Consulting and Technical Services+ (CATS+)
Task Order Request for Proposals (TORFP)

OBIEE APPLICATIONS PROGRAMMER

CATS+ TORFP # R00B5400048

Maryland State Department of Education (MSDE)

Issue Date: February 5, 2015

SMALL BUSINESS RESERVE

This is a Small Business Reserve Solicitation for which award will be limited to certified small business vendors. Only businesses that meet the statutory requirements set forth in State Finance and Procurement Article, §§14-501—-14-505, Annotated Code of Maryland, and that are certified by the Department of General Services Small Business Reserve Program are eligible for award of a contract.
NOTICE TO BIDDERS/OFFERORS
SMALL BUSINESS RESERVE SOLICITATION

This is a Small Business Reserve Solicitation for which award will be limited to certified small business vendors. Only businesses that meet the statutory requirements set forth in State Finance and Procurement Article, §§14-501—14-505, Annotated Code of Maryland, and that are certified by the Department of General Services Small Business Reserve Program are eligible for award of a contract.

For the purposes of a Small Business Reserve Solicitation, a small business is a for-profit business, other than a broker, that meets the following criteria:

A. It is independently owned and operated;

B. It is not a subsidiary of another business;

C. It is not dominant in its field of operation; and

D.1 With respect to employees:

(a) Its wholesale operations did not employ more than 50 persons in its most recently completed 3 fiscal years;

(b) Its retail operations did not employ more than 25 persons in its most recently completed 3 fiscal years;

(c) Its manufacturing operations did not employ more than 100 persons in its most recently completed 3 fiscal years;

(d) Its service operations did not employ more than 100 persons in its most recently completed 3 fiscal years;

(e) Its construction operations did not employ more than 50 persons in its most recently completed 3 fiscal years; and

(f) The architectural and engineering services of the business did not employ more than 100 persons in its most recently completed 3 fiscal years; and

D.2 With respect to gross sales:

(a) The gross sales of its wholesale operations did not exceed an average of $4,000,000 in its most recently completed 3 fiscal years;

(b) The gross sales of its retail operations did not exceed an average of $3,000,000 in its most recently completed 3 fiscal years;

(c) The gross sales of its manufacturing operations did not exceed an average of $2,000,000 in its most recently completed 3 fiscal years;

(d) The gross sales of its service operations did not exceed an average of $10,000,000 in its most recently completed 3 fiscal years;

(e) The gross sales of its construction operations did not exceed an average of $7,000,000 in its most recently completed 3 fiscal years; and

(f) The gross sales of its architectural and engineering operations did not exceed an average of $4,500,000 in its most recently completed 3 fiscal years.

Note: If a business has not existed for 3 years, the employment and gross sales average or averages shall be the average for each year or part of a year during which the business has been in existence.

Further information on the certification process is available at eMaryland Marketplace.
# TABLE OF CONTENTS

**KEY INFORMATION SUMMARY SHEET** ...................................................................................................................... 5  
**SECTION 1 - ADMINISTRATIVE INFORMATION** ............................................................................................................. 6  
  1.1 TORFP SUBJECT TO CATS+ MASTER CONTRACT .......................................................... 6  
  1.2 ROLES AND RESPONSIBILITIES ................................................................................. 6  
  1.3 TO AGREEMENT ......................................................................................................... 7  
  1.4 TO PROPOSAL SUBMISSIONS .................................................................................... 7  
  1.5 ORAL PRESENTATIONS/INTERVIEWS ........................................................................ 7  
  1.6 QUESTIONS ................................................................................................................. 7  
  1.7 TO PRE-PROPOSAL CONFERENCE .......................................................................... 7  
  1.8 CONFLICT OF INTEREST .......................................................................................... 8  
  1.9 LIMITATION OF LIABILITY ......................................................................................... 8  
  1.10 CHANGE ORDERS .................................................................................................. 8  
  1.11 TRAVEL REIMBURSEMENT ..................................................................................... 8  
  1.12 MINORITY BUSINESS ENTERPRISE (MBE) ............................................................. 8  
  1.13 VETERAN OWNED SMALL BUSINESS ENTERPRISE (VSBE) ............................... 8  
  1.14 NON-DISCLOSURE AGREEMENT ........................................................................... 9  
  1.15 LIVING WAGE ......................................................................................................... 9  
  1.16 IRANIAN NON-INVESTMENT ................................................................................... 9  
  1.17 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES .................................... 9  
  1.18 MERCURY AND PRODUCTS THAT CONTAIN MERCURY ................................ 9  
  1.19 PURCHASING AND RECYCLING ELECTRONIC PRODUCTS ................................ 9  
**SECTION 2 - SCOPE OF WORK** ................................................................................................................................. 10  
  2.1 PURPOSE .................................................................................................................... 10  
  2.2 REQUESTING AGENCY BACKGROUND ................................................................... 10  
  2.3 PROJECT BACKGROUND .......................................................................................... 10  
  2.4 PROFESSIONAL DEVELOPMENT ............................................................................ 10  
  2.5 REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES ............................ 11  
  2.6 REQUIREMENTS ....................................................................................................... 11  
  2.7 PERFORMANCE AND PERSONNEL ......................................................................... 12  
  2.8 DELIVERABLES ........................................................................................................ 15  
  2.9 MINIMUM QUALIFICATIONS .................................................................................... 16  
  2.10 TO CONTRACTOR AND PERSONNEL PREFERRED QUALIFICATIONS ............. 17  
  2.11 RETAINAGE ......................................................................................................... 17  
  2.12 WORK ORDER PROCESS ....................................................................................... 17  
  2.13 INVOICING ............................................................................................................ 17  
  2.14 SOC TYPE II AUDIT ............................................................................................. 18  
**SECTION 3 - TASK ORDER PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS** ........................................................................................................... 19  
  3.1 REQUIRED RESPONSE ........................................................................................ 19  
  3.2 SUBMISSION .......................................................................................................... 19  
  3.3 SUMMARY OF ATTACHMENTS ............................................................................. 19  
  3.4 PROPOSAL FORMAT ............................................................................................... 20
SECTION 4 - TASK ORDER AWARD PROCESS

4.1 OVERVIEW

4.2 TO PROPOSAL EVALUATION CRITERIA

4.3 SELECTION PROCEDURES

4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

LIST OF ATTACHMENTS

ATTACHMENT 7 PRICE SHEET

ATTACHMENT 8 MINORITY BUSINESS ENTERPRISE FORMS

ATTACHMENT 8 TASK ORDER AGREEMENT

ATTACHMENT 9 CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

ATTACHMENT 10 LABOR CLASSIFICATION PERSONNEL RESUME SUMMARY (INSTRUCTIONS)

ATTACHMENT 10 5A – MINIMUM QUALIFICATIONS SUMMARY

ATTACHMENT 10 5B – PERSONNEL RESUME FORM

ATTACHMENT 11 PRE-PROPOSAL CONFERENCE DIRECTIONS

ATTACHMENT 12 NOTICE TO PROCEED (SAMPLE)

ATTACHMENT 13 AGENCY RECEIPT OF DELIVERABLE FORM

ATTACHMENT 14 AGENCY DELIVERABLE PRODUCT ACCEPTANCE FORM

ATTACHMENT 15 NON-DISCLOSURE AGREEMENT (OFFEROR)

ATTACHMENT 16 NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

ATTACHMENT 17 TO CONTRACTOR SELF-REPORTING CHECKLIST

ATTACHMENT 18 LIVING WAGE AFFIDAVIT OF AGREEMENT

ATTACHMENT 19 MERCURY AFFIDAVIT

ATTACHMENT 20 VETERAN SMALL BUSINESS ENTERPRISE PARTICIPATION (VSBE) FOR STATE OF MARYLAND

ATTACHMENT 21 CERTIFICATION REGARDING INVESTMENTS IN IRAN

ATTACHMENT 22 SAMPLE WORK ORDER

ATTACHMENT 23 PERFORMANCE EVALUATION FORM

ATTACHMENT 24 CRIMINAL BACKGROUND CHECK AFFIDAVIT
This CATS+ TORFP is issued to obtain the services necessary to satisfy the requirements defined in Section 2 - Scope of Work. All CATS+ Master Contractors approved to perform work in the Functional Area under which this TORFP is released shall respond to this TORFP with either a Task Order (TO) Proposal to this TORFP or a Master Contractor Feedback form (See Section 3).

<table>
<thead>
<tr>
<th>Solicitation Title:</th>
<th>OBIEE Applications Programmer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solicitation Number (TORFP #):</td>
<td>R00B5400048</td>
</tr>
<tr>
<td>Functional Area:</td>
<td>Functional Area 5–Software Engineering</td>
</tr>
<tr>
<td>Issue Date:</td>
<td>02/05/2015</td>
</tr>
<tr>
<td>Questions Due Date and Time:</td>
<td>02/12/2015 at 2:00PM Local Time</td>
</tr>
<tr>
<td>Closing Date and Time:</td>
<td>02/27/2015 at 2:00 PM Local Time</td>
</tr>
<tr>
<td>TO Requesting Agency:</td>
<td>Maryland State Department of Education (MSDE)</td>
</tr>
<tr>
<td>Send Questions and Proposals to:</td>
<td>June Dwyer <a href="mailto:june.dwyer@maryland.gov">june.dwyer@maryland.gov</a> E-mail submission strongly preferred.</td>
</tr>
<tr>
<td>TO Procurement Officer:</td>
<td>June Dwyer Office Phone Number: 410-767-0116 <a href="mailto:June.dwyer@maryland.gov">June.dwyer@maryland.gov</a></td>
</tr>
<tr>
<td>TO Manager:</td>
<td>Pete Cevenini, CIO Office Phone Number: 410-767-0861 e-mail address: <a href="mailto:peter.cevenini@maryland.gov">peter.cevenini@maryland.gov</a></td>
</tr>
<tr>
<td>TO Type:</td>
<td>Time and materials</td>
</tr>
<tr>
<td>Period of Performance:</td>
<td>One (1) year base period and four (4) one-year option periods</td>
</tr>
<tr>
<td>MBE Goal:</td>
<td>0 %</td>
</tr>
<tr>
<td>VSBE Goal:</td>
<td>0%</td>
</tr>
<tr>
<td>Small Business Reserve (SBR):</td>
<td>Yes</td>
</tr>
<tr>
<td>Primary Place of Performance:</td>
<td>Nancy S. Grasmick Building, MSDE 200 West Baltimore Street Baltimore, MD 21201</td>
</tr>
<tr>
<td>TO Pre-proposal Conference:</td>
<td>N/A</td>
</tr>
</tbody>
</table>
SECTION 1 - ADMINISTRATIVE INFORMATION

1.1 TORFP SUBJECT TO CATS+ MASTER CONTRACT

In addition to the requirements of this TORFP, the Master Contractors are subject to all terms and conditions contained in the CATS+ RFP issued by the Maryland Department of Information Technology (DoIT) and subsequent Master Contract Project Number 060B2490023, including any amendments.

