USING THE AMERIPHONE VCO PHONE

TO MAKE A CALL

1. Lift the receiver and press the 'RELAY' button. The phone will dial **7-1-1**.

2. Watch the display and wait for the relay operator to type to you. You will see the words and the operator will ask you for the number you want to call. When the operator is finished typing, you will see the letters "GA."

3. <u>Right away, as soon as you see the "GA,"</u> tell the operator the number you want to dial. If you want, you can also give your name and/or the name of the person you are calling. Say, "Go Ahead" or "GA" when you are finished.

4. Wait while the operator dials your call, and watch the display.

5. When the other person answers, the operator will type (m) if the person is male or (f) if the person is female, and then type the words that are spoken. Wait until you see "GA", then it is your turn to talk. Don't forget to say "Go Ahead" or "GA" when you are finished.

6. When you are totally finished with the call, say "Goodbye" or "Bye," and SK – this lets the operator know you are hanging up.

TO ANSWER A CALL

1. Lift the receiver and say "Hello, Go Ahead."

2. Watch the display for the relay operator to type to you. When you see "GA," then it is your turn to talk.

3. If you don't see typing on the display and you can't understand the other person, tell them to please call you back by dialing **7-1-1** and to give the relay operator your number.

4. If you do see typing, proceed as you do when you make a call.

**DON'T FORGET TO SAY 'GO AHEAD' EVERY TIME YOU WANT THE OTHER PERSON TO RESPOND.

TO CALL 9-1-1: Do NOT USE RELAY TO CALL 9-1-1!

1. Lift the receiver and dial **9-1-1**.

2. When the 9-1-1 operator answers the phone, tell them that you are hard of hearing and cannot respond. Tell the emergency and repeat this until help arrives, unless you are in danger to stay on the phone.

TO SAVE MARYLAND RELAY NUMBER INTO MEMORY

1. Lift the receiver and press the 'PROG' button.

2. Dial **1-888-826-9673**.

3. Press the 'RELAY' button and hang up.