



Questions and Answers #2
RFP No. 060B8400104
Domain-Based Message Authentication, Reporting and Conformance (DMARC)
Support Services
March 18, 2019

Ladies and Gentlemen:

This list of questions and responses is being issued to clarify certain information contained in the above referenced RFP. The State's responses are italicized. The statements and interpretations contained in responses to any questions, whether responded to verbally or in writing, are not binding on the Department unless the RFP is expressly amended. Nothing in any response to any questions is to be construed as agreement to or acceptance by the Department of any statement or interpretation on the part of the entity asking the question.

1. Can DoIT confirm that no subdomains of maryland.gov are using email services and that each subdomain won't require a specific policy.

ANSWER *There are no subdomains. Maryland.gov is our only email domain.*

2. Please confirm that the State requires active, onsite DMARC monitoring, and on-prem record retention and cloud solutions are acceptable—in keeping with the current state email cloud-based solution.

ANSWER: *DoIT, in RFP Section 2.3.3, requires a web-based portal to review the status of the Contractor's DMARC solution for monitoring purposes. On-premises record retention and cloud-based DMARC solutions are acceptable.*