All times specified in this document are local time, defined as Eastern Standard Time or Eastern Daylight Time, whichever is in effect.

1.2 ROLES AND RESPONSIBILITIES

Personnel roles and responsibilities under the TO:

- **TO Procurement Officer** – The TO Procurement Officer has the primary responsibility for the management of the TORFP process, for the resolution of TO Agreement scope issues, and for authorizing any changes to the TO Agreement.

- **TO Manager** - The TO Manager has the primary responsibility for the management of the work performed under the TO Agreement; administrative functions, including issuing written directions; ensuring compliance with the terms and conditions of the CATS+ Master Contract.

  The TO Manager will assign tasks to the personnel provided under this TORFP and will track and monitor the work being performed through the monthly accounting of hours deliverable for work types; actual work produced will be reconciled with the hours reported.

- **TO Contractor** – The CATS+ Master Contractor awarded the TO. The TO Contractor shall provide human resources as necessary to perform the services described in this TORFP Scope of Work.

- **TO Contractor Manager** - TO Contractor Manager will serve as primary point of contact with the TO Manager to regularly discuss progress of tasks, upcoming tasking, historical performance, and resolve any issues that may arise pertaining to the TO Contractor Personnel. The TO Contractor Manager will serve as liaison between the TO Manager and the senior TO Contractor management.

  The TO Contractor will provide invoices as specified under Section 2.13 Invoicing. The TO Contractor is responsible for making payments to the TO Contractor Personnel.

- **TO Contractor Personnel** – Any resource provided by the TO Contractor, its agents, subcontractors, or subcontractor agents in support of this TO over the course of the TO period of performance.

- **Key Personnel** – Any individual identified in the TO Proposal by the Master Contractor to perform work under the scope of this TORFP. Key personnel shall start as of TO Agreement issuance unless specified otherwise.
1.3 TO AGREEMENT
Based upon an evaluation of TO Proposal responses, one or more Master Contractor(s) will be selected to conduct the work defined in Section 2 - Scope of Work. A specific TO Agreement, Attachment 3, will then be entered into between the State and the selected Master Contractor(s), which will bind the selected Master Contractor (TO Contractor) to the contents of its TO Proposal, including the TO Financial Proposal.

1.4 TO PROPOSAL SUBMISSIONS
The TO Procurement Officer will not accept submissions after the date and exact time stated in the Key Information Summary Sheet above. The date and time of an e-mail TORFP submission is determined by the date and time of arrival of all required files in the TO Procurement Officer’s e-mail inbox. In the case of a paper TO Proposal submission, Offerors shall take such steps necessary to ensure the delivery of the paper submission by the date and time specified in the Key Information Summary Sheet and as further described in Section 3.

Requests for extension of this date or time will not be granted. Except as provided in COMAR 21.05.03.02F, Proposals received by the Procurement Officer after the due date will not be considered.

1.5 ORAL PRESENTATIONS/INTERVIEWS
All Offerors and proposed staff will be required to make an oral presentation to State representatives in the form of interviews. Significant representations made by a Master Contractor during the oral presentation shall be submitted in writing. All such representations will become part of the Master Contractor’s proposal and are binding, if the TO is awarded to the Master Contractor. The TO Procurement Officer will notify Master Contractor of the time and place of interviews.

Interviews, which are a type of oral presentation, will be performed phone and/or internet (e.g., Skype, GotoMeeting, WebEx) or in person for all Offerors meeting minimum qualifications. All candidates shall be interviewed in substantially the same manner. The Procurement Officer shall, for each round of interviews, determine whether phone/internet or in-person interviews will be utilized.

In the event that more than fifteen (15) qualified proposals are received, the TO Procurement Officer may elect to follow a down-select process as more fully described in Section 4.3.

1.6 QUESTIONS
All questions must be submitted via e-mail to the TO Procurement Officer no later than the date and time indicated in the Key Information Summary Sheet. Answers applicable to all Master Contractors will be distributed to all Master Contractors who are known to have received a copy of the TORFP.

Answers can be considered final and binding only when they have been answered in writing by the State.

1.7 TO PRE-PROPOSAL CONFERENCE
A pre-proposal conference will not be held for this TORFP.
1.8 CONFLICT OF INTEREST
The TO Contractor shall provide IT technical and/or consulting services for State agencies or component programs with those agencies, and shall do so impartially and without any conflicts of interest. Each Offeror shall complete and include with its TO Proposal a Conflict of Interest Affidavit and Disclosure in the form included as Attachment 4 of this TORFP. If the TO Procurement Officer makes a determination that facts or circumstances exist that give rise to or could in the future give rise to a conflict of interest within the meaning of COMAR 21.05.08.08A, the TO Procurement Officer may reject an Offeror’s TO Proposal under COMAR 21.06.02.03B.

Master Contractors should be aware that the State Ethics Law, Md. Code Ann., General Provisions Article, Title 5, might limit the selected Master Contractor’s ability to participate in future related procurements, depending upon specific circumstances.

By submitting a Conflict of Interest Affidavit and Disclosure, the Offeror shall be construed as certifying all personnel and subcontractors are also without a conflict of interest as defined in COMAR 21.05.08.08A.

1.9 LIMITATION OF LIABILITY
The TO Contractor’s liability is limited in accordance with Section 27 of the CATS+ Master Contract. TO Contractor’s liability for this TORFP is limited to one (1) times the total TO Agreement amount.

1.10 CHANGE ORDERS
If the TO Contractor is required to perform work beyond the scope of Section 2 of this TORFP, or there is a work reduction due to unforeseen scope changes, a TO Change Order is required. The TO Contractor and TO Manager shall negotiate a mutually acceptable price modification based on the TO Contractor’s proposed rates in the Master Contract and scope of the work change. No scope of work changes shall be performed until a change order is approved by DoIT and executed by the TO Procurement Officer.

1.11 TRAVEL REIMBURSEMENT
Expenses for travel performed in completing tasks for this TORFP shall be reimbursed in accordance with the CATS+ Master Contract.

1.12 MINORITY BUSINESS ENTERPRISE (MBE)
Not Applicable to this TORFP.

1.12.1 MBE PARTICIPATION REPORTS
Not Applicable to this TORFP

1.13 VETERAN OWNED SMALL BUSINESS ENTERPRISE (VSBE)
Not Applicable to this TORFP.

1.13.1 VSBE PARTICIPATION REPORTS
Not Applicable to this TORFP
1.14 NON-DISCLOSURE AGREEMENT

1.14.1 NON-DISCLOSURE AGREEMENT (OFFEROR)

Certain system documentation may be available for Master Contractors to review at a reading room at MSDE’s address as listed in the Key Information Summary Sheet. Master Contractors who review such documentation will be required to sign a Non-Disclosure Agreement (Offeror) in the form of Attachment 10. Please contact the TO Procurement Officer to schedule an appointment.

1.14.2 NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

Certain system documentation may be required by the TO in order to fulfill the requirements of the TO Agreement. The TO Contractor, employees and agents who review such documents will be required to sign a Non-Disclosure Agreement (TO Contractor) in the form of Attachment 11.

1.15 LIVING WAGE

The Master Contractor shall abide by the Living Wage requirements under Title 18, State Finance and Procurement Article, Annotated Code of Maryland and the regulations proposed by the Commissioner of Labor and Industry.

All TO Proposals shall be accompanied by a completed Living Wage Affidavit of Agreement, Attachment 13 of this TORFP.

1.16 IRANIAN NON-INVESTMENT

All TO Proposals shall be accompanied by a completed Certification Regarding Investments in Iran, Attachment 16 of this TORFP.

1.17 CONTRACT MANAGEMENT OVERSIGHT ACTIVITIES

DoIT is responsible for contract management oversight on the CATS+ Master Contract. As part of that oversight, DoIT has implemented a process for self-reporting contract management activities of TOs under CATS+. This process typically applies to active TOs for operations and maintenance services valued at $1 million or greater, but all CATS+ TOs are subject to review.

Attachment 12 is a sample of the TO Contractor Self-Reporting Checklist. DoIT may send initial checklists out to applicable/selected TO Contractors approximately three months after the award date for a TO. The TO Contractor shall complete and return the checklist as instructed on the form. Subsequently, at six month intervals from the due date on the initial checklist, the TO Contractor shall update and resend the checklist to DoIT.

1.18 MERCURY AND PRODUCTS THAT CONTAIN MERCURY

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

1.19 PURCHASING AND RECYCLING ELECTRONIC PRODUCTS

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK
SECTION 2 - SCOPE OF WORK

2.1 PURPOSE

MSDE is issuing this CATS+ TORFP to obtain up to two (2) onsite Oracle Business Enterprise Edition (OBIEE) programmers to provide services in accordance with the scope of work described in this Section 2.

As part of the evaluation of the proposal for this TO, Master Contractors shall propose exactly one (1) key resource.

MSDE expects one (1) resource to be available as of the start date specified in the Notice To Proceed (NTP).

MSDE intends to award this Task Order to up to two (2) Master Contractors that propose a resource that can best satisfy the TO requirements.

2.2 REQUESTING AGENCY BACKGROUND

MSDE is a State agency that was established in 1916, and is overseen by The State Board of Education, to provide for the “general care and supervision of public education” in Maryland. MDSE is currently made up of 16 Divisions that oversee, develop, and support the delivery of PreK-12 education through 24 county school systems.

MSDE exemplifies energetic leadership and innovative products and services to improve public education, library services, and rehabilitation services. The Agency receives funds from the US Department of Education and other entities to implement educational reforms in Maryland and improve the collection and dissemination of information on school and student performance.

2.3 PROJECT BACKGROUND

As a result of the Race to the Top project a longitudinal data system, which consists of K12 Educational dashboards was built. The K12 dashboards are available to LEA’s, schools, teachers, students and parents. The dashboards display a wide range of materials and information which will be used to help enhance and boost education within Maryland. This includes information, on STEM, AP Performance, classes and credits, student assessments, Charter Schools and many other valuable details. We also created new databases and systems to track data on political topics across the state, such as Breakthrough Centers and Maryland Approved Alternative Preparation Programs. Teachers will now be able to track the history of the students in the class through the Longitudinal system.

The Oracle Business Intelligence Enterprise Edition (OBIEE) programmers shall support educational performance and accountability data sets, dashboards, alerts, analytics, KPI’s, and BI Publisher Reports.

2.4 PROFESSIONAL DEVELOPMENT

Any IT services personnel provided under this TORFP shall maintain any required professional certifications for the duration of the resulting TO.
2.5 **REQUIRED POLICIES, GUIDELINES AND METHODOLOGIES**

The TO Contractor shall comply with all applicable laws, regulations, policies, standards, and guidelines affecting information technology and technology projects, which may be created or changed periodically.

The TO Contractor shall adhere to and remain abreast of current, new, and revised laws, regulations, policies, standards and guidelines affecting security and technology project execution.

The foregoing may include, but are not limited to, the following policies, guidelines and methodologies that can be found at the DoIT site [http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx](http://doit.maryland.gov/policies/Pages/ContractPolicies.aspx).

