



Wes Moore, Governor · Aruna Miller, Lt. Governor · Atif Chaudhry, Secretary

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## CONTRACT MODIFICATION

Modification No.: #8  
Contract No.: 060B5400014  
Contract Name: Call/Contact Center Services 2015  
Dated: December 3, 2015

THIS CONTRACT MODIFICATION (“Eighth Modification”) to Contract No. 060B5400014 Call/Contact Center Services 2015 Contract (“Contract”) is made as of the date executed by the State below (“Effective Date”), by and between CMD Investment Group, Inc. (“Contractor”), and the **State of Maryland**, acting through the Department of Information Technology (“State”).

**WHEREAS**, the State and CMD Investment Group, Inc. (formerly CR Dynamics & Associates, Inc.) entered into the Contract on December 3, 2015;

**WHEREAS**, the Contract, unless extended, will expire in accordance with its terms on June 30, 2023.

**WHEREAS**, the parties desire to extend the period of performance through June 30, 2024 on the current terms and conditions; and

**WHEREAS**, the State has determined that this Modification will not undermine the purposes of, or prevent substantial compliance with, Division II of the State Finance and Procurement Article.

**NOW THEREFORE**, in consideration of the Recitals which are hereby made a substantive part hereof, and the promises and the covenants herein contained, the adequacy and sufficiency of which are duly acknowledged, the parties agree as follows:

1. The individual executing this Modification on behalf of Contractor warrants that they have full authority to execute this Modification and bind the Contractor.
2. **Duration of Contract.** Section 3 of the Contract is modified to extend the period of performance through June 30, 2024, with no change to the Contract’s not to exceed value.
3. **Defined Terms.** All capitalized terms used in this Eighth Modification shall have the same meaning as provided in the Contract.
4. **Consideration and Payment.** Pricing for Option Year 2 shall remain in effect for the services during this extension period.

5. **Scope of Eighth Modification.** This Eighth Modification amends the Contract specifically as described herein. All of the terms of the Contract shall remain in full force and effect and shall apply to this Eighth Modification.

6. Except as expressly modified herein, all of the provisions of the Contract remain in full force and effect and are hereby ratified and confirmed.

**IN WITNESS WHEREOF**, the parties have caused this modification to be executed by their respective duly authorized officers, agents or officials as of the above-referenced date.

**CONTRACTOR**

By: Alvin [Signature]  
Witness/Attest

By: [Signature] (SEAL)  
Corporate Officer/Authorized Agent

Russ C. Causey, CEO  
Printed Name/Title of Officer/Agent

STATE OF MARYLAND  
By: Department of General Services

By: Ghassan Mohammed  
Agency Head or Designee

Date: Jun 1, 2023

Approved as to form and legal sufficiency.

This Jun 1, 2023 day of Jun 1, 2023, 2023.

Howard Barr  
Assistant Attorney General









# Call Center Contract Modification eight (8) \_5.15.23(SIGNED CMD)

Final Audit Report

2023-06-01

Created:	2023-06-01
By:	Ansonia Saunders (ansoniasaunders@maryland.gov)
Status:	Signed
Transaction ID:	CBJCHBCAABAAv96uGTTEVN1cSPBJDlinDiYJDUCj_Jn8

## "Call Center Contract Modification eight (8) \_5.15.23(SIGNED C MD)" History

-  Document created by Ansonia Saunders (ansoniasaunders@maryland.gov)  
2023-06-01 - 7:17:04 PM GMT
-  Document emailed to Howard Barr (howard.barr@maryland.gov) for signature  
2023-06-01 - 7:18:43 PM GMT
-  Email viewed by Howard Barr (howard.barr@maryland.gov)  
2023-06-01 - 8:19:45 PM GMT
-  Document e-signed by Howard Barr (howard.barr@maryland.gov)  
Signature Date: 2023-06-01 - 8:20:03 PM GMT - Time Source: server
-  Document emailed to Yasin Mohammed (Yasin.Mohammed@maryland.gov) for signature  
2023-06-01 - 8:20:05 PM GMT
-  Email viewed by Yasin Mohammed (Yasin.Mohammed@maryland.gov)  
2023-06-01 - 9:13:30 PM GMT
-  Document e-signed by Yasin Mohammed (Yasin.Mohammed@maryland.gov)  
Signature Date: 2023-06-01 - 9:13:46 PM GMT - Time Source: server
-  Agreement completed.  
2023-06-01 - 9:13:46 PM GMT