



# Maryland Department of Budget & Management

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**Questions/Responses #2  
Request for Proposals (RFP)  
Push-to-Talk-over-Cellular (PTOC)- Services and Equipment  
PROJECT NUMBER 050R4800327  
May 27, 2004**

Ladies/Gentlemen:

This List of Questions and Responses #1 is being issued to clarify certain information contained in the above named RFP. The statements and interpretations of contract requirements which are contained in the following answers to questions of potential bidders are not binding on the State, unless the State expressly amends the RFP. Nothing in the State's responses to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor asking the question as to what the contract does or does not require.

8. Question: Section 2.5.5 of the RFP, can the State please explain unlimited airtime service?

**Answer: This was question #4 in Questions/Responses document #1. The answer was incorrect and should have read, "Rates (cellular per minute) for Enhanced Services should include an unlimited number of PTOC minutes".**

9. Question: Can the State define what its expectations are with Sections 2.5.1 (#3) and 2.5.5 (unlimited airtime service) of the RFP and how those sections correlate to Attachment E-3 Price Proposal Form (B. Service Rates) when stating per minute?

**Answer: The per minute service rate requested in Attachment E-3 Price Proposal Form (B. Service Rates) is the cellular minute rate with 250 – 500 or unlimited PTOC minutes included in the per minute cellular rate.**

10. Question: In the Price Proposal Form E-2 (B Service pricing), there is no indication under the PTOC minutes 250 and 500 for a per minute rate if the user exceeds that amount of PTOC. Should offerors assume the per minute rate is intended to be the same as the cellular per minute rate?

**Answer: The State user should automatically be placed in the appropriate rate plan by the Contractor's billing system, i.e., if a user uses 200 cellular minutes, he/she would be charged for the 250 minute plan, regardless of the plan he was on the previous month. Similarly, if the same user used 400 minutes the following month, he/she would be charged the 500 minute plan rate automatically by the Contractor's billing system."**

11. Question: Section 2.4.11 of the RFP, calls between PTOC devices also references mobile-to-mobile, is the State referring to PTOC calls or mobile-to-mobile calls or both?

**Answer: Both PTOC and mobile-to-mobile calls.**

12. Question: Section 2.4.10 of the RFP, what is meant by “set up time”?

**Answer: Set up time is the time it takes to initiate a call prior to actually sending the call.**

13. Question: Section 2.4.10 of the RFP, what is meant by “connect time”?

**Answer: From the time that the send button is pressed to the time the call connects.**

14. Question: Section 2.5.5 of the RFP, does Voice Information Services mean 411 dialing?

**Answer: Voice Information Services provides the cellular telephone user with the ability to receive a wide range of information by saying a simple spoken command and a service name.**

**For example:**

**Weather – current weather conditions and extended forecasts**

**News reports on national, world, business, finance, technology, health, sports and entertainment**

15. Question: Section 2.5.5 of the RFP, does the State want one price for the entire suite of services or would the State accept a separate price for five of the services and a separate price for four of the services?

**Answer: The State wants only one price for the entire suite of services.**