- The State of Maryland System Development Life Cycle (SDLC) methodology
- The State of Maryland Information Technology Security Policy and Standards
- The State of Maryland Information Technology Non-Visual Access Standards
- The TO Contractor shall follow project management methodologies consistent with the Project Management Institute’s Project Management Body of Knowledge Guide.
- TO Contractor assigned personnel shall follow a consistent methodology for all TO activities.
- The State’s Information Technology Project Oversight Policies for any work performed under this TORFP for one or more Major IT Development Projects (MITDPs)

2.6 **REQUIREMENTS**

<table>
<thead>
<tr>
<th>OBIEE Programmer Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.6.1.1 The TO Contractor shall provide resources on a continual basis for all assigned tasks, including the personnel required in this TORFP within the timeframe required as specified by the TO Manager.</td>
</tr>
<tr>
<td>2.6.1.2 The TO Contractor shall provide support during the business hours of 8:30 – 5:00 Pm Monday through Friday.</td>
</tr>
<tr>
<td>2.6.1.3 The resources shall work with the business analysts and the end-users to define OBIEE BI reporting requirements.</td>
</tr>
<tr>
<td>2.6.1.4 The resources shall not work more than 40 hours in a week unless authorized and approved by the Project Manager prior to work being performed.</td>
</tr>
<tr>
<td>2.6.1.5 The resources shall work with the business analysts to document OBIEE and Publisher BI reporting requirements.</td>
</tr>
<tr>
<td>2.6.1.6 The resources shall work with the ETL and Webcenter staff to define BI data structures for data loading.</td>
</tr>
<tr>
<td>2.6.1.7 The resources shall define a BI and Publisher reporting strategy</td>
</tr>
<tr>
<td>2.6.1.8 The resources shall define Connection pools and work with ETL to connect and report on necessary data.</td>
</tr>
<tr>
<td>2.6.1.9 The resources shall design, develop, and maintain the BI business models in OBIEE and Publisher Reports.</td>
</tr>
<tr>
<td>2.6.1.10 The resources shall design, develop, and maintain the OBIEE presentation layer</td>
</tr>
<tr>
<td>2.6.1.11 The resources shall unit test the OBIEE Longitudinal dashboards</td>
</tr>
<tr>
<td>2.6.1.12 The resources shall set up the OBIEE security as well as work with the Security team to ensure the credentials provided by the LEA’s allow for proper access within OBIEE.</td>
</tr>
<tr>
<td>2.6.1.13 The resources shall implement OBIEE as a portlet within the Webcenter Suite portal.</td>
</tr>
<tr>
<td>2.6.1.14 The resources shall define alerts and events as needed for each of the dashboards.</td>
</tr>
<tr>
<td>2.6.1.15 The resources, in conjunction with the Business Analysts, ETL and Webcenter developer shall</td>
</tr>
</tbody>
</table>

State of Maryland- Maryland State Department of Education (MSDE)
document the data structure/model and the security for each dashboard.

<table>
<thead>
<tr>
<th>2.6.1.16 The resources shall work with the Business Analysts and Project Managers to obtain the End-users for approval and signoff of dashboards.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>2.6.1.17 The resources shall produce a weekly status report.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>2.6.1.18 The resources shall submit monthly work logs to the project manager within the first five (5) days of each month. If additional time is needed the TO Manager shall be notified and must approve.</th>
</tr>
</thead>
</table>

**TRANSITION-IN REQUIREMENTS**

Not applicable to this TORFP

**2.6.3 TRANSITION-OUT REQUIREMENTS**

Not Applicable to this TORFP

**2.6.4 TO CONTRACTOR RESPONSIBILITIES**

The TO Contractor shall provide staffing and resources to fully supply the following services as identified in Section 2.6 Requirements:

- Staffing TO Contractor Personnel requirements as described in Section 2.6.
- Technical Support Services
- Responsible for helping with any backup or Recovery Services as needed.
- Maintain a list of requested changes
- Perform other related duties as requested by the TO Manager.

**2.6.5 SERVICE LEVEL AGREEMENT (SLA)**

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

**2.6.6 BACKUP / DISASTER RECOVERY**

The TO Contractor shall assist in performing backups of the application, and database servers on an as needed basis as requested by the Project Manager.

**2.6.7 REQUIREMENTS FOR HARDWARE, SOFTWARE, AND MATERIALS**

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

**2.7 PERFORMANCE AND PERSONNEL**

**2.7.1 WORK HOURS**

- Business Hours Support: The TO Contractor’s collective assigned personnel shall support core business hours (8:30 AM to 5:00 PM), Monday through Friday except for State holidays, Service Reduction days, and Furlough days observed by MSDE. TO Contractor Personnel may also be required to provide occasional support outside of core business hours, including evenings, overnight, and weekends, to support specific efforts and emergencies to resolve system repair or restoration.
• **Non-Business Hours Support:** After hours support may be necessary to respond to IT Security emergency situations. Additionally, services may also involve some evening and/or weekend hours performing planned activities in addition to core business hours. Hours performing system upgrades would be billed on actual time worked at the rates proposed. Any work performed after business hours shall be approved prior to any work being performed.

• **State-Mandated Service Reduction Days:** TO Contractor Personnel shall be required to participate in the State-mandated Service Reduction Days as well as State Furlough Days. In this event, the TO Contractor will be notified in writing by the TO Manager of these details.

• **Minimum and Maximum Hours:** Full-time TO Contractor Personnel shall work a minimum of 40 hours per week with starting and ending times as approved by the TO Manager. A flexible work schedule may be used with TO Manager approval, including time to support any efforts outside core business hours. TO Contractor Personnel may also be requested to restrict the number of hours TO Contractor Personnel can work within a given period of time that may result in less than an eight hour day or less than a 40 hour work week.

• **Vacation Hours:** Requests for leave shall be submitted to the TO Manager at least two weeks in advance. The TO Manager reserves the right to request a temporary replacement if leave extends longer than one consecutive week. In cases where there is insufficient coverage, a leave request may be denied.

### 2.7.2 PERFORMANCE EVALUATION

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

### 2.7.3 PERFORMANCE ISSUE MITIGATION

At any time during the TO period of performance, should the performance of a TO Contractor resource be unsatisfactory as determined by the TO Manager, MSDE will pursue the following mitigation procedures prior to requesting a replacement employee:

A) The TO Manager shall document performance issues and give written notice to the TO Contractor, clearly describing problems and delineating remediation requirement(s).

B) The TO Contractor shall respond with a written remediation plan within three (3) business days and implement the plan immediately upon written acceptance by the TO Manager.

C) Should performance issues persist, the TO Manager may give written notice or request the immediate removal of person(s) whose performance is at issue, and determine whether a substitution is required.

### 2.7.4 SUBSTITUTION OF PERSONNEL AFTER AWARD

The substitution of key personnel during the evaluation period, prior to award, is prohibited. Substitutions of any kind, post proposal due date, but prior to award, is considered to be the equivalent of an alternate proposal, and is prohibited.

The procedure for substituting personnel after award is as follows:

A) The TO Contractor may not substitute personnel without the prior approval of the TO Manager.
B) To replace any personnel, the TO Contractor shall submit resumes of the proposed individual specifying the intended approved labor category. Any proposed substitute personnel shall have qualifications equal to or better than those of the replaced personnel.

C) Proposed substitute individual shall be approved by the TO Manager. The TO Manager shall have the option to interview the proposed substitute personnel and may require that such interviews be in person. After the interview, the TO Manager shall notify the TO Contractor of acceptance or denial of the requested substitution. If no acceptable substitute personnel is proposed within the time frame established by the TO Manager, the TO Agreement may be cancelled.

2.7.5 PREMISES AND OPERATIONAL SECURITY

A) Prior to commencement of work, TO Contractor Personnel to be assigned to perform work under the resulting Task Order shall be required to submit background check certification to MSDE from recognized Law Enforcement Agencies, including the FBI. TO Contractor shall be responsible for ensuring that TO Contractor Personnel background check certifications are renewed annually, and at the sole expense to the TO Contractor. MSDE reserves the right to disqualify any TO Contractor employees or subcontractors whose background checks suggest conduct, involvements, and/or associations that MSDE determines, in its sole discretion, may be inconsistent with the performance and/or security requirements set forth in this TORFP. MSDE reserves the right to perform additional background checks on TO Contractor Personnel.

B) Further, TO Contractor Personnel may be subject to random security checks during entry and exit of State secured areas. The State reserves the right to require TO Contractor Personnel to be accompanied while on secured premises.

C) TO Contractor employees shall, while on State premises, display their State issued identification cards without exception.

D) TO Contractor shall require its employees to follow the State of Maryland and MSDE IT Security Policy and Standards throughout the term of the TO Agreement.

E) The State reserves the right to request that the TO Contractor submit proof of employment authorization of non-United States citizens, prior to commencement of TO Contractor Personnel work under the Task Order.

F) TO Contractor shall remove any TO Contractor Personnel from working on the resulting TO Agreement where the State of Maryland provides evidence to the TO Contractor that said TO Contractor Personnel has not adhered to the security requirements specified herein.

G) The cost of complying with all security requirements specified herein are the sole responsibilities and obligations of the TO Contractor and its subcontractors and no such costs shall be passed through to or reimbursed by the State or any of its agencies or units.

TO Contractor shall complete a criminal background check prior to any individual TO Contractor Personnel being assigned work on the project. TO Contractor shall provide a Criminal Background Check Affidavit (Attachment 19) on the Task Order within 45 days of notice to proceed.
## 2.8 DELIVERABLES

<table>
<thead>
<tr>
<th>Deliverable Description</th>
<th>Acceptance Criteria</th>
<th>Due Date / Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work Products</td>
<td>Perform assigned tasks, and complete those assigned tasks within the timeframe required, as specified by the TO Manager.</td>
<td>Delivered on time as required (timeframe varies).</td>
</tr>
</tbody>
</table>
| Weekly Status Reports   | At the conclusion of each work week, the TO Contractors shall be responsible for compiling and submitting to the TO Manager, a weekly status report that summarizes the following:  
  - Assigned work efforts and status (completed, in progress, on-hold) and issues identified.  
  - Emergency work efforts and issues identified.  
  - Proposed activities for the upcoming workweek.  
  - Hours worked by individual TO Contractors personnel (Not to exceed 40 hours unless otherwise approved)  
  - Any application, data anomaly, or bug worked on and fixed. | Delivered complete and on time - Submitted Monday, 12:00PM (Noon) via email  
*If Monday is a holiday or a service reduction day, the TO Contractors shall submit the report no later than 12:00 pm (Noon) the following business day. |
| Monthly Work Logs       | At the conclusion of each month the TO Contractors shall submit a monthly work log to the TO Manager. The monthly status shall include:  
  - Detailed explanation of all work completed on each day of the month |  |

### 2.8.1 DELIVERABLE SUBMISSION

Unless specified otherwise, written deliverables shall be compatible with Microsoft Office, Microsoft Project and/or Microsoft Visio versions 2007 or later. At the TO Manager’s discretion, the TO Manager may request one hard copy of a written deliverable.

