Payable Maryland State Department of Education 200 West Baltimore Street Baltimore, Maryland 21201

With a copy to:

Maryland State Department of Education Certification and Accreditation Attn: Joann Ericson 200 West Baltimore Street Baltimore, Maryland 21201

K) Invoices for final payment shall be clearly marked as "FINAL" and submitted when all work requirements have been completed and no further charges are to be incurred under the TOA. In no event shall any invoice be submitted later than 60 calendar days from the TOA termination date. In no event shall any invoice be submitted later than 60 calendar days from the Project termination date

2.13 MBE PARTICIPATION REPORTS

Monthly reporting of MBE participation is required in accordance with the terms and conditions of the CATS+ Master Contract by the 15th day of each month. The TO Contractor shall provide a completed MBE Participation form (Attachment 2, Form D-5) to the Maryland State Department of Education at the same time the invoice copy is sent. The TO Contractor shall ensure that each MBE Subcontractor provides a completed MBE Participation Form (Attachment 2, Form D-6). Subcontractor reporting shall be sent directly from the subcontractor to the Maryland State Department of Education. the Maryland State Department of Education will monitor both the TO Contractor's efforts to achieve the MBE participation goal and compliance with reporting requirements. The TO Contractor shall email all completed forms, copies of invoices and checks paid to the MBE directly to the TO Procurement Officer and TO Manager.

2.13.1 Liquidated Damages Provision

By submitting a response to this solicitation, the Bidder agrees to make good faith efforts to comply with the MBE Program, and agrees that it shall be subject to the Liquidated Damages provision set forth at §48 of the State's Contract. Liquidated Damages will be assessed as per the provisions of the Contract for the Contractor's failure to comply in good faith to the following:

1. Submit each monthly payment report in full compliance with COMAR 21.11.03.13A(3).

2. Include in its agreements with MBE subcontractors a provision requiring submission of payment reports in full compliance with COMAR 21.11.03.13A(4)

3. Comply with COMAR 21.11.03.12 in terminating, cancelling or changing the scope of work/value of a contract with an MBE subcontractor and/or amendment of the MBE participation schedule.

4. Meet the Contractor's total MBE participation goal and subgoal commitments (if subgoals are applicable).

5. Promptly pay all undisputed amounts to an MBE subcontractor in full compliance with the prompt payment provisions of this Contract.

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SECTION 3 - TASK ORDER PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS+ TORFP must respond within the submission time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback Form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via the CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

3.2 FORMAT

If a Master Contractor elects to submit a TO Proposal, the Master Contractor shall do so in conformance with the requirements of this CATS+ TORFP. A TO Proposal shall contain the following sections in order:

3.3 TECHNICAL PROPOSAL

A) Proposed Services

Executive Summary: A high level overview of the Master Contractor's understanding of the background, purpose, and objectives of the TORFP. The Executive Summary shall summarize the Master Contractor's capabilities and experience, and summarize the proposed methodology and solution for achieving the objectives of the TORFP.

Proposed Solution: A detailed narrative of the Master Contractor's proposed methodology and solution for completing the requirements and deliverables in Section 2 - Scope of Work. This section should include a comprehensive schedule of tasks and times frames for completing all requirements and deliverables, including any tasks to be performed by State or third party personnel.

Draft Work Breakdown Structure (WBS): A matrix or table that shows a break down of the tasks required to complete the requirements and deliverables in Section 2 - Scope of Work. The WBS should reflect the chronology of tasks without assigning specific time frames or start / completion dates. The WBS may include tasks to be performed by the State or third parties as appropriate, for example, independent quality assurance tasks. If the WBS appears as a deliverable in Section 2 -Scope of Work, the deliverable version will be a final version. Any subsequent versions should be approved through a formal configuration or change management process.

Draft Project or Work Schedule: A Gantt or similar chart containing tasks and <u>estimated</u> time frames for completing the requirements and deliverables in Section 2 - Scope of Work.. The final schedule should come later as a deliverable under the TO after the TO Contractor has had opportunity to develop realistic estimates. The Project or Work Schedule may include tasks to be performed by the State or third parties as appropriate.

Draft Risk Assessment: Identification and prioritization of risks inherent in meeting the requirements in Section 2 - Scope of Work. Includes a description of strategies to mitigate risks. If the Risk Assessment appears as a deliverable in Section 2 – Scope of Work, that version will be a final version. Any subsequent versions should be approved through a formal configuration or change management process.

Assumptions: A description of any assumptions formed by the Master Contractor in developing the Technical Proposal. Master Contractors should avoid assumptions that counter or constitute exceptions to TORFP terms and conditions.

Proposed Tools: A description of any tools, for example hardware and/or software applications that will be used to facilitate the work.

- B) Proposed Personnel
 - 1) Identify and provide resumes for all proposed personnel by labor category. The resume should feature prominently the proposed personnel's skills and experience as they relate to the Master Contractor's proposed solution and Section 2 Scope of Work.
 - 2) Certification that all proposed personnel meet the minimum required qualifications and possess the required certifications in accordance to Section 2.8.
 - 3) Provide the names and titles of the Master Contractor's management staff who will supervise the personnel and quality of services rendered under this TOA.
 - 4) Complete and provide, at the interview, Attachment 5 Labor Classification Personnel Resume Summary.
- 1. MBE Participation
 - 1) Submit completed MBE documents Attachment 2 Forms D-1 and D-2.
- 2. Subcontractors
 - 1) Identify all proposed subcontractors, including MBEs, and their roles in the performance of Section 2 Scope of Work.
- 3. Master Contractor and Subcontractor Experience and Capabilities
 - 1) Provide up to three examples of projects or contracts the Master Contractor has completed that were similar to Section 2 Scope of Work. Each example must include contact information for the client organization complete with the following:
 - a) Name of organization.
 - b) Point of contact name, title, and telephone number
 - c) Services provided as they relate to Section 2 Scope of Work.
 - d) Start and end dates for each example project or contract. If the Master Contractor is no linger providing the services, explain why not.
 - 2) State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five years with any entity of the State of Maryland. For each identified contract, the Master Contractor shall provide:
 - a) Name of organization.
 - b) Point of contact name, title, and telephone number
 - c) Services provided as they relate to Section 2 Scope of Work.
 - d) Start and end dates for each example project or contract. If the Master Contractor is no longer providing the services, explain why not.
 - e) Dollar value of the contract.
 - f) Whether the contract was terminated before the original expiration date.

g) Whether any renewal options were not exercised.

Note - State of Maryland experience can be included as part of Section E2 above as project or contract experience. State of Maryland experience is neither required nor given more weight in proposal evaluations.

- 4. Proposed Facility
 - 1) Identify Master Contractor's facilities, including address, from which any work will be performed.
- 5. State Assistance
 - 1) Provide an estimate of expectation concerning participation by State personnel.
- 6. Confidentiality
 - A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 10, Subtitle 6, of the State Government Article of the Annotated Code of Maryland. Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

3.4 FINANCIAL RESPONSE

- A) A description of any assumptions on which the Master Contractor's Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the price proposal);
- B) Attachments 1 Completed Financial Proposal with fully loaded labor rates. Proposed rates are fully loaded and should not to exceed the rates defined in the Master Contract.

