

DEPARTMENT OF INFORMATION TECHNOLOGY

**Uninterruptible Power Supply (UPS)/Direct Current (DC) Plant Maintenance RFP
F50B0600034**

QUESTIONS AND RESPONSES #2

Question 2: Please clarify the service levels for pricing the UPS and ancillary equipment maintenance related services. Are prices to include preventative maintenance service visits only, or also include labor and travel for any emergency visits to the sites, and include remedial and corrective repairs, parts, labor and travel (full service)?

Answer: Emergency calls and repairs are billable under T&M on the Fiscal Year PO.

Question 3: Are UPS battery replacements and UPS capacitor replacements to be included or excluded from scope and prices?.

Answer: These replacements will be excluded from scope and prices, and will be under T&M, requiring the submission of a proposal at the time of need to be approved fiscally.

Question 4: What is the age of the UPS' and ancillary equipment?

Answer: DC Plant/Batteries Baltimore-2019. DC Plant/Batteries College Park-2001. UPS College Park-2015/Batteries 2018. UPS Crownsville 2002/Batteries 2016. UPS Annapolis 2000/Batteries 2018.

Question 5: Are any of the UPS' and ancillary equipment still under mfg warranty?

Answer: The Baltimore DC Plant is under warranty. All others are not.

Question 6: If battery and capacitor replacements to be included in prices, what are the age of the batteries and the capacitors in the UPS units?

QUESTIONS & RESPONSES SERIES #2

Answer: See response to Question #4.

Question 7: Please clarify how many preventative maintenance visits are needed on the UPS' and the ancillary equipment.

Answer: All equipment will require quarterly preventive maintenance visits, four times per fiscal year.

Question 8: Are there 2 PMs on UPS and ancillary equipment (semi-annual and annual)? How many PMs required on associated batteries?

Answer: One annual PM is needed on all equipment, while the remainder of visits will be semi-annual PM's. Batteries must be PM'd during every PM visit.

Question 9: In regards to the living wage requirement included in 4.27A, is the \$100,000 based on the annual Term value of the contract or the full life Term of the contract, including the optional years?

Answer: Based on the annual Term value of the contract including optional years. See website:
<https://www.dlr.state.md.us/labor/prev/livingoverview.shtm>

Question 10: We are interested in the response to the RFP, however we do not have some of the insurance levels up to your expectations. The increase in insurance premiums would not equal the contract value. We are a small business and have multiple contracts with contractors supporting the DOD community. Do you have any recommendations?

Answer: Request for Proposal (RFP) - Section 3.5.5. Insurance Requirements and Section 7 - RFP Attachments and Appendices, Additional Submissions outline the Insurance Requirements.