Draft versions of a deliverable shall comply with the minimum deliverable quality criteria listed in Section 2.8.3.

### 2.8.2 DELIVERABLE ACCEPTANCE

A final deliverable shall satisfy the scope and requirements of this TORFP for that deliverable, including the quality and acceptance criteria for a final deliverable as defined in Section 2.8.4 Deliverable Descriptions/Acceptance Criteria.

The TO Manager shall review a final deliverable to determine compliance with the acceptance criteria as defined for that deliverable. The TO Manager is responsible for coordinating comments and input from various team members and stakeholders. The TO Manager is responsible for providing clear guidance and direction to the TO Contractor in the event of divergent feedback from various team members.

TO Manager will issue to the TO Contractor a notice of acceptance or rejection of the deliverable in the DPAF (Attachment 9). Following the return of the DPAF indicating “Accepted” and signed by the
TO Manager, the TO Contractor shall submit a proper invoice in accordance with the procedures in Section 2.13.

In the event of rejection of a deliverable the TO Manager will formally communicate in writing any deliverable deficiencies or non-conformities to the TO Contractor, describing in those deficiencies what shall be corrected prior to acceptance of the deliverable in sufficient detail for the TO Contractor to address the deficiencies. The TO Contractor shall correct deficiencies and resubmit the corrected deliverable for acceptance within the agreed-upon time period for correction.

2.8.3 MINIMUM DELIVERABLE QUALITY

The TO Contractor shall subject each deliverable to its internal quality-control process prior to submitting the deliverable to the State.

Each deliverable shall meet the following minimum acceptance criteria:

A) Be presented in a format appropriate for the subject matter and depth of discussion.
B) Be organized in a manner that presents a logical flow of the deliverable’s content.
C) Represent factual information reasonably expected to have been known at the time of submittal.
D) In each section of the deliverable, include only information relevant to that section of the deliverable.
E) Contain content and presentation consistent with industry best practices in terms of deliverable completeness, clarity, and quality.
F) Meets the acceptance criteria applicable to that deliverable, including any State policies, functional or non-functional requirements, or industry standards.
G) Contains no structural errors such as poor grammar, misspellings or incorrect punctuation.

A draft written deliverable may contain limited structural errors such as incorrect punctuation, and shall represent a significant level of completeness toward the associated final written deliverable. The draft written deliverable shall otherwise comply with minimum deliverable quality criteria above.

2.9 MINIMUM QUALIFICATIONS

2.9.1 OFFEROR’S COMPANY MINIMUM QUALIFICATIONS

Only those Master Contractors that fully meet all minimum qualification criteria shall be eligible for TORFP proposal evaluation. The Master Contractor’s proposal and references will be used to verify minimum qualifications.

The Offeror must be a master contractor on the CATS + Master Contract.

2.9.2 PERSONNEL MINIMUM QUALIFICATIONS

Offerors may propose exactly one (1) resource in response to this TORFP.

For the personnel proposed under this TORFP, proposed resources must meet all minimum qualifications for the labor category proposed, as identified in the CATS + Master Contract Section 2.10 plus the following minimum qualifications. Resumes shall clearly outline starting dates and ending dates for each applicable experience or skill.
Education: BS in computer science or information systems.

Three (3) years verifiable experience developing OBIEE 11G dashboards, analytics, alerts, physical connect strings, business layer model with dimensions and hierarchies, presentation layer development, and role based security.

Three (3) years verifiable experience developing 11G Bi publisher reports.

Three (3) years verifiable experience performing systems business and requirements analysis on data warehouse development projects.

Three (3) years verifiable experience working with end-users in defining and preparing any of: system requirements, dashboard user interface design documents.

Three (3) years verifiable experience translating user requirements into data structure designs to both: relational 3n form, and star schema database form.

Three (3) years verifiable experience with OBIEE 11G administration and management.

Three (3) years verifiable experience working with end-users in defining OBIEE analysis requirements, and performing OBIEE programming and statistical analysis.

Three (3) years verifiable experience creating and processing large OBIEE data sets.

Three (3) years verifiable experience programming with SQL and analyzing SQL statements.

2.10 TO CONTRACTOR AND PERSONNEL PREFERRED QUALIFICATIONS

The following qualifications are expected and will be evaluated as part of the technical proposal.

Personnel should have a minimum of one year experience working with all Oracle products, including OID, OAM and OVD.

2.11 RETAINAGE

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

2.12 WORK ORDER PROCESS

THIS SECTION IS NOT APPLICABLE TO THIS TORFP.

2.13 INVOICING

Invoice payments to the TO Contractor shall be governed by the terms and conditions defined in the CATS+ Master Contract.

Proper invoices for payment shall be submitted to the TO Manager for payment approval as described below. Invoices shall be submitted monthly.

2.13.1 INVOICE SUBMISSION PROCEDURE

A) Proper invoices for payment shall contain the TO Contractor's Federal Tax Identification Number, “MSDE” as the recipient, date of invoice, TO Agreement number, deliverable description, deliverable number (e.g., “2.7.4.1.”), period of performance covered by the invoice, a total invoice amount, and a TO Contractor point of contact with telephone number.
B) All invoices submitted for payment shall be accompanied by signed notice(s) of acceptance as described in Section 2.13.1.1. Payment of invoices will be withheld if the appropriate signed acceptance form is not submitted.

C) The TO Contractor shall e-mail the original of each invoice and signed DPAF to the TO Requesting Agency TO Manager.

D) Invoices for final payment shall be clearly marked as “FINAL” and submitted when all work requirements have been completed and no further charges are to be incurred under the TO Agreement. In no event shall any invoice be submitted later than 60 calendar days from the TO Agreement termination date.

2.13.1.1 T&M INVOICE SUBMISSION PROCEDURE

The following applies for any T&M invoices, whether for the Task Order requirements or for Work Orders issued under this Task Order.

The TO Contractor shall include a signed PEF for each individual invoiced with the signed invoice.

2.13.2 TIME SHEET SUBMISSION AND ACCEPTANCE

Time sheets shall be submitted to the TO Manager for approval by signature.

Within three (3) business days after the 15th and last day of the month, the TO Contractor shall submit a semi-monthly timesheet for the preceding half month providing data for all resources provided under the TO.

At a minimum, each semi-monthly timesheet shall show:

A) Title: “Time Sheet for OBIEE Applications Programmer”
B) Issuing company name, address, and telephone number
C) For each employee/resource:
   a) Employee/resource name
   b) For each Period ending date, e.g., “Period Ending: mm/dd/yyyy” (Periods run 1st through 15th and 16th through last day of the month):
      (1) Tasks completed that week and the associated deliverable names and ID#s
      (2) Number of hours worked each day
      (3) Total number of hours worked that Period
      (4) Period variance above or below 40 hours
      (5) Annual number of hours planned under the TO
      (6) Annual number of hours worked to date
      (7) Balance of hours remaining
      (8) Annual variance to date (Sum of periodic variances)
D) Signature and date lines for the TO Manager

2.14 SOC TYPE II AUDIT

A SOC 2 Type II Report is not a requirement for this TO.
SECTION 3 - TASK ORDER PROPOSAL FORMAT AND SUBMISSION REQUIREMENTS

3.1 REQUIRED RESPONSE

Each Master Contractor receiving this CATS+ TORFP shall respond no later than the submission due date and time designated in the Key Information Summary Sheet. Each Master Contractor is required to submit one of two possible responses: 1) a proposal; or 2) a completed Master Contractor Feedback Form. The feedback form helps the State understand for future contract development why Master Contractors did not submit proposals. The form is accessible via the CATS+ Master Contractor login screen and clicking on TORFP Feedback Response Form from the menu.

A TO Proposal shall conform to the requirements of this CATS+ TORFP.

3.2 SUBMISSION

3.2.1 E-MAIL SUBMISSION

The TO Proposal shall be submitted via two e-mails.

MSDE can only accept e-mails that are less than or equal to 8 MB. If a submission exceeds this size, split the submission into two or more parts and include the appropriate part number in the subject (e.g., part 1 of 2) after the subject line information above.

The TO Technical Proposal shall be contained in one e-mail, with two attachments. This e-mail shall include:

- Subject line “CATS+ TORFP # R00B5400048 Technical” plus the Master Contractor Name
- One attachment labeled “TORFP R00B5400048 Technical - Attachments” containing all Technical Proposal Attachments (see Section 3.3 below), signed and in PDF format.
- One attachment labeled “TORFP R00B5400048 Technical – Proposal” in Microsoft Word format (2007 or later).

The TO Financial Proposal shall be contained in one e-mail containing as attachments all submission documents detailed in section 3.4.2. with password protection. MSDE will contact Offerors for the password to open each file. Each file shall be encrypted with the same password.

- Subject line “CATS+ TORFP # R00B5400048 Financial” plus the Master Contractor Name
- One attachment labeled “TORFP R00B5400048 Financial” containing the TO Financial Proposal contents, signed and in PDF format.

3.3 SUMMARY OF ATTACHMENTS

No attachment forms shall be altered. Signatures shall be clearly visible.

The following signed attachments shall be included with the TO Technical Proposal in PDF format (for e-mail delivery). For paper submissions, submit three (3) copies of each with original signatures.

- Attachment 4 – Conflict of Interest Affidavit and Disclosure
The following attachments shall be included with the TO Financial Proposal:

- Attachment 1 Price Sheet – Signed PDF

3.4 PROPOSAL FORMAT

A TO Proposal shall contain the following sections in order:

3.4.1 TO TECHNICAL PROPOSAL

Important: A TO Technical Proposal shall include NO pricing information.

A) Proposed Services

1) Executive Summary: A one-page summary describing the Offeror’s understanding of the TORFP scope of work (Section 2) and proposed solution.

2) Proposed Solution: A more detailed description of the Offeror’s understanding of the TORFP scope of work, proposed methodology and solution. The proposed solution shall be organized to exactly match the requirements outlined in Section 2.

B) Compliance with Offeror’s Company Minimum Qualifications

Offerors will complete the following table to demonstrate compliance with the Offeror’s Company Minimum Requirements in Section 2.9.1.

C) Proposed Personnel and TORFP Staffing

Offeror shall propose exactly one (1) key resource in response to this TORFP.

1) Complete and provide for each proposed resource Attachment 5A Minimum Qualifications Summary and Attachment 5B Personnel Resume Form.

2) Provide evidence proposed personnel possess the required certifications in accordance with Section 2.9.2 Offeror’s Personnel Minimum Qualifications.

3) Provide three (3) references per proposed personnel.

4) Provide the names and titles of the Offeror’s management staff who will supervise the personnel and quality of services rendered under this TO Agreement.

D) MBE, SBE Participation and VSBE Participation

The Offeror shall be a Small Business Enterprise (SBE) certified entity.

E) Master Contractor and Subcontractor Experience and Capabilities

1) Provide up to three examples of engagements or contracts the Master Contractor has completed that were similar to Section 2 - Scope of Work. Include contact information for each client organization complete with the following:

   a) Name of organization.
b) Point of contact name, title, e-mail and telephone number (point of contact shall be accessible and knowledgeable regarding experience)

c) Services provided as they relate to Section 2 - Scope of Work.

d) Start and end dates for each example engagement or contract.

e) Current Master Contractor team personnel who participated on the engagement.

f) If the Master Contractor is no longer providing the services, explain why not.