SECTION 4 TASK ORDER AWARD PROCESS

4.0 OVERVIEW

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate functional area responding to the CATS+ TORFP. In making the TOA award determination, the TO Requesting Agency will consider all information submitted in accordance with Section 3.

3.5 TECHNICAL PROPOSAL EVALUATION CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance.

- A) A detailed discussion of the Master Contractor's understanding of the work and the Master Contractor's capabilities, approach and solution to address the requirements outlined in Section 2.
- B) Master Contractor Experience and Capabilities
- C) Qualifications of Key Personnel experience required in Section 3.2.1.B.

3.6 SELECTION PROCEDURES

- A) TO Proposals will be assessed throughout the evaluation process for compliance with the minimum personnel qualifications in Section 2.10 and quality of responses to Section 3.2.1 of the TORFP. Master Contractor proposals that fail to meet the minimum qualifications will be deemed not reasonably susceptible for award, i.e., disqualified and their proposals eliminated from further consideration.
- B) TO Proposals deemed technically qualified will have their financial proposal considered. All others will receive e-mail notice from the TO Procurement Officer of not being selected to perform the work.
- C) The State will conduct oral presentation of the Master Contractor and may interview required personnel proposed in each TO Proposal that meets minimum qualifications.
- D) Qualified TO Proposal financial responses will be reviewed and ranked from lowest to highest price proposed.
- E) The most advantageous TO Proposal offer considering technical and financial submission shall be selected for the work assignment. In making this selection, technical merit has greater weight than price.

3.7 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (To Contractor), a Purchase Order, and by a Notice to Proceed authorized by the TO Procurement Officer.

ATTACHMENT 1 – PRICE PROPOSAL

(TIME AND MATERIALS) CATS+ TORFP # R00B4400004

Labor Categories

Project Roles	Projected Labor Category	A Full Loaded Hourly Labor Rate	B Total Class Estimated Hours Annually	C Total Proposed CATS+ TORFP Price
IT Professional		\$	1000	\$
Software Engineer		\$	1000	\$
Web Portal Developer		\$	1000	\$
Testing Specialist		\$	1000	\$
Total Evaluated Price				\$

The Hourly Labor Rate is the actual rate the State will pay for services and shall be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate, but may be lower. Hourly Labor Rate shall be assumed to be fully loaded rates which shall include all direct and indirect costs including all travel costs and profit for the Master Contractor to perform under the TO Agreement. The total hours listed above are to be considered as estimated only and not to be construed as guaranteed billable hours. Actual hours will be compensated at the total number of hours performed.

VENDOR'S NAME_____

ADDRESS		
CITY, STATE, ZIP CODE		
TELEPHONE NO	FAX NO	
FEDERAL ID#	DUNS NO	
EMAIL ADDRESS		
SIGNATURE		
PRINTED NAME		
TITLE		
DATE		

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ATTACHMENT 2 - TASK ORDER AGREEMENT

CATS II TORFP R00B4400004 OF MASTER CONTRACT #060B9800035

This Task Order Agreement ("TO Agreement") is made this _____ day of ______, 2013 by and between MASTER CONTRACTOR and the STATE OF MARYLAND (Maryland State Department of Education)

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
 - a. "Agency" means the Maryland State Department of Education, as identified in the CATS II TORFP #R00B4400004
 - b. "CATS TORFP" means the Task Order Request for Proposals ______, issued on _____, including any addenda.
 - c. "Master Contract" means the CATS II Master Contract between the Maryland Department of Information Technology and MASTER CONTRACTOR, dated June 1, 2009.
 - d. "TO Procurement Officer" means the individual named in the Key Information Summary Sheet. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
 - e. "TO Agreement" means this signed TO Agreement between the Maryland Department of Information Technology and MASTER CONTRACTOR.
 - f. "TO Contractor" means the CATS II Master Contractor awarded this TO Agreement, whose principal business address is _____.
 - g. "TO Manager" means TO Manager of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
 - h. "TO Proposal Technical" means the TO Contractor's technical response to the CATS II TORFP dated date of TO Proposal Technical.
 - i. "TO Proposal Financial" means the TO Contractor's financial response to the CATS II TORFP dated date of TO Proposal FINANCIAL.
 - j. "TO Proposal" collectively refers to the TO Proposal Technical and TO Proposal Financial.
- 2. Scope of Work
- 2.1. This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supersede the Master Contract.
- 2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS II TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:

- a. The TO Agreement,
- b. Exhibit A CATS PLUS TORFP #R00B4400004
- c. Exhibit B TO Proposal-Technical
- d. Exhibit C TO Proposal-Price
- 2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this section. Except as otherwise provided in this TO Agreement, if any change under this section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing the right to an adjustment under this section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.
- 3. Time for Performance.

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS II TORFP upon receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of one base period, followed by two option years, commencing on the date of Notice to Proceed and terminating on September 30, 2014.

- 4. Consideration and Payment
- 4.2 Payments to the TO Contractor shall be made as outlined in Section 2 of the CATS II TORFP, but no later than thirty (30) days after the Agency's receipt of a proper invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.3 Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is ______. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.
- 4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

4.5 This TO Agreement requires the contractor to make good faith efforts to comply with the Minority Business Enterprise ("MBE") Program and contract provisions. The State and the Contractor acknowledge and agree that the State will incur damages, including but not limited to loss of goodwill, detrimental impact on economic development, and diversion of internal staff resources, if the Contractor does not make good faith efforts to comply with the requirements of the MBE Program and MBE contract provisions. The parties further acknowledge and agree that the damages the State might reasonably be anticipated to accrue as a result of such lack of compliance are difficult to ascertain with precision. Therefore, upon a determination by the State that the Contractor failed to make good faith efforts to comply with one or more of the specified MBE Program requirements or contract provisions, the Contractor agrees to pay liquidated damages to the State at the rates set forth below. The Contractor expressly agrees that the State may withhold payment on any invoices as a set-off against liquidated damages owed. The Contractor further agrees that for each specified violation, the agreed upon liquidated damages are reasonably proximate to the loss the State is anticipated to incur as a result of such violation.

a. Failure to submit each monthly payment report in full compliance with COMAR 21.11.03.13B (3): $\frac{24.65}{24.65}$ per day until the monthly report is submitted as required.

b. Failure to include in its agreements with MBE subcontractors a provision requiring submission of payment reports in full compliance with COMAR 21.11.03.13B (4): **§83.33** per MBE subcontractor. c. Failure to comply with COMAR 21.11.03.12 in terminating, canceling, or changing the scope of work/value of a contract with an MBE subcontractor and/or amendment of the MBE participation schedule: the difference between the dollar value of the MBE participation commitment on the MBE participation schedule for that specific MBE firm and the dollar value of the work performed by that MBE firm for the contract.

d. Failure to meet the Contractor's total MBE participation goal and sub goal commitments: the difference between the dollar value of the total MBE participation commitment on the MBE participation schedule and the MBE participation actually achieved.

e. Failure to promptly pay all undisputed amounts to an MBE subcontractor in full compliance with the prompt payment provisions of this contract: **<u>97.12</u>** per day until the undisputed amount due to the MBE subcontractor is paid.

Notwithstanding the use of liquidated damages, the State reserves the right to terminate the contract and exercise all other rights and remedies provided in the contract or by law.

