DEPARTMENT OF INFORMATION TECHNOLOGY

ISABEL FITZGERALD
Secretary

Amendment #21 to Request for Proposals (RFP) Local Telecommunications Services RFP# 060B3490013 June 24, 2014

Ladies/Gentlemen:

This Amendment is being issued to change, add or delete certain information contained in the above named RFP. Specific parts of the RFP have been amended and the RFP changes are detailed below. The changes are marked with text underlined if it is new and crossed through if it has been deleted. This marking will help you more easily identify what has changed.

1. Revise Section 2.15.7, to read:

Section 2.15.7

If a billing error is identified that results in an increase to an invoice, the Contractor shall <u>may</u> retroactively bill for the lesser of either the past due amount from the actual date the billing error started, or three (3) months of the discrepancy amount <u>undercharges</u> to the extent permitted by the Maryland Public Service Commission rules and regulations as set forth in Section 20.45.04.01 of the Code of Maryland Regulations.

Date Issued: June 24, 2014

Ed Bannat Procurement Officer