2) State of Maryland Experience: If applicable, the Master Contractor shall submit a list of all contracts it currently holds or has held within the past five years with any entity of the State of Maryland.

For each identified contract, the Master Contractor shall provide the following (if not already provided in sub paragraph 1 above):

a) Contract or task order name

b) Name of organization.

c) Point of contact name, title, e-mail, and telephone number (point of contact shall be accessible and knowledgeable regarding experience)

d) Start and end dates for each engagement or contract. If the Master Contractor is no longer providing the services, explain why not.

e) Dollar value of the contract.

f) Indicate if the contract was terminated before the original expiration date.

g) Indicate if any renewal options were not exercised.

Note - State of Maryland experience can be included as part of Section 2 above as engagement or contract experience. State of Maryland experience is neither required nor given more weight in proposal evaluations.

F) Confidentiality

A Master Contractor should give specific attention to the identification of those portions of its proposal that it considers confidential, proprietary commercial information or trade secrets, and provide justification why such materials, upon request, should not be disclosed by the State under the Public Information Act, Title 4, of the General Provisions Article of the Annotated Code of Maryland. Master Contractors are advised that, upon request for this information from a third party, the TO Procurement Officer will be required to make an independent determination regarding whether the information may be disclosed.

3.4.2 TO FINANCIAL PROPOSAL

A) A description of any assumptions on which the Master Contractor’s TO Financial Proposal is based (Assumptions shall not constitute conditions, contingencies, or exceptions to the Price Sheet);

B) Attachment 1– Price Sheet, with all proposed labor categories including all rates fully loaded. Master Contractors shall list all key resources by approved CATS+ labor categories in the price proposal.
C) To be responsive to this TORFP, the Price Sheet (Attachment 1) shall provide labor rates for all labor categories anticipated for this TORFP. Proposed rates shall not exceed the rates defined in the Master Contract for the Master Contract year(s) in effect at the time of the TO Proposal due date.

D) Prices shall be valid for 120 days.

THE REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK.
SECTION 4 - TASK ORDER AWARD PROCESS

4.1 OVERVIEW

The TO Contractor will be selected from among all eligible Master Contractors within the appropriate Functional Area responding to the CATS+ TORFP. In making the TO Agreement award determination, the TO Requesting Agency will consider all information submitted in accordance with Section 3.

4.2 TO PROPOSAL EVALUATION CRITERIA

The following are technical criteria for evaluating a TO Proposal in descending order of importance. Failure to meet the minimum company personnel qualifications shall render a TO Proposal not reasonably susceptible for award:

A) The overall experience, capability and references for the Master Contractor as described in the Master Contractor’s TO Technical Proposal.

B) The capability of the proposed resources to perform the required tasks and produce the required deliverables in the TORFP Scope of Work – Section 2. Capability will be determined from each proposed individual’s resume, reference checks, and oral presentation (See Section 1.5 Oral Presentations/Interviews).

C) The Master Contractor’s overall understanding of the TORFP Scope of Work – Section 2. Level of understanding will be determined by the quality and accuracy of the technical proposal in adherence with Section 3.4.

4.3 SELECTION PROCEDURES

A) TO Proposals will be assessed throughout the evaluation process for compliance with the minimum qualifications listed in Section 2 of this TORFP, and quality of responses to Section 3.4.1 TO Technical Proposal.

B) Interviews will be performed for proposed personnel from all TO Proposals deemed technically qualified.

C) As described in Section 1.5, in the event that more than fifteen (15) responsive proposals, the Procurement Officer may perform a down select. The Procurement Officer will notify the Offeror at time of scheduling initial interviews whether subsequent rounds of interviews are required. When used, the down select procedures to be followed by the Procurement Officer are as follows:

   a) An initial interview will be performed for all proposed personnel meeting minimum requirements.

   b) A technical ranking will be performed for all proposed personnel based on initial interview. Proposed personnel will be ranked from highest to lowest for technical merit based on the quality of the proposals submitted and interview results.

   c) The top 6 personnel by technical ranking will be notified of additional interviews. All other personnel will be notified of non-selection for this TORFP.
D) For TO Proposals deemed technically qualified, the associated TO Financial Proposal will be opened. All others will be deemed not reasonably susceptible for award and the TO Procurement Officer will notify the Master Contractor it has not been selected to perform the work.

E) For TO Proposals submitted via e-mail, MSDE will contact Offerors for the password to access TO Financial Proposal data. The TO Procurement Officer will only contact those Offerors with TO Proposals that are reasonably susceptible for award. Offerors that are unable to provide a password that opens the TO Financial Proposal documents will be deemed not susceptible for award. Subsequent submissions of financial content will not be allowed.

F) Qualified TO Financial Proposal responses will be reviewed and ranked from lowest to highest price proposed.

G) The most advantageous TO Proposal considering both the technical and financial submissions shall be selected for TO award. In making this selection, technical merit has greater weight.

H) All Master Contractors submitting a TO Proposal shall receive written notice from the TO Procurement Officer identifying the awardee.

4.4 COMMENCEMENT OF WORK UNDER A TO AGREEMENT

Commencement of work in response to a TO Agreement shall be initiated only upon issuance of a fully executed TO Agreement, a Non-Disclosure Agreement (To Contractor), a Purchase Order, and by a Notice to Proceed authorized by the TO Procurement Officer. See Attachment 7 - Notice to Proceed (sample).

THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK
# LIST OF ATTACHMENTS

<table>
<thead>
<tr>
<th>Attachment Label</th>
<th>Attachment Name</th>
<th>Applicable to this TORFP?</th>
<th>Submit with Proposal?* (Submit, Do Not Submit, N/A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attachment 1</td>
<td>Price Sheet</td>
<td>Applicable</td>
<td>Submit with TO Financial Proposal</td>
</tr>
<tr>
<td>Attachment 2</td>
<td>Minority Business Enterprise Participation (Attachments 1A – 5)</td>
<td>Not applicable</td>
<td>N/A</td>
</tr>
<tr>
<td>Attachment 3</td>
<td>Task Order Agreement (TO Agreement)</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 4</td>
<td>Conflict of Interest Affidavit and Disclosure</td>
<td>Applicable</td>
<td>Submit with TO Technical Proposal</td>
</tr>
<tr>
<td>Attachment 5</td>
<td>Labor Classification Personnel Resume Summary</td>
<td>Applicable</td>
<td>Submit with TO Technical Proposal</td>
</tr>
<tr>
<td>Attachment 6</td>
<td>Pre-Proposal Conference Directions</td>
<td>Not applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 7</td>
<td>Notice to Proceed (Sample)</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 8</td>
<td>Agency Receipt of Deliverable Form</td>
<td>Not applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 9</td>
<td>Agency Deliverable Product Acceptance Form (DPAF)</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 10</td>
<td>Non-Disclosure Agreement (Offeror)</td>
<td>Not applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 11</td>
<td>Non-Disclosure Agreement (TO Contractor)</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 12</td>
<td>TO Contractor Self-Reporting Checklist</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 13</td>
<td>Living Wage Affidavit of Agreement</td>
<td>Applicable</td>
<td>Submit with TO Technical Proposal</td>
</tr>
<tr>
<td>Attachment 14</td>
<td>Mercury Affidavit</td>
<td>Not applicable</td>
<td>N/A</td>
</tr>
<tr>
<td>Attachment 15</td>
<td>Veteran Owned Small Business Enterprise Utilization Affidavit</td>
<td>Not applicable</td>
<td>N/A</td>
</tr>
<tr>
<td>Attachment 16</td>
<td>Certification Regarding Investments in Iran</td>
<td>Applicable</td>
<td>Submit with TO Technical Proposal</td>
</tr>
<tr>
<td>Attachment 17</td>
<td>Sample Work Order</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 18</td>
<td>Performance Evaluation Form</td>
<td>Not applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
<tr>
<td>Attachment 19</td>
<td>Criminal Background Check Affidavit</td>
<td>Applicable</td>
<td>Do Not Submit with Proposal</td>
</tr>
</tbody>
</table>

*if not specified in submission instructions, any attachment submitted with response shall be in PDF format and signed
The total class hours (Column B) are not to be construed as “guaranteed” hours; the total number of hours is an estimate only for purposes of price sheet evaluation.

A year for this task order shall be calculated as one calendar year from NTP. **Labor Rate Maximums:** The maximum labor rate that may be proposed for any CATS+ Labor Category shall not exceed the maximum for the CATS+ Master Contract year in effect on the TO Proposal due date.

<table>
<thead>
<tr>
<th>Job Title from TORFP</th>
<th>CATS+ Labor Category &lt;&lt;Proposed by Master Contractor&gt;&gt;</th>
<th>Hourly Labor Rate (A)</th>
<th>Total Class Hours (B)</th>
<th>Total Proposed CATS+ TORFP Price (C)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Year 1</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applications Programmer</td>
<td>Insert CATS+ Labor Category</td>
<td>$</td>
<td>2080</td>
<td>$</td>
</tr>
<tr>
<td><strong>Evaluated Price Year 1</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Year 2</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applications Programmer</td>
<td>Insert CATS+ Labor Category</td>
<td>$</td>
<td>2080</td>
<td>$</td>
</tr>
<tr>
<td><strong>Evaluated Price Year 2</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Year 3</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applications Programmer</td>
<td>Insert CATS+ Labor Category</td>
<td>$</td>
<td>2080</td>
<td>$</td>
</tr>
<tr>
<td><strong>Evaluated Price Year 3</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Year 4</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applications Programmer</td>
<td>Insert CATS+ Labor Category</td>
<td>$</td>
<td>2080</td>
<td>$</td>
</tr>
<tr>
<td><strong>Evaluated Price Year 4</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Year 5</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Applications Programmer</td>
<td>Insert CATS+ Labor Category</td>
<td>$</td>
<td>2080</td>
<td>$</td>
</tr>
<tr>
<td><strong>Evaluated Price Year 5</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
<tr>
<td><strong>Total Evaluated Price (Years 1 – 5)</strong></td>
<td></td>
<td></td>
<td></td>
<td>$</td>
</tr>
</tbody>
</table>

The Hourly Labor Rate is the actual rate the State will pay for services and shall be recorded in dollars and cents. The Hourly Labor Rate cannot exceed the Master Contract Rate but may be lower. Rates shall be fully loaded, all-inclusive, i.e., include all direct and indirect costs and profits for the Master Contractor to perform under the TO Agreement.
ATTACHMENT 2 MINORITY BUSINESS ENTERPRISE FORMS

The Minority Business Enterprise (MBE) subcontractor participation goal for this solicitation is 0%. 
ATTACHMENT 3 TASK ORDER AGREEMENT
CATS+ TORFP# R00B5400048 OF MASTER CONTRACT #060B2490023

This Task Order Agreement (“TO Agreement”) is made this day of Month, 20XX by and between __________________ (TO Contractor) and the STATE OF MARYLAND, Maryland State Department of Education (MSDE).