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

TO CONTRACTOR (INSERT COMPANY NAME)

BY: Type or Print TO Contractor POC

Date

Signature

Witness

STATE OF MARYLAND, MARYLAND STATE DEPARTMENT OF EDUCATION

Albert Annan BY: Albert Annan TO Procurement Officer

Date

Signature

Witness

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ATTACHMENT 3 – MINORITY BUSINESS ENTERPRISE FORMS

TO CONTRACTOR MINORITY BUSINESS ENTERPRISE REPORTING REQUIREMENTS

CATS+ TORFP # R00B4400004

These instructions are meant to accompany the customized reporting forms sent to you by the TO Manager. If, after reading these instructions, you have additional questions or need further clarification, please contact the TO Manager immediately.

- As the TO Contractor, you have entered into a TO Agreement with the State of Maryland. As such, your company/firm is responsible for successful completion of all deliverables under the contract, including your commitment to making a good faith effort to meet the MBE participation goal(s) established for TORFP. Part of that effort, as outlined in the TORFP, includes submission of monthly reports to the State regarding the previous month's MBE payment activity. Reporting forms D-5 (TO Contractor Paid/Unpaid MBE Invoice Report) and D-6 (Subcontractor Paid/Unpaid MBE Invoice Report) are attached for your use and convenience.
- The TO Contractor must complete a separate Form D-5 for each MBE subcontractor for each month of the contract and submit one copy to each of the locations indicated at the bottom of the form. The report is due no later than the 15th of the month following the month that is being reported. For example, the report for January's activity is due no later than the 15th of February. With the approval of the TO Manager, the report may be submitted electronically. Note: Reports are required to be submitted each month, regardless of whether there was any MBE payment activity for the reporting month.
- The TO Contractor is responsible for ensuring that each subcontractor receives a copy (e-copy of and/or hard copy) of Form D-6. The TO Contractor should make sure that the subcontractor receives all the information necessary to complete the form properly, i.e., all of the information located in the upper right corner of the form. It may be wise to customize Form D-6 (upper right corner of the form) for the subcontractor the same as the Form D-5 was customized by the TO Manager for the benefit of the TO Contractor. This will help to minimize any confusion for those who receive and review the reports.
- 4. It is the responsibility of the TO Contractor to make sure that all subcontractors submit reports no later than the 15th of each month, regardless of whether there was any MBE payment activity for the reporting month. Actual payment data is verified and entered into the State's financial management tracking system from the subcontractor's D-6 report only. Therefore, if the subcontractor(s) do not submit their D-6 payment reports, the TO Contractor cannot and will not be given credit for subcontractor payments, regardless of the TO Contractor's proper submission of Form D-5. The TO Manager will contact the TO Contractor if reports are not received each month from either the prime contractor or any of the identified subcontractors. The TO Contractor must promptly notify the TO Manager if, during the course of the contract, a new MBE subcontractor is utilized. Failure to comply with the MBE contract provisions and reporting requirements may result in sanctions, as provided by COMAR 21.11.03.13.

D-1 MDOT Certified MBE Utilization and Fair Solicitation Affidavit

(submit with bid or offer)

This document **MUST BE** included with the bid or offer. If the Bidder or Offeror fails to complete and submit this form with the bid or offer as required, the procurement officer shall deem the bid non-responsive or shall determine that the offer is not reasonably susceptible of being selected for award.

In conjunction with the bid or offer submitted in response to Solicitation No. R00B3400093, I affirm the following:

1. □ I acknowledge and intend to meet the overall certified Minority Business Enterprise (MBE) participation goal of <u>25</u> percent and, if specified in the solicitation, the following subgoals (complete for only those subgoals that apply):

-	-	-		
<u> 7 </u>	percent African	American	0	percent Asian American

<u>2</u> percent Hispanic American <u>8</u> percent Woman-Owned

Therefore, I will not be seeking a waiver pursuant to COMAR 21.11.03.11.

<u>OR</u>

- □ I conclude that I am unable to achieve the MBE participation goal and/or subgoals. I hereby request a waiver, in whole or in part, of the overall goal and/or subgoals. Within 10 business days of receiving notice that our firm is the apparent awardee, I will submit all required waiver documentation in accordance with COMAR 21.11.03.11.
- 2. I understand that if I am notified that I am the apparent awardee of a PORFP, I must submit the following additional documentation as directed in the PORFP.
 - (a) MBE Participation Schedule (D-2)
 - (b) Outreach Efforts Compliance Statement (D-3)
 - (c) Subcontractor Project Participation Certification (D-4)
 - (d) Any other documentation, including D-7 waiver documentation, if applicable, required by the Procurement Officer to ascertain bidder or offeror responsibility in connection with the certified MBE participation goal.

I understand that if I fail to return each completed document within the required time, the Procurement Officer may determine that I am not responsible and therefore not eligible for contract award. If the contract has already been awarded, the award is voidable.

- 3. In the solicitation of subcontract quotations or offers, MBE subcontractors were provided not less than the same information and amount of time to respond as were non-MBE subcontractors.
- 4. Set forth below are the (i) certified MBEs I intend to use and (ii) the percentage of the total contract amount allocated to each MBE for this project and the items of work each MBE will provide under the contract. I hereby affirm that the MBE firms are only providing those items of work for which they are MDOT certified.

I solemnly affirm under the penalties of perjury that the contents of this Affidavit are true to the best of my knowledge, information, and belief.

Bidder/Offeror Name (PLEASE PRINT OR TYPE) Signature of Affiant

Name:		
Title:		
Date:		

SUBMIT THIS AFFIDAVIT WITH MASTER CONTRACT PROPOSAL

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ATTACHMENT D-2 MB	BE PARTICIPATION SCHEDULE			
Prime Contractor: (Firm Name, Address, Phone)	Project Description:			
Project Number:				
List Information For Each Certified	MBE Subcontractor On This Project			
Minority Firm Name	MBE Certification Number			
FEIN Identify the Applicable Certification Category (For Du	aally Certified Firms, Check Only One Category)			
Percentage of Total Contract Value to be prov				
Description of Work to Be Performed:				
Minority Firm Name	MBE Certification Number			
FEIN Identify the Applicable Certification Category (For Dually Certified Firms, Check Only One Category)				
Percentage of Total Contract Value to be prov Description of Work to Be Performed:	vided by this MBE%			
Minority Firm Name	MBE Certification Number			
FEIN Identify the Applicable Certification Category (For Du				
	anic American 🗆 Woman-Owned 🗆 Other			
Percentage of Total Contract Value to be prov Description of Work to Be Performed:	vided by this MBE%			
Minority Firm Name	MBE Certification Number			
FEIN Identify the Applicable Certification Category (For Du	anic American			
Percentage of Total Contract Value to be provided by this MBE% Description of Work to Be Performed:				

Continue on a separate page, if needed.

SUMMARY

Total African-American MBE Participation:	<u>%</u>
Total Asian American MBE Participation:	%
Total Hispanic American MBE Participation:	%
Total Woman-Owned MBE Participation:	%
Total Other Participation:	<u>%</u>
Total All MBE Participation:	<u>%</u>

I solemnly affirm under the penalties of perjury that the contents of this Affidavit are true to the best of my knowledge, information, and belief.

Bidder/Offeror Name

Signature of Affiant

(PLEASE PRINT OR TYPE)

Name: ______ Title: _____

Date:

SUBMIT THIS AFFIDAVIT WITH PORFP BID/PROPOSAL

ATTACHMENT D-3 Outreach Efforts Compliance Statement

Complete and submit this form within 10 working days of notification of apparent award or actual award, whichever is earlier.

