The following question was received:

Section 2.6.4 states:

The TO Contractor shall perform backups of the web, application, and database servers on a regular basis using the **tools** and procedures provided by MSDE.

And

Full weekly backups shall be stored off-site at a secure location by the TO Contractor and at MSDE.

MSDE is providing EMC Avamar tool for backup services. By using Avamar data backup can be performed at primary hosting facility and replicated to MSDE. If full weekly backup is required at a 3rd location additional hardware and software will be required. Or another tool will be required instead of EMC Avamar. Can you please clarify this requirement.

ANSWER

Based on the recent implementation of Avamar for backups and replication of CCATS, MSDE is assessing the requirements for backups to be stored off-site at a secure location in order to develop a process that integrates with Avamar.

Please modify section 2.6.4 to remove the sentence:

> "Full weekly backups shall be stored off-site at a secure location by the TO Contractor and at MSDE."

And replace it with:

> "MSDE may also arrange for tools and services to store backups in a secure, remote location. MSDE may issue a work order for the TO Contractor to subcontract for these services using the procedures described in Section 2.12.4 Work Order Process. TO Contractor support will be required to monitor and maintain the remote backup operation."