IN CONSIDERATION of the mutual promises and the covenants herein contained and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties agree as follows:

1. Definitions. In this TO Agreement, the following words have the meanings indicated:
   a) “Agency” means Maryland State Department of Education (MSDE), as identified in the CATS+ TORFP # R00B5400048.
   b) “CATS+ TORFP” means the Task Order Request for Proposals # R00B5400048, dated MONTH DAY, YEAR, including any addenda and amendments.
   c) “Master Contract” means the CATS+ Master Contract between the Maryland Department of Information Technology and TO Contractor dated April 22, 2013.
   d) “TO Procurement Officer” means June Dwyer. The Agency may change the TO Procurement Officer at any time by written notice.
   e) “TO Agreement” means this signed TO Agreement between MSDE and TO Contractor.
   f) “TO Contractor” means the CATS+ Master Contractor awarded this TO Agreement, whose principal business address is ____________________________.
   g) “TO Manager” means <<TO Manager Name>>. The Agency may change the TO Manager at any time by written notice to the TO Contractor.
   h) “TO Technical Proposal” means the TO Contractor’s technical response to the CATS+ TORFP dated date of TO Technical Proposal.
   i) “TO Financial Proposal” means the TO Contractor’s financial response to the CATS+ TORFP dated date of TO Financial Proposal.
   j) “TO Proposal” collectively refers to the TO Technical Proposal and TO Financial Proposal.

2. Scope of Work

2.1 This TO Agreement incorporates all of the terms and conditions of the Master Contract and shall not in any way amend, conflict with or supersede the Master Contract.

2.2 The TO Contractor shall, in full satisfaction of the specific requirements of this TO Agreement, provide the services set forth in Section 2 of the CATS+ TORFP. These services shall be provided in accordance with the Master Contract, this TO Agreement, and the following Exhibits, which are attached and incorporated herein by reference. If there is any conflict among the Master Contract, this TO Agreement, and these Exhibits, the terms of the Master Contract shall govern. If there is any conflict between this TO Agreement and any of these Exhibits, the following order of precedence shall determine the prevailing provision:
   a) The TO Agreement,
   b) Exhibit A – CATS+ TORFP
   c) Exhibit B – TO Technical Proposal
   d) Exhibit C – TO Financial Proposal
2.3 The TO Procurement Officer may, at any time, by written order, make changes in the work within the general scope of the TO Agreement. No other order, statement or conduct of the TO Procurement Officer or any other person shall be treated as a change or entitle the TO Contractor to an equitable adjustment under this Section. Except as otherwise provided in this TO Agreement, if any change under this Section causes an increase or decrease in the TO Contractor’s cost of, or the time required for, the performance of any part of the work, whether or not changed by the order, an equitable adjustment in the TO Agreement price shall be made and the TO Agreement modified in writing accordingly. The TO Contractor must assert in writing its right to an adjustment under this Section within thirty (30) days of receipt of written change order and shall include a written statement setting forth the nature and cost of such claim. No claim by the TO Contractor shall be allowed if asserted after final payment under this TO Agreement. Failure to agree to an adjustment under this Section shall be a dispute under the Disputes clause of the Master Contract. Nothing in this Section shall excuse the TO Contractor from proceeding with the TO Agreement as changed.

3. Time for Performance

Unless terminated earlier as provided in the Master Contract, the TO Contractor shall provide the services described in the TO Proposal and in accordance with the CATS+ TORFP on receipt of a Notice to Proceed from the TO Manager. The term of this TO Agreement is for a period of one (1) year commencing on the date of Notice to Proceed and terminating on Month Day, Year. At the sole option of the State, this TO Agreement may be extended for four (4) additional, one (1) year periods for a total TO Agreement period ending on Month, Day, Year.

4. Consideration and Payment

4.1 The consideration to be paid the TO Contractor shall be done so in accordance with the CATS+ TORFP and shall not exceed $__________. Any work performed by the TO Contractor in excess of the not-to-exceed ceiling amount of the TO Agreement without the prior written approval of the TO Manager is at the TO Contractor’s risk of non-payment.

4.2 Payments to the TO Contractor shall be made as outlined Section 2 of the CATS+ TORFP, but no later than thirty (30) days after the Agency’s receipt of a proper invoice for services provided by the TO Contractor, acceptance by the Agency of services provided by the TO Contractor, and pursuant to the conditions outlined in Section 4 of this Agreement.

4.3 Each invoice for services rendered must include the TO Contractor’s Federal Tax Identification Number which is ______________. Charges for late payment of invoices other than as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, as from time-to-time amended, are prohibited. Invoices must be submitted to the Agency TO Manager unless otherwise specified herein.

4.4 In addition to any other available remedies, if, in the opinion of the TO Procurement Officer, the TO Contractor fails to perform in a satisfactory and timely manner, the TO Procurement Officer may refuse or limit approval of any invoice for payment, and may cause payments to the TO Contractor to be reduced or withheld until such time as the TO Contractor meets performance standards as established by the TO Procurement Officer.
IN WITNESS THEREOF, the parties have executed this TO Agreement as of the date hereinabove set forth.

TO Contractor Name

_____________________________________     ____________________________
By: Type or Print TO Contractor POC     Date

Witness: ____________________________

STATE OF MARYLAND, MSDE

_____________________________________     ____________________________
By: Teresa Dantzler, Chief, Administrative Services Branch     Date

Witness: ____________________________

Approved for form and legal sufficiency this _____ day of _________________ 20__. 

_____________________________________
Assistant Attorney General
ATTACHMENT 4 CONFLICT OF INTEREST AFFIDAVIT AND DISCLOSURE

A) "Conflict of interest" means that because of other activities or relationships with other persons, a person is unable or potentially unable to render impartial assistance or advice to the State, or the person's objectivity in performing the contract work is or might be otherwise impaired, or a person has an unfair competitive advantage.

B) "Person" has the meaning stated in COMAR 21.01.02.01B(64) and includes a bidder, offeror, contractor, consultant, or subcontractor or sub-consultant at any tier, and also includes an employee or agent of any of them if the employee or agent has or will have the authority to control or supervise all or a portion of the work for which a bid or offer is made.

C) The bidder or offeror warrants that, except as disclosed in §D, below, there are no relevant facts or circumstances now giving rise or which could, in the future, give rise to a conflict of interest.

D) The following facts or circumstances give rise or could in the future give rise to a conflict of interest (explain in detail—attach additional sheets if necessary):

E) The bidder or offeror agrees that if an actual or potential conflict of interest arises after the date of this affidavit, the bidder or offeror shall immediately make a full disclosure in writing to the procurement officer of all relevant facts and circumstances. This disclosure shall include a description of actions which the bidder or offeror has taken and proposes to take to avoid, mitigate, or neutralize the actual or potential conflict of interest. If the contract has been awarded and performance of the contract has begun, the Contractor shall continue performance until notified by the procurement officer of any contrary action to be taken.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:____________________ By:______________________________________

(Authorized Representative and Affiant)
ATTACHMENT 5 LABOR CLASSIFICATION PERSONNEL RESUME SUMMARY (INSTRUCTIONS)

1) For this TORFP,
   a) Master Contractors shall comply with all personnel requirements defined under the Master Contract RFP 060B2490023.
   b) Master Contractors shall propose the resource that best fits the specified CATS+ Labor Category. A Master Contractor may only propose against labor categories in the Master Contractor’s CATS+ Master Contract Financial Proposal.
   c) A Master Contractor’s entire TO Technical Proposal will be deemed not susceptible for award if any of the following occurs:
      i) Failure to follow these instructions.
      ii) Failure to propose a resource for each job title or labor category identified in the TORFP as a required submission.
      iii) Failure of any proposed resource to meet minimum requirements as listed in this TORFP and in the CATS+ Master Contract.
      iv) Placing content on the Minimum Qualifications Summary that is not also on the Personnel Resume Form. The function of the Minimum Qualifications Summary is to aid the agency to make a minimum qualification determination. Information on the Minimum Qualification Summary must correspond with information on the Personnel Resume form and shall not contain additional content not found on the other form.
      v) A resource proposed in response to this TORFP is not available as of TO award. Substitutions prior to award are considered alternate proposals and will not be allowed.
   d) Complete and sign the Minimum Qualifications Summary (Attachment 5A) and the Personnel Resume Form (Attachment 5B) for each resource proposed. Alternate resume formats are not allowed.
      i) The Minimum Qualifications Summary demonstrates the proposed resource meets minimum qualifications for the labor category, as defined in the CATS+ Master Contract RFP Section 2.10, and any additional minimum requirements stated in this TORFP. For each minimum qualification, indicate the location on the Personnel Resume Form (5B) demonstrating meeting this requirement.
      Only include the experience relevant to meeting a particular minimum qualification. Every skill must be linked to specific work experience and/or education. The Minimum Qualification Summary shall not contain content that cannot be correlated to the Personnel Resume form.
      Every experience listed on the Minimum Qualifications Resume Summary must be explicitly listed with start and stop dates. Where there is a time requirement such as three months’ experience, you must provide the dates from and to showing an amount of time that equals or exceeds the mandatory time requirement; in this case, three months. Note: Overlapping time periods shall only count once against a specific
minimum qualification (i.e., a minimum qualification may not be met by listing two examples occurring during the same time period.).

ii) The **Personnel Resume Form** provides resumes in a standard format. Additional information may be attached to each Personnel Resume Summary if it aids a full and complete understanding of the individual proposed.
**5A – MINIMUM QUALIFICATIONS SUMMARY**

**CATS+ TORFP # R00B5400048**

*All content on this form must also be on the Personnel Resume Form. Only include information on this summary that supports meeting a minimum qualification.*

<table>
<thead>
<tr>
<th>Proposed Individual’s Name and Company/Sub-Contractor:</th>
<th>List how the proposed individual meets each requirement by including a reference to relevant entries in Form 5B</th>
</tr>
</thead>
</table>

**LABOR CATEGORY TITLE – FA 5 OBIEE Programmer**

<table>
<thead>
<tr>
<th>Education:</th>
<th>(Identify school or institution Name; Address; Degree obtained and dates attended.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insert the education description from the CATS+ Master Contract RFP from Section 2.10 for the applicable labor category</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Generalized Experience:</th>
<th>(Identify specific work experiences from the resume that illustrate compliance with the Master Contract RFP Labor Category requirements for Generalized Experience.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insert the generalized experience description from the CATS+ Master Contract RFP from Section 2.10 for the applicable labor category</td>
<td></td>
</tr>
<tr>
<td>Provide dates in the format of MM/YY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FROM</th>
<th>TO</th>
<th>Job Title and Company</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Specialized Experience:</th>
<th>(Identify specific work experiences from the resume that illustrate compliance with the Master Contract RFP Labor Category requirements for Specialized Experience.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insert the specialized experience description from the CATS+ Master Contract RFP from Section 2.10 for the applicable labor category</td>
<td></td>
</tr>
<tr>
<td>Provide dates in the format of MM/YY</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FROM</th>
<th>TO</th>
<th>Job Title and Company</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**TORFP Additional Requirements**

Minimum qualifications and required certifications as defined in Section 2.9 of this TORFP.