In conjunction with the bid or offer submitted in response to Solicitation No. _____, Bidder/Offeror states the following:

- 1. Bidder/Offeror identified opportunities to subcontract in these specific work categories.
- 2. Attached to this form are copies of written solicitations (with bidding instructions) used to solicit MDOT certified MBEs for these subcontract opportunities.
- 3. Bidder/Offeror made the following attempts to contact personally the solicited MDOT certified MBEs.
- 4. Select ONE of the following:
 - a. This project does not involve bonding requirements.
 - OR
 - b. D Bidder/Offeror assisted MDOT certified MBEs to fulfill or seek waiver of bonding requirements (describe efforts).
- 5. Select ONE of the following:
 - a. D Bidder/Offeror did/did not attend the pre-bid/proposal conference. OR
 - b. \Box No pre-bid/proposal conference was held.

Bidder/Offeror Printed Name

Signature

Address:

By:__

32

ATTACHMENT D-4 Subcontractor Project Participation Certification

Please complete and submit one form for each MDOT certified MBE listed on Attachment D-1 within 10 working days of notification of apparent award.

_____ (*prime contractor*) has entered into a contract with ______ (*subcontractor*) to provide services in connection with the Solicitation described below

Prime Contractor Address and Phone	Project Description
Project Number	Total Contract Amount \$
Minority Firm Name	MBE Certification Number
Work To Be Performed	
Percentage of Total Contract	

The undersigned Prime Contractor and Subcontractor hereby certify and agree that they have fully complied with the State Minority Business Enterprise law, State Finance and Procurement Article §14-308(a)(2), Annotated Code of Maryland which provides that, except as otherwise provided by law, a contractor may not identify a certified minority business enterprise in a bid or proposal and:

- (1) fail to request, receive, or otherwise obtain authorization from the certified minority business enterprise to identify the certified minority business enterprise in its bid or proposal;
- (2) fail to notify the certified minority business enterprise before execution of the contract of its inclusion of the bid or proposal;
- (3) fail to use the certified minority business enterprise in the performance of the contract; or
- (4) pay the certified minority business enterprise solely for the use of its name in the bid or proposal.

PRIME CONTRACTOR SIGNATURE

SUBCONTRACTOR SIGNATURE

By:

By: ___

Name, Title Date Name, Title Date

This form is to be completed monthly by the prime

Attachment D-5

Maryland Department of Information Technology Minority Business Enterprise Participation Prime Contractor Paid/Unpaid MBE Invoice Report

Report #:		Cont	ract #:	
		Contracting Unit: Contract Amount:		
Reporting Period (Month/Year):		MBE	E Subcontract Amt:	
Report is due to the MBE Officer by the 10 th	of the month	Proje	ct Begin Date:	
following the month the services were provid			ect End Date:	
Tono wing the month the set trees were provid		Servi	ces Provided:	
Note: Please number reports in sequence				
Prime Contractor:		Contact Person:		
Address:				
City:			State:	ZIP:
Phone:	FAX:		Email:	
Subcontractor Name:			Contact Person:	
Phone:	FAX:			
Subcontractor Services Provided:				
List all payments made to MBE subcontractor		List	dates and amounts of any outs	tanding invoices:
named above				
during this reporting period:			Invoice #	<u>Amount</u>
Invoice# <u>Amount</u> 1.		1.		
		2.		
2				
2.		3.		
3.				
		4.		
		Tota	l Dollars Unpaid: \$	
Total Dollars Paid: \$			· · · · · · · · · · · · · · · · · · ·	

**If more than one MBE subcontractor is used for this contract, you must use separate D-5 forms.

****Return one copy (hard or electronic) of this form to the following addresses (electronic copy with signature and date is preferred):**

(TO MANAGER OF APPLICABLE POC NAME,	(TO PROCUREMENT OFFICER OR APPLICABLE
TITLE)	POC NAME, TITLE)
(AGENCY NAME)	(AGENCY NAME)
(ADDRESS, ROOM NUMBER)	(ADDRESS, ROOM NUMBER)
(CITY, STATE ZIP)	(CITY, STATE ZIP)
(EMAIL ADDRESS)	(EMAIL ADDRESS)

This form must be completed by MBE subcontractor

ATTACHMENT D-6 Minority Business Enterprise Participation Subcontractor Paid/Unpaid MBE Invoice Report

Report#:	Contract #	
•	Contracting Unit:	
Reporting Period (Month/Year):	MBE Subcontract Amount	:
	Project Begin Date:	
Report is due by the 10 th of the month following the month	Project End Date:	
the services were performed.	Services Provided:	
MBE Subcontractor Name:		
MDOT Certification #:		
Contact Person:	Email:	
Address:		
City: Baltimore	State:	ZIP:
Phone:	FAX:	
Subcontractor Services Provided:		
List all payments received from Prime Contractor during		any unpaid invoices over 30
reporting period indicated above.	days old.	_
Invoice Amt Date	Invoice Amt	Date
1.	1.	
2.	2.	
2.	2.	
3.	3.	
Total Dollars Paid: \$	Total Dollars Unpaid: \$	
Prime Contractor:	Contact	Person:

**Return one copy of this form to the following address (electronic copy with signature & date is preferred):

(TO MANAGER OF APPLICABLE POC NAME,	(TO PROCUREMENT OFFICER OR	
TITLE)	APPLICABLE POC NAME, TITLE)	
(AGENCY NAME)	(AGENCY NAME)	
(ADDRESS, ROOM NUMBER)	(ADDRESS, ROOM NUMBER)	
(CITY, STATE ZIP)	(CITY, STATE ZIP)	
(EMAIL ADDRESS)	(EMAIL ADDRESS)	

Date:___

(Required)

Code of Maryland Regulations (COMAR) Title 21, State Procurement Regulations

(regarding a waiver to a Minority Business Enterprise subcontracting goal)

COMAR 21.11.03.11 - Waiver.

- A. If, for any reason, the apparent successful bidder or offeror is unable to achieve the contract goal for certified MBE participation, the bidder or offeror may request, in writing, a waiver to include the following:
 - (1) A detailed statement of the efforts made to select portions of the work proposed to be performed by certified MBEs in order to increase the likelihood of achieving the stated goal;
 - (2) A detailed statement of the efforts made to contact and negotiate with certified MBEs including:
 - (a) The names, addresses, dates, and telephone numbers of certified MBEs contacted, and
 - (b) A description of the information provided to certified MBEs regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed;
 - (3) As to each certified MBE that placed a subcontract quotation or offer that the apparent successful bidder or offeror considers not to be acceptable, a detailed statement of the reasons for this conclusion;
 - (4) A list of minority subcontractors found to be unavailable. This list should be accompanied by an MBE unavailability certification (MBE Attachment D6) signed by the minority business enterprise, or a statement from the apparent successful bidder or offeror that the minority business refused to give the written certification: and
 - (5) The record of the apparent successful bidder or offeror's compliance with the outreach efforts required under Regulation .09B(2)(b).

A waiver may only be granted upon a reasonable demonstration by that MBE participation could not be obtained or could not be obtained at a reasonable price.

