

Maryland Department of Budget & Management

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Division of Policy Analysis

JAMES C. DIPAULA Secretary

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> QUESTIONS AND RESPONSES # 2 Wireless Data Devices and Services 050R4800094 November 3, 2003

Ladies/Gentlemen:

This List of Questions and Responses #2, beginning with question 40, is being issued to clarify certain information contained in the above named RFP. The statements and interpretations of contract requirements which are contained in the following answers to questions of potential offerors are not binding on the State, unless the State expressly amends the RFP. Nothing in the State's responses to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor asking the question as to what the contract does or does not require.

40. Question: Does the State have one Windows active directory forest and multiple domains under that forest?

Answer: Each agency manages its own email and server architectures.

41. Question: Section 2.1.4 of the RFP, assume that the contractor's server on your site goes down at 7:00 pm and an interruption in service is reported immediately. If the contractor is to restore service to normal within 8 hours, will the contractor have access to State facilities between 7:00 pm and 3:00 am?

Answer: The server would be owned by the State and not the contractor. The State will provide any required maintenance to any State's server; therefore the contractor would not need access to any State facility.