Provide dates in the format of MM/YY to MM/YY

The information provided on this form for this labor class is true and correct to the best of my knowledge (Signatures must be included):

**Master Contractor Representative:**

Signature __________________________ Date ________________

**Proposed Individual:**

Signature __________________________ Date ________________

State of Maryland- Maryland State Department of Education (MSDE) 34
5B – PERSONNEL RESUME FORM
CATS+ TORFP # R00B5400048

Instructions: Submit one resume form for each resource proposed. Do not submit other resume formats. Fill out each box as instructed. Failure to follow the instructions on the instructions page and in TORFP may result in the TO Proposal being considered not susceptible for award.

Resource Name: __________________________

Master Contractor: _______________________

Sub-Contractor (if applicable): ____________

Proposed CATS+ Labor Category: FA 5

Job Title (As listed in TORFP): OBIEE Programmer

Education / Training (start with most recent degree / certificate)

<table>
<thead>
<tr>
<th>Institution Name / City / State</th>
<th>Degree / Certification</th>
<th>Year Complete</th>
<th>Field Of Study</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<add lines as needed>

Relevant Work Experience*

Describe work experience relevant to the Duties / Responsibilities and Minimum Qualifications described in Section 2 of the TORFP. Start with the most recent experience first; do not include experience not relevant to the scope of this TORFP; use Employment History below for full employment history. Enter dates as MM/YY – MM/YY. Add lines as needed.

<table>
<thead>
<tr>
<th>Organization</th>
<th>Description of Work (recommended: organize work descriptions to address minimum qualifications and other requirements)</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Title / Role]</td>
<td></td>
</tr>
<tr>
<td>[Period of Employment / Work (MM/YY – MM/YY)]</td>
<td></td>
</tr>
<tr>
<td>[Location]</td>
<td></td>
</tr>
<tr>
<td>[Contact Person (Optional if current employer)]</td>
<td></td>
</tr>
<tr>
<td>[Technologies Used]</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organization</th>
<th>Description of Work (recommended: organize work descriptions to address minimum qualifications and other requirements)</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Title / Role]</td>
<td></td>
</tr>
<tr>
<td>[Period of Employment / Work MM/YY – MM/YY]</td>
<td></td>
</tr>
<tr>
<td>[Location]</td>
<td></td>
</tr>
<tr>
<td>[Contact Person]</td>
<td></td>
</tr>
<tr>
<td>[Technologies Used]</td>
<td></td>
</tr>
</tbody>
</table>

*Fill out each box. Do not enter “see resume” as a response.

A) References for Proposed Resource (if requested in the TORFP)

List persons the State may contact as employment references. Add lines as needed.

<table>
<thead>
<tr>
<th>Reference Number:</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date From:</td>
<td>&lt;mm/yy&gt;</td>
</tr>
</tbody>
</table>

State of Maryland- Maryland State Department of Education (MSDE)
Date To: <mm/yy>
Organization Name: <insert organization name>
Contact Name: <insert contact>
Contact Phone: <insert phone>
Contact e-mail: <insert e-mail>
Details: <insert details>

The information provided on this form for this labor class is true and correct to the best of my knowledge (Signatures must be included):

**Master Contractor Representative:**

________________________________________  ________________
Signature                          Date

**Proposed Individual:**

________________________________________  ________________
Signature                          Date

*Instruction: Sign each form.*
ATTACHMENT 6 PRE-PROPOSAL CONFERENCE DIRECTIONS

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP.
ATTACHMENT 7 NOTICE TO PROCEED (SAMPLE)

Month Day, Year

TO Contractor Name
TO Contractor Mailing Address

Re: CATS+ Solicitation Number (TORFP #): R00B5400048

Dear TO Contractor Contact:
This letter is your official Notice to Proceed as of Month Day, Year, for the above-referenced Task Order Agreement. Mr. / Ms. ________________ of Maryland State Department of Education (MSDE) (Agency Name) will serve as the TO Manager and your contact person on this Task Order. He / She can be reached at telephone _____________.

Enclosed is an original, fully executed Task Order Agreement and purchase order.

Sincerely,

June Dwyer
Task Order Procurement Officer

Enclosures (2)

cc: <<TO Manager Name>>, TO Manager
Procurement Liaison Office, Department of Information Technology
Project Oversight Office, Department of Information Technology
ATTACHMENT 8 AGENCY RECEIPT OF DELIVERABLE FORM

THIS ATTACHMENT IS NOT APPLICABLE TO THIS TORFP
ATTACHMENT 9 AGENCY DELIVERABLE PRODUCT ACCEPTANCE FORM

Agency Name: MSDE
Solicitation Title: OBIEE Applications Programmer
TO Manager: Pete Cevenini (410) 767-0861

To: TO Contractor Name

The following deliverable, as required by Solicitation Number TORFP R00B5400048 has been received and reviewed in accordance with the TORFP.

Title of deliverable: ____________________________________________________________

TORFP Contract Reference Number: Section # __________
Deliverable Reference ID # _________________________

This deliverable:

☐ Is accepted as delivered.

☐ Is rejected for the reason(s) indicated below.

REASON(S) FOR REJECTING DELIVERABLE:

OTHER COMMENTS:

__________________________________  _________________________________
TO Manager Signature      Date Signed
ATTACHMENT 10 NON-DISCLOSURE AGREEMENT (OFFEROR)

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP
ATTACHMENT 11 NON-DISCLOSURE AGREEMENT (TO CONTRACTOR)

THIS NON-DISCLOSURE AGREEMENT (“Agreement”) is made as of this __ day of __________, 20__, by and between the State of Maryland ("the State"), acting by and through its Maryland State Department of Education (MSDE), MSDE, (the “Department or Agency”), and ____________________ ("TO Contractor"), a corporation with its principal business office located at _________________________________ and its principal office in Maryland located at ________________________________.

RECITALS

WHEREAS, the TO Contractor has been awarded a Task Order Agreement (the “TO Agreement”) for OBIEE Applications Programmer TORFP No. R00B5400048 dated ____________, (the “TORFP”) issued under the Consulting and Technical Services procurement issued by the Department or Agency, Project Number 060B2490023; and

WHEREAS, in order for the TO Contractor to perform the work required under the TO Agreement, it will be necessary for the State to provide the TO Contractor and the TO Contractor’s employees and agents (collectively the “TO Contractor’s Personnel”) with access to certain confidential information regarding ________________________________ (the “Confidential Information”).

NOW, THEREFORE, in consideration of being given access to the Confidential Information in connection with the TORFP and the TO Agreement, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, the parties do hereby agree as follows:

1. Confidential Information means any and all information provided by or made available by the State to the TO Contractor in connection with the TO Agreement, regardless of the form, format, or media on or in which the Confidential Information is provided and regardless of whether any such Confidential Information is marked as such. Confidential Information includes, by way of example only, information that the TO Contractor views, takes notes from, copies (if the State agrees in writing to permit copying), possesses or is otherwise provided access to and use of by the State in relation to the TO Agreement.

2. TO Contractor shall not, without the State’s prior written consent, copy, disclose, publish, release, transfer, disseminate, use, or allow access for any purpose or in any form, any Confidential Information provided by the State except for the sole and exclusive purpose of performing under the TO Agreement. TO Contractor shall limit access to the Confidential Information to the TO Contractor’s Personnel who have a demonstrable need to know such Confidential Information in order to perform under the TO Agreement and who have agreed in writing to be bound by the disclosure and use limitations pertaining to the Confidential Information. The names of the TO Contractor’s Personnel are attached hereto and made a part hereof as Exhibit A. Each individual whose name appears on Exhibit A shall execute a copy of this Agreement and thereby be subject to the terms and conditions of this Agreement to the same extent as the TO Contractor. TO Contractor shall update Exhibit A by adding additional names as needed, from time to time.

3. If the TO Contractor intends to disseminate any portion of the Confidential Information to non-employee agents who are assisting in the TO Contractor’s performance of the TORFP or who will otherwise have a role in performing any aspect of the TORFP, the TO Contractor shall first obtain the written consent of the State to any such dissemination. The State may grant, deny, or condition any such consent, as it may deem appropriate in its sole and absolute subjective discretion.

4. TO Contractor hereby agrees to hold the Confidential Information in trust and in strictest confidence, to adopt or establish operating procedures and physical security measures, and to take all other measures necessary to protect the Confidential Information from inadvertent release or disclosure to unauthorized third parties and to prevent all or any portion of the Confidential Information from falling into the public domain or into the possession of persons not bound to maintain the confidentiality of the Confidential Information.

5. TO Contractor shall promptly advise the State in writing if it learns of any unauthorized use, misappropriation, or disclosure of the Confidential Information by any of the TO Contractor’s Personnel or the TO Contractor’s former Personnel. TO Contractor shall, at its own expense, cooperate with the State in seeking injunctive or other equitable relief against any such person(s).
6. TO Contractor shall, at its own expense, return to the Department or Agency, all copies of the Confidential Information in its care, custody, control or possession upon request of the Agency or on termination of the TO Agreement.

7. A breach of this Agreement by the TO Contractor or by the TO Contractor’s Personnel shall constitute a breach of the Master Contract Agreement between the TO Contractor and the State.

8. TO Contractor acknowledges that any failure by the TO Contractor or the TO Contractor’s Personnel to abide by the terms and conditions of use of the Confidential Information may cause irreparable harm to the State and that monetary damages may be inadequate to compensate the State for such breach. Accordingly, the TO Contractor agrees that the State may obtain an injunction to prevent the disclosure, copying or improper use of the Confidential Information. The TO Contractor consents to personal jurisdiction in the Maryland State Courts. The State’s rights and remedies hereunder are cumulative and the State expressly reserves any and all rights, remedies, claims and actions that it may have now or in the future to protect the Confidential Information and/or to seek damages from the TO Contractor and the TO Contractor’s Personnel for a failure to comply with the requirements of this Agreement. In the event the State suffers any losses, damages, liabilities, expenses, or costs (including, by way of example only, attorneys’ fees and disbursements) that are attributable, in whole or in part to any failure by the TO Contractor or any of the TO Contractor’s Personnel to comply with the requirements of this Agreement, the TO Contractor shall hold harmless and indemnify the State from and against any such losses, damages, liabilities, expenses, and/or costs.

9. TO Contractor and each of the TO Contractor’s Personnel who receive or have access to any Confidential Information shall execute a copy of an agreement substantially similar to this Agreement and the TO Contractor shall provide originals of such executed Agreements to the State.

10. The parties further agree that:

- This Agreement shall be governed by the laws of the State of Maryland;
- The rights and obligations of the TO Contractor under this Agreement may not be assigned or delegated, by operation of law or otherwise, without the prior written consent of the State;
- The State makes no representations or warranties as to the accuracy or completeness of any Confidential Information;
- The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement;
- Signatures exchanged by facsimile are effective for all purposes hereunder to the same extent as original signatures; and
- The Recitals are not merely prefatory but are an integral part hereof.