If the waiver request is determined not to meet this standard, the bidder or offeror will be found non-responsive (bid) or not reasonably susceptible for award (proposal) and removed from further consideration.

B. A waiver of a certified MBE contract goal may be granted only upon reasonable demonstration by the bidder or offeror that certified MBE participation was unable to be obtained or was unable to be obtained at a reasonable price and if the agency head or designee determines that the public interest is served by a waiver. In making a determination under this section, the agency head or

designee may consider engineering estimates, catalogue prices, general market availability, and availability of certified MBEs in the area in which the work is to be performed, other bids or offers and subcontract bids or offers substantiating significant variances between certified MBE and non-MBE cost of participation, and their impact on the overall cost of the contract to the State and any other relevant factor.

- C. An agency head may waive any of the provisions of Regulations .09-.10 for a sole source, expedited, or emergency procurement in which the public interest cannot reasonably accommodate use of those procedures.
- D. When a waiver is granted, except waivers under Section C, one copy of the waiver determination and the reasons for the determination shall be kept by the MBE Liaison Officer with another copy forwarded to the Office of Minority Affairs.

MBE ATTACHMENT D-7 MINORITY CONTRACTOR UNAVAILABILITY CERTIFICATE

Section I (to be completed by PRIME CONTRACTOR)						
I hereby certify that the fin	rm of					
		Name of I	Prime Contracto	r)		
located at						
(Number)	(Street)		(City)		(State) (Zip)	
on	contacted cer	tified minority b	ousiness enterpri	se,		
(Date)				(Nai	ne of Minority Business)
	located at					,
		(Number)	(Street)	(City)	(State)	(Zip)
seeking to obtain a bid fo	r work/service for	project number_		, project	name	
List below the type of work/ service requested: Indicate the type of bid sought, The minority business enterprise identified above is either unavailable for the work /service in relation to project number, or is unable to prepare a bid for the following reasons(s):						
The statements contained	above are, to the b	est of my knowl	edge and belief,	true and accur	rate.	
(Name)			(Title))		
(Number)	(Street)	(City)	(Stat	e)	(Zip)	
(Signature) (Date)						

Note: Certified minority business enterprise must complete Section II

Section II (to be completed by CERTIFIED MINORITY BUSINESS ENTERPRISE)					
I hereby certify that the firm of			MBE Ce	rt.#	
located at(Number)	(Street)	(City)	(State)	(Zip)	
was offered the opportunity to bid on pr	oject number	, ON		(ate)	
by(Prime Contractor's Name)	(Prime Contractor Of	ficial's Name) (Title)	(D		
The statements contained in Section I and Section II of this document are, to the best of my knowledge and belief, true and accurate.					
(Name)	(*	Title)	(Ph	one)	_
(Signature)		(Fa	ax Number)	_

ATTACHMENT 4 – TASK ORDER AGREEMENT

CATS+ TORFP# ADPICS PO Number OF MASTER CONTRACT #060B2490023

This Task Order Agreement ("TO Agreement") is made this day of Month, 200X by and between Task Order Contractor (TO Contractor) and the STATE OF MARYLAND, Maryland State Department of Education.

IN CONSIDERATION of the mutual premises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

- 1. Definitions. In this TO Agreement, the following words have the meanings indicated:
 - a. "Agency" means the Maryland State Department of Education, as identified in the CATS+ TORFP # ADPICS PO.
 - b. "CATS+ TORFP" means the Task Order Request for Proposals # ADPICS PO, dated MONTH DAY, YEAR, including any addenda.
 - c. "Master Contract" means the CATS+ Master Contract between the Maryland Department of Information Technology and TO Contractor dated MONTH DAY, YEAR.
 - d. "TO Procurement Officer" means TO Procurement Officer. The Agency may change the TO Procurement Officer at any time by written notice to the TO Contractor.
 - e. "TO Agreement" means this signed TO Agreement between MSDE and TO Contractor.
 - f. "TO Contractor" means the CATS+ Master Contractor awarded this TO Agreement, whose principal business address is ______.
 - g. "TO Manager" means TO Manager of the Agency. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
 - h. "TO Proposal Technical" means the TO Contractor's technical response to the CATS+ TORFP dated date of TO Proposal – Technical.
 - i. "TO Proposal Financial" means the TO Contractor's financial response to the CATS+ TORFP dated date of TO Proposal - Financial.
 - j. "TO Proposal" collectively refers to the TO Proposal Technical and TO Proposal Financial.
- 2. Scope of Work
- 4.1. This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or super-cede the Master Contract.
- 4.2. The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS+ TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:

- a. The TO Agreement,
- b. Exhibit A CATS+ TORFP
- c. Exhibit B TO Proposal-Technical
- d. Exhibit C TO Proposal-Financial
- 4.3. The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this Section. Except as otherwise provided in this TO Agreement, if any change under this Section causes an increase or decrease in the TO Contractor's cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this Section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be a dispute under the Disputes clause of the Master Contract. Nothing in this Section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this Section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.
 - 3. Time for Performance

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS+ TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of ______, commencing on the date of Notice to Proceed and terminating on Month Day, Year.

- 4. Consideration and Payment
- 4.1. The consideration to be paid the TO Contractor shall be done so in accordance with the CATS+ TORFP and shall not exceed \$______. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor's risk of non-payment.
- 4.2. Payments to the TO Contractor shall be made as outlined Section 2 of the CATS+ TORFP, but no later than thirty (30) days after the Agency's receipt of an invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.
- 4.3. Each invoice for services rendered must include the TO Contractor's Federal Tax Identification Number which is ______. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.
- 4.4. In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.

4.5 This TO Agreement requires the contractor to make good faith efforts to comply with the Minority Business Enterprise ("MBE") Program and contract provisions. The State and the Contractor acknowledge and agree that the State will incur damages, including but not limited to loss of goodwill, detrimental impact on economic development, and diversion of internal staff resources, if the Contractor does not make good faith efforts to comply with the requirements of the MBE Program and MBE contract provisions. The parties further acknowledge and agree that the damages the State might reasonably be anticipated to accrue as a result of such lack of compliance are difficult to ascertain with precision. Therefore, upon a determination by the State that the Contractor failed to make good faith efforts to comply with one or more of the specified MBE Program requirements or contract provisions, the Contractor agrees to pay liquidated damages to the State at the rates set forth below. The Contractor expressly agrees that the State may withhold payment on any invoices as a set-off against liquidated damages owed. The Contractor further agrees that for each specified violation, the agreed upon liquidated damages are reasonably proximate to the loss the State is anticipated to incur as a result of such violation.

a. Failure to submit each monthly payment report in full compliance with COMAR 21.11.03.13B (3): **<u>\$24.65</u>** per day until the monthly report is submitted as required.

b. Failure to include in its agreements with MBE subcontractors a provision requiring submission of payment reports in full compliance with COMAR 21.11.03.13B (4): **§83.33** per MBE subcontractor. c. Failure to comply with COMAR 21.11.03.12 in terminating, canceling, or changing the scope of work/value of a contract with an MBE subcontractor and/or amendment of the MBE participation schedule: the difference between the dollar value of the MBE participation commitment on the MBE participation schedule for that specific MBE firm and the dollar value of the work performed by that MBE firm for the contract.

d. Failure to meet the Contractor's total MBE participation goal and sub goal commitments: the difference between the dollar value of the total MBE participation commitment on the MBE participation schedule and the MBE participation actually achieved.

e. Failure to promptly pay all undisputed amounts to an MBE subcontractor in full compliance with the prompt payment provisions of this contract: **<u>97.12</u>** per day until the undisputed amount due to the MBE subcontractor is paid.

