



**Addendum #3 to
Request for Proposals (RFP)
TELECOMMUNICATIONS RELAY AND CAPTIONED TELEPHONE SERVICES
PROJECT NO. F50B2400063
June 25, 2012**

Ladies/Gentlemen:

This Addendum #3 is being issued to amend and clarify certain information contained in the above referenced RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended and the RFP changes are detailed below. The following changes/additions are listed below; new language has been double underlined and marked in bold (i.e., **word**) and language deleted has been marked with a strikeout (i.e., ~~word~~).

1. In Section 2.2.1 on page 20: Change the wording from:

2.2.1 The Offeror shall provide as part of its proposal:

- A. A letter from CapTel Inc. (CTI) confirming that they have a contract with CTI, Inc to provide captioned telephone service. The letter shall be accompanied with a copy of the original contract for providing service. CapTel Inc. is a FCC Certified Provider of Captioned Telephone VCO as defined at <http://www.fcc.gov/encyclopedia/trs-providers>
- B. The terms of the agreement are as long as the projected term of the Contract to be awarded as a result of this solicitation.

to:

2.2.1 The Offeror shall provide as part of its proposal:

- A. A letter from CapTel Inc. (CTI) confirming that they have a contract with CTI, Inc to provide captioned telephone service. ~~The letter shall be accompanied with a copy of the original contract for providing service.~~ CapTel Inc. is a FCC Certified Provider of Captioned Telephone VCO as defined at <http://www.fcc.gov/encyclopedia/trs-providers>
- B. The terms of the agreement are as long as the projected term of the Contract to be awarded as a result of this solicitation.

2. In Section 3.3.5.1 on page 66: Change the wording from:

3.3.5.1 Dedicated Dialed Number Identification Service (DNIS) for the State of Maryland

to:

3.3.5.1 No dedicated Dialed Number Identification Service (DNIS) for the State of Maryland is required.

3. In Section 4.2.2, add the following:

An electronic version in MS Word 2010 or compatible MS Office Products is acceptable. Back-up documentation that must be scanned may be submitted in PDF Format on a CD for both the Volume I- Technical Proposal and the Volume II- Financial Proposal.

Section 4.2.2 now reads:

An unbound original, so identified, and five (5) copies of each volume are to be submitted. An electronic version in MS Word 2003 format is also to be submitted on a CD for both the Volume I- Technical Proposal and the Volume II- Financial Proposal. An electronic version in MS Word 2010 or compatible MS Office Products is acceptable. Back-up documentation that must be scanned may be submitted in PDF Format on a CD for both the Volume I- Technical Proposal and the Volume II- Financial Proposal.

Date Issued: June 25, 2012

Ed Bannat
Procurement Officer