TO Contractor/TO Contractor’s Personnel: MSDE:

Name: ____________________________  Name: ____________________________

Title: _____________________________  Title: _____________________________

Date: _____________________________  Date: _____________________________
## EXHIBIT A – FOR THE NONDISCLOSURE AGREEMENT (TO CONTRACTOR)

TO CONTRACTOR’S EMPLOYEES AND AGENTS WHO WILL BE GIVEN ACCESS TO THE CONFIDENTIAL INFORMATION

<table>
<thead>
<tr>
<th>Printed Name and Address of Employee or Agent</th>
<th>Signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

State of Maryland- Maryland State Department of Education (MSDE) 44
ATTACHMENT 12 TO CONTRACTOR SELF-REPORTING CHECKLIST

The purpose of this checklist is for CATS+ Master Contractors to self-report on adherence to procedures for task orders (TO) awarded under the CATS+ Master Contract. Requirements for TO management can be found in the CATS+ Master Contract RFP and at the TORFP level. The Master Contractor is requested to complete and return this form by the Checklist Due Date below. Master Contractors may attach supporting documentation as needed. Please send the completed checklist and direct any related questions to contractoversight.doit@maryland.gov with the TO number in the subject line.

<table>
<thead>
<tr>
<th>Master Contractor:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master Contractor Contact / Phone:</td>
</tr>
<tr>
<td>Procuring State Agency Name:</td>
</tr>
<tr>
<td>TO Title:</td>
</tr>
<tr>
<td>TO Number:</td>
</tr>
<tr>
<td>TO Type (Fixed Price, T&amp;M, or Both):</td>
</tr>
<tr>
<td>Checklist Issue Date:</td>
</tr>
<tr>
<td>Checklist Due Date:</td>
</tr>
</tbody>
</table>

**Section 1 – Task Orders with Invoices Linked to Deliverables**

A) Was the original TORFP (Task Order Request for Proposals) structured to link invoice payments to distinct deliverables with specific acceptance criteria?

| Yes ☐ | No ☐ | (If no, skip to Section 2.) |

B) Do TO invoices match corresponding deliverable prices shown in the accepted Financial Proposal?

| Yes ☐ | No ☐ | (If no, explain why) |

C) Is the deliverable acceptance process being adhered to as defined in the TORFP?

| Yes ☐ | No ☐ | (If no, explain why) |

**Section 2 – Task Orders with Invoices Linked to Time, Labor Rates and Materials**

A) If the TO involves material costs, are material costs passed to the agency without markup by the Master Contractor?

| Yes ☐ | No ☐ | (If no, explain why) |

B) Are labor rates the same or less than the rates proposed in the accepted Financial Proposal?

| Yes ☐ | No ☐ | (If no, explain why) |

C) Is the Master Contractor providing timesheets or other appropriate documentation to support invoices?

| Yes ☐ | No ☐ | (If no, explain why) |

**Section 3 – Substitution of Personnel**

A) Has there been any substitution of personnel?

| Yes ☐ | No ☐ | (If no, skip to Section 4.) |

B) Did the Master Contractor request each personnel substitution in writing?

| Yes ☐ | No ☐ | (If no, explain why) |
C) Does each accepted substitution possess equivalent or better education, experience and qualifications than incumbent personnel?  
Yes ☐  No ☐ (If no, explain why)

Was the substitute approved by the agency in writing?  
Yes ☐  No ☐ (If no, explain why)

**Section 4 – MBE Participation**

A) What is the MBE goal as a percentage of the TO value?  %  (If there is no MBE goal, skip to Section 5)

B) Are MBE reports 2-4A, 2-4B, and 2-5 submitted monthly?  
Yes ☐  No ☐ (If no, explain why)

C) What is the actual MBE percentage to date? (divide the dollar amount paid to date to the MBE by the total amount paid to date on the TO)  %  
(Example - $3,000 was paid to date to the MBE subcontractor; $10,000 was paid to date on the TO; the MBE percentage is 30%  (3,000 ÷ 10,000 = 0.30))

Is this consistent with the planned MBE percentage at this stage of the project?  
Yes ☐  No ☐ (If no, explain why)

Has the Master Contractor expressed difficulty with meeting the MBE goal?  
Yes ☐  No ☐  
(If yes, explain the circumstances and any planned corrective actions)

**Section 5 – TO Change Management**

A) Is there a written change management procedure applicable to this TO?  
Yes ☐  No ☐ (If no, explain why)

B) Does the change management procedure include the following?  
Yes ☐  No ☐  
Sections for change description, justification, and sign-off

Yes ☐  No ☐  Sections for impact on cost, scope, schedule, risk and quality (i.e., the impact of change on satisfying TO requirements)

Yes ☐  No ☐  A formal group charged with reviewing / approving / declining changes (e.g., change control board, steering committee, or management team)

C) Have any change orders been executed?  
Yes ☐  No ☐  
(If yes, explain expected or actual impact on TO cost, scope, schedule, risk and quality)

D) Is the change management procedure being followed?  
Yes ☐  No ☐  (If no, explain why)

SUBMIT AS INSTRUCTED IN TORFP.
ATTACHMENT 13 LIVING WAGE AFFIDAVIT OF AGREEMENT

Contract No. _____________________________________________________________
Name of Contractor _______________________________________________________
Address ____________________________________________________________________
City_________________________ State________ Zip Code____________________

If the Contract is Exempt from the Living Wage Law
The Undersigned, being an authorized representative of the above named Contractor, hereby affirms that the Contract is exempt from Maryland’s Living Wage Law for the following reasons: (check all that apply)

__ Bidder/Offeror is a nonprofit organization
__ Bidder/Offeror is a public service company
__ Bidder/Offeror employs 10 or fewer employees and the proposed contract value is less than $500,000
__ Bidder/Offeror employs more than 10 employees and the proposed contract value is less than $100,000

If the Contract is a Living Wage Contract
A. The Undersigned, being an authorized representative of the above named Contractor, hereby affirms our commitment to comply with Title 18, State Finance and Procurement Article, Annotated Code of Maryland and, if required, to submit all payroll reports to the Commissioner of Labor and Industry with regard to the above stated contract. The Bidder/Offeror agrees to pay covered employees who are subject to living wage at least the living wage rate in effect at the time service is provided for hours spent on State contract activities, and to ensure that its Subcontractors who are not exempt also pay the required living wage rate to their covered employees who are subject to the living wage for hours spent on a State contract for services. The Contractor agrees to comply with, and ensure its Subcontractors comply with, the rate requirements during the initial term of the contract and all subsequent renewal periods, including any increases in the wage rate established by the Commissioner of Labor and Industry, automatically upon the effective date of the revised wage rate.

B. _____________________(initial here if applicable) The Bidder/Offeror affirms it has no covered employees for the following reasons (check all that apply):

__ All employee(s) proposed to work on the State contract will spend less than one-half of the employee’s time during every work week on the State contract;
__ All employee(s) proposed to work on the State contract will be 17 years of age or younger during the duration of the State contract; or
__ All employee(s) proposed to work on the State contract will work less than 13 consecutive weeks on the State contract.

The Commissioner of Labor and Industry reserves the right to request payroll records and other data that the Commissioner deems sufficient to confirm these affirmations at any time.

Name of Authorized Representative: ____________________________________________
Signature of Authorized Representative __________________________________________
Date: _______________ Title: __________________________________________________
Witness Name (Typed or Printed): _____________________________________________
Witness Signature and Date: __________________________________________________
ATTACHMENT 14 MERCURY AFFIDAVIT

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP.
ATTACHMENT 15 VETERAN SMALL BUSINESS ENTERPRISE PARTICIPATION (VSBE)
FOR STATE OF MARYLAND

The VSBE subcontractor participation goal for this solicitation is 0%.
ATTACHMENT 16 CERTIFICATION REGARDING INVESTMENTS IN IRAN


List: The Investment Activities in Iran list identifies companies that the Board of Public Works has found to engage in investment activities in Iran; those companies may not participate in procurements with a public body in the State. “Engaging in investment activities in Iran” means:

- Providing goods or services of at least $20 million in the energy sector of Iran; or
- For financial institutions, extending credit of at least $20 million to another person for at least 45 days if the person is on the Investment Activities In Iran list and will use the credit to provide goods or services in the energy of Iran.

The Investment Activities in Iran list is located at: www.bpw.state.md.us

Rule: A company listed on the Investment Activities In Iran list is ineligible to bid on, submit a proposal for, or renew a contract for goods and services with a State Agency or any public body of the State. Also ineligible are any parent, successor, subunit, direct or indirect subsidiary of, or any entity under common ownership or control of, any listed company.

NOTE: This law applies only to new contracts and to contract renewals. The law does not require an Agency to terminate an existing contract with a listed company.

CERTIFICATION REGARDING INVESTMENTS IN IRAN

The undersigned certifies that, in accordance with State Finance & Procurement Article, §17-705:

(i) it is not identified on the list created by the Board of Public Works as a person engaging in investment activities in Iran as described in §17-702 of State Finance & Procurement; and
(ii) it is not engaging in investment activities in Iran as described in State Finance & Procurement Article, §17-702.

The undersigned is unable make the above certification regarding its investment activities in Iran due to the following activities:

Name of Authorized Representative: _______________________________________________
Signature of Authorized Representative: _____________________________________________
Date: ____________ Title: _______________________________________________________
Witness Name (Typed or Printed): ________________________________________________
Witness Signature and Date: ______________________________________________________
ATTACHMENT 17 SAMPLE WORK ORDER

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP.
ATTACHMENT 18 PERFORMANCE EVALUATION FORM

THIS ATTACHMENT DOES NOT APPLY TO THIS TORFP
ATTACHMENT 19 CRIMINAL BACKGROUND CHECK AFFIDAVIT

AUTHORIZED REPRESENTATIVE

I HEREBY AFFIRM THAT:

I am the _________(Title)________________  and the duly authorized representative of ___(Master Contractor)_______ and that I possess the legal authority to make this Affidavit on behalf of myself and the business for which I am acting.

I hereby affirm that ____(Master Contractor)________  has complied with Section 2.4, Security Requirements of the Department of Information Technology’s Consulting Technical Services Master Contract Number 060B2490023 (CATS+) hereto as Exhibit A.

I hereby affirm that the ____ (Master Contractor) _____ has provided Maryland State Department of Education (MSDE) with a summary of the security clearance results for all of the candidates that will be working on Task Order OBIEE Applications Programmer R00B5400048 and all of these candidates have successfully passed all of the background checks required under Section 2.4.3.2 of the CATS + Master Contract. Master Contractors hereby agrees to provide security clearance results for any additional candidates at least seven (7) days prior to the date the candidate commences work on this Task Order.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

________________________________________________________________________
Master Contractor

________________________________________________________________________
Typed Name

________________________________________________________________________
Signature

________________________________________________________________________
Date

Submit upon notification of Award.