4.6 Notwithstanding the use of liquidated damages, the State reserves the right to terminate the contract and exercise all other rights and remedies provided in the contract or by law

IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

TO Contractor Name

By: Type or Print TO Contractor POC

Date

Witness: _____

STATE OF MARYLAND, TO Requesting Agency

By: insert name, TO Procurement Officer

Date

Witness: _____

ATTACHMENT 5 – CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

- A. "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.
- B. "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, Offeror, Contractor, consultant, or subcontractor or sub-consultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.
- C. The bidder or Offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.
- D. The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):
- E. The bidder or Offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or Offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or Offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:_____

By:_____

(Authorized Representative and Affiant)

SUBMIT AS A .PDF FILE WITH TO RESPONSE

ATTACHMENT 6 – LABOR CLASSIFICATION PERSONNEL RESUME SUMMARY

INSTRUCTIONS:

- 1. Master Contractors must comply with all personnel requirements under the Master Contract RFP 060B2490023.
- 2. Only labor categories proposed in the Master Contractors Financial Proposal may be proposed under the CATS+ TORFP process.
- 3. For each person proposed in any of the labor categories, complete one Labor Category Personnel Resume Summary to document how the proposed person meets each of the minimum requirements. This summary is required at the time of the interview.

For example: If you propose John Smith, who is your subcontractor, and you believe he meets the requirements of the Group Facilitator, you will complete the top section of the form by entering John Smith's name and the subcontractor's company name. You will then complete the right side of the Group Facilitator form documenting how the individual meets each of the requirements. Where there is a time requirement such as three months experience, you must provide the dates from and to showing an amount of time that equals or exceeds mandatory time requirement; in this case, three months.

- 4. Each form also includes examples of duties to perform. The proposed person must be able to fulfill those duties.
- 5. For each subject matter expert, the State will identify the particular area of expertise and the Master Contractor shall provide proof the individual has qualifications within that area of expertise.
- 6. Additional information may be attached to each Labor Category Personnel Resume Summary that may assist a full and complete understanding of the individual being proposed.

ATTACHMENT 6 - LABOR CLASSIFICATION PERSONNEL RESUME SUMMARY (CONTINUED)

Proposed Individual's Name/Company:	How does the proposed individual meet each requirement?
LABOR CLASSIFICATION TITLE – (INS	ERT LABOR CATEGORY NAME)
Education:	,,, _,, _
(Insert the education description from the CATS+ RFP from	
Section 2.10 for the applicable labor category.)	
Experience:	
(Insert the experience description from the CATS+ RFP	
from Section 2.10 for the applicable labor category.)	
Duties:	
(Insert the duties description from the CATS+ RFP from	
Section 2.10 for the applicable labor category.)	
Section 2.10 for the applicable fabor category.)	

The information provided on this form for this labor class is true and correct to the best of my knowledge:

TO Contractor's Contract Administrator:

Signature

Date

Proposed Individual:

Signature

Date

SUBMIT WITH TECHNICAL PROPOSAL SIGNATURE REQUIRED WITH THE TECHNICAL PROPOSAL

ATTACHMENT 7 – DIRECTIONS TO THE PRE-TO PROPOSAL CONFERENCE

The Pre-Proposal Conference will be held: **Thursday, August 1, 2013 @ 1:00 PM** Maryland State Department of Education 8th Floor, CR 1 200 West Baltimore Street Baltimore, MD 21201

From Interstate 95 (Washington, D. C.)

95 to Exit 53 – "Route 395 North/Downtown". On 395, take exit "Downtown/Inner Harbor", which is the left lane. Stay in left lane. "Downtown/Inner Harbor" exit becomes Howard Street. Cross Conway, Camden, and Pratt Streets. After Pratt, get in the right lane. Cross Lombard Street, turn right at next light which is Baltimore Street. You can turn right from both lanes, but the left lane of Howard Street puts you into the left lane of Baltimore Street and gives easy access to the parking lot, and directly across from the First Mariners Arena (Formerly the Baltimore Arena).

From Interstate 95 (North of Baltimore—Philadelphia/New York)

95 South to Baltimore. Pass the exits to 695 – Baltimore Beltway. As soon as you pass the 695 exits, get in the right two lanes. Stay to the right and follow signs to 95 South/Ft. McHenry Tunnel. (The left two lanes go to 895 and the "old" Harbor Tunnel.) When you exit the Ft. McHenry tunnel stay on the right and take the first exit – 395/Baltimore/Downtown. On the exit ramp you should begin to move to the left and continue to follow the signs that say "Downtown/Inner Harbor". Downtown/Inner Harbor" exit becomes Howard Street. Cross Conway, Camden, and Pratt Streets. After Pratt, get in the right lane. Cross Lombard Street, turn right at next light which is Baltimore Street. You can turn right from both lanes, but the left lane of Howard Street puts you into the left lane of Baltimore Street and gives easy access to the parking lot next to the building. MSDE is in the middle of the block, on the left, right next to the parking lot, and directly across from the First Mariners Arena (formerly the Baltimore Arena).

From Annapolis – Route 50

Route 50 West to Route 97 North to Baltimore to exit "695 (Baltimore Beltway) West" to Baltimore. Exit 7B from the Beltway to Baltimore-Washington Parkway "295 North to Baltimore". Follow directions below for 295 North to Baltimore.

From the Baltimore-Washington Parkway (Route 295)

295 North to Baltimore – all the way into Baltimore City. The name of the road/street changes from BW Parkway to Russell Street to Paca Street. As you come into the city you will pass the site of the new Camden Yards (Oriole Ballpark) on the right, you will cross Pratt Street, Lombard Street, and Redwood Street. At Baltimore Street turn right. Cross Eutaw Street and Howard Street. MSDE is in the middle of the block, on the left, right next to the parking lot, and directly across from the lst Mariners Arena (Formerly the Baltimore Arena).

ATTACHMENT 8 – NOTICE TO PROCEED

Month Day, Year

TO Contractor Name TO Contractor Mailing Address

Re: CATS+ Task Order Agreement #ADPICS PO

Dear TO Contractor Contact:

This letter is your official Notice to Proceed as of Month Day, Year, for the above-referenced Task Order Agreement. Mr. / Ms. ______ of _____ (Agency Name) will serve as the TO Manager and your contact person on this Task Order. He / She can be reached at telephone

Enclosed is an original, fully executed Task Order Agreement and purchase order.

Sincerely,

TO Procurement Officer

Task Order Procurement Officer

Enclosures (2)

cc: **TO Manager**

Procurement Liaison Office, Department of Information Technology

Project Management Office, Department of Information Technology

ATTACHMENT 9 – AGENCY RECEIPT OF DELIVERABLE FORM

I acknowledge receipt of the following:

TORFP Title: Project Name for TORFP	
TO Agreement Number: #ADPICS PO	
Title of Deliverable:	
TORFP Reference Section #	
Deliverable Reference ID #	
Name of TO Manager: TO Manager	
TO Manager Signature	Date Signed
Name of TO Contractor's Project Manager:	
TO Contractor's Project Manager Signature	Date Signed

SUBMIT AS REQUIRED IN SECTION 2.6.1 OF THE TORFP.

