OSP 62



DEPARTMENT OF GENERAL SERVICES Office of State Procurement ACTION AGENDA May 11, 2022



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32-IT. <u>INFORMATION TECHNOLOGY</u> Department of Information Technology

Contract ID: Cloud Solutions ADPICS No.: F50B2600044

<i>Contract Description:</i> the MD THINK program.	Provide Amazon Web Services (AWS) to all State Agencies and
Awards:	Strategic Communications; Louisville KY
Contract Term:	05/16/2022 - 09/15/2026
Amount:	\$98,000,000
Procurement Method:	Intergovernmental Cooperative Purchase Agreement (State of Utah/NASPO ValuePoint Cloud Solutions #AR2490)

Proposals:

Offerors	Technical Rankings	Proposed Discounts (Rankings)	Overall Rankings
Strategic Communications; Louisville, KY	1	23% (1)	1
A&T Systems; Silver Spring, MD	2	20% (2)	2
The Consultants Consortium, Inc.; Indianapolis, MN	3	2%(3)	3

MBE/VSBE Participation: N/A / N/A

Incumbents: Deloitte Consulting LLP; Minneapolis, MN

Requesting Agency Remarks: On April 26, 2017, the BPW approved DoIT entering into an agreement to procure Amazon Web Services (AWS) for the Department of Human Resources' MD THINK program. The vehicle for that agreement with Deloitte Consulting LLP is an intergovernmental cooperative purchase agreement (ICPA) procured by NASPO.



DEPARTMENT OF GENERAL SERVICES OFFICE OF STATE PROCUREMENT ACTION AGENDA May 11, 2022



32-IT. INFORMATION TECHNOLOGY

Agency Remarks (cont'd):

On May 24, 2017 the BPW approved DoIT entering into a separate agreement with Deloitte LLP through an ICPA to provide AWS services to State agencies on an as-needed basis. Agencies currently using the AWS services include the MD THINK tenants such Department of Human Services, Maryland Health Benefit Exchange, Maryland Department of Health and Department of Juvenile Service and DoIT tenants including the Department of Budget and Management, DoIT, Maryland Department of Transportation Headquarters, Motor Vehicle Administration, Maryland Department of Education and the College Savings Plan.

With both agreements coming to the end of term, DoIT made the determination to combine the requirements under one agreement through the NASPO ValuePoint Cloud Solutions purchase agreement. This is the most appropriate way to provide Statewide access to AWS while realizing significant cost-benefits through pre-negotiated volume pricing. The NASPO ValuePoint ICPA for cloud services is the result of a competitive procurement process, developed and led by the State of Utah with a team of procurement and IT professionals from eight states. That process resulted in awards to 38 companies to provide cloud infrastructure services.

The Contractor will provide the State with AWS account(s) to permit Client to order, access, and use Cloud Services, for its business purposes. Cloud Services may include but are not limited to public-facing portal; storage; archiving; web services and web application runtime environments; relational and non-relational databases; infrastructure-as-a-service, platform-as-a-service, and software-as-a-service for Linux and Windows based computing resources; networking; storage and related technology services; and associated development and testing environments.

The State has been utilizing the AWS platform with a focus in IaaS delivery services. The State is currently hosting a variety of different systems in the AWS Cloud that provide different functions back to State agency networks via private lease connections into multiple AWS Direct Connects for fault tolerance and redundancy purposes.

DoIT reached out to the providers on the NASPO ValuePoint Cloud Solutions Contract requesting information regarding their offerings under the NASPO Contract and how those offerings would meet the State's needs and requirements. Six providers submitted responses. The evaluation of the offerings was based on the following criteria:

- 1. Product portfolio sold: Amazon Web Services products/services sold and discount level
- 2. Cost: service/support prices, labor prices
- 3. Security: FedRAMP certifications, firewalls, security standard compliance (NIST, IRS 1075, HIPAA)
- 4. Services provided: DevOps, infrastructure, experience with Microsoft products, automation, agile development, cloud migration services, and training



DEPARTMENT OF GENERAL SERVICES OFFICE OF STATE PROCUREMENT ACTION AGENDA May 11, 2022



32-IT. INFORMATION TECHNOLOGY

Agency Remarks (cont'd):

Three of the six providers did not meet the State's requirements. The three remaining providers were evaluated further, and the evaluation team determined that Strategic Communications presented the most advantageous offer to the State agencies and MD THINK both technically and financially.

Fund Source:	Various (Using Agencies)
Approp. Code:	Various (Using Agencies)
Resident Business:	No
MD Tax Clearance:	22-0869-1101