ATTACHMENT 10 – AGENCY ACCEPTANCE OF DELIVERABLE FORM

Agency Name: TO Requesting Agency

TORFP Title: TORFP Project Name

TO Manager: TO Manager and Phone Number

To:

The following deliverable, as required by TO Agreement #ADPICS PO, has been received and reviewed in accordance with the TORFP.

Title of deliverable:

TORFP Contract Reference Number: Section #_____

Deliverable Reference ID # _____

This deliverable:

Is accepted as delivered.

Is rejected for the reason(s) indicated below.

REASON(S) FOR REJECTING DELIVERABLE:

OTHER COMMENTS:

TO Manager Signature

Date Signed

ISSUED BY THE TO MANAGER AS REQUIRED IN SECTION 2.6.1 OF THE TORFP.

ATTACHMENT 11 – NON-DISCLOSURE AGREEMENT (OFFEROR)

- 4.1 This Non- Disclosure Agreement (the "Agreement") is made this ____ day of _____ 200_, by and between _____ (hereinafter referred to as "the OFFEROR ") and the State of Maryland (hereinafter referred to as " the State").
- 4.2

4.4

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- 4.3 OFFEROR warrants and represents that it intends to submit a TO Proposal in response to CATS+ TORFP #ADPICS
 PO for TORFP Project Name. In order for the OFFEROR to submit a TO Proposal, it will be necessary for the State to provide the OFFEROR with access to certain confidential information including, but not limited, to _______. All such information provided by the State shall be considered Confidential Information regardless of the form, format, or media upon which or in which such information is contained or provided, regardless of whether it is oral, written, electronic, or any other form, and regardless of whether the information is marked as "Confidential Information". As a condition for its receipt and access to the Confidential Information described above, the OFFEROR agrees as follows:
 - 1. OFFEROR will not copy, disclose, publish, release, transfer, disseminate or use for any purpose in any form any Confidential Information received, except in connection with the preparation of its TO Proposal.
 - 2. Each employee or agent of the OFFEROR who receives or has access to the Confidential Information shall execute a copy of this Agreement and the OFFEROR shall provide originals of such executed Agreements to the State. Each employee or agent of the OFFEROR who signs this Agreement shall be subject to the same terms, conditions, requirements and liabilities set forth herein that are applicable to the OFFEROR.
 - 3. OFFEROR shall return the Confidential Information to the State within five business days of the State's Notice of recommended award. If the OFFEROR does not submit a Proposal, the OFFEROR shall return the Confidential Information to TO Procurement Officer, TO Requesting Agency on or before the due date for Proposals.
 - 4. OFFEROR acknowledges that the disclosure of the Confidential Information may cause irreparable harm to the State and agrees that the State may obtain an injunction to prevent the disclosure, copying, or other impermissible use of the Confidential Information. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages for the OFFEROR'S failure to comply with the requirements of this Agreement. The OFFEROR consents to personal jurisdiction in the Maryland State Courts.
 - 5. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the OFFEROR or any employee or agent of the OFFEROR to comply with the requirements of this Agreement, OFFEROR and such employees and agents of OFFEROR shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
 - 6. This Agreement shall be governed by the laws of the State of Maryland.
 - 7. OFFEROR acknowledges that pursuant to Section 11-205.1 of the State Finance and Procurement Article of the Annotated Code of Maryland, a person may not willfully make a false or fraudulent statement or representation of a material fact in connection with a procurement contract. Persons making such statements are guilty of a felony and on conviction subject to a fine of not more than \$20,000 and/or imprisonment not exceeding 5 years or both. OFFEROR further acknowledges that this Agreement is a statement made in connection with a procurement contract.
 - 8. The individual signing below warrants and represents that they are fully authorized to bind the OFFEROR to the terms and conditions specified in this Agreement. If signed below by an individual employee or agent of the OFFEROR under Section 2 of this Agreement, such individual acknowledges that a failure to comply with the requirements specified in this Agreement may result in personal liability.

4.5	OFFEROR:	BY:
4.6	NAME:	TITLE:
4.7	ADDRESS:	

SUBMIT AS REQUIRED IN SECTION 1.7 OF THE TORFP

ATTACHMENT 12 – NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

THIS NON-DISCLOSURE AGREEMENT ("Agreement") is made as of this _____ day of ______, 200___, by and between the State of Maryland ("the State"), acting by and through its TO Requesting Agency (the "Department"), and ______ ("TO Contractor"), a corporation with its principal business office located at ______ and its principal office in Maryland located at ______.

RECITALS

WHEREAS, the TO Contractor has been awarded a Task Order Agreement (the "TO Agreement") for TORFP Title TORFP No. ADPICS PO dated ______, (the "TORFP) issued under the Consulting and Technical Services procurement issued by the Department, Project Number 060B2490023; and

WHEREAS, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for the State to provide the TO Contractor and the TO Contractor's employees and agents (collectively the "TO Contractor's Personnel") with access to certain confidential information regarding ______ (the "Confidential Information").

NOW, THEREFORE, in consideration of being given access to the Confidential Information in connection with the TORFP and the TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, the parties do hereby agree as follows:

- Confidential Information means any and all information provided by or made available by the State to the TO Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the Confidential Information is provided and regardless of whether any such Confidential Information is marked as such. Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.
- 2. TO Contractor shall not, without the State's prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor's Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor's Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.
- 3. If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor's performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.
- 4. TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.
- 5. TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor's Personnel or the TO Contractor's former

Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).

- 6. TO Contractor shall, at its own expense, return to the Department, all copies of the Confidential Information in its care, custody, control or possession upon request of the Department or on termination of the TO Agreement.
- 7. A breach of this Agreement by the TO Contractor or by the TO Contractor's Personnel shall constitute a breach of the TO Agreement between the TO Contractor and the State.
- 8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor's Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State's rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys' fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.
- 9. TO Contractor and each of the TO Contractor's Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.
- 10. The parties further agree that:
 - a. This Agreement shall be governed by the laws of the State of Maryland;
 - b. The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
 - c. The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
 - d. The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
 - e. Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
 - f. The Recitals are not merely prefatory but are an integral part hereof.

TO Contractor/TO Contractor's Personnel:

TO Requesting Agency:

Name:	Name:
Title:	Title:
Date:	Date:

ATTACHMENT 13 – TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS+ Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS+ master contract. Requirements for TO management can be found in the CATS+ master contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the **Checklist Due Date** below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to <u>contractoversight@doit.state.md.us</u> with the TO number in the subject line.

Master Contractor:				
Master Contractor Contact / Phone:				
Procuring State Agency Name:				
TO Title:				
TO Number:				
TO Type (Fixed Price, T&M, or Both):				
Checklist Issue Date:				
Checklist Due Date:				
Section 1 – Task Orders	s with Invoices Linked to Deliverables			
 A) Was the original TORFP (Task Order Request for Proposals) structured to link invoice payments to distinct deliverables with specific acceptance criteria? Yes No (If no, skip to Section 2.) 				
B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial				
Proposal?				
Yes No (If no, explain why)				
C) Is the deliverable acceptance process being adhered to as defined in the TORFP?				
Yes No (If no, explain why)				
Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials				
A) If the TO involves material costs, are material costs passed to the agency without markup by the Master Contractor?				
Yes No (If no, explain why)				
B) Are labor rates the same or less than the rates proposed in the accepted Financial Proposal?				
Yes No (If no, explain why)				
C) Is the Master Contractor providing timesheets or other appropriate documentation to support invoices?				
Yes No (If no, explain why)				
Section 3 – Substitution of Personnel				
A) Has there been any substitution of perso	onnel?			
Yes No (If no, skip to Section 4.))			

B) Did the Master Contractor request each personnel substitution in writing?			
Yes No (If no, explain why)			
C) Does each accepted substitution possess equivalent or better education, experience and qualifications than incumbent personnel?			
Yes No (If no, explain why)			
D) Was the substitute approved by the agency in writing?			
Yes No (If no, explain why)			
Section 4 – MBE Participation			
A) What is the MBE goal as a percentage of the TO value? (If there is no MBE goal, skip to Section 5)			
%			
B) Are MBE reports D-5 and D-6 submitted monthly?			
Yes No (If no, explain why)			
 C) What is the actual MBE percentage to date? (divide the dollar amount paid to date to the MBE by the total amount paid to date on the TO) % 			
(Example - \$3,000 was paid to date to the MBE sub-contractor; \$10,000 was paid to date on the TO; the MBE percentage is 30% (3,000 ÷ 10,000 = 0.30))			
 D) Is this consistent with the planned MBE percentage at this stage of the project? Yes No (If no, explain why) 			
 E) Has the Master Contractor expressed difficulty with meeting the MBE goal? Yes No 			
(If yes, explain the circumstances and any planned corrective actions)			
Section 5 – TO Change Management			
A) Is there a written change management procedure applicable to this TO?			
Yes No (If no, explain why)			
B) Does the change management procedure include the following?			
Yes No Sections for change description, justification, and sign-off Yes No Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements) Yes No A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)			
C) Have any change orders been executed? Yes No			
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)			

D) Is the change management procedure being followed?	
Yes No (If no, explain why)	

ATTACHMENT 15 – LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No.		
Name of Contractor		
Address		
City	State	Zip Code

If the Contract is Exempt from the Living Wage Law

The Undersigned, being an authorized representative of the above named Contractor, hereby affirms that the Contract is exempt from Maryland's Living Wage Law for the following reasons: (check all that apply)

- ____Bidder/Offeror is a nonprofit organization
- ____Bidder/Offeror is a public service company
- ____Bidder/Offeror employs 10 or fewer employees and the proposed contract value is less than \$500,000
- ____Bidder/Offeror employs more than 10 employees and the proposed contract value is less than \$100,000

If the Contract is a Living Wage Contract

A. The Undersigned, being an authorized representative of the above named Contractor, hereby affirms our commitment to comply with Title 18, State Finance and Procurement Article, Annotated Code of Maryland and, if required, to submit all payroll reports to the Commissioner of Labor and Industry with regard to the above stated contract. The Bidder/Offeror agrees to pay covered employees who are subject to living wage at least the living wage rate in effect at the time service is provided for hours spent on State contract activities, and to ensure that its Subcontractors who are not exempt also pay the required living wage rate to their covered employees who are subject to the living wage for hours spent on a State contract for services. The Contractor agrees to comply with, and ensure its Subcontractors comply with, the rate requirements during the initial term of the contract and all subsequent renewal periods, including any increases in the wage rate established by the Commissioner of Labor and Industry, automatically upon the effective date of the revised wage rate.

B. _____(initial here if applicable) The Bidder/Offeror affirms it has no covered employees for the following reasons (check all that apply):

____ All employee(s) proposed to work on the State contract will spend less than one-half of the employee's time during every work week on the State contract;

____ All employee(s) proposed to work on the State contract will be 17 years of age or younger during the duration of the State contract; or

____ All employee(s) proposed to work on the State contract will work less than 13 consecutive weeks on the State contract.

The Commissioner of Labor and Industry reserves the right to request payroll records and other data that the Commissioner deems sufficient to confirm these affirmations at any time.

Name of Authorized Representative:
Signature of Authorized Representative:
Date: Title:
Witness Name (Typed or Printed):
Witness Signature & Date:

EXHIBIT A TO CONTRACTOR'S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

Printed Name and Address of Employee or Agent		Signature	Date
	_		_
	_		
	_		
	_		

ATTACHMENT 15- PERFORMANCE EVALUATION FORM (PEF) (The TO Contractor shall submit one PEF for each employee as required)

Evaluation Month & Year: Employee Name: Role (TORFP Section 2.3): Labor Category:

TO Contractor Name: TO Contractor Contact: MSDE TO Manager:	
TO Requesting Agency:	MSDE
TO Agreement Name: TO Agreement #:	RTTT & MLDS Project Personnel Support Services R00B9200162

The information below shall be completed by the TO Manager or Designee and returned to the TO Contractor

PROJECT PERSONNEL PERFORMANCE RATING*

Performance Area	Satisfactory	Unsatisfactory
Attendance / Timeliness		
Work Productivity		
Work Quality		
Teamwork		
Communication		
Customer Service		

*Project Personnel should maintain a "Satisfactory" rating for each performance area. For any unsatisfactory ratings, the TO Manager may invoke the Mitigation Procedures for Unsatisfactory Performance as defined in Section 2.4.2 of TORFP. The TO Manager also may indicate "rejected" below and withhold payment pending employee performance mitigation or employee substitution.

Employee performance overall is accepted.

Employee performance overall is rejected (for reasons indicated below).

REASON(S) FOR UNSATISFACTORY EMPLOYEE PERFORMANCE RATING/S:

OTHER COMMENTS:

TO Manager Signature

Date Signed

FORM REQUIRED PER SECTION 2.4

ATTACHMENT 17 CERTIFICATION REGARDING INVESTMENTS IN IRAN

Authority: State Finance & Procurement, §§17-701 – 17-707, Annotated Code of Maryland [Chapter 447, Laws of 2012].

List: The Investment Activities in Iran list identifies companies that the Board of Public Works has found to engage in investment activities in Iran; those companies may not participate in procurements with a public body in the State. "Engaging in investment activities in Iran" means:

ATTACHMENT 1 Providing goods or services of at least \$20 million in the energy sector of Iran; or

ATTACHMENT 2 For financial institutions, extending credit of at least \$20 million to another person for at least 45 days if the person is on the Investment Activities In Iran list and will use the credit to provide goods

or services in the energy of Iran.

The Investment Activities in Iran list is located at: www.bpw.state.md.us

Rule: A company listed on the Investment Activities In Iran list is ineligible to bid on, submit a proposal for, or renew a contract for goods and services with a State Agency or any public body of the State. Also ineligible are any parent, successor, subunit, direct or indirect subsidiary of, or any entity under common ownership or control of, any listed company.

NOTE: This law applies only to new contracts and to contract renewals. The law does not require an Agency to terminate an existing contract with a listed company.

CERTIFICATION REGARDING INVESTMENTS IN IRAN

The undersigned certifies that, in accordance with State Finance & Procurement Article, §17-705:

(i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and

(ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, §17-702.

The undersigned is unable make the above certification regarding its investment activities in Iran due to the following activities:

Name of Authorized Representative: ______

Signature of Authorized Representative:

Date: _____ Title: _____

Witness Name (Typed or Printed): _____

Witness Signature and Date: _____